Devon Phillips

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Education

Mcgill University (September 2021 - present)

Bachelor of Arts, Major Concentration Geography (AR) - Urban Studies, Minor Concentration Environment, Minor Concentration Geog IS & Remote Sensing

• CUM GPA: 3.29

Strake Jesuit College prep (Aug 2016 - May 2020)

- Graduated summa cumlaude
- National Honor Society
- Honor roll
- Varsity cross country / track

Core Competencies & Technical skills

- Customer service - database management - teamwork skills

Cold calling
SQL
Microsoft 365 (Excel)
Java
ArcGIS pro
Javascript
HTML

Professional Experience

McGill Phonathon (September 2023 - present)

Phonathon caller

- Cold calling McGill alumni/parents
- Raised over \$2,000 for McGill related fundraisers over a 2 month period

Haveman Brother (May 2022 - July 2022) & Outland (May 2023 - July 2023) Silviculture laborer

• Planted over 150,000 tree saplings

Americorps NCCC (October 2020 - June 2021)

Corps Member

- 1,700 hours served across the west coast in Sacramento CA, Stockton CA, Tacoma WA, and Williams OR
- Supported the efficient completion of daily tasks in a ten person team over the course of eight months
- Aided customers over the phone and supported the creation of a large database system at the Stockton Emergency food bank
- Guided incomers at the Stockton COVID vaccination supercenter
- Participated in conservation efforts across Washington and Oregon

Xtrac Restoration (May 2019 - Aug 2019)

Field Customer Service Manager

- Worked with microsoft excel to track company analytics
- Cold calling customers to inform them about the company's services
- Door to door sales work and correspondence with new company customers