

Byron Vinicio Salguero Villeda

Junior QA Analyst

Guatemala | Remote / Hybrid

vinnie23@gmail.com | linkedin.com/in/byron-salguero | github.com/Devinni4k/QA-portfolio.git

Professional Summary

Junior QA Analyst with a strong technical foundation in web development and hands-on experience testing web applications and REST APIs. Skilled in manual testing, requirements validation, and defect documentation. Familiar with agile environments (SCRUM) and experienced working in English-speaking corporate environments. Detail-oriented and quality-focused professional seeking growth in software testing and quality assurance.

Education

Universidad Galileo – Full Stack Developer Program



2024 – Present

Second Semester Completed

Quality Assurance & API Testing

- Performed **manual testing** of REST APIs using **Postman**.
- Validated HTTP responses, data integrity, and error handling.
- Created and executed test cases based on functional requirements.
- Documented test results and defects.

SCRUM Methodology

- Worked within **SCRUM framework** (Sprint 0 to Sprint 3).
- Participated in sprint planning and delivery cycles.
- Understood the full **Software Development Life Cycle (SDLC)**.

Technical Foundations

- Solid understanding of **JavaScript** programming logic and data structures.
 - Knowledge of **SQL** for data validation and verification.
 - Exposure to **AWS environments** and **Apache servers**, supporting technical QA analysis.
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QA Skills

- Manual Testing
 - API Testing (Postman)
 - Test Case Design
 - Bug Reporting & Documentation
 - Requirements Analysis
 - Agile / SCRUM
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Tools

- Postman
 - GitHub
 - Visual Studio Code
 - SQL
 - Browser DevTools
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Professional Experience

Telus International

Manual Tester



Jan 2026 – Present

- Testing new changes in the apps.
- Test cases designed for Smoke testing and regression Testing.
- Comparing changes with the Business requirements.
- Holding calls with the development team in case of app incidents.
- Opening Bugs when the app is not working as expected.
- Testing fixes in the apps after a new deployment.
- The technologies used were JIRA, SQL server PostgreSQL, Postman.
- Once the scenarios are clear, document the manual result to Automate.
- Organizing Demos for Automation Testing Team.

Technical Support Representative



Aug 2024 – Dec 2025

- Analyze and resolve technical incidents following quality standards.
 - Document issues clearly and accurately.
 - Communicate effectively in **English** with international clients.
 - Follow structured processes and service-level expectations.
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Languages

- Spanish: Native
- English: Intermediate–Advanced