

Suspicious Behavior At Self Storage Facilities



FBI-DHS

Private Sector Advisory



Businesses can become victims/unwitting facilitators in illicit or terrorist activities. Be aware of unusual or suspicious usage of your facility. See reverse for details.

What can you do? Follow these simple steps:



Understand how your facility may be used illicitly



Discuss usage regulations with customers



Ask for customer I.D. and maintain a log of suspicious or illusive behavior



Know your customers and report suspicious activity to authorities

Concerned? Contact local authorities for more information:

Local Police: _____

Local FBI Office: _____



Know your customers. Be aware. Your effort makes a difference.

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What are common examples?



Questionable identification documents



Nervous/evasive customer attitude, overly concerned with privacy



Insistence on cash payment



Utilization of facility at night or during unusual hours



Unusual fumes, liquids, or odors emanating from storage unit



Discarded chemical containers in storage unit dumpsters



Individuals that display burns or chemical exposure symptoms and provide vague explanations



Surveillance footage shows images from inside the storage facility of the Crevice Gang, responsible for the 2004 UK Fertilizer Plot.



Surveillance footage shows terrorists moving bulk quantities of ammonium nitrate into commercial storage facilities for use in attacks

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