

# HECTOR RAMON MARTINEZ DE LA HOYA

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## PROFESSIONAL RESUME

Highly skilled and enthusiastic professional with a strong passion for technology and a track record of successful teamwork. Known for my cheerful disposition and ability to thrive in collaborative environments. Additionally, my extensive experience in hardware management and a deep understanding of technology equips me with the skills to navigate complex technological challenges.

## WORK EXPERIENCE

**QACS** 2023-Present  
**Project Manager | QA Tester**  
Durango, Mexico

- Orchestrated successful implementation of key projects, ensuring timely and budget-compliant delivery as a Project Manager.
- Implemented quality control process improvements, ensuring adherence to standards and regulations, resulting in higher-quality products and operational efficiency.
- Worked within multifunctional teams, proactively identifying issues and promoting a culture of quality throughout the organization, contributing to project success and team professional development.

**QACS** 2022-2023  
**Customer Relationships Specialist | React Developer**  
Durango, Mexico

- Cultivated strong client relationships, ensuring satisfaction and loyalty through exceptional service as a Customer Relationships Specialist.
- Led the management and optimization of WordPress/React websites, applying specialized skills to enhance functionality and user experience.
- Development and maintenance of various applications for both private companies and government clients

**"Magdalena's" Construction Company** 2015-2022  
**Administrative Manager**  
Durango, Mexico

- Supervised the activity of the workers.
- Conducted weekly meetings regarding ongoing projects.
- Performed administrative tasks as needed to supplement team activities.

## COMPETENCES AND SKILLS

Soft Skills	Hard Skills
Communication	JavaScript- TypeScript- Python
Leadership	Git/GitHub
Scrum	React – NodeJS
Teamwork	Manual Testing
Problem-Solving	Selenium- Cucumber
Attention to detail	Computer Hardware
	Business Management

## EDUCATION

**B.S Biochemical Engineering.** Durango, México  
*Instituto Tecnológico de Durango*

**Programming Technician.** Durango, México  
*CBTis #130*