Student Survey Insights:

Career Services & Experiential Learning Feedback

Devi Somalinga Bhuvanesh

Masters of Professional Studies in Analytics

Northeastern University, Seattle



Overview

- Aim
- Data Preparation
- Student's Profile of Survey participants
- Students Engagement in Career Services and Outreach Channels
- Student's Feedback on Career Team Activities
- Recommendations



Aim

Increase student engagement across academic programs and backgrounds in career development activities



Data Preparation

Data Cleaning

•19 columns •371 rows •19 columns added* •19 columns added* •22 rows removed** •Automated Calculation Sheet Cleaned Dataset

Data Categorization

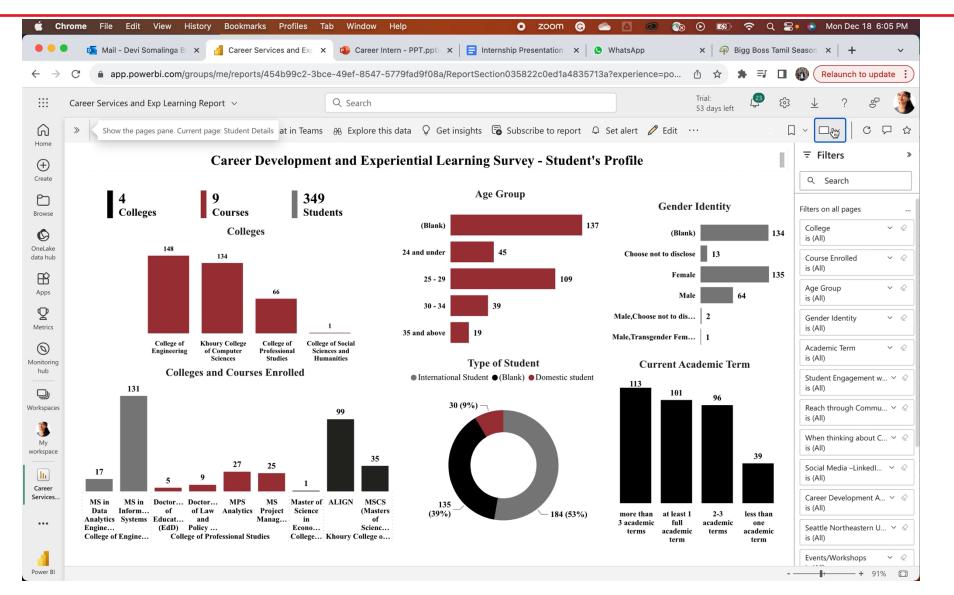
- Career Development and Experiential Learning Survey – Student's Profile
- Students Engagement in Career Services and Outreach Channels
- Student's Feedback on Career Team Activities



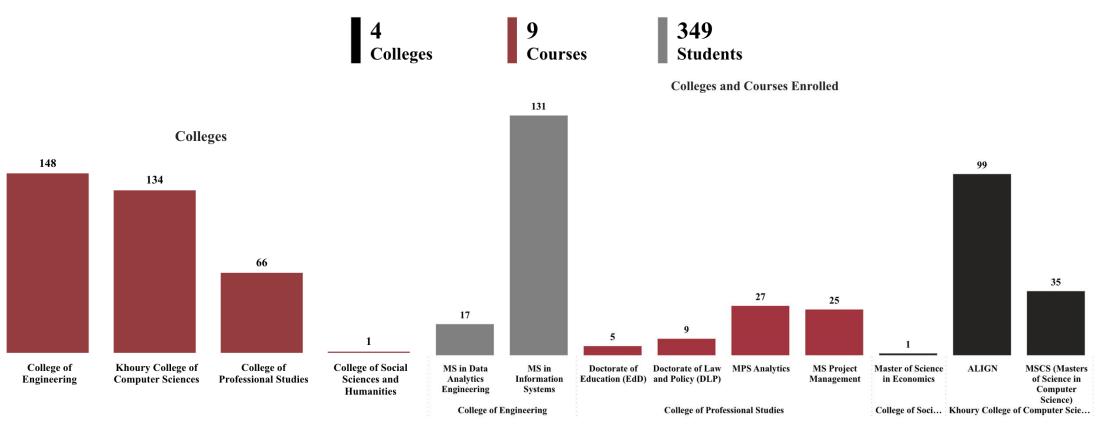
^{*19} columns added – Segregated multi-select response in different columns, calculated frequency of services used, and categorized open-ended responses.

^{**22} rows removed – 13 blank rows, 8 entries with no details other than College, 1 entry from College of Science which is not offered by Seattle campus





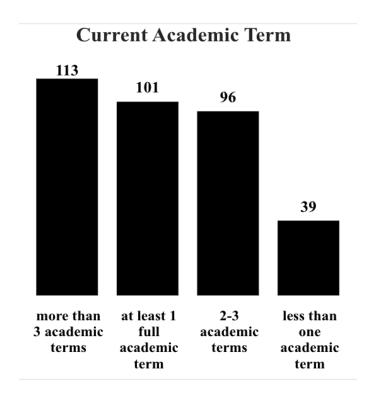




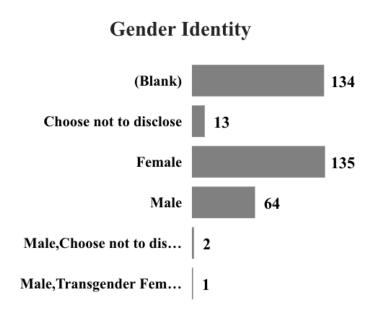
No participation in the survey from students in three courses under College of Engineering

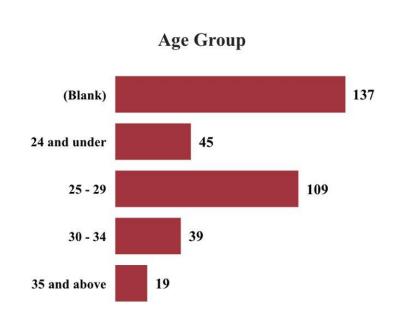
- o MS Electrical and Computer Engineering
- o MS Data Architecture and Management
- o MS Information System Bridge

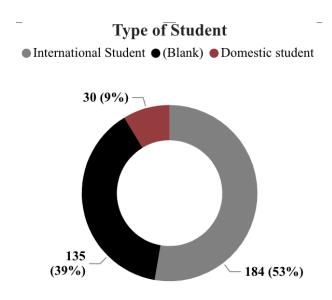






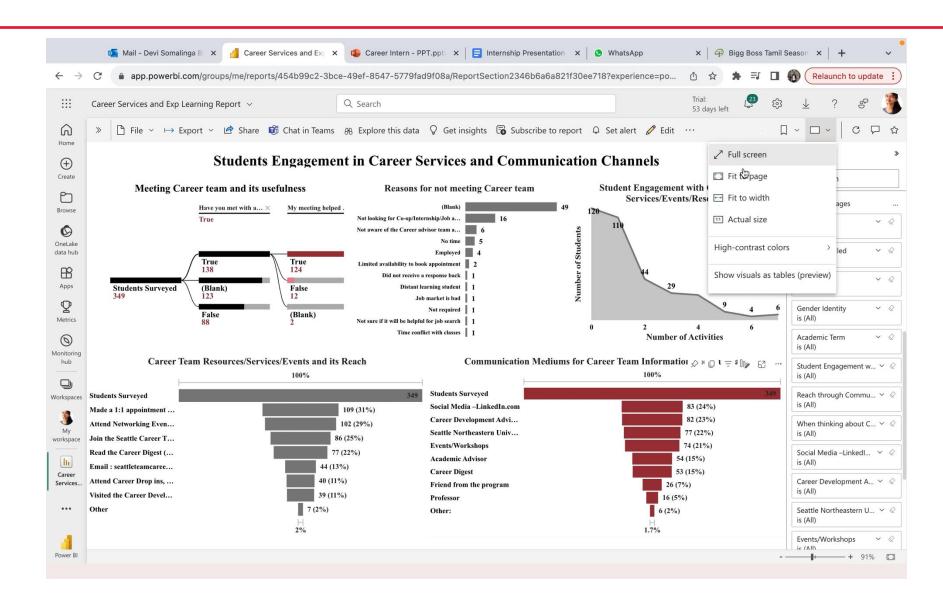






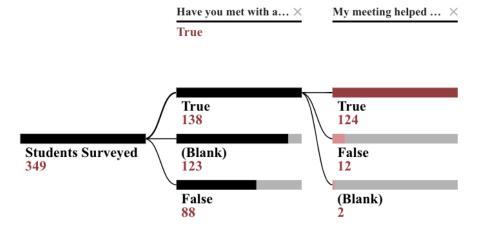




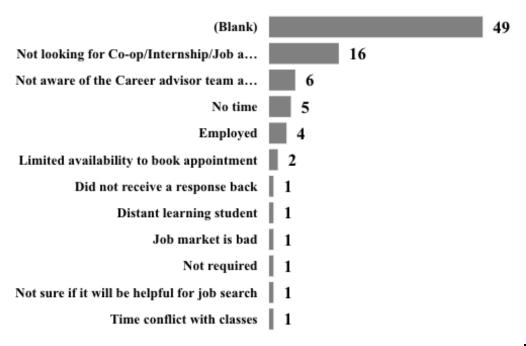




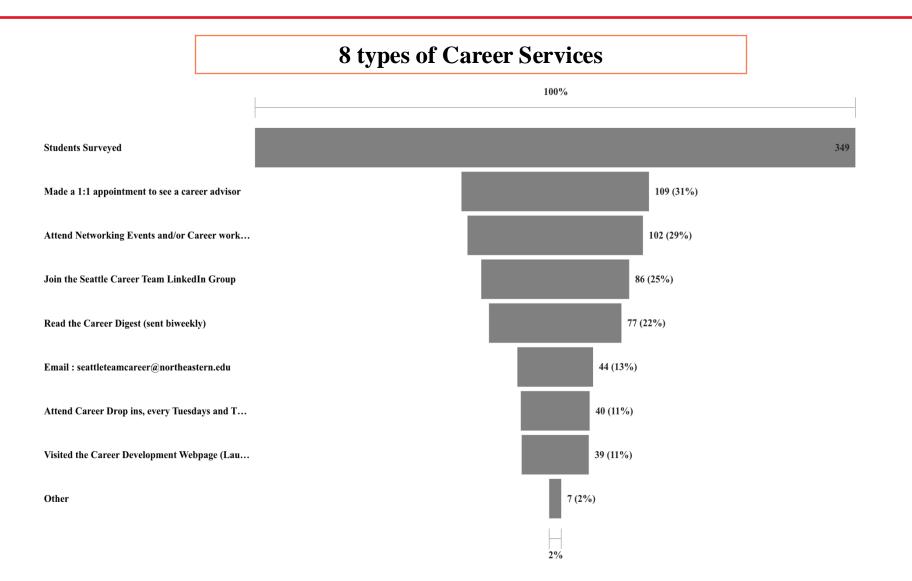
Meeting Career team and its usefulness



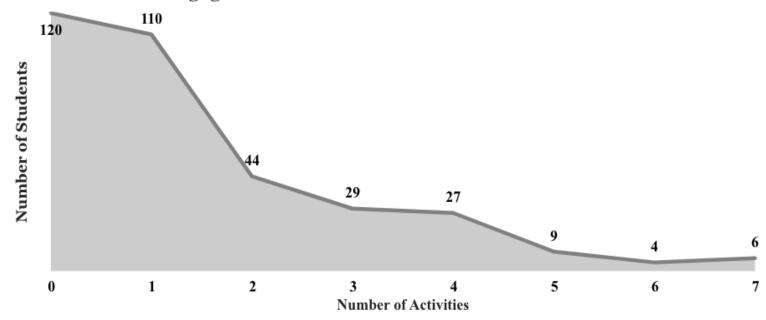
Reasons for not meeting Career team





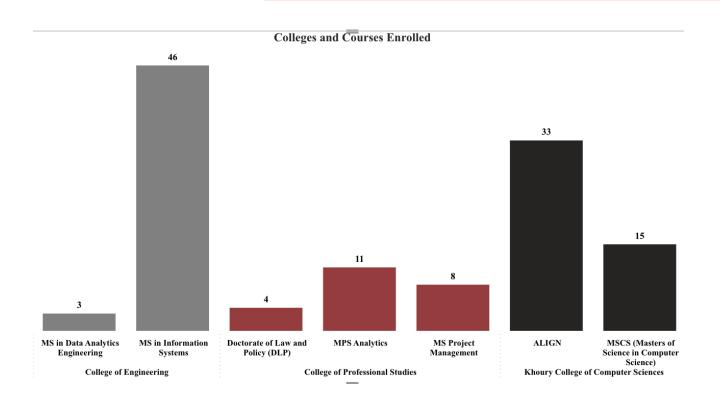


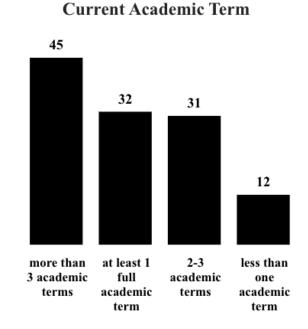
Student Engagement with Career Team Services/Events/Resources





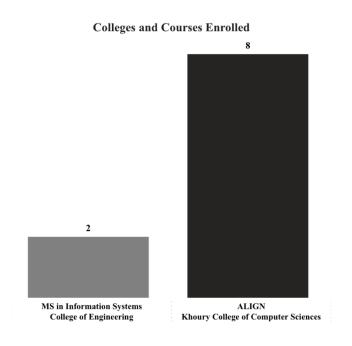
Students' Profile who attended 0 Career Services

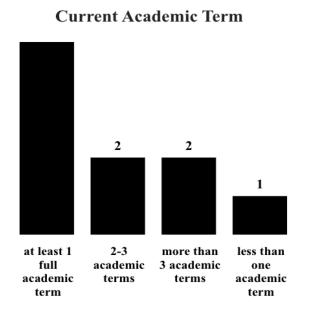


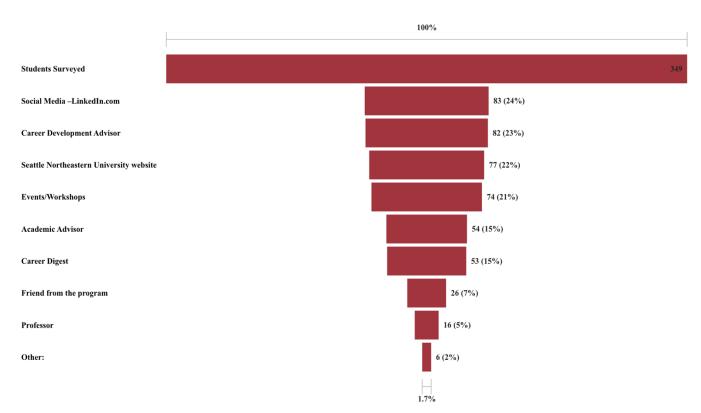




Students' Profile who attended 6 and more Career Services







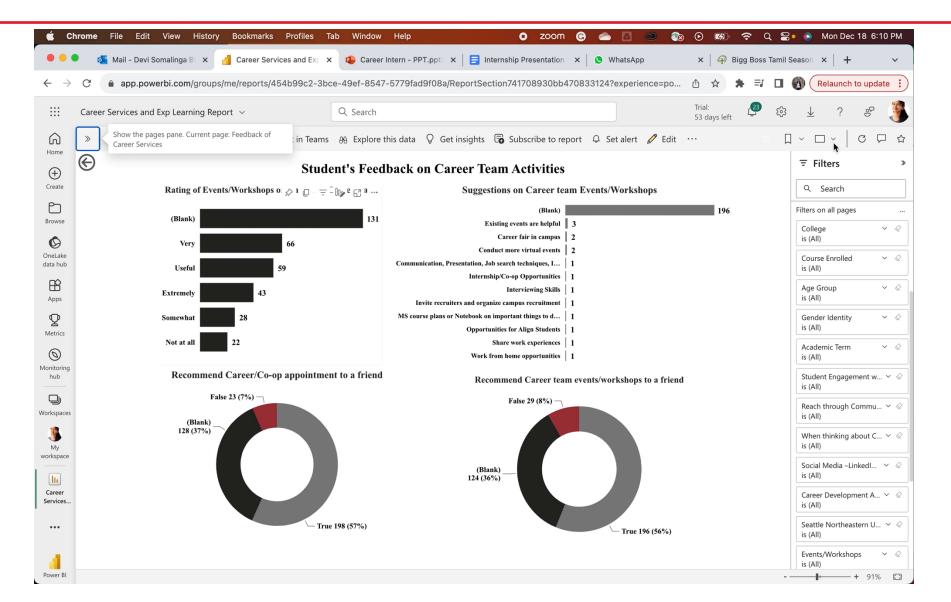
Analysis shows optimal communication channels vary by college:

- COE & Khoury students best reached via LinkedIn
- CPS students prefer website & career advisor
- CSSH student rely on events & word-of-mouth

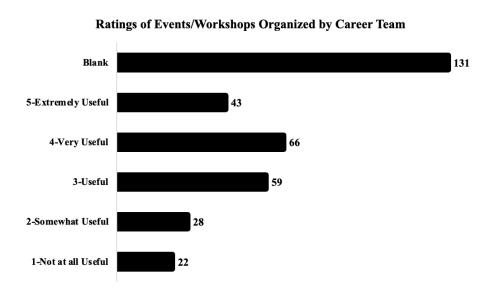
Apart from professors and friends, Academic Advisors were found to be the least effective in Khoury College.



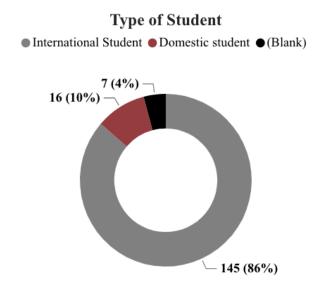




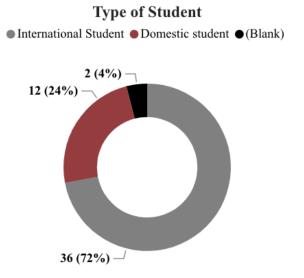




Useful Events/Workshop

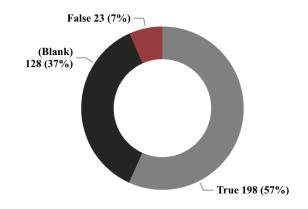


Not Useful Events/Workshop

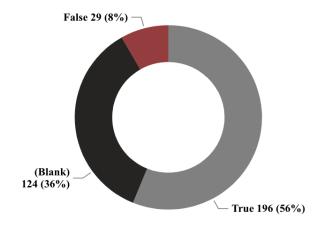




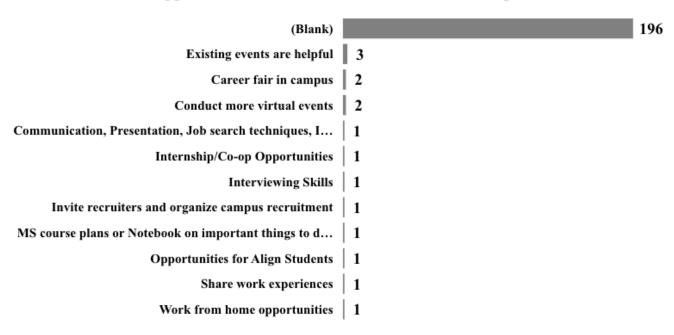
Recommend Career/Co-op appointment to a friend



Recommend Career team events/workshops to a friend



Suggestions on Career team Events/Workshops





Recommendations

Enhance Data Quality

- Demographic questions
 mandatory with "prefer not
 to say"
- Gender single select format

Improve Participation

- Target underrepresented colleges
- Share through academic advisors to boost survey reach
- Access enrollment data to evaluate participation rate

Increase Engagement

- Assess needs of less
 engaged colleges and domestic
 students
- Tailored outreach by the college via right communication channels
- Sensitize Professors
 and Academic Advisor
- More virtual appointments, dropin hours, and events

Boost Value of Offerings

- Career fair, networking with recruiters, and campus placement
- Enhanced skills training: communication, interviewing, soft skills

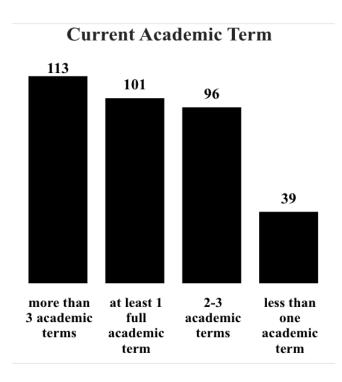


Thank You!

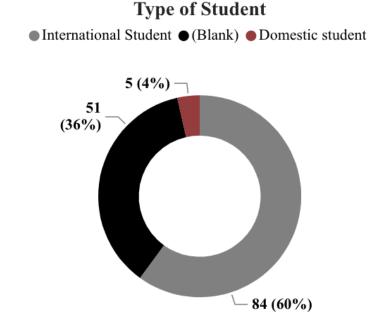


Additional Analysis



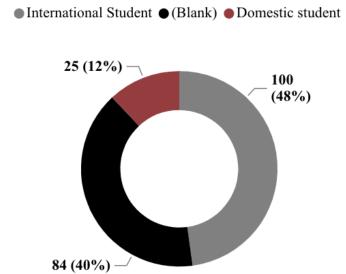


Less than and atleast 1 academic term

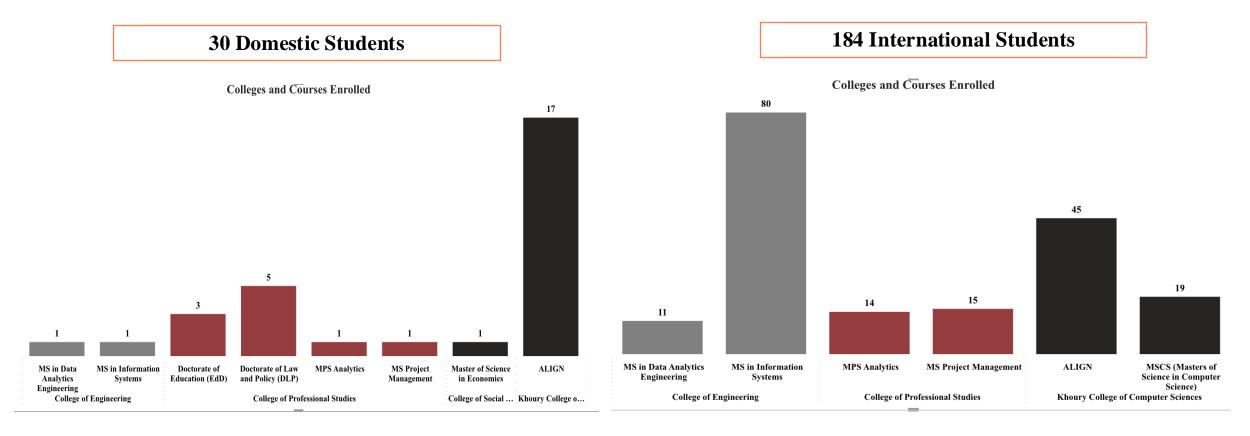


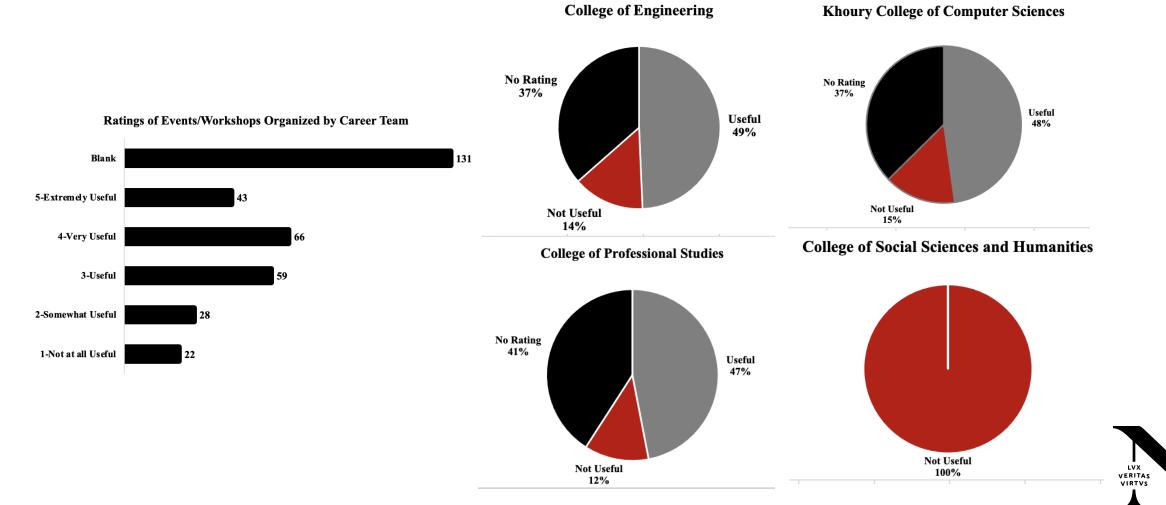
2-3 and more than 3 academic terms

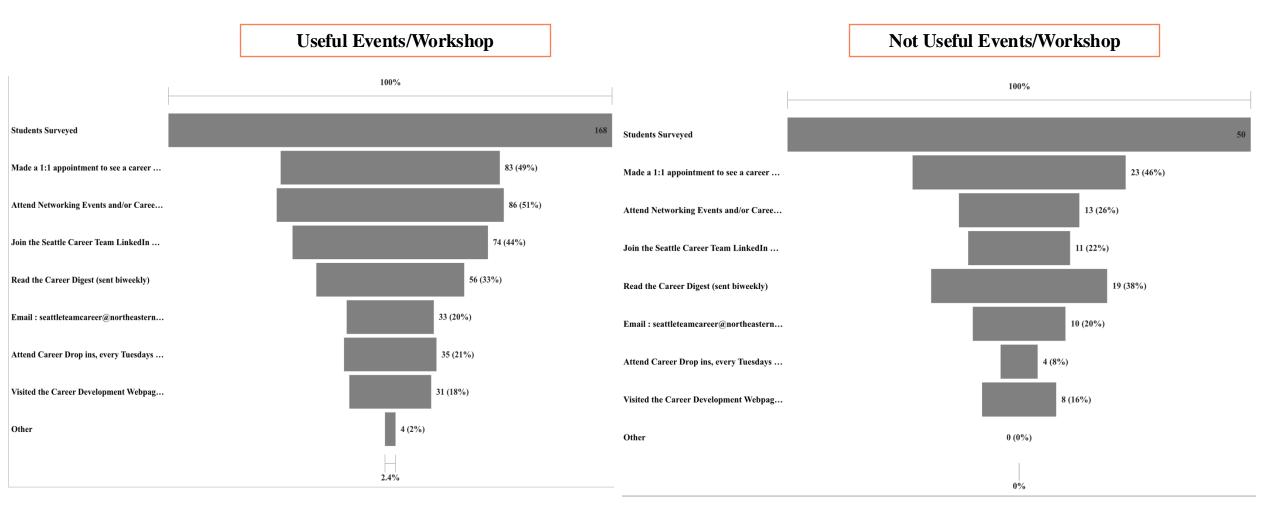
Type of Student











Students Engagement in Career Services and Communication Channels – Term and College wise

Events and Workshops and Friend-College of Social Sciences and Humanities

| Top 3 Mediums | COE | Khoury | CPS |
|------------------------------|-----|--------|-----|
| Social Media- LinkedIn | 39 | 31 | |
| Career Development Advisor | 36 | 29 | 17 |
| Seattle Northeastern Website | 34 | | 19 |
| Events and Workshop | | 27 | 17 |

| Lowest 3 Mediums | COE | Khoury | CPS |
|------------------|-----|--------|-----|
| Professor | 10 | 3 | 3 |
| Friend | 12 | 10 | 3 |
| Career Digest | 23 | | 5 |
| Academic Advisor | | 15 | |

| Top Academic Term | Less than 1 | Atleast 1 | 2-3 | More than 3 |
|------------------------------|-------------|-----------|-----|-------------|
| Social Media- LinkedIn | 11 | 31 | | 24 |
| Events and Workshop | 8 | 24 | 22 | |
| Seattle Northeastern Website | 7 | 24 | 22 | 24 |
| Career Development Advisor | | 26 | 31 | 21 |

| Lowest Academic Term | Less than 1 | Atleast 1 | 2-3 | More than 3 |
|----------------------------|-------------|-----------|-----|-----------------------------|
| Professor | 2 | 7 | 6 | 1 |
| Friend | 3 | 13 | 7 | 4 |
| Career Development Advisor | 4 | | | |
| Academic Advisor | 4 | 13 | | 17 |
| Career Digest | | | 14 | LVX 10 VERITAS VIRTVS |