DEVIN KING

Columbia, SC • devink@email.sc.edu • 704-221-3526 • github.com/DevinK449

EDUCATION
University of South Carolina — Columbia, SC
B.S. in Information Technology (Cybersecurity focus), Expected May 2027
Relevant Coursework: Systems Security, Unix/Linux Fundamentals, Data Structures (C++), Networking, Principles of Management

SKILLS
Languages: C++, Python, HTML/CSS/JavaScript, SQL, Bash
Automation / IT Ops: Jira & Freshservice automations, Google Apps Script, BetterCloud, Okta Workflows **Tools:** Git/GitHub, VS Code, R, Wireshark
Platforms: Linux, Windows, Google Workspace

EXPERIENCE
IT Automation Intern — Druva (Remote/Columbia, SC)
Aug 2022 – Present
• Built Jira automation rules and custom fields to streamline PricingOps workflows, reducing manual triage time by ~30%.
• Developed Google Chat bots and Apps Script services to post ticket updates and approvals into team rooms.
• Improved provisioning processes using Okta Workflows and BetterCloud to reduce escalations and manual effort.

Server — Longhorn Steakhouse Jul 2021 – Jan 2022
• Served customers in a fast-paced environment and trained new hires on procedures.
• Collaborated with staff to ensure accurate and timely service during peak hours.

PROJECTS
CSCE 240 C++ Utilities (USC) — 2025
• Implemented OOP modules and unit tests; automated builds with Make.

Helpdesk Script Toolkit (Google Apps Script) — 2025
• Wrote utilities to query Freshservice API and post status updates to Google Chat.

ACTIVITIES & LEADERSHIP
• Appalachian Information Technology Professionals (AppITP) Secretary; organized events and created promotional materials.