COMPETITIVE ANALYSIS

Competitive Analysis

A competitive analysis outlines the strengths and weaknesses of your competitors compared to those of your own business.

It's an essential tactic for finding out what your competitors are doing and what kind of threat they present to your company's success.

Process of Competitive Analysis

- 1. Start with a competitor overview
- Conduct market research to uncover customer personas and industry trends
- 3. Compare product features in a feature comparison matrix
- 4. Summarize your strengths and weaknesses with a SWOT analysis
- 5. Show where you fit in the competitive landscape

1. Start with a competitor overview

- The company's revenue and market share
- The company's size and information about their management team
- A broad description of the company's strengths and weaknesses
- An overview of how the company is perceived by customers

Finding your competitors

About 1,020,000,000 results (0.53 seconds)

Mobile banking - Wikipedia

https://en.wikipedia.org/wiki/Mobile banking ▼

Mobile banking is a service provided by a bank or other financial institution that allows its customers to conduct financial transactions remotely using a mobile ...

History · A mobile banking ... · Mobile banking services · Challenges for a mobile ...

The Mobile Bank — N26 Spain

https://n26.com/en-es ▼

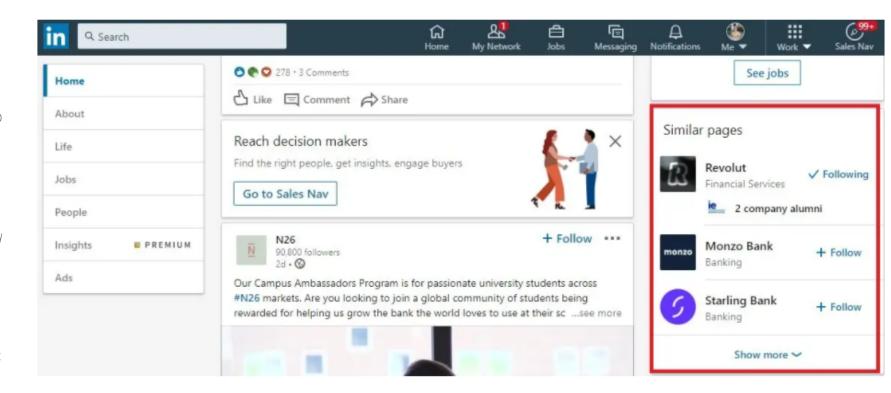
The N26 bank account and Mastercard. ... Use the N26 Mastercard to withdraw cash in Euros from any ATM up to five times per month for free. ... Get a push notification immediately after all account activity including card payments, ATM withdrawals, direct debits and transfers to stay up to ...

Mobile Banking imaginBank | imaginBank

https://www.imaginbank.com/home en.html ▼

Discover imaginBank: the **bank** where everything begins and ends in your smartphone. A **bank** without commissions and full of discounts.

Sign up for mobile banking ... · FAQs · Contact us · Withdraw cash for free in ...



COMPETITIVE RESEARCH

K-Flex

K-Flex is the most popular HR solution at the moment. It is highly established and lauded as an effective solution. Its success continues to be driven by brand recognition and its ability to bill highly for meetings and consultations prior to any contracted services.

Running: 12 years CEO: Branson Tieg

Size: 300-500

Revenue: \$66M - \$83M

Vann Systems

Vann Systems is similar to Momentum because it is software designed to shape various workplace processes. It is a tracking tool, registration tool, interaction tool and more. However, it does not have the freedom to create new, custom implementations the way our users can. As a software, it is the best on the market.

Running: 7 years

CEO: Veronica Zazz

Size: 90-150

Revenue: \$24M - \$35M

Telux

Telux is specifically intended to improve communication. While it does not factor in as a direct competitor to Momentum, the service aligns with the needs of HR employees. At times, due to its ease of implementation, it is seen as a valid alternative to Momentum and Vann Systems.

Running: 4 years

CEO: Kelson Founder

Size: 30-70

Revenue: \$12M - \$18M

2. Conduct market research to uncover customer personas and industry trends

You can conduct primary market research, with:

- Customer interviews
- Online <u>surveys</u> or questionnaires
- In-person focus groups
- Purchasing a competitor product to study packaging and delivery experience

Or secondary market research, by:

- Reading company records
- Examining the current economic conditions
- Researching relevant technological developments

Market Segmentation

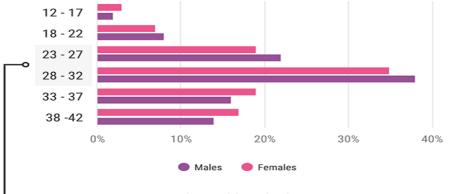
Consumer Profile Report







Consumer Age Groups



Primary consumers are males and females between ages 23-32.

Primary consumer lifestyle and behaviour:



Consumers ages 23-27 have an average annual income of \$49,000.

53% live with parents

24% live alone without a partner or dependents

42% rent living space instead of owning property

36% claim to care about social issues

12% claim to be very socially or politically active/concerned

15% are pursuing a postgraduate degree



Consumers ages 28-32 have an average annual income of \$62,000.

34% live at home with parents

32% live with a partner or dependents

34% rent living space instead of owning property

26% claim to care about social issues

8% claim to be very socially or politically active/concerned

12% are pursuing a postgraduate degree



CUSTOMER SEGMENTATION

There are 2 ideal buyer personas that we have chosen to target, supported by current customer history and market research. We have identified them by geographic, psychographic, behavioural and demographic qualities.



JOHN KENSIGNTON

VP of Business Development

Geography

Lives in an upscale, highly-urban area, with a mortgage on a two-storey condominium unit, in a tower.

Demography

John is 36-years old, caucasian, male and highly educated. Earns upwards of \$160,000 annually and owns a vehicle but chooses to commute via public transit. Owns a summer cottage. Is married and owns a large dog.

Psychography

Likes to stay active to keep the mind and body sharp. Sees exercising as a way to optimize productivity in the workplace, maintain high energy levels. Is highly metric driven due to marketing background. Likes tech that provides him with reports and feedback, which makes tracking progress easy.



MARIA ACUNA

Marketing Executive

Geography

Lives in an upscale, residential suburb, very close to the city core. The homes are valued at \$1.7M-\$2.8M

Demography

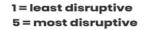
Maria is 32-years old, latin, female and highly educated. Earns upwards of \$160,000 annually and owns a vehicle valued at \$82,000 or more. Is married and has one child aged 0-3 years.

Psychography

Likes to stay active and in shape. Exercise is a source of stress-relief, provides focus, maintains high energy levels and drives creativity. Participates as a board member for a non-profit organization of a cause important to her. Influential figure, influencer, empowered visible minority and industry leader

INDUSTRY TRENDS

















Reassess, rebalance, and redevelop. Real estate investors face the growing challenge of finding good deals. Capital is plentiful and pushes up prices on the best opportunities, so many people plan to focus on improving, redeveloping, or selling assets rather than simply buying. Across the industry, investors are looking to optimize portfolios to produce stronger yields.

3. Compare product features in a feature comparison matrix

In addition to specific product features, here are some attributes that you might include in a feature comparison matrix:

- Price
- Service
- Product quality
- Number of features
- Ease of use
- Warranties
- Customer support
- Brand/style/image

COMPETITION

| | The Light Beam | The Diamond | BedVannet Hotels | Zelda Gate |
|-------------|-------------------|-------------|---------------------|------------|
| Established | | | | |
| High-Scale | | | | |
| Amenities | | | | |
| Space | | | | |



VALUE TO USER



| | MINT | FINANCE SOFTWARE | ONLINE BANKING | FINANCE SOCIAL NETWORK |
|-------------|--|---|--|--|
| EASE OF USE | Easily tracks and logs data from multiple sites. | Steep learning curves; UI cluttered with excessive features | Inconsistent layout, difficult to aggregate other sites | Intuitive interfaces: simplified features |
| COSTS | Free to use; automated billing and categorization. | Required initial investment and update fees | Integrated with bank account and bill pay | Users must contribute to add value |
| BENEFITS | Saves time, saves money. | Powerful feature set for keeping finances organized | International presence; strong advertiser network, existing users | Low quality user- generated advice |

4. Summarize your strengths and weaknesses in a SWOT analysis

Here are some questions to kickstart your SWOT analysis:

- Strengths: What are we doing really well (in terms of marketing, products, sales, branding, technology, etc.)?
- Weaknesses: What are we struggling with? What's holding us back?
- Opportunities: What's the weakest area for our biggest competitor? Are there any gaps in the market that aren't current being addressed? What has recently changed in our business or the market?
- Threats: What is our biggest competitor doing much better than us? What new products/features are they working on? What problems aren't we currently addressing?

SWOT ANALYSIS

STRENGTHS

- Same Day Delivery within the city
- Urban core has 1 hour delivery
- High-quality foods
- 200+ Drivers
- · Trusted and high exposure

WEAKNESSES

- Costly
- No monthly subscription options or scaled payment arrangement
- · Inaccessible to a larger audience
- · Poorly optimized SEO

OPPORTUNITIES

- Optimize current mobile app for responsiveness and built-in feedback
- Attract a larger, wider target audience
- SEO focus can help drive a great amount of traffic and improve online rankings in a short span of time

THREATS

- Can operate at a loss to drive away competition
- Costly state laws to oversee grocery delivery and accountability under review

A SWOT ANALYSIS: East Coast Boxing





- A historical boxing gym that has trained a dozen champions across weight classes.
- Strong brand recognition, a legacy and positive attitudes.
- A well-developed set of training programs for beginners, intermediate boxers, and even professionals

YOUR WEAKNESSES

- You've been typecast as an 'old school' boxing gym.
- You don't market your progressive, open brand values enough.
- You only have two physical locations in New York City, and both offer very distinct experiences.
- You don't have a customer loyalty program in place

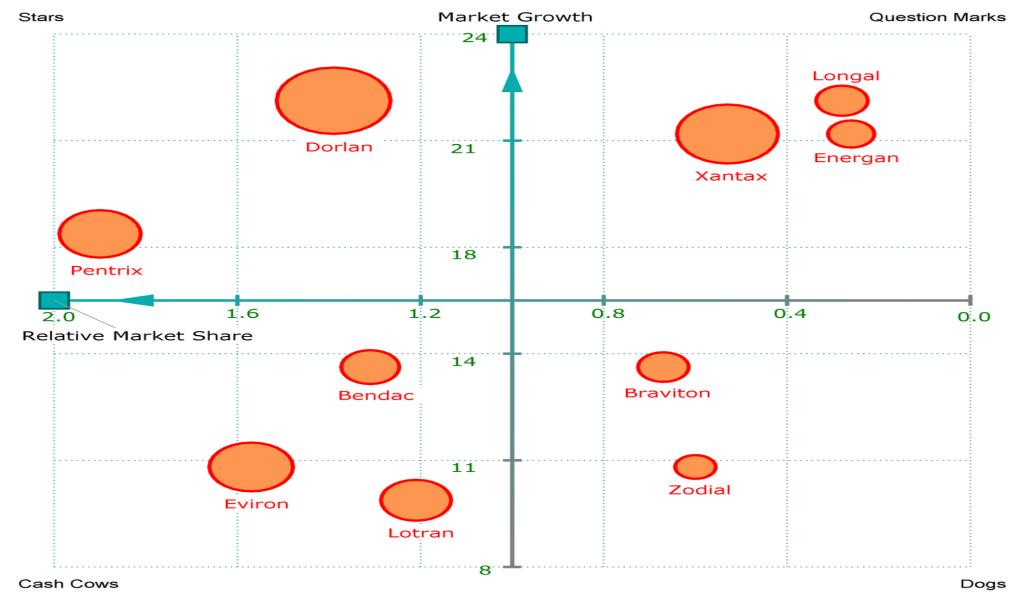
YOUR OPPORTUNITIES

- You can easily scale up a number of processes in this organization.
- You have room to hire a new staff members to help revitalize the brand.
- · Profit margins can easily be expanded.

P YOUR THREATS

- Identity crisis: Are you a boxing gym or a fitness gym with the spirit of boxing? You need to understand your user base and shift accordingly.
- You lack online interactive capacities that competitors are highly adept at.

5. Show where you fit in the competitive landscape



Aanalysis of marketing strategy and social media strategy

| FREQUENCY OF POSTING IN SOCIAL MEDIA (IN THE LAST YEAR) | | | | | | | | | |
|---|------------------------|------------------------------|------------------------------------|------------------------------------|----------|------------------|--|--|--|
| | Facebook | Twitter + (total) | LinkedIn | YouTube | Google + | Otra | | | |
| Company 1 | n/a | 4-6 times per week (1561) | 4-5 times a month | 2 total videos | n/a | n/a | | | |
| Company 2 | 2-3 times a month | Once a month (65) | 2 times a month | n/a | n/a | n/a | | | |
| Company 3 | 1-2 times a month | 3-5 times a day (295) | n/a | n/a | n/a | n/a | | | |
| Company 4 | 5-6 times a month | 4-5 times a month (3129) | 2-3 times a week | n/a | n/a | n/a | | | |
| Company 5 | n/a | n/a | n/a | n/a | n/a | n/a | | | |
| Company 6 | Page is not accessible | Low (23 tweets since 2010) | They don't post | 3 videos since 2015 | No posts | n/a | | | |
| Company 7 | 1 time per week | 3-5 times per week (663) | Once per week | 3-4 videos per year | n/a | n/a | | | |
| Company 8 | Once every 2 months | 2-4 times per month (228) | They don't post | n/a | n/a | n/a | | | |
| Company 9 | 3-5 times a month | 1-4 times per month (10.1 K) | It's been 5 months since last post | It's been 2 years since last video | n/a | 254 total (Insta | | | |
| Company 10 | n/a | n/a | n/a | n/a | n/a | n/a | | | |



Kids Games (Ages 2-8)

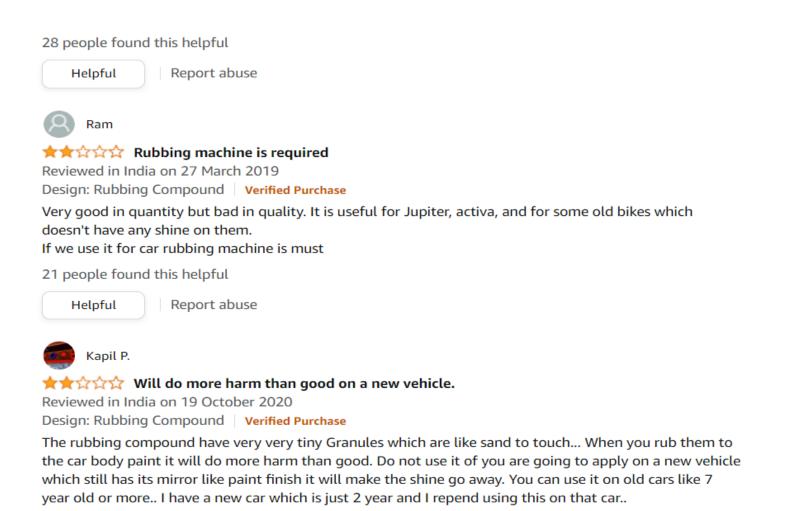




Kids Games (Ages 2–8)



Description of customer ratings of the features of each competitor



8 people found this helpful

THANK YOU