



# User Manual

## Little Farmer Supply Chain System

### **Created By:**

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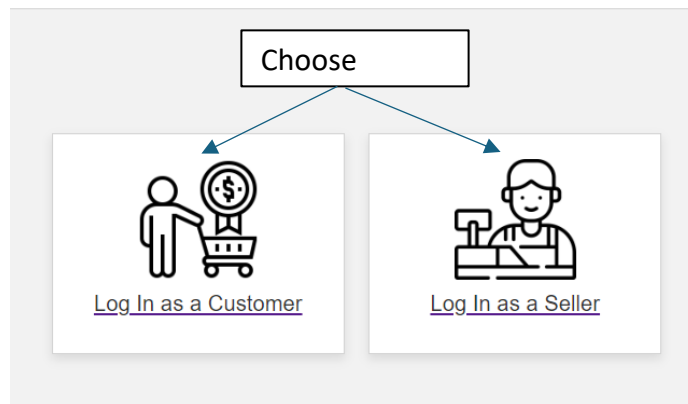
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# Login Portal

1) In the login portal, the user can choose either log in as Customer or Seller.



## Little Farmer Login



# Account Creation

1) Both registration forms for Customer and Seller are similar. It requires username, email address, and password to complete the registration.



## Customer Registration Form

Username

Email

Password

Confirm Password

[Register](#)

Already Registered? [Login](#)



### Seller Registration Form

Username

Email

Password

Confirm Password

[Register](#)

Already Registered? [Login](#)

## My Profile Page

1) There are three different types of account details here: unchangeable, able to be directly changed, and those that require email verification before changing.

# My Profile

Manage and protect your account

Bind Telegram

Username

cust1

Unchangeabl

Name

Jason Lim

Email

gerdenremseyjr@hotmail.com

Verify email before changing

Change

Phone Number

+60123456789

Directly

Address

82 Saradise

Gender

☒ Male ☐ Female ☐ Other

Date of Birth

24/01/2000

Save

## Telegram Bot

### 1) Binding account to the Telegram bot

To bind the telegram bot to our website, users need to copy the One-Time Password and click on the telegram bot link.

## My Profile

Manage and protect your account

Bind Telegram

Please send the following code to our Telegram bot **@lfsc\_buyer\_bot**:  
**c4ba9cfa**

Username

One-time Password (OTP)

Bot

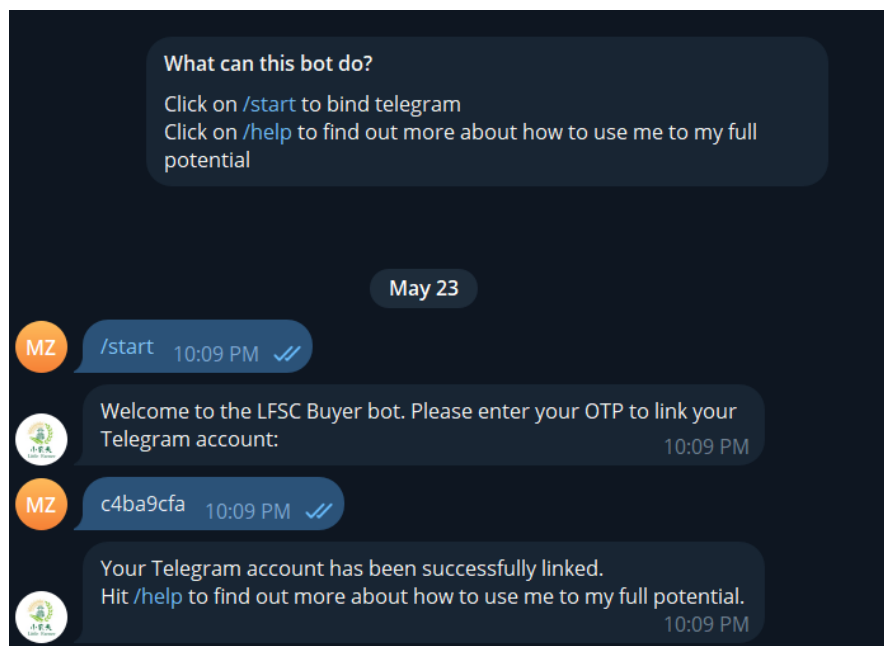
cust1

Name

Jason Lim

Email

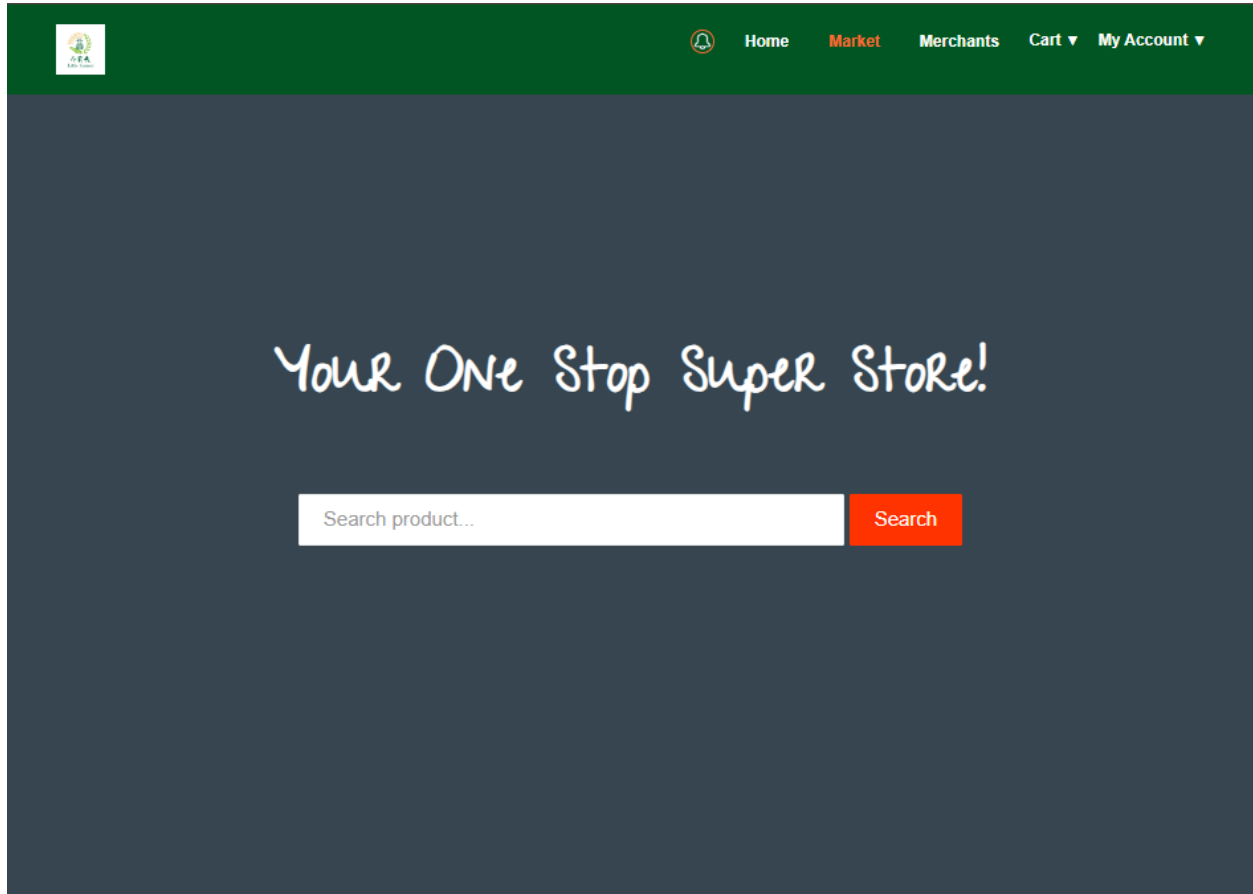
Following the instructions and enter the OTP (One Time Password) to link the Telegram bot.



# Customer

## 1) Storefront


### i) Search Bar



## ii) Recommendation Section


### Recommended for You!

Based on your recent orders:




Turnip (120g)  
Number Left: 128  
Price: RM 2.10  
[Buy again](#)

Recommend products that were bought before.




Carrot (600g)  
Number Left: 330  
~~RM 3.75~~ 10% off  
Price: RM 3.38  
Product of the same category as your most recent order

Recommend product of the same category as your most recent order



Durians (1000g)  
Number Left: 171  
~~RM 73.60~~ 10% off  
Price: RM 66.15  
Product of the same merchant as your most recent order

Recommend product of the same merchant as your most recent order



Extra Sweet and Spicy Chili (100g)  
Number Left: 316  
~~RM 2.00~~ 15% off  
Price: RM 1.70  
Product of a similar price range as your most recent order

Recommend product of a similar price



### iii) Categories and Merchants

Categories

Categories

Choose from our list of categories!

Vegetables

Fruits

Specialty Fruits

Fermented Foods

Dried Foods

Spices

More Categories ▾

Drop down  
for categories

Meat

Seafood

Dairy

Grains

Pasta

Bread

Bakery Items

Canned Goods

Frozen Foods

Condiments

Cooking Oils

Sauces

Breakfast Foods

Desserts

Baby Food

Water

Soft Drinks

Juice

Coffee

Tea

Sports Drinks

Alcoholic Beverages


Energy Drinks

Smoothies


Merchants

Merchants

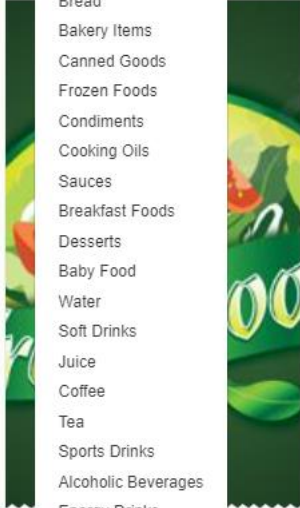
Get to know our trusted sellers!



小农夫  
Little Farmer



e Green Gro  
Est. 2007



hd

Little Farmer

littlefarmer@gmail.com

Little Farmer has been cultivating organic produce for over two decades. Our...

Phone Number: 0102170960

The Green Grocer

greengrocer@gmail.com

The Green Grocer is your one stop shop for all things fresh...

Phone Number: 0824191000

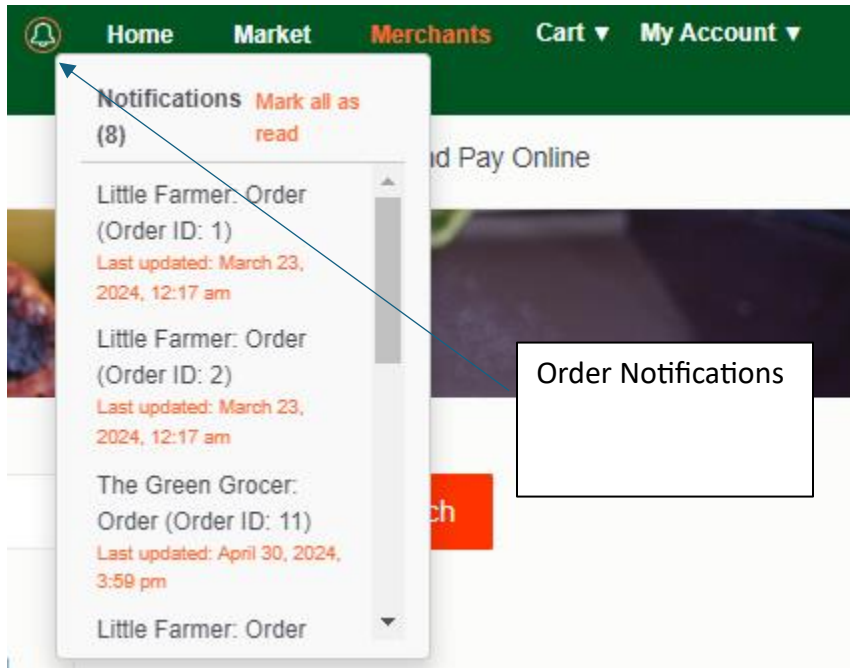
freshfood@gmail.com

Prices you can't beat!

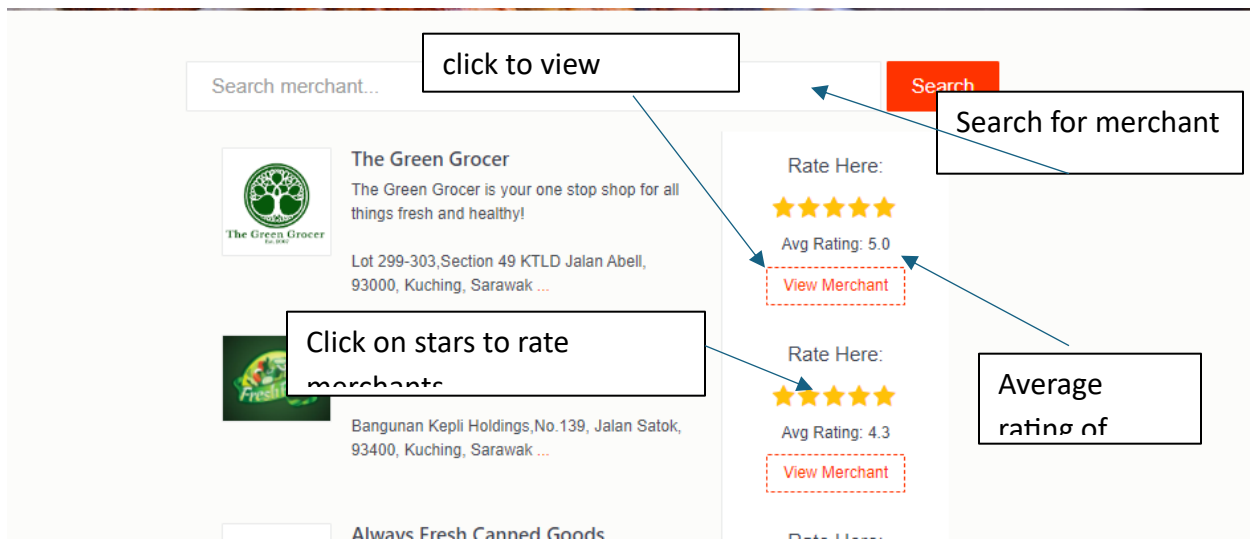
Phone Number: 0105093311

7

#### iv) Notifications



#### 2) Merchants Page



i) Store Page

The screenshot displays the 'Little Farmer' store page. At the top, the store's logo and name are shown, followed by a description of their organic produce and their address in Kuching, Sarawak. Below this, a 'Product List' section features several items: Avocado (300g), Fruit Cucumber (300g), Cabbage (900g), Green Apple (500g), and Red Apple (500g). Each product listing includes an image, a brief description, the quantity left, the price, and an 'Add to Cart' button. Annotations with arrows point to various elements: 'choose other options' points to the 'More options' link for the Avocado; 'add to cart' points to the 'Add to Cart' button for the Avocado; 'change product amount' points to the quantity input field for the Cabbage; 'type comments here' points to the comment input field; 'Submit comment' points to the 'Submit' button; and 'view all comments' points to the 'View All Comments' link. The bottom of the page shows a 'Recent Comments' section with a sample comment and a 'View All Comments' link.

Little Farmer

Little Farmer has been cultivating organic produce for over two decades. Our commitment to fresh and sustainable farming has made us the choice of many households. Dive in to know more about our journey and values.

AB102 Ground Floor Parcel 2586-1-9 Lorong Persiaran Bandar Baru Batu Kawa 3D Batu Kawa New Township  
Jalan Batu Kawa 93260 Kuching Sarawak

★★★★★  
11 Reviews

Product List

Avocado (300g) [More options](#)  
Healthy fat for healthy dishes!  
Number Left: 181  
RM 7.50  [Add to Cart](#)

Fruit Cucumber (300g)  
Timun for dishes.  
Number Left: 452  
RM 1.29  [Add to Cart](#)

Cabbage (900g)  
Fresh cabbage grown without any pesticides.  
Number Left: 400  
~~RM 6.00~~ 40% off  
RM 3.60  [Add to Cart](#)

Green Apple (500g)  
Freshest apples in Malaysia. Sold in packs of 500g.  
Number Left: 458  
~~RM 1.00~~ 90% off  
RM 0.10  [Add to Cart](#)

Red Apple (500g)  
Freshest apples in Malaysia. Sold in packs of 500g.  
Number Left: 126  
[Add to Cart](#)

Comments

Leave a comment (300 characters left):  
  
[Submit](#)


Recent Comments

Freshest in town!

[View All Comments](#)

ii) Shopping Cart


Your Shopping Cart



change product  
amount

Fruit Cucumber (300g)

- RM 2.10 x

 Remove

Remove product from

TOTAL

RM 2.10

Click to

cluded

Checkout

### 3) Edit Account

## My Profile

Manage and protect your account

Bind Telegram

Username

cust1

Click to set up

Name

Jason Lim

Email

gerdenremseyjr@hotmail.com

Change

Phone Number

0218882102

Address

82 Saradise









Gender ☒ Male ☐ Female ☐ Other

Date of Birth

01/24/2000

Save

#### 4) View Orders

Order No.	Order ID#	Seller	Number of Products	Total Price	Status	Date	Action
1	<a href="#">16</a>	The Green Grocer	1	RM 2.1	Processing	2024-05-13	
2	<a href="#">15</a>	Little Farmer	3	RM 14.74	Processing	2024-05-13	
3	<a href="#">14</a>	The Green Grocer	2	RM 12.6	Processing	2024-05-13	
4	<a href="#">13</a>	Little Farmer	4	RM 30.62	Processing	2024-05-13	
5	<a href="#">12</a>	Little Farmer	3	RM 14.74	Processing	2024-05-13	
6	<a href="#">11</a>	Little Farmer	2	RM 5.98	Delivered	2023-12-28	
7	<a href="#">10</a>	Little Farmer	2	RM 5.98	Delivered	2023-12-28	
8	<a href="#">9</a>	Little Farmer	2	RM 5.76	Delivered	2023-12-28	

Click to show order

The order is on the way

Cancel

The order is delivered

Show receipt

i) Receipt

**Little Farmer**  
AB102 Ground Floor Parcel 2586-1-9 Lorong Persiaran Bandar Baru Batu Kawa 3D Batu Kawah  
New Township Jalan Batu Kawa 93250 Kuching Sarawak  
Tel: 0102170960

**RECEIPT**

---

**RECEIPT NO. : LF512**

Print receipt

Date: 2024-05-24 23:45:34

No	Product Name	Quantity	Price
1	Carrot	1	2.38
2	Cabbage	1	3.60
<b>Total Items: 2</b>		<b>Total Price: RM 5.98</b>	


Thank you for shopping with us! We appreciate your business.

Print Receipt

## 5) Add Orders

### Merchants


Get to know our trusted sellers!



**Little Farmer**

littlefarmer@gmail.com


*Little Farmer has been cultivating organic produce for over two decades. Our...*



**The Green Grocer**  
Est. 2007

greengrocer@gmail.com

*The Green Grocer is your one stop shop for all things fresh...*




**Fresh Food Sdn Bhd**

freshfood@gmail.com


*Prices you can't beat!*

Phone Number: 0105093311



[Home](#) [Market](#) [Merchants](#) [Cart](#) [My Account](#)

#### Product List




Turnip (120g)  
Fresh and pesticide free turnips.

Number Left: 126

RM 2.10

Add to Cart



Durians (1000g)  
Out of season durians, selling out fast!

Number Left: 171

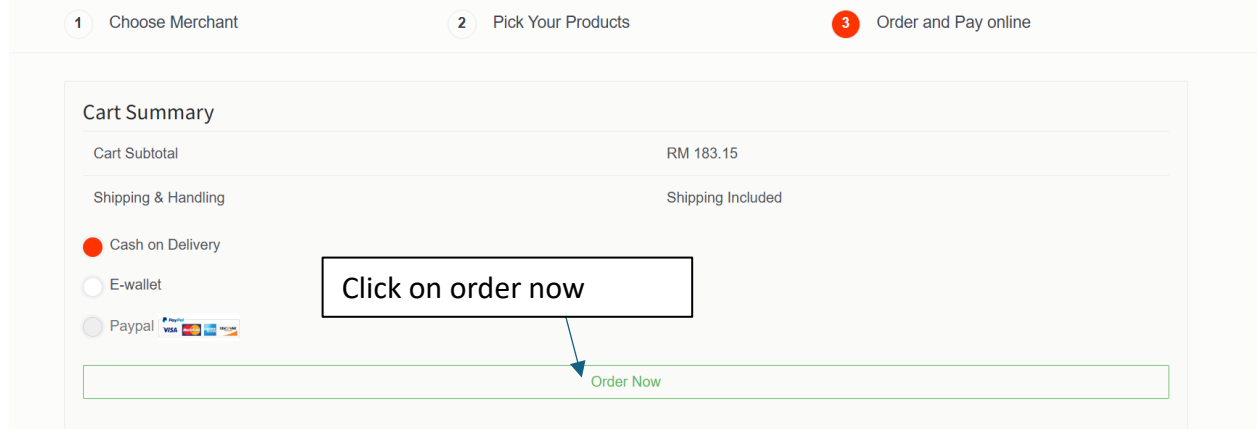
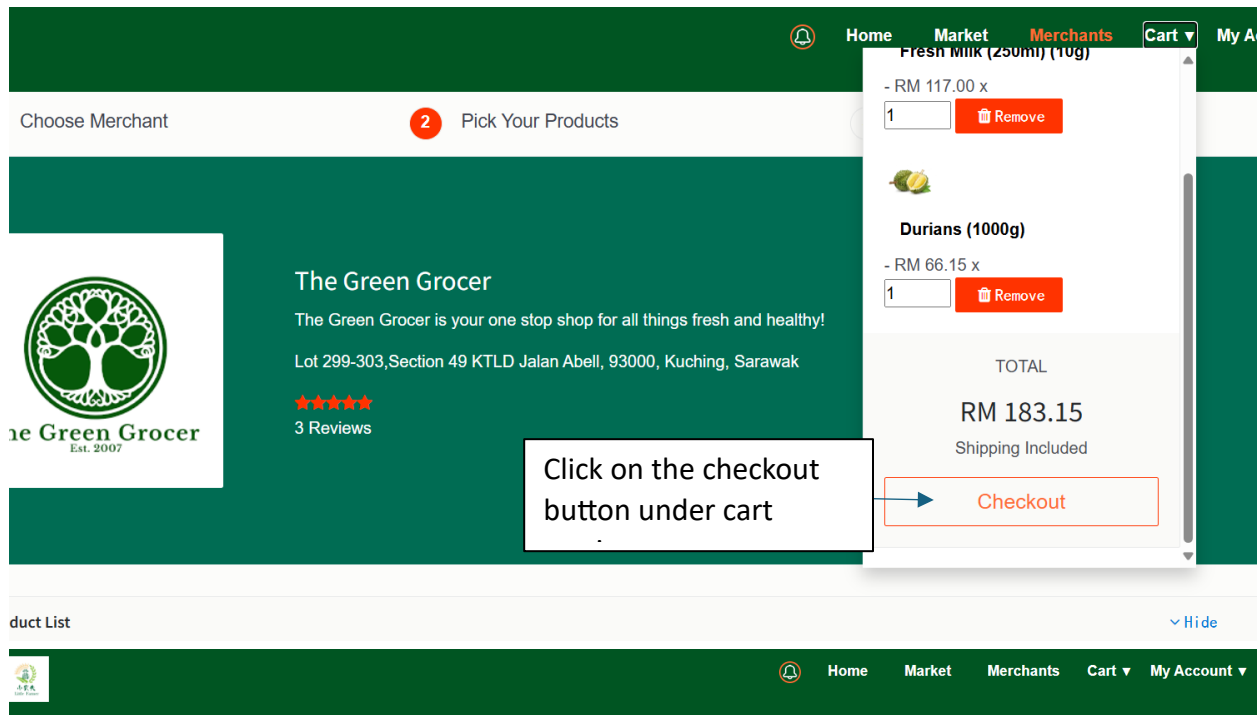
~~RM 73.50~~ 10% off  
RM 66.15

Add to Cart

#### Comments

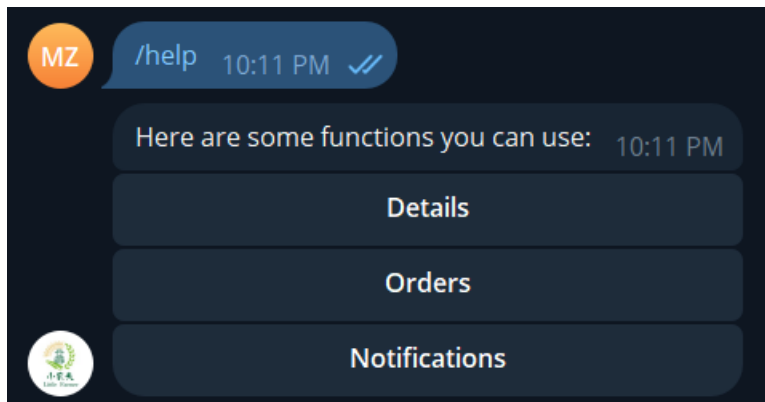
Leave a comment (300 characters left):



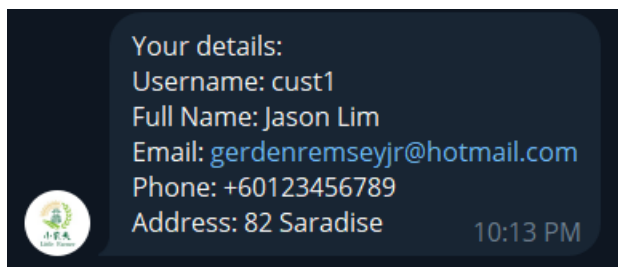


## Customer Telegram Bot

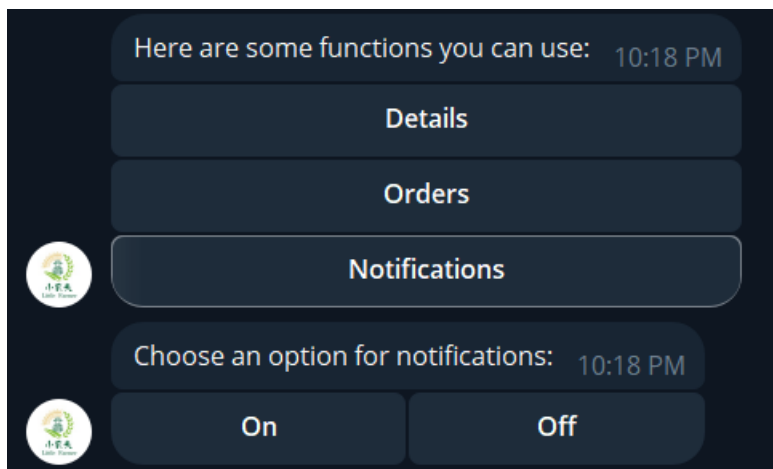
1) There are three functions for the customer Telegram bot.



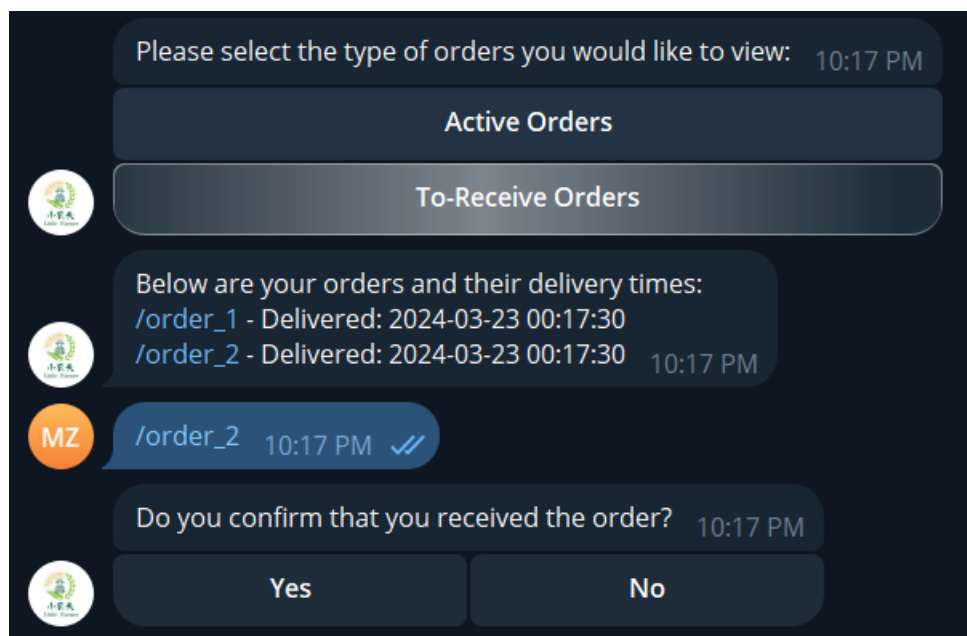
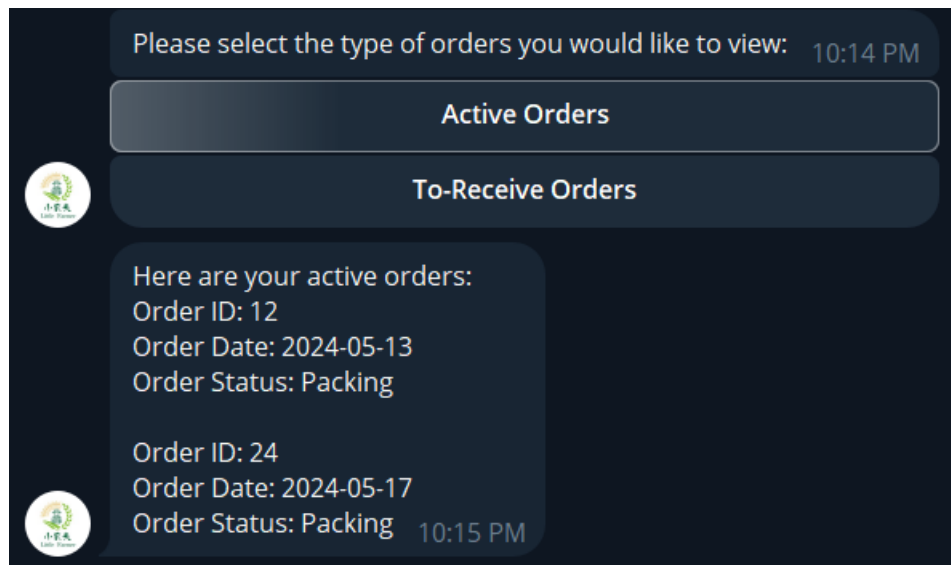
2) Details function for customers to check if their information is correct.



3) Notification function for order status updates

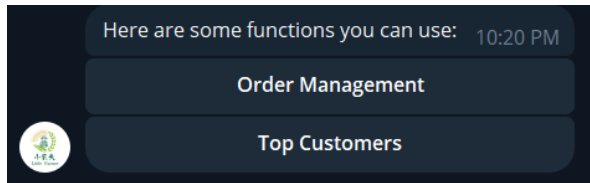


4) Orders function that includes active orders and orders that are waiting for delivery confirmation.

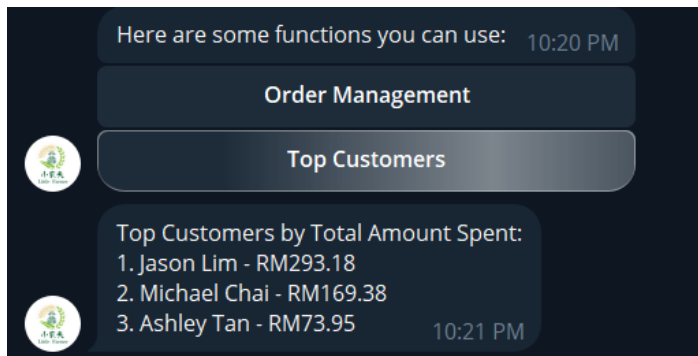


## Seller Telegram Bot

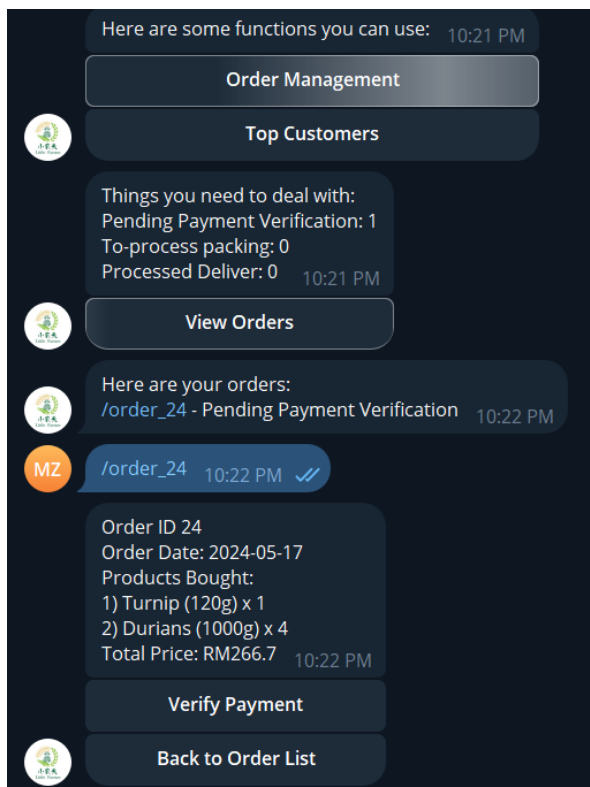
1) There are two functions for seller Telegram bot.



2) Top customers function that shows the customer who spent the most.

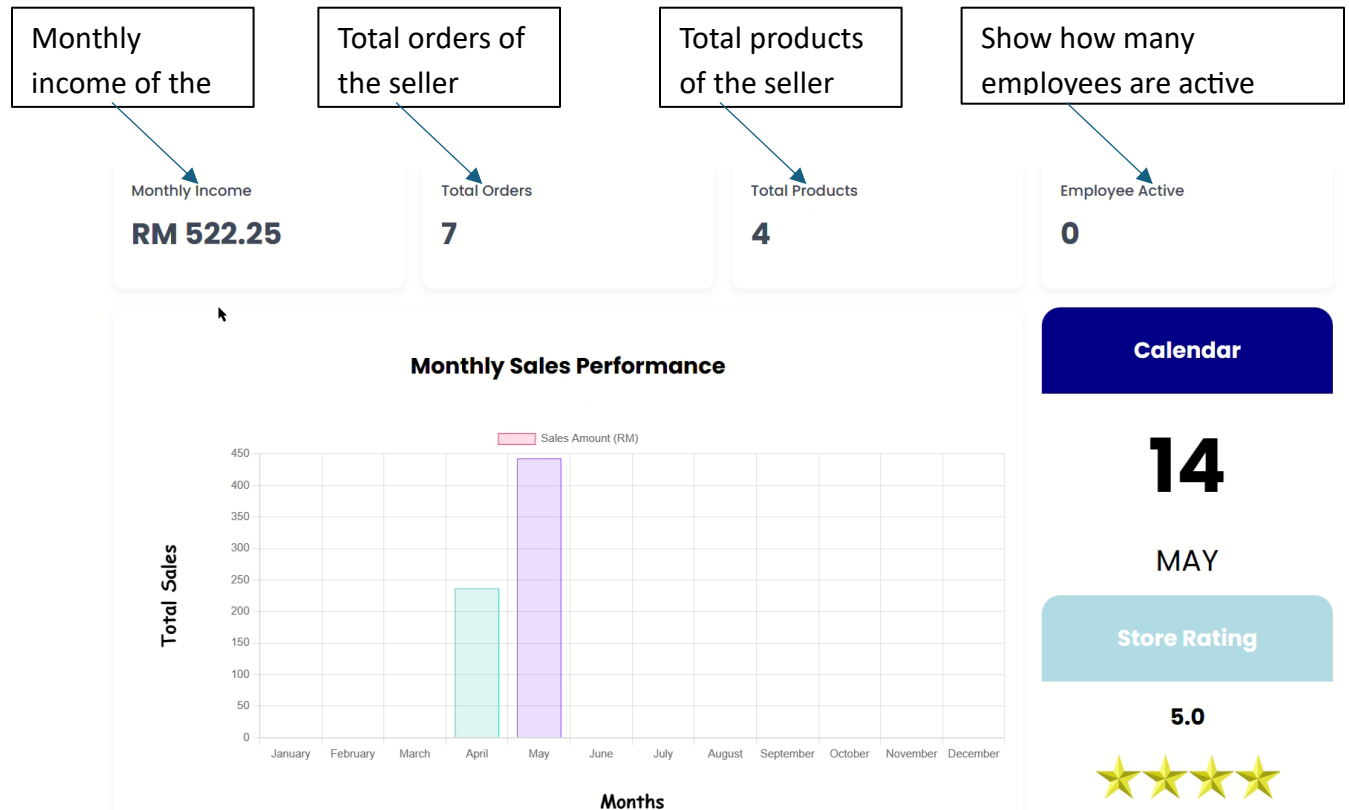


3) Order Management function that allows seller to update the order status.



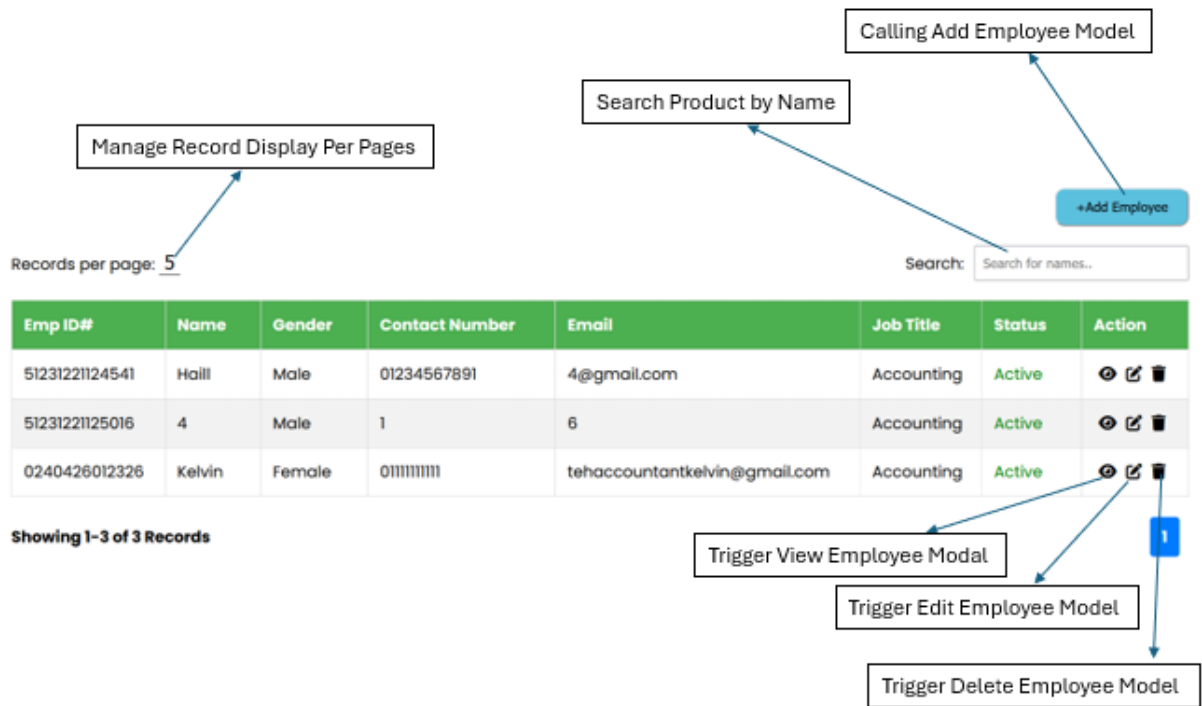
# Seller

## 1) Dashboard



## 2) Employee Management

### i. Employee Management Dashboard



#### i. Add Employee Modal

The screenshot shows the "Add Employee Modal" form. It includes the following fields and controls:

- Emp ID#: 0240522204027
- IC No:
- Name:
- Gender: ☒ Female ☐ Male
- Contact Number:
- Email:
- Job Title:
- Status: Active
- 

An arrow points from the "Add Employee" button to a box labeled "Add Employee Button".

#### ii. Edit Employee Modal

Emp ID# 51231221124541

IC No 214748364719

Name: Haill

Gender: Female Male

Contact Number: 01234567891

Email: 4@gmail.com

Job Title: Accounting

Status: Active

Save Change

---

Update Employee Button

iii. Delete Employee Modal

Emp ID# 51231221124541

IC No 214748364719

Name: Haill

Gender: Female Male

Contact Number: 01234567891

Email: 4@gmail.com

Job Title: Accounting

Status: Active

Delete Employee

Delete Employee Button

3) Product Management

i) Product Management Dashboard

## Products

Product will publish after you verified









Add

+Add Product

Records per page: 5

Search

Search: Search for names...

Product Code	Image	Product Name	Description	Status	Action
R0002		Durians	Out of season durians, selling out fast!	Active	  
R0001		Turnip	Fresh and pesticide free turnips.	Active	  

Showing 1-2 of 2 Records

View product

Edit

Delete

### ii) Add Product Modal

Product Code#

Image

Choose File
No file chosen

Name:

Description:

Low Stock Alert:

Categories:
Vegetables

Quantity

Weight

Price

Discount

Action

Prices:

Quantity
Weight
Price
Discount
Add More

Status:
Active

Add

Add Product

### iii) View Product Modal



Product Code#

Image

Name:

Description: 

Out of season durians, selling out fast!

Low Stock Alert:

Categories: Specialty Fruits

	Quantity	Weight	Price	Discount	Action
Prices:	<input type="text" value="159"/>	<input type="text" value="1000"/>	<input type="text" value="73.5"/>	<input type="text" value="10"/>	<button>Remove</button>
	<input type="text" value="Quantity"/>	<input type="text" value="Weight"/>	<input type="text" value="Price"/>	<input type="text" value="Discount"/>	<button>Add More</button>

Status: Active

iv) Delete Product Modal

Product Code#

Image

Name:

Description:

Low Stock Alert:

Categories: Specialty Fruits

	Quantity	Weight	Price	Discount	Action
Prices:	<input type="text" value="159"/>	<input type="text" value="1000"/>	<input type="text" value="73.5"/>	<input type="text" value="10"/>	<input type="button" value="Remove"/>
	<input type="text" value="Quantity"/>	<input type="text" value="Weight"/>	<input type="text" value="Price"/>	<input type="text" value="Discount"/>	<input type="button" value="Add More"/>

Status: Active

#### 4) Customer Management

##### ≡ Customers

Records per page: 5

Search:

NO#	Username	Name	Email	Phone Number	Address	Action
1	cust2	Ashley Tan	heyitsashleytanxd@gmail.com	0217719273	1024 Saberkas	<input type="button" value="✖"/>
2	skyfarm96	Michael Chai	skyangel77@gmail.com	0128789600	Eden 2, MeiMei Road	<input type="button" value="✖"/>
3	cust1	Jason Lim	gerdenremseyjr@hotmail.com	0218882102	82 Saradise	<input type="button" value="✖"/>
4	cust6	Kobe Bryant	polarsxorion@gmail.com	0143245367	1st Floor Wisma Pertubuhan Peladang Jln DusunSarawak	<input type="button" value="✖"/>
5	cust7	Arnold Lim	hijarajar@gmail.com	0132143256	No. 21 Jalan 3 Taman Industrial Pandan Indah	<input type="button" value="✖"/>

Showing 1-5 of 9 Records

#### 5) Customer Comments

## Customer Comments

Sort By: Newest First

Sort customer comments by newest comments or oldest

Customer Name	Posted on
ABeC****	2024-05-25 23:50:47
cust5 is satisfied!	
erl****	2024-05-25 23:40:05
I love this shop!	
ulqv****	2024-05-25 23:29:59
very good!	
h****	2024-05-25 22:50:35
fantastic!	
Zr****	2024-05-06 17:39:47
cust4	

## 6) Orders management

### i. Order management dashboard

## Orders
















Add order

+Add Order

Search

Search: Search for names...

Records per page: 5

Order ID#	Name	Contact Number	Order Date	Payment Type	Status	Action
86	Arnold Lim	0132143256	2024-05-27	CASH ON DELIVERY	Preparing	  
71	John Halo	0132546789	2024-05-27	CASH ON DELIVERY	Preparing	  
70	Peter Tan	0123254370	2024-05-27	CASH ON DELIVERY	Preparing	  
58	William Donald	0123456789	2024-05-27	CASH ON DELIVERY	Preparing	  
45	Elaine Ting Tang	0112312435	2024-05-27	CASH ON DELIVERY	Preparing	  

Showing 1-5 of 18 Records

1234Next

Delete

### ii. Add order modal

ORDER DATE# 2024-05-29

CONTACT  
NUMBER 0132143256

CLIENT NAME Arnold Lim

Product	Price	Quantity	Total Price
Avocado (300)	7.50	<input type="text" value="1"/>	7.50
Total Amount:			7.50
<button>Select</button>			

Payment Type COD

Status : Preparing

Add Order

iii. View order modal

ORDER DATE# 2024-05-29

CONTACT  
NUMBER 0132143256

CLIENT NAME Arnold Lim

Product	Price	Quantity	Total Price
Turnip	2.1	1	2.10
Durians	73.5	1	73.50
Total Amount:			75.60

Payment Type COD

Status : Preparing

iv. Edit order modal



ORDER DATE# 2024-05-29

CONTACT  
NUMBER 0132143256

CLIENT NAME Arnold Lim

Product	Price	Quantity	Total Price
Turnip	2.1	1	2.10
Durians	73.5	1	73.50
Total Amount:			75.60

Payment Type COD

Status : Preparing

Edit Order

#### v. Delete order modal



ORDER DATE# 2024-05-29

CONTACT  
NUMBER 0132143256

CLIENT NAME Arnold Lim

Product	Price	Quantity	Total Price
Turnip	2.1	1	2.10
Durians	73.5	1	73.50
Total Amount:			75.60

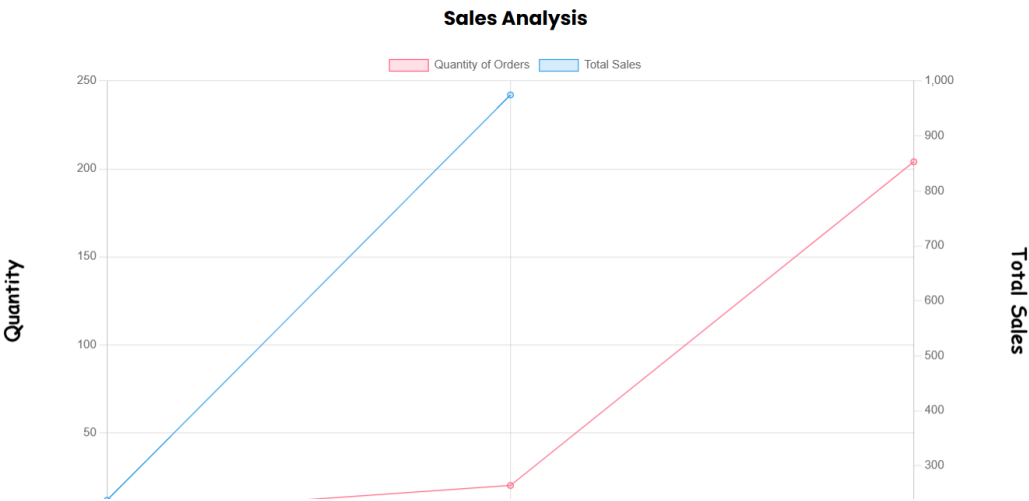
Payment Type COD

Status : Preparing

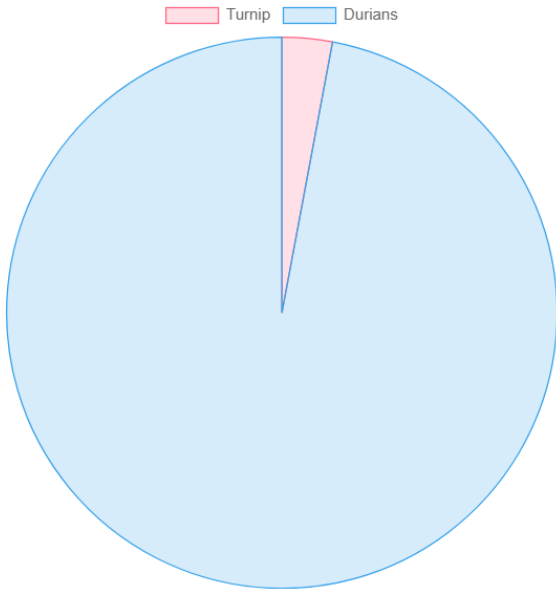
Delete Order

#### 1. Product Report

**Product Report**



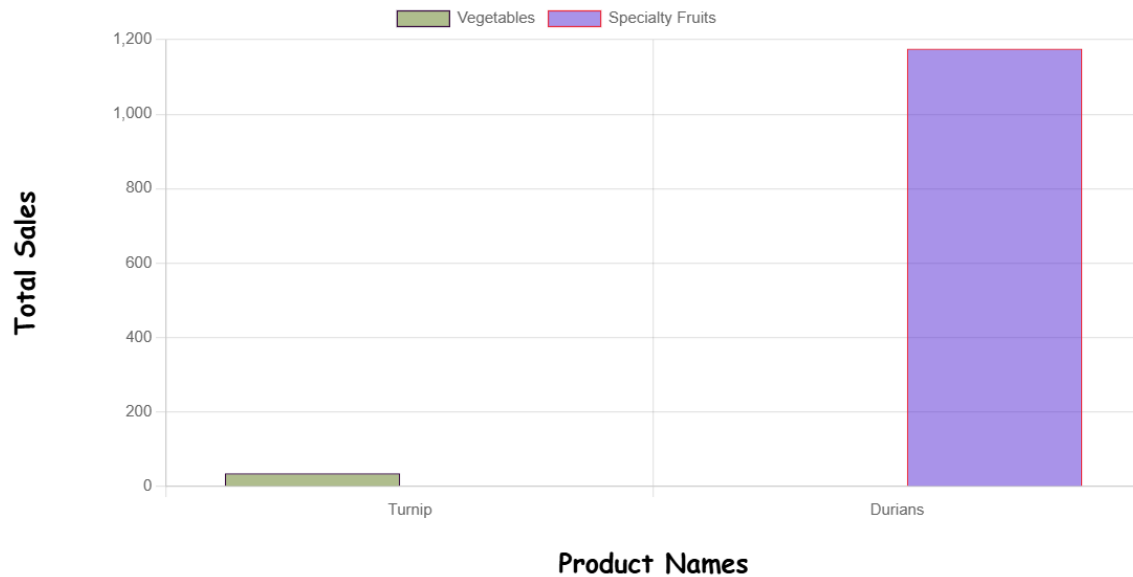
**Market Share Pie Chart**



**Market Share Pie Chart Explanation:**

The Market Share Pie Chart illustrates the distribution of sales among different products based on the data obtained.

## Product Performance by Region Graph



The graph illustrates product sales across various categories and regions. Each bar represents the total sales volume of a product category, providing insights into relative performance and identifying popular categories.

The most popular product category, **Specialty Fruits**, leads with total sales reaching **RM1,176.00**. This insight assists in directing marketing strategies and optimizing inventory based on sales performance.

## 8) Sales Report

Filter Sales Report by date

Start Date: 04/11/2023 End Date: 04/30/2024 Search Export

ITEM NO	PRODUCT NAME AND WEIGHT(g)	PRICE (RM)	QUANTITY	TOTAL (RM)	DATE	DETAILS
1	Turnip (120)	2.10	2	4.20	2024-04-20	Details
2	Durians (1000)	73.50	1	73.50	2024-04-20	Details
3	Durians (1000)	73.50	1	73.50	2024-04-21	Details
4	Durians (1000)	73.50	1	73.50	2024-04-22	Details
5	Turnip (120)	2.10	6	12.60	2024-04-30	Details
6	Turnip (120)	2.10	6	12.60	2024-04-30	Details
7	Turnip (120)	2.10	6	12.60	2024-04-30	Details
<b>Total Sales:</b>				<b>RM 262.50</b>		

**Export**

**View**

**Order Details**

**User Name:** cust1

**Product Name:** Turnip (120)

**Description:** Fresh and pesticide free turnips.

**Date:** 2024-04-30

**Owner:** The Green Grocer

**Comment:** new comment

**Price:** RM 2.10

iii. Setting

i) Setting Dashboard

Personal Info

User Name	<input type="text" value="admin"/>
Name	<input type="text" value="Wong"/>
Email	<input type="text" value="ryan@gmail.com"/>
Phone Number	<input type="text" value="01151385427"/>

→

---

Security

Old Password	<input type="password"/>
New Password	<input type="password"/>
Confirm Password	<input type="password"/>

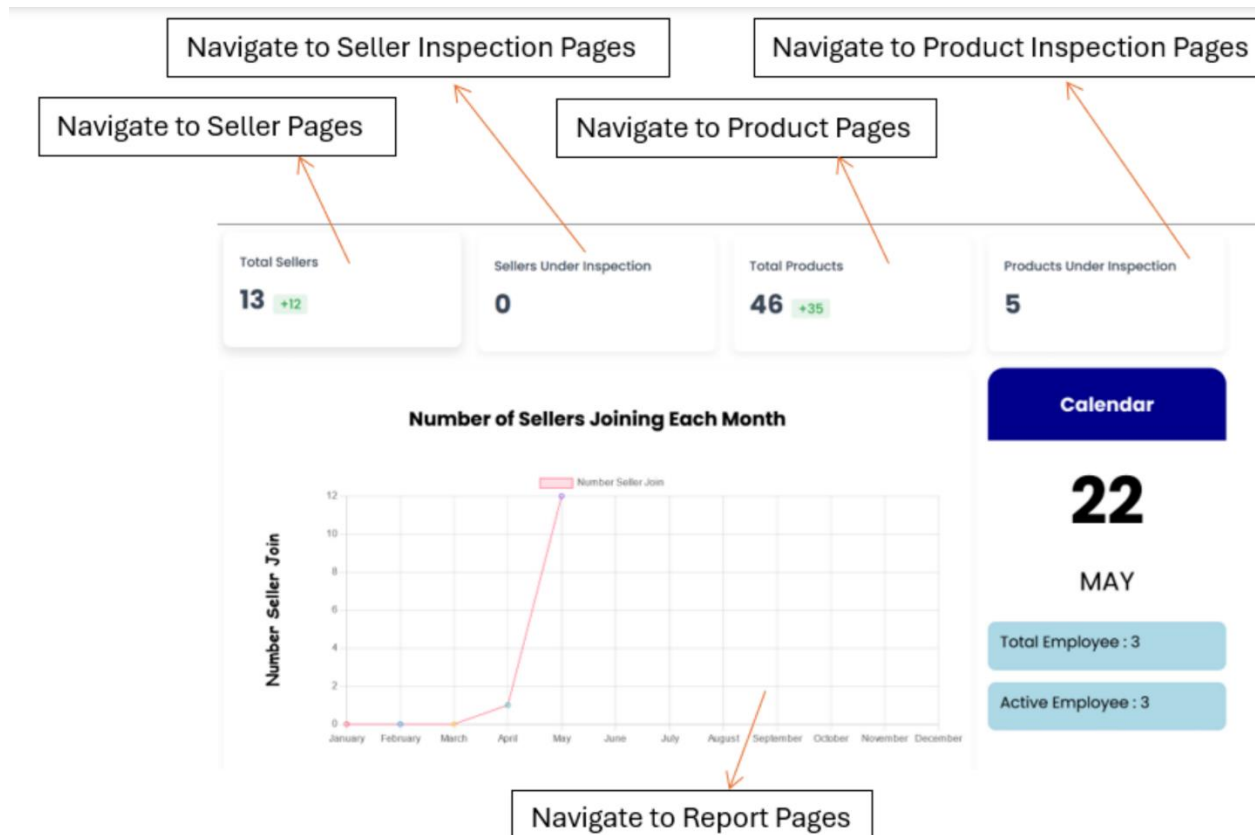
→

# Admin

## 1) Dashboard

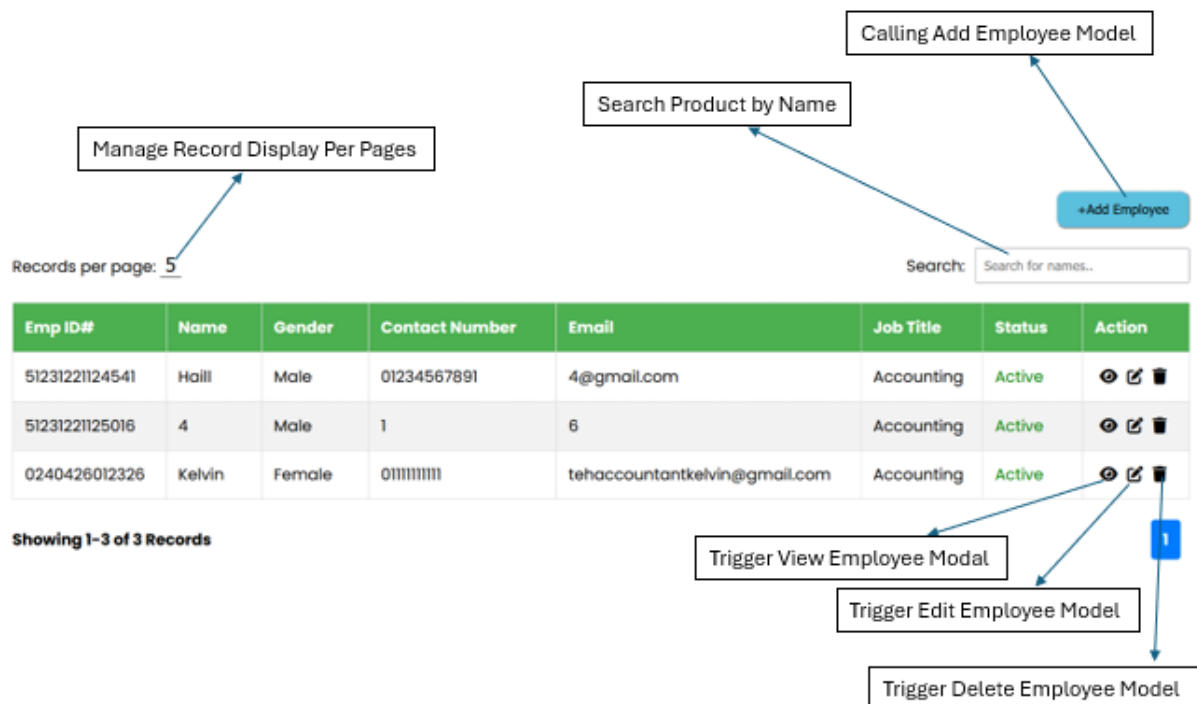
In Dashboard, the user can navigate to a specific page by clicking on specific box.



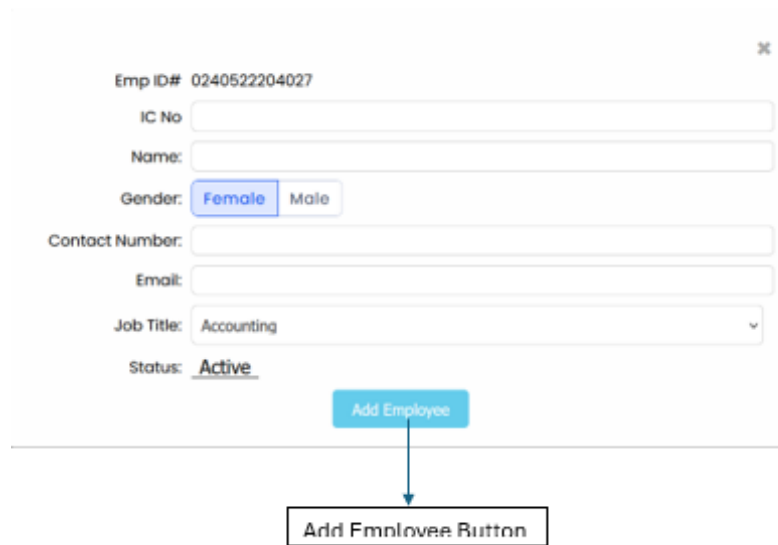


## 2) Employee Management

### i) Employee Management Dashboard



ii) Add Employee Modal

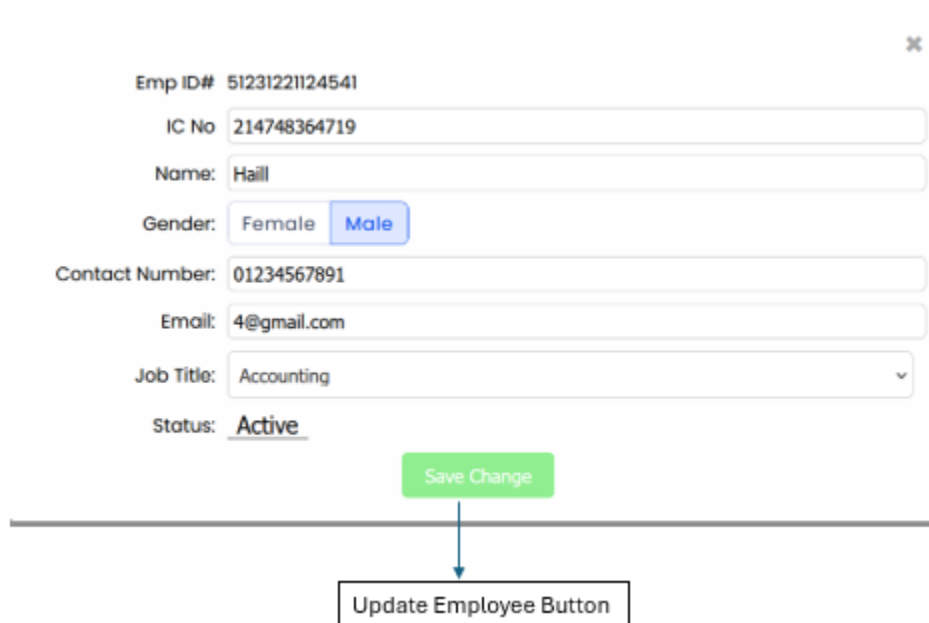


The Add Employee Modal form contains the following fields and controls:

- Emp ID#: 0240522204027
- IC No:
- Name:
- Gender: ☒ Female ☐ Male
- Contact Number:
- Email:
- Job Title: Accounting (dropdown menu)
- Status: Active
- Add Employee Button (blue)

An arrow points from the Add Employee Button to a box labeled "Add Employee Button".

iii) Edit Employee Modal



The Edit Employee Modal form contains the following fields and controls:

- Emp ID#: 51231221124541
- IC No: 214748364719
- Name: Haill
- Gender: ☐ Female ☒ Male
- Contact Number: 01234567891
- Email: 4@gmail.com
- Job Title: Accounting (dropdown menu)
- Status: Active
- Save Change Button (green)

An arrow points from the Save Change Button to a box labeled "Update Employee Button".

iv) Delete Employee Modal

Emp ID# 51231221124541

IC No 214748364719

Name: Haill

Gender: Female Male

Contact Number: 01234567891

Email: 4@gmail.com

Job Title: Accounting

Status: Active

Delete Employee

Delete Employee Button

## Seller Management

### i) Seller Management Dashboard

Manage Records per Page


Records per page: 5

Search Seller by Seller Title

Search: Search for names...

Calling Add Seller Modal

+Add Seller

Shop ID#	Image	Title	Email	Phone Number	Status	Action
52	 The Green Grocer Est. 2007	The Green Grocer	gary@gmail.com	0824191000	Active	<div>Ban Seller Account Button</div>



## ii. Seller Inspection

### i) Seller Inspection Dashboard

Manage Records per Page

Records per page: 5

Search Specific Seller by Shop Title

Search:

Shop ID#	Title	Email	Phone Number	Action
61	Amy Catering Bakery	100083603@students.swinburne.edu.my	0123424578	

Showing 1-1 of 1 Records

Calling Validation Modal

### ii) Validation Modal

Front IC

Back IC

Face with IC

Sending Approve Email Notification Button

Calling Reason Text Field Button

Reason:

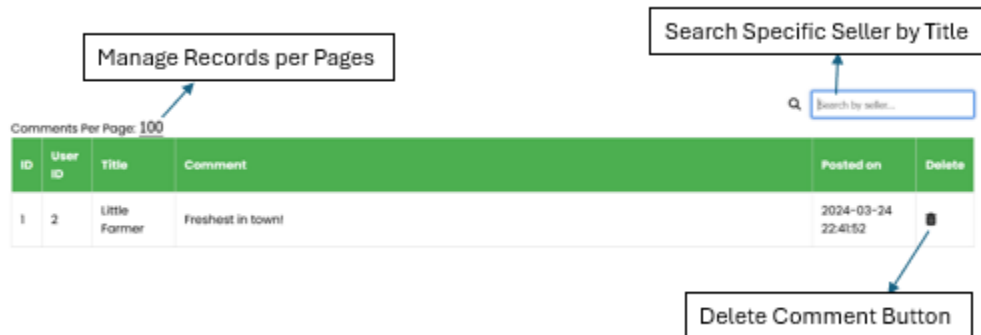
Approve

Reject

Sending Reject Email Notification Email

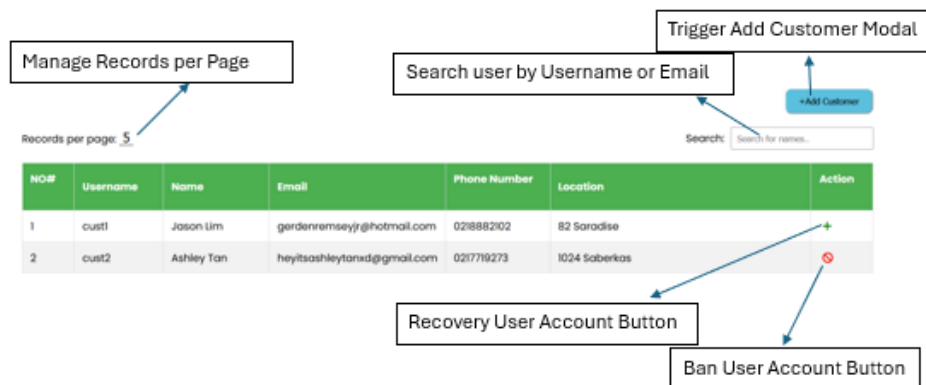
### iii. Comment Inspection

#### i) Comment Inspection Dashboard

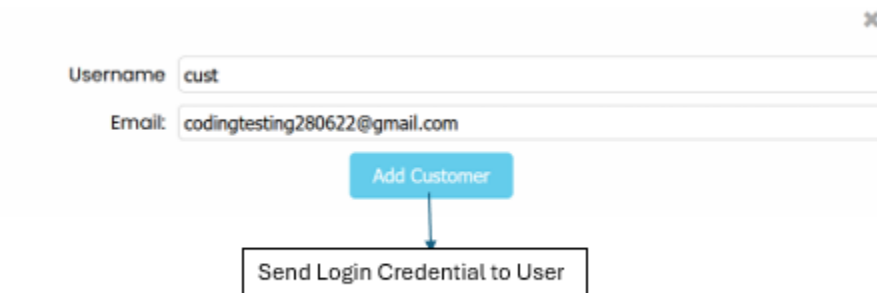


### iv. User Management

#### i) User Management Dashboard

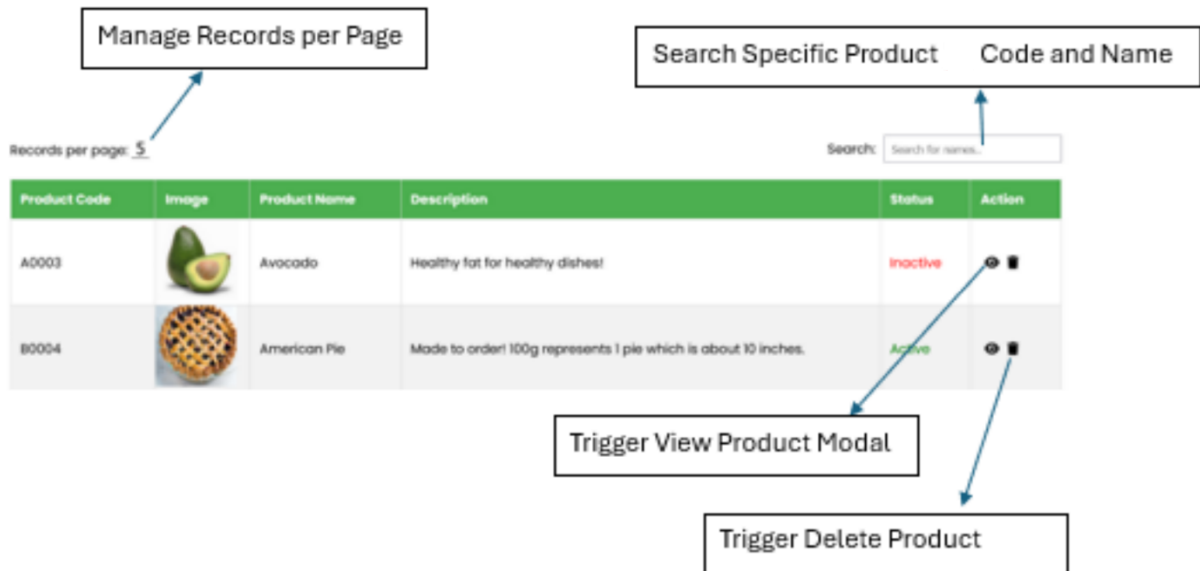


#### ii) Add Customer Modal



### v. Product Management

#### v) Product Management Dashboard




#### vi) View Product Modal

×

Product Code#

B0004

Image



Name:

American Pie

Description:

Made to order! 100g represents 1 pie which is about 10 inches.

Categories:


Vegetables

Status:

Active

#### vii) Delete Product Modal

Product Code#

Image 

Name:

Description:

Categories:

Status:

**Delete Product Button**

vi. Product Inspection


i) Product Inspection Dashboard

Manage Records per Page

Records per page:

Search Product by Product Name

Search:

Product Code	Image	Product Name	Description	Category	Status	Action
A0003		Avocado	Healthy fat for healthy dishes!	Fruits	NEW PRODUCT	<input type="button" value="✓"/> <input type="button" value="✗"/> <input type="button" value="i"/>

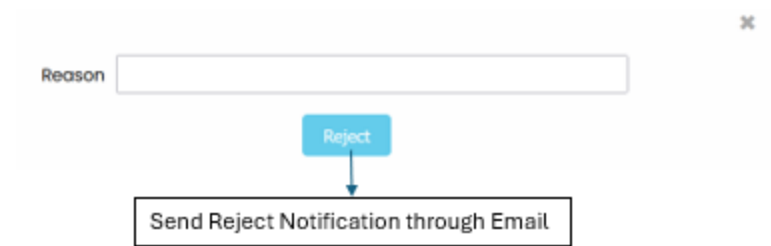
Showing 1-1 of 1 Records

**Approve Make Change Button**

**Calling Reject Modal**

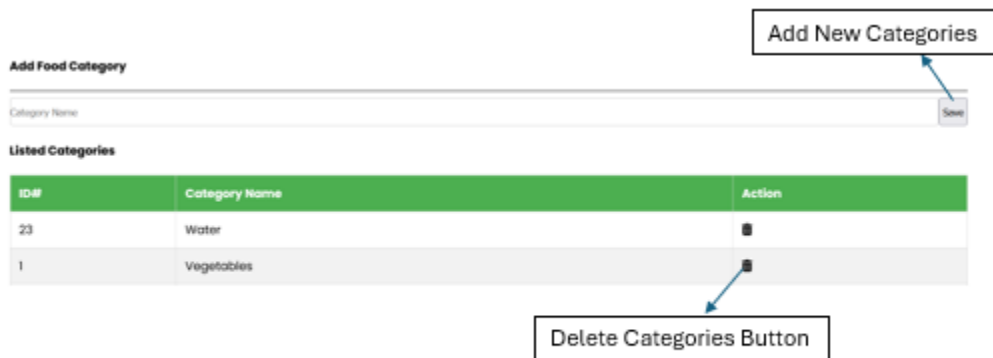
**Delete Product Button**

ii) Reject Modal



vii. Categories Management

i) Categories Dashboard



viii. Setting

ii) Setting Dashboard

