```
Upload the Dataset
```

```
from google.colab import files
uploaded = files.upload()
     Choose Files No file chosen
                                        Upload widget is only available when the cell has been executed in the current browser session. Please rerun this cell to
Load the Dataset
import pandas as pd
import json
# Correct file name (no backslash or special characters)
with open("chatbot_data.json", "r") as file:
    data = json.load(file)
# Flatten the JSON: Each pattern becomes a row with its tag
records = []
for intent in data['intents']:
    for pattern in intent['patterns']:
        records.append({
             'patterns': pattern,
             'tag': intent['tag']
        })
# Convert to DataFrame
df = pd.DataFrame(records)
# Show the first few rows
df.head()
→▼
              patterns
                             tag
      0
                     Hi greeting
      1
                    Hey greeting
      2
            How are you greeting
      3 Is anyone there?
                         greeting
                  Hello greeting
Data Exploration
# Overview of the data
df.info()
df.describe()
df.head()
    <class 'pandas.core.frame.DataFrame'>
     RangeIndex: 43 entries, 0 to 42
     Data columns (total 2 columns):
      #
         Column
                    Non-Null Count Dtype
     ---
          -----
          patterns 43 non-null
                                     object
                    43 non-null
         tag
                                     object
     dtypes: object(2)
     memory usage: 820.0+ bytes
              patterns
                             tag
      0
                     Hi greeting
      1
                    Hey greeting
      2
            How are you greeting
        Is anyone there?
                         greeting
                  Hello greeting
```

Check for Missing Values and Duplicates

```
# Check missing values
print(df.isnull().sum())

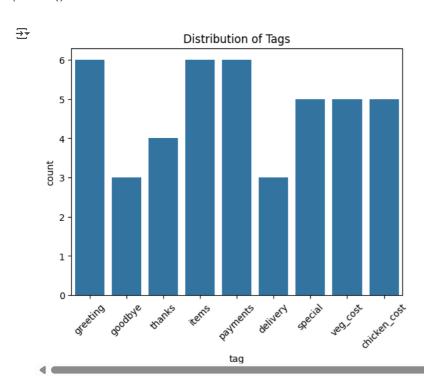
# Check duplicates
print(f"Duplicates: {df.duplicated().sum()}")

patterns 0
tag 0
dtype: int64
Duplicates: 0
```

#### Visualize a Few Features

```
import matplotlib.pyplot as plt
import seaborn as sns

# Example: Visualize distribution of a column (change 'column_name')
sns.countplot(x='tag', data=df)
plt.title("Distribution of Tags")
plt.xticks(rotation=45)
plt.show()
```



### **Identify Target and Features**

```
# Assuming 'tag' is the label and 'patterns' are features X = df['patterns'] y = df['tag']
```

#### Convert Categorical Columns to Numerical (if needed)

```
from sklearn.preprocessing import LabelEncoder
label_encoder = LabelEncoder()
y_encoded = label_encoder.fit_transform(y)
```

## One-Hot Encoding (optional if needed for multiple classes)

```
import pandas as pd
y_onehot_df = pd.get_dummies(pd.Series(y), prefix="tag")
```

#### Feature Scaling (only if features are numeric)

```
# Skip if working with text data
```

```
Train-Test Split
```

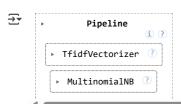
```
from sklearn.model_selection import train_test_split
```

```
X_train, X_test, y_train, y_test = train_test_split(X, y_encoded, test_size=0.2, random_state=42)
```

Model Building (Example: Text Classification using TF-IDF + Naive Bayes)

```
from sklearn.feature_extraction.text import TfidfVectorizer
from sklearn.naive_bayes import MultinomialNB
from sklearn.pipeline import make_pipeline
```

model = make\_pipeline(TfidfVectorizer(), MultinomialNB())
model.fit(X\_train, y\_train)



#### Evaluation

**∓** 

from sklearn.metrics import classification\_report, accuracy\_score

```
y_pred = model.predict(X_test)
print(classification_report(y_test, y_pred))
print("Accuracy:", accuracy_score(y_test, y_pred))
```

	precision	recall	f1-score	support
0	0.25	1.00	0.40	1
1	0.00	0.00	0.00	1
2	0.00	0.00	0.00	1
3	0.00	0.00	0.00	1
4	0.00	0.00	0.00	0
5	0.00	0.00	0.00	1
7	1.00	1.00	1.00	1
8	0.00	0.00	0.00	3
accuracy			0.22	9
macro avg	0.16	0.25	0.17	9
weighted avg	0.14	0.22	0.16	9

Accuracy: 0.22222222222222

/usr/local/lib/python3.11/dist-packages/sklearn/metrics/\_classification.py:1565: UndefinedMetricWarning: Precision is ill-defined ar \_warn\_prf(average, modifier, f"{metric.capitalize()} is", len(result))

/usr/local/lib/python3.11/dist-packages/sklearn/metrics/\_classification.py:1565: UndefinedMetricWarning: Recall is ill-defined and t \_warn\_prf(average, modifier, f"{metric.capitalize()} is", len(result))

/usr/local/lib/python3.11/dist-packages/sklearn/metrics/\_classification.py:1565: UndefinedMetricWarning: Precision is ill-defined ar \_warn\_prf(average, modifier, f"{metric.capitalize()} is", len(result))

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/usr/local/lib/python3.11/dist-packages/sklearn/metrics/\_classification.py:1565: UndefinedMetricWarning: Recall is ill-defined and t \_warn\_prf(average, modifier, f"{metric.capitalize()} is", len(result))

#### Make Predictions from New Input

```
new_input = ["hello, how can I help you?"]
prediction = model.predict(new_input)
predicted_label = label_encoder.inverse_transform(prediction)
print("Predicted Tag:", predicted_label[0])
```

→ Predicted Tag: items

```
Convert to DataFrame and Encode (if working with new raw data)
# For new raw input data
new_df = pd.DataFrame({'patterns': ["hi, can you help me?"], 'tag': ["greeting"]})
new_df['tag_encoded'] = label_encoder.transform(new_df['tag'])
new df
\rightarrow
                  patterns
                                tag tag_encoded
      0 hi, can you help me? greeting
Predict the Final Grade (custom logic if needed)
# If you have a grading system based on tag or prediction
# Example:
if predicted label[0] == "greeting":
    print("Grade: A")
Deployment - Building an Interactive App
!pip install gradio
import gradio as gr
       Downloading semantic_version-2.10.0-py2.py3-none-any.whl.metadata (9.7 kB)
```

```
Collecting starlette<1.0,>=0.40.0 (from gradio)
  Downloading starlette-0.46.2-py3-none-any.whl.metadata (6.2 kB)
Collecting tomlkit<0.14.0,>=0.12.0 (from gradio)
  Downloading tomlkit-0.13.2-py3-none-any.whl.metadata (2.7 kB)
Requirement already satisfied: typer<1.0,>=0.12 in /usr/local/lib/python3.11/dist-packages (from gradio) (0.15.3)
Requirement already satisfied: typing-extensions~=4.0 in /usr/local/lib/python3.11/dist-packages (from gradio) (4.13.2)
Collecting uvicorn>=0.14.0 (from gradio)
  Downloading uvicorn-0.34.2-py3-none-any.whl.metadata (6.5 kB)
Requirement already satisfied: fsspec in /usr/local/lib/python3.11/dist-packages (from gradio-client==1.10.0->gradio) (2025.3.2)
Requirement already satisfied: websockets<16.0,>=10.0 in /usr/local/lib/python3.11/dist-packages (from gradio-client==1.10.0->gra
Requirement already satisfied: idna>=2.8 in /usr/local/lib/python3.11/dist-packages (from anyio<5.0,>=3.0->gradio) (3.10)
Requirement already satisfied: sniffio>=1.1 in /usr/local/lib/python3.11/dist-packages (from anyio<5.0,>=3.0->gradio) (1.3.1)
Requirement already satisfied: certifi in /usr/local/lib/python3.11/dist-packages (from httpx>=0.24.1->gradio) (2025.4.26)
Requirement already satisfied: httpcore==1.* in /usr/local/lib/python3.11/dist-packages (from httpx>=0.24.1->gradio) (1.0.9)
Requirement already satisfied: h11>=0.16 in /usr/local/lib/python3.11/dist-packages (from httpcore==1.*->httpx>=0.24.1->gradio) (Requirement already satisfied: filelock in /usr/local/lib/python3.11/dist-packages (from huggingface-hub>=0.28.1->gradio) (3.18.0)
Requirement already satisfied: requests in /usr/local/lib/python3.11/dist-packages (from huggingface-hub>=0.28.1-ygradio) (2.32.3
Requirement already satisfied: tqdm>=4.42.1 in /usr/local/lib/python3.11/dist-packages (from huggingface-hub>=0.28.1->gradio) (4.
Requirement already satisfied: hf-xet<2.0.0,>=1.1.0 in /usr/local/lib/python3.11/dist-packages (from huggingface-hub>=0.28.1-ygra
Requirement already satisfied: python-dateutil>=2.8.2 in /usr/local/lib/python3.11/dist-packages (from pandas<3.0,>=1.0->gradio)
Requirement already satisfied: pytz>=2020.1 in /usr/local/lib/python3.11/dist-packages (from pandas<3.0,>=1.0->gradio) (2025.2)
Requirement already satisfied: tzdata>=2022.7 in /usr/local/lib/python3.11/dist-packages (from pandas<3.0,>=1.0->gradio) (2025.2)
```

# Create a Prediction Function def chatbot\_response(text): prediction = model.predict([text]) return label\_encoder.inverse\_transform(prediction)[0] Create the Gradio Interface interface = gr.Interface(fn=chatbot\_response, inputs="text", outputs="text", title="Chatbot Tag Predictor") interface.launch() 🚁 It looks like you are running Gradio on a hosted a Jupyter notebook. For the Gradio app to work, sharing must be enabled. Automatica Colab notebook detected. To show errors in colab notebook, set debug=True in launch() \* Running on public URL: <a href="https://lc8b749c14e914cade.gradio.live">https://lc8b749c14e914cade.gradio.live</a> This share link expires in 1 week. For free permanent hosting and GPU upgrades, run `gradio deploy` from the terminal in the working **Chatbot Tag Predictor** output text Clear Submit Flag Use via API 🦸 · Built with Gradio 🧇 · Settings 🧔 Customer Service Chatbot intents = {item['tag']: item['responses'][0] for item in data['intents']} def chatbot\_full\_response(text): tag = model.predict([text])[0] tag = label\_encoder.inverse\_transform([tag])[0] return intents.get(tag, "Sorry, I didn't understand that.") interface = gr.Interface(fn=chatbot\_full\_response, inputs="text", outputs="text", title="Customer Service Chatbot") interface.launch()

🚁 It looks like you are running Gradio on a hosted a Jupyter notebook. For the Gradio app to work, sharing must be enabled. Automatica

Colab notebook detected. To show errors in colab notebook, set debug=True in launch()

\* Running on public URL: <a href="https://e3f82f2143002bc1c4.gradio.live">https://e3f82f2143002bc1c4.gradio.live</a>

This share link expires in 1 week. For free permanent hosting and GPU upgrades, run `gradio deploy` from the terminal in the working

## **Customer Service Chatbot**

text		output
Clear	Submit	Flag