

Devika Chatterjee

Kolkata, West Bengal

devikachatterjee2901@gmail.com | LinkedIn | GitHub | Hackerrank | Forage | +919971434162

SUMMARY

Data Analyst with expertise in leveraging Pandas, SQL, and Statistical Modeling to extract actionable insights from large datasets, accelerating data-driven decision-making. Skilled in data manipulation, visualization, predictive modeling, and stakeholder management to align insights with business goals. Proficient in Python for automation and workflow optimization.

SKILLS

- **Data Visualization Tools:** Power BI (DAX), Tableau, Advanced Excel (Lookups, Pivot charts), KPI Reporting
- **Technical:** Pandas, Matplotlib, Apache Spark, Automation, ETL
- **Database Technologies:** Oracle, MySQL, Advanced SQL, Data Modeling, Data Warehousing (Teradata, Amazon Redshift)
- **Project Management:** Jira, Git, Trello, Agile Methodologies (Scrum), Cross-functional Collaboration

EXPERIENCE

Bharti Airtel (Assistant Manager - Data Analytics)

April 2023 – July 2023

- **Achieved a 4% reduction in women's turnover** and a **12% increase in overall employee engagement within 4 months** by developing predictive models using machine learning algorithms to predict individual-level attrition probabilities, and integrating the results into **Tableau** dashboards for actionable insights.
- **Enhanced data quality and integration by 60% through Python-based automation**, cleaning, and transforming over **20,000 records** from sources into a unified dataset, improving reporting accuracy and streamlining BAU processes.
- **Reduced monthly manual reporting efforts by 50% by automating HR KPIs**, including Turnover Rate, Diversity, Headcount, and Engagement Score, across functions using **Tableau** (leveraging LOD expressions and calculated fields) and ETL processes.

Capgemini (Senior Software Engineer) - Pune

June 2021 – May 2022

- Led automation testing for Open Banking initiatives at Bank of Ireland, ensuring test coverage with Postman for API testing and Selenium for automation, resulting in a **50% reduction in manual testing efforts**.
- Resolved critical API defects, improving product quality by 15%, while managing defect tracking through JIRA and contributing to functional and non-functional testing, including integration, sanity, regression testing, CI/CD pipeline integration, and creating **Tableau** dashboards for data visualization and performance monitoring.

Tech Mahindra (Senior Engineer) - Pune

June 2018 – May 2021

- **Improved testing efficiency by 25%** by implementing a robust testing framework using Selenium, Java, and JUnit, covering functional, regression, smoke, and sanity testing for telecom applications of **AT&T**.
- Streamlined test data management and optimized bug reporting and tracking processes using JIRA.

PROJECT

HR Analytics Dashboard | Tableau | Live Dashboard | View Project

- Designed an HR dashboard to monitor key KPIs, including attrition rate (14.5%), headcount (1,233), and satisfaction scores, revealing that employees under 30 and specific job roles contributed to 60% of total attrition.

Pizza Sale: Insights and Trends | Excel, Tableau | Live Dashboard | View Project

- Performed EDA on pizza sales data using Excel for data cleaning and Tableau for visualization, analyzing KPIs such as Average Order Value, Quantity per Order, Top/Bottom-Selling Pizzas, Preferred Pizza Type/Size, and Peak Sales Times to optimize staffing, promotions, and delivery strategies.

Used Car Price Prediction | Pandas, Matplotlib, Scikit-learn | View Project

- Conducted EDA to uncover relationships between Mileage, Engine Volume, Car Year, and Price, and developed machine learning models to predict car prices using key features, evaluating model performance with R-squared and RMSE for price estimation.

EDUCATION

Data Science and Analytics Nanodegree Program
Jobaaj Learning

May 2024 – Till Date
Online Certification

PGP in Data Science
Praxis Business School

June 2018 – May 2021
Kolkata, West Bengal

BTech in Computer Science and Engineering
SurTech Institute of Technology and Management

June 2018 – May 2021
Kolkata, West Bengal

CERTIFICATION

Accenture North America: View Certificate

- Performed data cleaning and analysis on datasets to identify content trends, utilizing Excel and SQL, and created PowerPoint presentations and video summaries with data visualization tools like Tableau to communicate insights and support decision-making.

PwC Switzerland: View Certificate

- Demonstrated expertise in Power BI by creating visualizations for Diversity, Call Center Performance, and Customer Retention dashboards, while streamlining data transformation using Power BI Query and DAX to handle null values, correct date-time formatting, and ensure data quality for actionable insights.

Goldman Sachs: View Certificate

- Leveraged Excel to manipulate large datasets for financial forecasts and P&L statements using VLOOKUP, PivotTables, and Data Validation enabling data analysis and informed decision-making in a mock deal scenario.

Tata Consultancy Service: View Certificate

- Aligned strategic questions with organizational goals for senior executive meetings and delivered interactive Power BI dashboards showcasing key KPIs and insights, leveraging DAX, Power Query, and Custom Visuals for executive decision-making.

ACHIEVEMENT

- Problem Solving Certificate (Intermediate): **Hackerrank**
- SQL Gold Badge: **Hackerrank**
- Python Gold Badge: **Hackerrank**
- Data Science and Analytics Nanodegree Program Certificate from Jobaaj: **Certificate**