



# Dropbox Search Tool

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# Setup and deployment

Devon had met with Tim last Thursday, and on this Tuesday to help in setting up the device.

- Tim ran into difficulties setting it up.
  - Some of these issues were because the documentation was poorly explained
  - Some of these issues were caused by not having tested on Apple devices.
- The documentation has been revised for both of these so it is easier to read and follow.
- The tool was deployed on Tuesday and TDG tested it out on Wednesday.



# Feedback Meeting

Meeting held 4/24 at 4:00pm. Allison was notetaker.

- Tim and Heidi attended the meeting.
- These are the intended users. They search through the dropbox a lot.
  - We would have liked to get other session leaders to test out the tool as well (since it would be more of a blind test), but did not get the chance.
  - Maybe we will do further testing/feedback if they have the chance.
- We got enough information to know how this tool will work.



# Feedback

- Tim and Heidi thought it was easy to use - it was pretty straightforward.
- They tried a couple commands that did not exist by accident:
  - -fl
  - Wrong order of the query
- These were easily fixed when they looked at the user manual and used 'h' from the bot.
- There was one or two queries that did not return anything
- Most of their queries returned a list of results. Example: 'fn empathy', 'f facilitation -t ppt docx'
- They were okay with the amount of time each search took, comparing it to sending in a ticket for something.