



FBI-DHS

Private Sector Advisory



Are You Aware of

Suspicious Behavior?

Businesses can become unwitting participants in illicit or terrorist activities. Be aware of unusual or suspicious purchases or usage of your products and services.

What Are Common Examples?



- Nervous or evasive customer attitudes
- Vague knowledge of product's proper use
- Unusual product quantities
- Refusal to purchase substitutes
- Insistence on in-store pick-up for bulk purchases
- Large cash purchases



CCTV captures terrorists purchasing bulk quantities of hydrogen peroxide that was used in London attacks

How Can You Help?



Understand how your products and services may be used illicitly



Discuss product or service usage with customers and suggest alternatives



Ask for customer I.D. and maintain a log of suspicious purchases



Know your customers and report suspicious activity to authorities



Surveillance footage shows terrorists moving bulk quantities of ammonium nitrate into commercial storage facilities for use in attacks



Concerned? Contact local authorities for more information:

Local Police: _____

Local FBI Office: _____