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# DEVIN SOM

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## PROFESSIONAL SUMMARY

Motivated Information Technology student passionate about cloud computing and system operations. Seeking an entry-level IT or cloud-related role to gain hands on experience in infrastructure, support, and automation. Driven to grow into a Cloud Analyst or Solution Architect by building scalable, secure, and innovative cloud solutions

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## EDUCATION

### BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY STUDIES

George Mason University, Fairfax, Va

December 2026

Coursework: Database Fundamentals, Discrete Structures, Cloud Security, IT Problem Solving, Information Security Fundamentals, Project Management,

### ASSOCIATES OF SCIENCE (A.S) IN GENERAL

Northern Virginia Community College, Annadale, Va

August 2019 - 2022

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## EXPERIENCE

### DATA ENTRY ASSISTANT

International Food Distribution Association (IFDA)

October 2024 – November 2024, Tysons Corner, Va

- Accurately entered and managed large volumes of data across company databases and Excel
- Utilized Excel to clean and analyze data, using features like sorting and filtering
- Ensured data accuracy through record audits and cross-referencing
- Maintained and updated internal records for improved organizational efficiency

### Sales Associate

Best Buy

September 2025 – Current, Gainesville, Va

- Provided personalized tech recommendations for devices, cloud-enabled products, and software solutions
- Supported customers with troubleshooting, setup, and connectivity issues, developing strong problem solving and technical communications skills
- Promoted memberships, credit card programs, and protection plans that improved customer experience and brand loyalty

### GUEST SERVICE ADVOCATE

Target

September 2021 – September 2025, Gainesville, Va

- Delivered high-quality customer service by assisting guests and resolving inquiries efficiently
  - Promoted loyalty programs and maintained store presentation standards
  - Troubleshoot MyDevice technical issues or escalated as necessary to ensure seamless operations
  - Collaborated with peers during peak hours to manage guest flow and satisfaction
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## PROJECTS

**Portfolio Website** | <https://devincsom.github.io/DevinSom-portfolio/#about>

- Designed and built a personal website using HTML/CSS hosted on GitHub Pages to showcase academic and cloud computing projects
  - Curated and documented projects, including Java object-oriented programs, AWS cloud labs, and networking exercises
  - Demonstrated ability to apply classroom knowledge to real-world applications, coding, version control, and deployment
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## **SKILLS & CERTIFICATIONS**

- Programming & Web: HTML, CSS, SQL, Notepad++, Java
- Tools & Software: Microsoft Excel, Microsoft Office
- Cloud & IT: AWS, Cloud Security, Azure, Networking
- Soft Skills: Problem-solving, Communication, Collaborating
- Certifications: AWS Cloud+ (In Progress)