HECTOR RAMON MARTINEZ DE LA HOYA

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PROFESSIONAL RESUME

Highly skilled and enthusiastic professional with a strong passion for technology and a track record of successful teamwork. Known for my cheerful disposition and ability to thrive in collaborative environments. Additionally, my extensive experience in hardware management and a deep understanding of technology equips me with the skills to navigate complex technological challenges.

WORK EXPERIENCE

QACS   **2023-Present**
Project Manager | Jr. QA Tester
Durango, Mexico

- **Orchestrated successful implementation of key projects, ensuring timely and budget-compliant delivery as a Project Manager.**
- **Implemented quality control process improvements, ensuring adherence to standards and regulations, resulting in higher-quality products and operational efficiency.**
- **Worked within multifunctional teams, proactively identifying issues and promoting a culture of quality throughout the organization, contributing to project success and team professional development.**

QACS   **2022-2023**
Customer Relationships Specialist | Jr. Developer
Durango, Mexico

- **Cultivated strong client relationships, ensuring satisfaction and loyalty through exceptional service as a Customer Relationships Specialist.**
- **Led the management and optimization of WordPress/React websites, applying specialized skills to enhance functionality and user experience.**
- **Development and maintenance of various applications for both private companies and government clients**

"Magdalena's" Construction Company   **2015-2022**
Administrative Manager
Durango, Mexico

- **Supervised the activity of the workers.**
- **Conducted weekly meetings regarding ongoing projects.**
- **Performed administrative tasks as needed to supplement team activities.**

COMPETENCES AND SKILLS

Soft Skills	Hard Skills
Communication	**JavaScript- TypeScript- Python**
Leadership	**Git/GitHub**
Scrum	**React – NodeJS**
Teamwork	**Manual Testing**
Problem-Solving	**Selenium- Cucumber**
Attention to detail	**Computer Hardware**
	Business Management

EDUCATION

B.S Biochemical Engineering.
Instituto Tecnologico de Durango   *Durango, México*

Programming Technician.
CBTis #130   *Durango, México*