
PROFESSIONAL SUMMARY

Tech-driven and service-oriented Information Technology student at George Mason University adept at solving problems, supporting end-users, and collaborating in fast-paced environments. Skilled in HTML, CSS, SQL, Microsoft Excel, AWS, and Azure. Proven ability to balance technical tasks with clear communication through roles in customer service and data entry. Eager to contribute to innovative IT teams and expand real-world experience in cloud support, or systems operations.

EXPERIENCE

DATA ENTRY ASSISTANT

International Food Distribution Association (IFDA) | Tysons Corner, VA

Oct. 2024 – Nov. 2024

- Accurately entered and managed large volumes of data across company databases and Excel
 - Utilized Excel to clean and analyze data, using features like sorting and filtering
 - Ensured data accuracy through record audits and cross-referencing
 - Maintained and updated internal records for improved organizational efficiency
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GUEST SERVICE ADVOCATE

Target | Gainesville, VA

2021 – 2025

- Delivered high-quality customer service by assisting guests and resolving inquiries efficiently
- Promoted loyalty programs and maintained store presentation standards
- Troubleshoot MyDevice technical issues or escalated as necessary to ensure seamless operations
- Collaborated with peers during peak hours to manage guest flow and satisfaction

BAGGER

Harris Teeter | Bristow, VA

2019 – 2021

- Provided efficient customer service and supported store operations
 - Assisted customers with loading groceries and ensured order accuracy
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EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

George Mason University, Fairfax, Va

December 2026

Relevant coursework: Database Fundamentals, Discrete Structures, Cloud Security, IT Problem Solving, Information Security Fundamentals, Project Management

ASSOCIATES OF SCIENCE (A.S) IN GENERAL STUDIES

Northern Virginia Community College, Annandale, Va

August 2019 - 2022

PROJECTS

Portfolio Website | <https://devinsom.github.io/DevinSom-portfolio/#about>

- Designed and built a personal website using HTML/CSS hosted on GitHub Pages to showcase academic and cloud computing projects
 - Curated and documented projects, including Java object-oriented programs, AWS cloud labs, and networking exercises
 - Demonstrated ability to apply classroom knowledge to real-world applications, coding, version control, and deployment
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SKILLS

Programming & Web: HTML, CSS, SQL, Notepad++

- Tools & Software: Microsoft Excel, Microsoft Office, Adobe Photoshop, Adobe Dreamweaver
- Cloud & IT: AWS, Cloud Security, Azure
- Soft Skills: Problem-solving, Communication, Collaborating