
Devgiri Gosai

Ottawa, ON

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PROFESSIONAL SUMMARY

Motivated and tech-savvy professional with diverse experience in technical support, customer service, and logistics. Proven ability to manage technical troubleshooting, inventory management, and team collaboration in fast-paced environments. Currently pursuing expertise in cloud development and operations.

CORE SKILLS

- Technical Troubleshooting & Support
 - Customer Service Excellence
 - Inventory Management
 - Shipping & Receiving
 - Team Collaboration
 - Time Management
 - Safety & Compliance
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PROFESSIONAL EXPERIENCE**Geek Squad Member**

Best Buy, Tremblay, Ottawa, ON

October 2024 – Present

- Delivered technical support services, including diagnosing and repairing hardware and software issues.
- Guided customers through product installations, ensuring a seamless experience.
- Collaborated with team members to optimize workflows and meet service targets.
- Maintained a clean, organized workspace and adhered to all safety protocols.

Warehouse Associate

Flipkart Logistics, Gujarat, India

June 2023 – September 2023

- Managed inventory by organizing shelves and performing regular stock checks.
 - Processed incoming shipments and verified inventory accuracy using warehouse management systems (WMS).
 - Worked as part of a team to meet order deadlines with precise picking and packing.
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EDUCATION

Cloud Development and Operations

Algonquin College, Ottawa, ON (Current)

Bachelor of Computer Application

Sardar Patel University, Gujarat, India (2020 – 2023)

AVAILABILITY

- Monday to Friday: 7 A.M. to 5 P.M.
- Available full days on weekends