

**Request for Proposal
for
Selection of System Integrator for Ensuring
Continuity of Khanij Online (CHiMMS) Application
and
Design, Development, Implementation and
Maintenance of Khanij Online 2.0**

(Volume 2 of 3- Commercial & Bidding Terms)

RFP No.: 62157/CEO/CHiPS/KhanijOnline2.0/RFP/2020
dated 13th March 2020



Chhattisgarh Infotech Promotion Society
State Data Centre Building, Near Police Control Room,
Civil Lines, Raipur, Chhattisgarh-492001
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DISCLAIMER

This Request for Proposal (RFP) for Selection of System Integrator for “**Ensuring Continuity of Khanij Online (CHiMMS) Application and Design, Development, Implementation and Maintenance of Khanij Online 2.0**” for the state of Chhattisgarh is issued by CHiPS on behalf of Directorate of Geology and Mining (DGM), Government of Chhattisgarh.

Whilst the information in this RFP has been prepared in good faith, it is not and does not purport to be comprehensive or to have been independently verified. Neither DGM/CHiPS, nor any of its officers or employees, nor any of their advisers nor consultants accept any liability or responsibility for the accuracy, reasonableness or completeness of the information contained in the RFP, or for any errors, omissions or misstatements, negligent or otherwise, relating to the proposed. Project, or makes any representation or warranty, express or implied, with respect to the information contained in this RFP or on which this RFP is based or with respect to any written or oral information made or to be made available to any of the recipients or their professional advisers and, so far as permitted by law and except in the case of fraudulent misrepresentation by the party concerned, and liability therefore is hereby expressly disclaimed.

The information contained in this RFP is selective and is subject to updating, expansion, revision and amendment at the sole discretion of DGM/CHiPS. It does not, and does not purport to, contain all the information that a recipient may require for the purposes for making a decision for participation in this process. Each Party must conduct its own analysis of the information contained in this RFP, to correct any inaccuracies therein and is advised to carry out its own investigation into the proposed project, the regulatory regime which applies thereto and by and all matters pertinent to the project and to seek its own professional advice on the legal, financial and regulatory consequences of entering into any agreement or arrangement relating to the Project. DGM/CHiPS shall not be responsible for any direct or indirect loss or damage arising out of or for use of any content of the RFP in any manner whatsoever.

This RFP includes certain statements, estimates, projections, targets and forecasts with respect to the proposed project. Such statements, estimates, projections, targets and forecasts reflect various assumptions made by the management, officers, employees, consultants, and experts, which (the assumptions and the base information on which they are made) may or may not prove to be correct. No representation or warranty is given as to the reasonableness of forecasts or the assumptions on which they may be based and nothing in this RFP is, or should be relied on as, a promise, representation or warranty.

DGM/CHiPS shall be the final authority with respect to qualifying a bidder through this RFP. The decision in selecting the System Integrator who qualifies through this RFP shall be final and DGM/CHiPS reserves the right to reject any or all the bids without assigning any reason thereof. CHiPS further reserves the right to negotiate with the selected agency to enhance the value through this project and to create a more amicable environment for the smooth execution of the project.

DGM/CHiPS may terminate the RFP process at any time without assigning any reason and upon such termination CHiPS shall not be responsible for any direct or indirect loss or damage arising out of such a termination.

NOTICE INVITING TENDER

Chhattisgarh infotech Promotion Society (CHiPS), working under Department of Information Technology, Government of Chhattisgarh in the state of Chhattisgarh invites technical and financial proposals from reputed Bidder/System Integrator firms for e-Governance Project implementation, to undertake “**Selection of System Integrator for ensuring Continuity of Khanij Online (CHiMMS) Application and Design, Development , Implementation and Maintenance of Khanij Online 2.0** ” on behalf of Directorate of Geology and Mining (DGM), as detailed in the Scope of Work in this RFP.

The document can be downloaded from the website www.chips.gov.in & www.cgstate.gov.in & <http://chhattisgarhmines.gov.in/> response to this tender shall be deemed to have been done after careful study and examination of this document with full understanding of its implications. This section provides general information about the Issuer, important dates and addresses and the overall eligibility criteria for the parties. The tender document cost of **Rs.25,000.00 (Twenty-Five Thousand)** is to be paid online through eProcurement portal to Chhattisgarh infotech Promotional Society, Raipur.

Issuer

The CEO
Chhattisgarh infotech Promotional Society, Raipur
State Data Centre Building, Near Police Control Room,
Civil Lines, Raipur,
Chhattisgarh-492001
Tel: + 91 – 771 – 4014158
Fax: + 91 – 771 – 4014158
Email: ceochips@nic.in
Website: www.chips.gov.in & www.cgstate.gov.in

Address for Bid Submission and Correspondence

The CEO,
Chhattisgarh infotech Promotional Society, Raipur
State Data Centre Building, Near Police Control Room,
Civil Lines, Raipur,
Chhattisgarh-492001
Tel: + 91 – 771 – 4014158
Fax: + 91 – 771 – 4014158

Bid Fact Sheet

S.N.	Item	Description
1.	Tender No	62157/CEO/CHiPS/KhanijOnline2.0/RFP/2020
2.	Name of the issuer of this tender	Chhattisgarh Infotech Promotion Society (CHiPS) Error! Hyperlink reference not valid.
3.	Project Initiator Details	Directorate of Geology and Mining (DGM), Mineral Resources Department, Government of Chhattisgarh.
4.	Date of issue of Tender document	13.03.2020
5.	Last date for sending Pre-Bid Query	20.03.2020 till 3 P.M.
6.	Pre-Bid Meeting	Pre-Bid meeting will be held on 24.03.2020 at 3 P.M. at Chhattisgarh Infotech Promotion Society (CHiPS) office, Raipur Pre-bid queries will be answered to those bidders only, who have purchased the bidding document.
7.	Publishing of pre-bid queries Response	31.03.2020
8.	Last Date for Submission of Bids	15.04.2020 till 3 P.M. (Online Submission)
9.	Date of Opening of Pre-Qualification Bid	16.04.2020 at 3 P.M. at Chhattisgarh Infotech Promotion Society (CHiPS) Office, Raipur
10.	Date of Opening of Technical Bids	To be intimated
11.	Date of Technical presentations	To be intimated
12.	Date of Commercial Bid opening	To be intimated
13.	Place of Opening of Bids	The CEO, CHiPS, State Data Center Building, Near Police Control Room, Civil Lines, Raipur, Chhattisgarh-492001
14.	Address of Communication	The CEO, CHiPS, State Data Center Building, Near Police Control Room, Civil Lines, Raipur,

S.N.	Item	Description
		Chhattisgarh-492001
15.	Cost of Tender Document	Should have made online payment of Rs. 25,000/- (Rupees Twenty-Five Thousand only) for the RFP document
16.	Earnest Money Deposit (EMD)	EMD of INR 1,25,00,000 (One Crore Twenty-Five Lakh only) either in form of Demand Draft or Bank Guarantee in favour of CEO, CHiPS payable at Raipur
17.	Purchase of Tender Document	Download from www.chips.gov.in or https://eproc.cgstate.gov.in and the bidders are required to submit the tender fees online along with the proposal.
18.	Validity of Proposal	180 Days
19.	Method of Selection	Quality and Cost Based Selection (QCBS)
20.	Bid Submission	<p>Bid Submission will be online through https://eproc.cgstate.gov.in only.</p> <ul style="list-style-type: none"> - Bidders are required to submit DD/ Bank Guarantee for Earnest Money Deposit in sealed cover separately between 03:30 PM to 05:00 PM on last date of bid submission. Financial Proposal should not be submitted in hard copy. - Please note that only online bids will be considered for evaluation of offers.
21.	Contact person for sending queries	<p>CEO, CHiPS Office of CHiPS, Civil Lines Opposite New Circuit House, Raipur- 492001 Phone: 0771-4014158 Email: ceochips@nic.in</p>

1. INSTRUCTION TO BIDDERS

Bidder should study and assess the Guidelines for bidders on using integrated eProcurement System Govt. of Chhattisgarh available at <https://eproc.cgstate.gov.in>

Note: These conditions will over-rule the conditions stated in the tender document(s), wherever relevant and applicable.

1.1 Bidder Registration on e-Procurement System

All the Users / Bidders (Manufacturers / Contractors / Suppliers / Vendors / Distributors etc.) registered with and intending to participate in the Tenders of various Govt. Departments / Agencies / Corporations / Boards / Undertakings under Govt. of Chhattisgarh processed using the Integrated e-Procurement System are required to get registered on the centralized portal <https://eproc.cgstate.gov.in>.

The non-registered users / bidders who are also eligible to participate in the tenders floated using the e-Procurement system are also required to be registered online on the e- Procurement system.

Vendors are advised to complete their online enrolment / registration process on the portal well in advance to avoid last minute hassle, it is suggested to complete enrolment at least four days before the last date of bid submission date, failing which may result in non-submission of bids on time for which vendor/end user shall be solely responsible. Vendors are required to pay online registration / enrolment fee of Rs. 500/- one time and renewal fee of Rs. 100/- for subsequent each year.

For more details, please get in touch with e-Procurement system integrator, M/s. Mjunction Services Limited, Raipur 492001 on Toll free 18002582502 or email helpdesk.eproc@cgstate.gov.in.

1.2 Digital Certificates

The bids submitted online must be signed digitally with a valid Class II / Class III Digital Signature Certificate to establish the identity of the bidders submitting the bids online. The bidders may obtain pair of Encryption & Signing Class II / Class III Digital Certificate issued by an approved Certifying CHiPS (CA) authorized by the Controller of Certifying Authorities (CCA), Government of India.

Note: It may take up to 7 to 10 working days for issuance of Class-II / Class-III Digital Certificate, Therefore the bidders are advised to obtain it at the earliest. It is compulsory to possess a valid Class-II / Class-III Digital Certificate while registering online on the above-mentioned e-Procurement portal. A Digital Certificate once mapped to an account / registration cannot be remapped with any other account / registration however it may be inactivated / deactivated.

Important Note: bid under preparation / creation for a tender may only be submitted using the same digital certificate that is used for encryption to encrypt the bid data during the bid preparation / creation / responding stage. However, bidder may prepare / create and submit a fresh bid using his/her another / reissued / renewed Digital Certificate only within the stipulated date and time as specified in the tender.

In case, during the process of a bid preparation / responding for a tender, the bidder loses his/her Digital Certificate because of any reason they may not be able to submit the same bid under preparation online, Hence the bidders are advised to keep their Digital Certificates secure to be used whenever required and comply with IT Act 2000 & its amendments and CVC guidelines.

The digital certificate issued to the authorized user of an individual / partnership firm / private limited company / public limited company / joint venture and used for online bidding will be considered as equivalent to a no-objection certificate / power of attorney to the user.

Unless the certificate is revoked, it will be assumed to represent specific individual to bid on behalf of the organization / firm for online tenders as per Information Technology Act 2000. This authorized user will be required to obtain a valid Class-II / Class-III Digital Certificate. The Digital Signature executed using Digital Certificate of this authorized user will be binding on the organization / firm. It shall be the responsibility of management / partners of the concerned organization / firm to inform the Certifying CHiPS, if the authorized user changes, and apply for a fresh digital certificate for the new authorized user.

1.3 Online Payment

As the bid is to be submitted only online, bidders are required to make online payment(s) of the Registration fee / Transaction or Service fees using the online payments gateway services integrated into the e-Procurement portal using various payment modes like Credit Card / Debit Card / Internet Banking / Cash Card / NEFT / RTGS etc. Bidders are advised to initiate and process the eChallan/NEFT/RTGS payments well before bid due date in order to get the same updated in the eProcurement system, Also refer RBI guidelines for NEFT/RTGS payment.

For the list of available online modes of electronic payments that are presently accepted on the online payments gateway services, please refer the link 'Payments accepted online' on the eProcurement portal <https://eproc.cgstate.gov.in>.

1.4 Setup of User's Computer System:

In order to operate on the e-Procurement portal for a bidder / user, the computer system /desktop/laptop of the bidder is required to have Java ver.8.77, Internet explorer 9 / 11, latest Mozilla Firefox, Google Chrome with IE Tab V2 (Enhanced IE Tab).

A detailed step by step document on the same is available on the eProcurement portal home page. Also, internet connectivity should be minimum one MBPS.

An auto setup utility is available on the eProcurement portal home page for its users to auto configure client system, link to auto setup: <https://eproc.cgstate.gov.in> --> Auto Setup.

1.5 Local Office

The bidder should have a full-fledged establishment in Raipur, Chhattisgarh. The local office should be fully operational with all necessary service establishment, in case the bidder does not have any local office in Chhattisgarh, an undertaking stating so as to open a local office within 15 Days from the date of selection and issuance of Lol.

1.6 Publishing of NIT

For the tenders processed using the e-Procurement system, only a brief advertisement notice related to the tender shall be published in the newspapers and the detailed notice shall be published only on the e-Procurement system. Bidders can view the detailed notice, tender document and the activity time schedule for all the tenders processed using the e-Procurement system on the portal <https://eproc.cgstate.gov.in>.

1.7 Tender's Critical Dates & Time/Tender Time Schedule:

The bidders are strictly advised to follow the tender schedule for their side of tasks activities and responsibilities require to participate in the tender.

All the activities / tasks of each tender are locked with the start date and time and end date & time at the time of uploading tender as set by the Directorate of Geology and Mining, Chhattisgarh.

1.8 Download Tender Document(s)

The tender document and supporting document(s) can be downloaded only online. The tender document(s) will be available for download to concerned bidders after online publishing of the tender and up to the stipulated date & time as set in the tender.

1.9 Submit Online Bids:

Bidders have to submit their bid online after successful filling of forms within the specified date and time as set in the tender.

The encrypted bid data of only those bidders who have submitted their bids within the stipulated date & time will be accepted by the e-Procurement system. It is expected that the bidder complete his bid within stipulated timeline. It is recommended that bidders' login and recheck their bid details & its status after bid submission in order to double sure submission of accurate bid data for respective tenders.

Size of bid documents uploaded during bid preparation should be less than five MB (for individual document) and overall bid documents should be less than fifty MB.

In case of any concern for any tender/bid submission, please register it in the DGM / CHiPS/ Help Desk well in advance before initiating opening process so that appropriate action can be taken.

1.10 Submission of Earnest Money Deposit:

The bidders shall submit their Earnest Money Deposit in usual physically sealed Earnest Money Deposit envelope and the same should reach the concerned office. Bidders also have to upload scanned copy of Earnest Money Deposit instrument.

1.11 Opening of Tenders

The DGM official receiving the tenders or his duly authorized officer shall first open the online Earnest Money Deposit envelope of all the bidders and verify the same uploaded by the bidders. He / She shall also verify the scanned documents uploaded by the bidders, if any, as required. In case, the requirements are incomplete, the next i.e. technical and commercial envelopes of the concerned bidders received online shall not be opened.

The concerned official shall then open the other subsequent envelopes submitted online by the bidders in the presence of the bidders or their authorized representatives who choose to be present in the bid opening process or may view opened details online.

1.12 Briefcase:

Bidders are privileged to have an online briefcase to keep their documents online and the same can be attached to multiple tenders while responding, this will facilitate bidders to upload their documents once in the briefcase and attach the same document to multiple bids submitting.

1.13 Support – Help Desk

For any further queries / assistance, bidders may contact:

- a) The Service Integrator of e-Procurement system, M/s. Mjunction Service Ltd. on Helpdesk Toll Free No. 1800 419 9140 or email helpdesk.cgeproc@mjunction.in.
- b) Mr. Shailesh Kumar Soni, Sr. Manager, Chhattisgarh Infotech & Biotech Promotion Society (CHiPS) on Tel. No. 0771 - 4014158 or email: pro-chips@nic.in.

1.14 General

- a) While every effort has been made to provide comprehensive and accurate background information, requirements and envisaged solution(s) specifications, Bidders must form their own conclusions about the solution(s) needed to meet the CHiPS's requirements. Bidders and recipients of this RFP may wish to consult their own legal advisers in relation to this RFP.
- b) All information supplied by Bidders as part of their bids in response to this RFP, may be treated as contractually binding on the Bidders, on successful award of the assignment by the CHiPS on the basis of this RFP.
- c) No commitment of any kind, contractual or otherwise shall exist unless and until a formal written contract has been executed by or on behalf of CHiPS. Any notification of preferred bidder status by CHiPS shall not give rise to any enforceable rights by the

Bidder. CHiPS may cancel this public procurement at any time prior to a formal written contract being executed by or on behalf of CHiPS.

- d) The RFP supersedes and replaces any previous public documentation & communications, and bidders should place no reliance of such applications.

1.15 Compliant Bids

- a) Bidders are advised to study all instructions, forms, terms, requirements and other information in the RFP documents carefully. Submission of the bid shall be deemed to have been done after careful study and examination of the RFP document with full understanding of its implications.
- b) Failure to comply with the requirements of the RFP shall render the bid non-compliant and the Bid may be rejected. Bidders must:
 - i. Include all documentation specified in this RFP, in the bid.
 - ii. Follow the format of this RFP while developing the bid and respond to each element in the order as set out in this RFP.
 - iii. Comply with all requirements as set out within this RFP.

The Bidder shall be deemed to have carefully examined the Terms & Conditions, Scope, Service Levels, Specifications, and Schedules under all volumes of this RFP and subsequent corrigendum if any. If bidder has any doubts/clarifications as to the meaning of any portion of the Conditions or the specifications he shall, before the last date for Submission of Pre-Bid Queries, set forth the particulars thereof and submit them to CHiPS in writing in order that such doubt may be removed, or clarifications are provided.

1.16 Bid Preparation costs

All the cost pertaining to preparation & submission of Bid shall be borne by the Bidder.

1.17 Pre-bid meeting & Clarification

1.17.1 Bidders Queries

- a) Any clarification regarding the RFP document and any other item related to this project can be submitted to CHiPS as per the submission mode and timelines mentioned in the Fact Sheet.
- b) The pre-bid queries should be submitted in excel sheet format, along with name and details of the organization/company submitting the queries.
- c) CHiPS shall hold the pre-bid meeting with the prospective bidders on Date & Time as mentioned in the Fact Sheet.
- d) The two (2) authorized representative of interested organization may attend the pre-bid meeting after making a payment of Tender document Fee as mentioned in the Fact Sheet.
- e) Bidder without the copy of the acknowledgement for the payment of Tender document fee shall not be allowed to participate in the Pre-bid meeting
- f) Bidders are requested to submit the e-mail id & Mobile number of one authorized representative for all subsequent communication.
- g) CHiPS shall not be responsible for ensuring that the bidders' queries have been received by them.

- h) The Bidders will have to ensure that their queries for the pre-bid meeting should reach the given email id in Excel file only on or before the last date of sending pre-bid queries as mentioned in the fact sheet.
- i) Any requests for clarifications post the indicated date and time shall not be entertained by CHiPS. Bidders must submit their queries as per the format mentioned in the [Annexure 1](#) in the RFP.

1.17.2 Responses to Pre-Bid Queries and Issue of Corrigendum

- a) CHiPS will organize a pre-bid conference and will respond to any request for clarification or modification of the bidding documents.
- b) CHiPS shall formally respond to the pre-bid queries after the pre-bid conference.
- c) No further clarifications shall be entertained after the date and time of submission of queries.
- d) CHiPS shall endeavor to provide timely response to all queries. However, CHiPS makes no representation or warranty as to the completeness or accuracy of any response made in good faith. CHiPS does not undertake to answer all the queries that have been posed by the bidders.
- e) Any modifications of the RFP Documents, which may become necessary as a result of the Pre-Bid Conference, shall be made by CHiPS exclusively through a corrigendum. Any such corrigendum shall be deemed to be incorporated into this RFP. However, in case of any such amendment, the bid submission date may be extended at the discretion of CHiPS.
- f) Any corrigendum/notification issued by CHiPS, subsequent to issuance of RFP, shall only be available/hosted on the website URL mentioned in the fact sheet. Any such corrigendum shall be deemed to be incorporated into this RFP.

1.18 Earnest Money Deposit (EMD)

The bidder should submit EMD as mentioned in the Bid Fact Sheet.

The validity of the EMD shall be 60 days beyond the original validity period of the bid. No exemption for submitting the EMD will be given to any agency. Bid security in any other form will not be entertained.

For Unsuccessful bidders: EMD of all unsuccessful bidders would be refunded without interest by CHiPS on finalization of the bid in all respects by the successful bidder.

For Successful bidders: EMD of successful bidder would be returned without interest upon submission of Performance Bank Guarantee and signing of Contract by the successful bidder. In case bid is submitted without EMD then CHiPS reserves the right to reject the bid without providing opportunity for any further correspondence to the bidder concerned.

The EMD may be forfeited in any of the following circumstances:

- a) If a Bidder withdraws its bid or increases their quoted prices during the period of bid validity or its extended period, if any; or
- b) During the bid process, if a Bidder indulges in any such deliberate act as would jeopardize or unnecessarily delay the process of bid evaluation and finalization.

- c) During the bid process, if any information found wrong / manipulated / hidden in the bid.
- d) In the case of a successful bidder, if the Bidder fails to sign the Contract or to furnish Performance Bank Guarantee within specified time

1.19 Bid Validity Period

Bid shall remain valid for the time period mentioned in the Bid Fact Sheet. On completion of the validity period, unless the Bidder withdraws his bid in writing, it will be deemed to be valid until such time that the Bidder formally (in writing) withdraws his bid.

1.20 Submission of Bid

Submission of the Tender is online and must be through e-Procurement site www.eproc.cgstate.gov.in. CHiPS will not be held responsible for any sort of delay or the difficulties faced during the submission of the Tenderer. Please refer to [Annexure 912](#) for e-procurement guideline.

1.21 Submission of Manufacturer's Authorization Form

The Bidder can quote for multiple OEMs. The bidder must submit the duly signed MAFs during bid submission. The Bids without the Manufacturer's Authorization Form for each quoted product will be rejected. Bidder shall refer [Annexure-12](#) for submitting the Manufacturer's Authorization Form.

1.22 Bid Format

- a) Bids should be submitted as per formats provided in the [Annexure 2](#), [Annexure 3](#) & [Annexure 4](#).
- b) The BoQ for financial bid, duly digitally signed, need to be submitted in the website www.eproc.cgstate.gov.in;
- c) CHiPS will open the BoQ only for the eligible vendors and the vendor quoting lowest value may be selected. The decision of the 'CHiPS' will be final and absolute in this respect.

1.23 Bid Language

The bid should be prepared and submitted by the bidders in English language only. If any submitted supporting documents are in any language other than English, translation of the same in English language is to be provided (duly attested) by the Bidders. For purposes of interpretation of the documents, the English translation shall govern.

1.24 Authentication of Bids

An authorized representative (or representatives) of the Bidder shall initial all pages of the Pre-Qualification, Technical and Financial Bids.

Bid should be accompanied by an authorization in the name of the signatory (or signatories) of the Bid. The authorization shall be in the form of a written power of

attorney accompanying the Bid or in any other form demonstrating that the representative has been duly authorized to sign.

1.25 Amendment of RFP

At any time prior to the due date for submission of bid, CHiPS may, for any reason, whether at its own initiative or in response to a clarification requested by prospective bidder(s), modify the RFP document by amendments. Such amendments shall be uploaded on the www.eproc.cgstate.gov.in, through corrigendum and shall form an integral part of RFP document. The relevant clauses of the RFP document shall be treated as amended accordingly.

It shall be the responsibility of the prospective bidder(s) to check the e-Proc website from time to time for any amendment in the RFP document. In case of failure to get the amendments, if any, CHiPS shall not be responsible.

In order to allow prospective bidders a reasonable time to take the amendment into account in preparing their bids, CHiPS, at its discretion, may extend the deadline for submission of bids. Such extensions shall be uploaded on website of the CHiPS.

1.26 Bid Price

Financial Bid shall be as per the format provided in this RFP [Annexure 4](#). Bidders shall give the required details of all applicable taxes, duties, other levies and charges etc. in respect of direct transaction between CHiPS and the Bidder.

Bidders shall quote for the entire scope of contract on a “overall responsibility” basis such that the total bid price covers Bidder’s all obligations mentioned in or to be reasonably inferred from the bidding documents in respect of providing the product/services.

Prices quoted by the Bidder shall remain firm during the entire contract period and not subject to variation on any account. A bid submitted with an adjustable price quotation shall be treated as non-responsive and rejected.

If there is any discrepancy in the financial bid, it will be dealt as per the following:

- a) If, in the price structure quoted for the required goods/services/works, there is discrepancy between the unit price and total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail, and the total price corrected accordingly.
- b) If there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail, and the total shall be corrected.
- c) If there is a discrepancy between words and figures, the amount in words shall prevail.
- d) If there is such discrepancy in an offer, the same shall be conveyed to the bidder with target date up to which the bidder has to send his acceptance on the above lines and if the bidder does not agree to the decision of CHiPS, the bid is liable to be disqualified.

1.27 Deviations and Exclusions

Bids shall be submitted strictly in accordance with the requirements and terms & conditions of the RFP. The Bidder shall submit a No Deviation Certificate as per the format mentioned in this RFP. The bids with deviation(s) are liable for rejection.

1.28 Total Responsibility

Bidder should issue a statement undertaking total responsibility for the defect free operation of the proposed solution.

1.29 Late Bids

Late submission will not be entertained and will not be permitted by the CHiPS. The bids submitted by telex/telegram/fax/e-mail etc. shall not be considered. No correspondence will be entertained on this matter. CHiPS reserves the right to modify and amend any of the above-stipulated condition/criterion.

1.30 Right to Terminate the Process

CHiPS may terminate the RFP process at any time and without assigning any reason. CHiPS makes no commitments, express or implied, that this process will result in a business transaction with anyone. This RFP does not constitute an offer by CHiPS.

1.31 Confidentiality

All the material/information shared with the Bidder during the course of this procurement process as well as the subsequent resulting engagement following this process with the successful bidder, shall be treated as confidential and should not be disclosed in any manner to any unauthorized person under any circumstances. The successful bidder has to furnish a Non-Disclosure Agreement (NDA) as per RFP Volume- 3.

1.32 Rejection of Bid

The bid is liable to be rejected in the following cases or in case bidder fails to meet the bidding requirements as indicated in this RFP:

- a) Bids without EMD or tender fee
- b) During validity of the bid, or its extended period, if any, the bidder changes its quoted prices.
- c) Bid is conditional and has deviations from the terms and conditions of RFP.
- d) Bid is received in incomplete form.
- e) Bid is not accompanied with all the requisite documents.
- f) Information submitted in the bid is found to be misrepresented, incorrect or false, accidentally, unwittingly or otherwise, at any time during the processing of the contract (no matter at what stage) or during the tenure of the contract including the extension period if any.
- g) Financial bid is enclosed with any other part of the bid.
- h) Bidder tries to influence the bid evaluation process by unlawful/corrupt/fraudulent means at any point of time during the bid process.

- i) In case one Bidder submits multiple bids or is part of more than one consortium then all the affected bids shall be rejected.

1.33 Tender Opening

Received bids will be opened online. Physical presence may not be required however participating bidders' authorized representatives can view the bids online through portal (<https://eproc.cgstate.gov.in>)

1.34 Fraud and Corrupt Practices

- a) The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Selection Process.
- b) Notwithstanding anything to the contrary contained in this tender, the CHiPS shall reject a Proposal without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice (collectively the -Prohibited Practices) in the Selection Process. In such an event, the CHiPS shall, without prejudice to its any other rights or remedies, forfeit and appropriate the Bid Security or Performance Security, as the case may be, as mutually agreed genuine pre-estimated compensation and damages payable to the Authority for, inter alia, time, cost and effort of the Authority, in regard to the tender, including consideration and evaluation of such Bidders Proposal.
- c) Without prejudice to the rights of the CHiPS under Clause above and the rights and remedies which the CHiPS may have under the Lol or the Agreement, if an Bidder or System Integrator Agency, as the case may be, is found by the Authority to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the Lol or the execution of the Agreement, such Bidder shall not be eligible to participate in any tender or tender issued by the CHiPS during a period of two (2) years from the date such Bidder, as the case may be, is found by the CHiPS to have directly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as the case may be.

For the purposes of this Section, the following terms shall have the meaning hereinafter respectively assigned to them.

- d) **“Corrupt practice” means**
 - i. the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of any person connected with the Selection Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of the CHiPS who is or has been associated in any manner, directly or indirectly with the Selection Process or the Lol or has dealt with matters concerning the Agreement or arising there from, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of the CHiPS, shall be deemed to constitute influencing the actions of a person connected with the Selection Process); or

- ii. save as provided herein, engaging in any manner whatsoever, whether during the Selection Process or after the issue of the Lol or after the execution of the Agreement, as the case may be, any person in respect of any matter relating to the Project or the Lol or the Agreement, who at any time has been or is a legal, financial or technical consultant/ adviser of the CHiPS in relation to any matter concerning the Project;
- e) **“fraudulent practice”** means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process;
- f) **“Coercive practice”** means impairing or harming or threatening to impair or harm, directly or indirectly, any persons or property to influence any person’s participation or action in the Selection Process;
- g) **“Undesirable practice” means**
 - i. “Undesirable or restrictive practice” means forming a cartel or arriving at any understanding or arrangement among bidders with the objective of restricting or manipulating full & fair competition in the selection process.
 - ii. Establishing contact with any person connected with or employed or engaged by CHiPS with the objective of canvassing.
 - iii. lobbying or in any manner influencing or attempting to influence the Selection Process; or
 - iv. having a Conflict of Interest

1.35 Conflict of Interest

- a) A bidder shall not have a conflict of interest that may affect the Selection Process or the Solution delivery (the “Conflict of Interest”). Any Bidder found to have a Conflict of Interest shall be disqualified. In the event of disqualification, CHiPS shall forfeit and appropriate the EMD, if available, as mutually agreed genuine pre-estimated compensation and damages payable to CHiPS for, inter alia, the time, cost and effort of CHiPS including consideration of such Bidder’s Bid, without prejudice to any other right or remedy that may be available to CHiPS hereunder or otherwise.
- b) CHiPS requires that the bidder provides solutions which at all times hold CHiPS interests paramount, avoid conflicts with other assignments or its own interests, and act without any consideration for future work. The bidder shall not accept or engage in any assignment that would be in conflict with its prior or current obligations to other clients, or that may place it in a position of not being able to carry out the assignment in the best interests of CHiPS.

1.36 Consortium

- a) The Bidder can enter into a Consortium Agreement with another entity in order to present the bid as a single bid. However, the RFP does not allow for more than three members in the Consortium, including the Lead Bidder.
- b) The Lead Bidder shall procure the tender document, and finally sign and submit the Bid on behalf of the Consortium.
- c) The Lead Bidder shall be authorized to incur the liabilities and receive instructions for and on behalf of any and all partners of the consortium.

- d) In case of a successful bidder which is a consortium, the consortium shall be responsible for the successful implementation of the project and provision of services.
- e) CHiPS shall communicate with the lead bidder of the consortium on all matters relating to this project and it shall be the responsibility of the lead bidder to share such communication to all members of the consortium.
- f) CHiPS shall not be responsible for any lack of communication between members of the consortium.
- g) The Consortium member should authorize the Lead Bidder to participate in this bid on its behalf as per the format in [Annexure 8](#).
- h) The Authorization should also be accompanied by a Consortium agreement mentioning key roles and responsibilities and scope of work of each member in the project.

1.37 Sub-Contracting

The Selected Bidder would not be allowed to sub-contract work, except for the following:

- a) Cloud services
- b) Training & Deployment of Handholding Staff at District Office
- c) Helpdesk staff

Note: Even if the work is sub-contracted, the sole responsibility of the work shall lie with the Selected Bidder. The Selected Bidder shall be held responsible for any delay/error/non-compliance etc.

For cloud services, if subcontracted by the bidder will have to submit a CSP authorization form as per the template mentioned in [Annexure -13](#) in the RFP

1.38 Strategic Control of Government of Chhattisgarh

1.38.1 Control over the proposed Khanij Online 2.0 Application

- a) It is the responsibility of Selected Bidder to provide the necessary system and tools (version Control and software management tool) to enable implementation of this strategic control framework ownership of the project. To this end, the proposed system shall ensure that:
 - i. The Application System & the Source & DGM before UAT & Security Audit.
 - ii. Code will be deposited with the DGM/CHiPS
- b) After in the initial certification by the third-party agency, for any subsequent changes made to the software during the implementation and O& M phase after approval from DGM & CHiPS, the selected bidder will provide source code to DGM & CHiPS in every quarter.
- c) The Selected Bidder should deliver all the source code and version control to DGM & CHiPS if the contract is on the verge of completion or termination.
- d) The developed & deployed application software will be the sole property of DGM
- e) Any subsequent changes to the application are incorporated into the Application Repository on an incremental basis, after the process of approval prescribed herein is undergone.

- f) Any changes to the Application, required to enhance the functionality, or to improve performance or to address the security gaps, shall first be hosted in an application staging environment, tested for consistency, integrity and performance by the Application Administrator or proposed Khanij Online 2.0 Application.
- g) The Application Administrator of CHiPS/DGM shall review the proposed change and accord their approval or reject the request.
- h) CHiPS/ DGM may entrust the responsibility to designated administrators, who can exercise the privilege of approval or rejection request jointly.
- i) No change to the proposed application shall be affected by the selected bidder unless the process defined in Point (e,f,g,h) above is gone through.
- j) To this end, all the actions of the users involved in the process shall be logged.

1.38.2 Version Control

- a) The application software shall be version controlled, adopting the industry standard practices like Version Control System (VCS), Software Code Management System (SCMS) and Software Configuration Management (SCM) in this regard
- b) The System shall permit the latest versions of the Application and source code to be deposited with DGM/ CHiPS, with appropriate logs maintained for each change.

1.38.3 Retention of Ownership and control over the Database

- a) CHiPS/DGM shall exercise ownership of the Database, through appropriate system/tools supplied and implemented by selected bidder. To this end, the Integrated System shall ensure to be designed accordingly.
- b) The entire Database including the table structures, schemas and master data are deposited with CHiPS / DGM after the initial certification by the 3rd Party Security Audit Agency before the Go Live and each subsequent year/audit.
- c) Any subsequent changes to the Database system are incorporated into the Database Repository on an incremental basis, after the process of approval prescribed herein are undergone.
- d) Any change in the Database Structure, required to enhance the functionality, or to improve performance or to cover security gaps and any changes to the master data, shall first be hosted in a Database staging environment, tested for consistency, integrity and performance of the Database Administrator.
- e) Thereupon a request shall be preferred to the Database Administrator(s) of CHiPS/DGM to permit proposed changes, with clear reasons necessitating the change.
- f) The CHiPS & DGM may sale and transfer the source code to any other State Government/Central Government Organization within India or outside.
- g) SI shall not be authorized to sale and transfer the source code with any other client.
- h) The Database Administrator of CHiPS/DGM shall review the proposed change. Test cases used for testing the functionality and accord their approval or reject the request.
- i) CHiPS/ DGM may entrust the responsibility of designated Database Administrators, who can exercise the privilege of approval or rejecting a request jointly.

- j) No change to the Database structure or to the Master data shall be affected by the Selected bidder unless the process defined above is gone through. To this end, all the actions of the Database Administrator of the Selected Bidder shall be logged.
- k) Any direct access to the Database must be allowed and the Database Administration activities (especially all those actions that result in modification of Data, schema & master Table) shall be executed through an application which verifies, and audits users, code and action done on the Database.

1.39 Right to vary quantity

- a) At the time of award of contract, the quantity of goods, works or services originally specified in the bidding documents may be increased or decreased. It shall be without any change in the unit prices or other terms and conditions of the Bid and the bidding documents.
- b) If CHiPS does not procure any subject of procurement or procures less than the quantity specified in the bidding documents due to change in circumstances, the bidder shall not be entitled for any claim or compensation except otherwise provided in the bidding document.
- c) Repeat orders for extra items or additional quantities may be placed, if it is provided in the bidding document, on the rates and conditions given in the contract.

2. SELECTION PROCESS

2.1 Opening of Bids

- a) The Bids shall be opened by CHiPS in presence of those Bidders or their representatives who may be present at the time of opening.
- b) The representatives of the bidders are advised to carry the identity card or a letter of CHiPS from the bidder firms to identify that they are bona fide representatives of the bidder firm, for attending the opening of bid.
- c) There will be two bid-opening events
 - i. Envelope A - RFP Document fee, Bid Security/EMD, Pre-Qualification bid and other relevant documents
 - ii. Envelope B - Technical bid and other relevant documents
 - iii. Envelope C - Financial bid
- d) The date and time for opening the Pre-qualification is mentioned in the Fact sheet.
- e) The date and time for opening of Technical & Financial bid would be communicated to the qualified bidders.
- f) The Technical Bids of only those bidders will be evaluated who clears the Pre-qualification stage.
- g) The Financial Bids of only those bidders will be opened who score equal to or more than 70% in Technical Evaluation.

2.2 Preliminary Examination of Bids

- a) CHiPS shall examine the bids to determine whether they are complete, whether the documents have been properly signed and whether the bids are generally in order.
- b) Any bids found to be nonresponsive for any reason or not meeting any criteria specified in the RFP, shall be rejected by CHiPS and shall not be included for further consideration.
- c) Initial Bid scrutiny shall be held, and bids will be treated as non-responsive, if bids are:
 - i. Not submitted in format as specified in the RFP document
 - ii. Received without the Letter of Authorization (Power of Attorney)
 - iii. EMD as per RFP
 - iv. With lesser validity period

2.3 Clarifications

During the bid evaluation, CHiPS may, at its discretion, ask the Bidder for any clarification(s) of its bid. The request for clarification and the response shall be in writing, and no change in the price or substance of the bid shall be sought, offered, or permitted.

2.4 Evaluation Process

- a) CHiPS & DGM will constitute a Proposal Evaluation Committee to evaluate the responses of the bidders.

- b) This document is confidential and intended solely for the use of the individuals or entities addressed.
- c) The Proposal Evaluation Committee constituted by the CHiPS/DGM shall evaluate the responses to the RFP and all supporting documents / documentary evidence. Inability to submit requisite supporting documents / documentary evidence, may lead to rejection.
- d) The decision of the Proposal Evaluation Committee in the evaluation of responses to the RFP shall be final. No correspondence will be entertained outside the process of evaluation by the Committee.
- e) The Proposal Evaluation Committee may ask for meetings/written communication with the Bidders to seek clarifications on their proposals.
- f) The Proposal Evaluation Committee reserves the right to reject any or all proposals on the basis of any deviations.
- g) Each of the responses shall be evaluated as per the criteria and requirements specified in this RFP.

The steps for evaluation are as follows:

2.4.1 Stage 1: Pre-Qualification

- a) TEC shall validate the Envelope A - RFP Document fee, Bid Security/EMD, Pre-Qualification bid and other relevant documents
- b) Technical bids for those bidders who don't pre-qualify will not be evaluated further. Financial bids will not be opened for those bidders, who don't qualify the technical evaluation.

2.4.2 Stage 2: Technical Evaluation

If the contents of Envelope A are as per requirements, TEC shall open Envelope B – Technical Bid. The evaluation of the Technical bids will be carried out in the following manner:

- a) The bidders' technical proposal proposed in the bid document is evaluated as per the requirements specified in the RFP and adopting the evaluation criteria spelt out in this RFP. The Bidders are required to submit all required documentation in support of the evaluation criteria specified in the format specified in the RFP as required for technical evaluation.
- b) TEC may seek additional information and clarifications from any or all the Bidders on the Technical Proposal. Any of the additional information or clarifications submitted by the Bidder on the technical proposal should not have any commercial implications.
- c) Proposal Presentations: TEC will invite each pre-qualified bidder to make a presentation at a date, time and venue decided by TEC. The purpose of such presentations would be to allow the bidders to present their proposed solutions to the committee and orchestrate the key points in their proposals. The actual team that is proposed for the project shall make the proposal presentation.
- d) TEC may seek oral clarifications from the bidders. The primary function of clarifications in the evaluation process is to clarify ambiguities and uncertainties arising out of the evaluation of the bid documents. Oral clarifications provide the opportunity for the committee to state its requirements clearly and for the bidder to

more clearly state its proposal. The committee may seek inputs from their professional and technical experts in the evaluation process.

- e) Following will be the technical evaluation methodology:
- i. The cut off marks for the technical evaluation will be 70%.
 - ii. Only the bidders, who meet all the mandatory compliance criteria AND score above the minimum cut-off score, will qualify for the evaluation of their commercial bids.
 - iii. The commercial bids of bidders who do not qualify technically shall be returned unopened to the bidder's representatives after the completion of the evaluation process.
 - iv. The committee shall indicate to all the bidders the results of the technical evaluation through a written communication. The technical scores of the bidders will be announced prior to the opening of the financial bids.
 - v. The technically qualified bidders will be informed of the date and venue of the opening of the commercial bids through a written communication.

2.4.3 Stage 3: Financial Evaluation

- a) All the technically qualified bidders will be notified to participate in Financial Bid opening process.
- b) The Financial bids for the technically qualified bidders shall then be opened on the notified date and time and reviewed to determine whether the financial bids are substantially responsive. Bids that are not substantially responsive are liable to be disqualified at CHiPS's discretion.
- c) Financial bids that are not as per the BOQ format provided shall be liable for rejection.
- d) The bid price shall include all taxes and levies and shall be in Indian Rupees and mentioned separately.

2.4.4 Final Evaluation

- a) The Selection method will be QCBS based on which the final evaluation will be done.
- b) The commercial bids of only technically successful Bidder(s) whose bids have been awarded 70 or more marks by the Committee will be opened.
- c) The evaluation will be carried out if Commercial bids are complete and computationally correct.
- d) The lowest Commercial proposal will be allotted a Commercial score of 100 marks. The Commercial score of other Bidder(s) will be computed by measuring the respective Commercial bids against the lowest proposal.
- e) The bidder with the Highest Technical Marks will be awarded 100 marks and other bidders will be awarded on a percentile basis (e.g.) if the highest technical Marks is 90, the T1 bidder will get (Tm) 100 marks. A bidder awarded 80 marks will get $(80/90) \times 100 = 88.88$ Marks.
- f) Computing the final ("T1-L1") marks:

- i. The composite score is a weighted average of the Technical and Commercial Scores. The ratio of Technical and Commercial score is 70:30 respectively. The composite (T1 – L1) marks will be derived using the following formula:
- ii. T1 & L1 evaluation
 - Technical Marks (TM) = Bidders actual Technical Score (ATS) / Highest Technical Score (HTS)
 - Commercial Marks (CM) = Lowest Commercial Score (LCS) / Bidders actual Commercial Score (ACS)
 - Composite (T1 – L1) marks = (TM * 0.70 + CM * 0.30) * 100.
 - Thus, the composite (T1 – L1) marks shall be out of a maximum of 100 marks.
- g) The responsive Bidder(s) will be ranked in descending order according to the composite (T1 – L1) marks, which is calculated based on the above formula. The highest-ranking Bidder as per the composite (T1 – L1) marks will be selected. These evaluation criteria will be weighted by TEC and applied to Bidder responses to determine which Bidder is the Most Preferred Bidder.

2.4.5 Pre-Qualification Criteria

The bidder must possess the requisite experience, strength and capabilities in providing the products and services necessary to meet the requirements as described in the RFP document. The invitation to bid is open to all bidders who qualify the following criteria:

SN	Basic Criteria	Detailed Criteria	Applicability	Documents Required
1.	Legal Entity	The Bidder should be registered under the relevant corporate laws in India such as Companies Act 1956 or 2013 or LLP Act / Partnership Act 1932 and should be in continuous operation for at least 5 years as on 31.03.2019.	Sole Bidder or All Consortium Members (In case of Consortium)	Copy of Certificate of incorporation
2.		Registered with the Income Tax (PAN) and GST (GSTN) Authorities in India with active status	Sole Bidder or All Consortium Members (In case of Consortium)	Copy of (i) GST registration certificate (ii) PAN Card

SN	Basic Criteria	Detailed Criteria	Applicability	Documents Required
3.	Turn over	The bidder should have a minimum average Annual Turnover of INR 75 Crore from System Integrator (SI) related activities including design, development, implementation, maintenance, integration of IT hardware /Cloud with application in last three financial years (FY 2016-17, 2017-18 and 2018-19).	Sole Bidder or Prime Bidder (In case of Consortium)	Copy of Audited Balance sheet of the last three financial years (FY 2016-17, 17-18,18-19)
4.	Net worth	Bidder should have positive net worth as on 31.03.2019.	Sole Bidder or All Consortium Members (In case of Consortium)	Certificate from statutory auditor
5.	Technical Capability	<p>During the last Five years (till the date of bid submission), The Bidder must have either</p> <p>Designed/Developed and Implemented any Application software project for any Central/ State Govt./ PSU or Government Organizations in India; OR</p> <p>Supplied and configured / customized software solution including implementation and services support for any Central/ State Govt./ PSU or Government Organizations in India;</p> <p>The project value should be -</p>	Sole Bidder or Prime Bidder (In case of Consortium)	<p>Completion Certificates from the client OR Work Order + Self-Certificate of Completion (Certified by the Statutory Auditor); OR Work Order + Phase Completion Certificate (for ongoing projects) from the client</p>

SN	Basic Criteria	Detailed Criteria	Applicability	Documents Required
		a) One project of similar nature not less than the amount 48 Crores OR b) Two projects of similar nature not less than the amount 30 Crores each OR c) Three projects of similar nature not less than the amount 24 Crores each		
6.		During the last Five years (till the date of bid submission), the bidder must have Designed / Developed and Implemented any Application software project pertaining to State-level mining regulations with more than one Minerals operations for any State Government in India;	Sole Bidder or Any Consortium Member (In case of Consortium)	Copy of work orders / contract agreement with client certificate. Ongoing projects shall also be considered.
7.		During the last Five years (till the date of bid submission), the bidder must have experience in Design/ Development and Implemented any Application software project related to Vehicle Tracking System in India;	Sole Bidder or Any Consortium Member (In case of Consortium)	Copy of work orders / contract agreement with client certificate. Ongoing projects shall also be considered.
8.	Certifications	The bidder should have valid CMMi 3 or above as on date of submission of bid. Note: The criteria will not be applicable for	Sole Bidder or Prime Bidder (In case of Consortium)	Submit copy of valid certificate (as on date of bid submission date)

SN	Basic Criteria	Detailed Criteria	Applicability	Documents Required
		any Government/PSU Body		
9.	EMD	The bidder must furnish, as part of its proposal, an EMD of INR 1,25,00,000 (One Crore twenty-five lakhs only) .	Sole Bidder or Prime Bidder (In case of Consortium)	The EMD should be in the form Demand Draft in favour of CEO, CHiPS payable at Raipur or Bank Guarantee (BG) issued by Nationalized/Scheduled Bank as per format mentioned in the RFP on stamp paper of value required under law duly signed by authorized representative of Bank mentioning the concerned local branch in Raipur.
10.	Tender Document Fee	The bidder should pay online, as part of its proposal, a Tender Document Fee of INR 25,000 (Rs. Twenty-Five Thousand only)	Sole Bidder or Prime Bidder (In case of Consortium)	Online through eproc portal
11.	Blacklisting	The bidder should not have been blacklisted by any of the State / Central Government or organizations of the State / Central Government in India in the past three years.	Sole Bidder or All Consortium Members (In case of Consortium)	Self-Declaration in this regard by the authorized signatory of the Sole / Prime bidder as per format given in the Annexure-2 of the RFP
12.	Insolvency / Bankruptcy	The Prime bidder and/or consortium partner must not have been declared insolvent/ bankrupt or should not have filed for insolvency/ bankruptcy or in the process of being declared bankrupt before any designated authority.	Sole Bidder or All Consortium Members (In case of Consortium)	Self-Declaration regarding The Sole bidder and/or consortium partners Company not being bankrupt shall be submitted.

SN	Basic Criteria	Detailed Criteria	Applicability	Documents Required
13.	Power of Attorney	A power of attorney / Board resolution in the name of the person signing the bid by Sole Bidder and in case of consortium Signed by all consortium partners.	Sole Bidder or Prime Bidder (In case of Consortium)	Original Power of attorney/ Board resolution copy

Note: A maximum of three consortium partners including prime bidder shall be allowed.

2.4.6 Technical Evaluation Criteria

Technical evaluation of eligible bidders shall be carried out on the basis of the following criteria:

SN	Parameter	Marks	Applicability	Supporting Document(s)
Total Marks =100				
(a) Relevant Past Experience (Maximum Marks – 80)				
1.	During the last Five years (till the date of bid submission), the bidder must have Designed / Developed and Implemented any Application software project pertaining to State mining regulations operations for any State Govt in India;	Maximum Marks = 25 (Maximum one Project with below experience) A. Mining Operations project (Maximum 10 marks) i. At least INR 6 Cr. = 10 Marks ii. At least INR 4 Cr. = 8 Marks iii. At least INR 2 Cr. = 5 Marks B. Experience of Vehicle Tracking System integrated with State Mining regulations operations in a single platform - 10 Marks C. Designing, implementing, operating application	Sole Bidder or Any Consortium Member (In case of Consortium)	Work order + Client completion certificates; OR Work order + Phase Completion Certificate from the client Submit project details as per format in Annexure 2 of this RFP.

SN	Parameter	Marks	Applicability	Supporting Document(s)
Total Marks =100				
		handling multiple mineral types (minimum 3 minerals) - 5 Marks		
2.	During the last Five years (till the date of bid submission), the bidder must have experience in Design/ Development and Implemented any Application software project related to Vehicle Tracking System (VTS) in India;	Maximum Marks = 20 A. Experience in VTS (Maximum 10 Marks) i. At least 3 projects = 10 Marks ii. At least 2 projects = 8 Marks iii. At least 1 project = 5 Marks B. Experience in Mineral Vehicle tracking System - 5 Marks C. Experience in monitoring of Vehicles in a single platform with number of vehicles (Maximum 5 Marks) i. At least 5000 Vehicles = 5 Marks ii. At least 2000 but less than 5000 Vehicles =	Sole Bidder or Any Consortium Member (In case of Consortium)	Work order + Client Completion certificates; OR Work Order + Phase Completion Certificate from the client Submit project details as per format in Annexure 3 of this RFP.

SN	Parameter	Marks	Applicability	Supporting Document(s)
Total Marks =100				
		3 Marks iii. At least 1000 Vehicles but less than 2000 Vehicles = 2 Marks		
3.	During the last Five years (till the date of bid submission), the bidder must have completed transition phase from an existing vendor / Service Provider for IT operations in any project of any Central/ State Govt./ PSU or Government body/institution in India; Note: The SI should have the experience of taking over software project through a transition process i.e. Software transition, knowledge Transfer, Project Handover etc.	Maximum Marks = 10 Experience in Transition i. At least 3 projects = 10 Marks ii. At least 2 projects = 8 Marks iii. At least 1 project = 5 Marks	Sole Bidder or Any Consortium Member (In case of Consortium)	Work order + Client completion certificates; OR Work order + Phase Completion Certificate from the client Submit project details as per format in Annexure3 of this RFP.
4.	During the last Five years (till the last date of bid submission), the bidder must have experience of deployment and management of application on Meity empaneled Cloud for any project of any Central/ State Govt./ PSU or Government body/institution in India;	Maximum Marks = 5 Experience in Cloud i. At least 3 projects = 5 Marks ii. At least 2 projects = 3 Marks iii. At least 1 project = 2 Marks	Sole Bidder Or Any Consortium Member (In case of consortium)	Work Order + Client Completion Certificates; OR Work Order + Phase Completion Certificate from the client Submit project details as per format in Annexure 3 of this RFP.

SN	Parameter	Marks	Applicability	Supporting Document(s)
Total Marks =100				
5.	<p>During the last Five years (till the last date of bid submission), the bidder must have completed / executed any IT Infrastructure deployment projects like Data Centre / Network Operation / Command Centre / Security Operation Centre for any project of any Central/ State Govt./ PSU or Government body/institution in India;</p> <p>Note¹: Please refer to the note below this table for details of IT Infrastructure deployment Projects</p>	<p>Maximum Marks = 10 Experience in IT Infrastructure</p> <p>i. At least 5 projects = 10 Marks</p> <p>ii. At least 3 projects = 8 Marks</p> <p>iii. At least 1 project = 5 Marks</p>	<p>Sole Bidder or Any Consortium Member (In case of Consortium)</p>	<p>Work Order + Client Completion Certificates;</p> <p>OR</p> <p>Work Order + Phase Completion Certificate from the client</p> <p>Submit project details as per format in Annexure 3 of this RFP.</p>
6.	<p>During the last Five years (till the last date of bid submission), the bidder must have experience in Operation and Maintenance for a Period of Minimum 3 years for any Application software project for any Central/ State Govt./ PSU or Government body/institution in India;</p>	<p>Maximum Marks = 10 Experience in Operation and Maintenance of Application software project</p> <p>i. At least 5 projects = 10 Marks</p> <p>ii. At least 3 projects = 8 Marks</p> <p>iii. At least 1 project = 5 Marks</p>	<p>Sole Bidder or Any Consortium Member (In case of Consortium)</p>	<p>Work Order + Completion Certificates from the client</p> <p>OR</p> <p>Work Order + Self-Certificate of Completion (Certified by the Statutory Auditor);</p> <p>OR</p> <p>Work Order + Phase Completion Certificate (for ongoing projects) from the client</p>
(b) Technical Presentation (Maximum Marks – 20)				

SN	Parameter	Marks	Applicability	Supporting Document(s)
Total Marks =100				
7.	<p>Every bidder will be given a time slot of 90 minutes to demonstrate understanding of the project, architecture, tools, components, Approach and methodology, timelines and resources proposed for the project. Company profile should be limited to 3 slides only;</p> <p>Presentation should include -</p> <ul style="list-style-type: none"> • Broad Design of the Application required by DGM • Demonstration 	<p>A. Bidder shall give a detailed presentation with proposed technical solution – 5 Marks</p> <p>B. Live Demonstration of the solution (15 Marks)</p> <p>i. Mines and Mineral Management System developed for any State regulations Project – 5 Marks</p> <p>ii. Vehicle Tracking System – 5 Marks</p> <p>iii. Live Demonstration. Proof of Concept for the Integrated Command & Control operation and solution framework capabilities for multiple system/application (including use cases, system dashboard, incident management,</p>	<p>Sole Bidder or</p> <p>All Members of Consortium</p>	<p>Bidder needs to give the Technical presentation and Live Demonstration at a suitable date notified by DGM/CHiPS</p> <p>Copy of Technical Presentation, Technical Solution with Proposed components</p>

SN	Parameter	Marks	Applicability	Supporting Document(s)
Total Marks =100				
		operational insights, Analytics and KPIs)- 5 Marks		

Note¹: With reference to the Technical Evaluation Criteria, the projects with IT Infrastructure deployment like Data Centre, Network operation Centre, Command Centre, Security Operation Centre may be understood as the projects with components like deployment of Servers, Storage, Backups/ Network components like Routers, L3-L2 Switches, Load Balancers and Security components like Network Firewall, UTMs, IPS Server Security etc. and Infrastructure control components like EMS/ NMS, Integrated Platforms, Video Management. BMS etc. With centralized monitoring system and associated components like console platforms, centralized framework/platform as per standards & Guidelines by MeitY, Govt. of India.

Projects like Helpdesk Centre, Support Centre / BPO establishment, Surveillance monitoring without any IT Infrastructure as described above will not be considered for marking.

3. AWARD OF CONTRACT

3.1 Notification of Award

CHiPS will notify the successful Bidder in writing by e-mail followed by post. Acceptance of Letter of Intent (LoI) is to be confirmed by the Bidder in writing by email followed by post within seven days of its receipt. In case of a tie where two or more bidders have quoted same total price, the bidder with the higher Technical Score will be invited first for negotiations for awarding the contract.

3.2 Performance Bank Guarantee (PBG)

Within fifteen (15) days from the date of issuance of LoI, the successful Bidder shall at his own expense submit unconditional and irrevocable Performance Bank Guarantee (PBG) to the CHiPS. The PBG shall be from a Scheduled Bank in the format prescribed, payable on demand, for the due performance and fulfilment of the contract by the System Integrator.

This Performance Bank Guarantee shall be for an amount equivalent to 10% of total contract value. PBG shall be forfeited by CHiPS, in the event the Bidder:

- a) fails to meet the overall condition as mentioned in RFP or any changes agreed between the parties,
- b) fails to perform the responsibilities and obligations as set out in the RFP to complete satisfaction of CHiPS,
- c) Misrepresents facts/information submitted to CHiPS.

The performance bank guarantee shall be valid till Ninety (90) days beyond the Contract Period. The performance bank guarantee shall be discharged/returned by CHiPS upon being satisfied that there has been due performance of the obligations of the bidder under the contract. However, no interest shall be payable on the performance bank guarantee.

In the event of the Bidder being unable to service the contract for whatever reason(s), CHiPS shall have the right to forfeit the PBG. Notwithstanding and without prejudice to any rights whatsoever of CHiPS under the contract in the matter, the proceeds of the PBG shall be payable to CHiPS as compensation for any loss resulting from the bidder's failure to perform/comply its obligations under the contract.

CHiPS shall notify the bidder in writing of the exercise of its right to receive such compensation within 30 days, indicating the contractual obligation(s) for which the bidder is in default. CHiPS shall also be entitled to make recoveries from the bidder's bills, performance bank guarantee, or from any other amount due to him, an equivalent value of any payment made to him due to inadvertence, error, collusion, misconstruction or misstatement.

In case the project is delayed beyond the project schedule as mentioned in RFP, the performance bank guarantee shall be accordingly extended by the System Integrator till completion of scope of work as mentioned in RFP.

The successful bidder shall maintain a valid and binding Performance Guarantee for a period of three months after the expiry of the Contract Period ("Validity Period").

3.3 Signing of Contract

After issuance of Letter of Award and submission of PBG, a contract shall be signed between successful bidder and CHiPS. The Master Service Agreement is provided in RFP Volume 3.

3.4 Failure to agree with the Terms & Conditions of the RFP

Failure of the successful bidder to agree with the Terms & Conditions of the RFP shall constitute sufficient grounds for the annulment of the award, in which event CHiPS may award the contract to the next best value bidder or call for new bids. In such a case, CHiPS shall invoke the PBG and/or forfeit the EMD.

3.5 Duration of the contract

- a) The Contract shall be valid for a period of 60 months from the date of signing of contract.
- b) The DGM shall reserve the sole right to grant any extension to the term above mentioned and shall notify in writing to CHiPS, at least 3 months before the expiration of the term thereof, whether it shall grant the SI an extension of the term.
- c) After necessary confirmation, CHiPS shall intimate the SI accordingly.
- d) The decision to grant or refuse the extension shall be at the DGM's discretion. Accordingly, the Bank Guarantee of the same amount shall be extended up to extended period of the Contract.

4. ANNEXURE 1: TEMPLATE FOR PRE-BID QUERIES*(To be filled by the Bidder)*

Name of the Company/Firm: _____

Name of Person(s) Representing the Company/ Firm: _____

Name of Person	Designation	Email-Id(s)	Tel. Nos. & Fax Nos.

Company/Firm Contacts:

Contact Person (s)	Address for Correspondence	Email-Id(s)	Tel. Nos. & Fax Nos.

Query/Clarification Sought:
(MS-Excel Sheet Format)

Sl. No.	Bidder Name	RFP Clause No.	RFP Page No.	Clause Details as per RFP	Query/Clarification/ Suggestion

Note: Queries must be strictly submitted only in the prescribed format (.XLS & .XLSX). Queries not submitted in the prescribed format will not be considered/ responded at all by the tendering authority. Also, kindly attach the colored scanned copy of the receipt towards the submission of the bid document fee. Also, the bidders having purchased the tender/ RFP document will only be responded to i.e. their pre-bid queries will be entertained and responded. Also, the softcopy of the queries (only in MS-Excel Sheet format) should also be submitted through e-mail at ceochips@nic.in

5. ANNEXURE 2: FORMATS FOR PRE-QUALIFICATION BIDS**5.1 Annexure 2(A)- Pre-Qualification Bid Checklist**

Sl. No.	Clause	Supporting Documents Required	Supporting Documents Provided	Documents on behalf of	Document Name, Page No.
1.					

5.2 Annexure2(B) - Bid Cover Letter

<<To be printed on lead bidder company's letterhead and signed by Authorized signatory>>

Date:

To,

Chief Executive Officer
Chhattisgarh infotech Promotion Society (CHiPS)
SDC Building, 02nd floor, Near Police Control Room,
Civil Lines, Raipur, Chhattisgarh-492001

Subject: Request for Proposal (RFP) For Selection of System Integrator for Khanij Online 2.0 & its Operation and Maintenance.

Tender Reference:

Dear Sir,

- a. I (in case of single bidder) or We, <<name of the undersigned Bidder and consortium members>>, having read and examined in detail all the bidding documents in respect of **"Request for Proposal for Selection of System Integrator for Ensuring Continuity of Khanij Online (CHiMMS) Application and Design, Development, Implementation and Maintenance of Khanij Online 2.0."** do hereby propose to provide all the services as specified in the bid submitted by us.
- b. It is hereby confirmed that I / We are entitled to act on behalf of our company / corporation / firm / organization and empowered to sign this document as well as such other documents, which may be required in this connection.
- c. We declare that all the services shall be performed strictly in accordance with the RFP documents.
- d. We confirm that the information contained in this response or any part thereof, including its exhibits, and other documents and instruments delivered or to be delivered to CHiPS, is true, accurate, verifiable and complete. This response includes all information necessary to ensure that the statements therein do not in whole or in part mislead the department in its evaluation process. We also confirm that we shall not attract conflict of interest in principle.
- e. We hereby declare that in case the contract is awarded to us, we shall submit the contract Performance bank guarantee in the form prescribed at [Annexure 5](#) of this RFP.
- f. We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.

- g. We understand that our bid is binding on us and that you are not bound to accept a Bid you receive. This bid is valid for 180 days after opening of bid. We shall extend the validity of the bid if required by CHiPS.

Thanking you,

Yours sincerely,

(Authorized Signatory of the Sole / Lead Bidder)

Company Name:

Designation:

Seal:

Date:

Place:

Business Address:

5.3 Annexure 2(C) - Profile of Bidder

Brief company profile (required for Sole/Lead Bidder and all Consortium Members)

Particulars	Details
Name of Bidder	
Type of Bidder (Sole / Lead / Consortium Member)	
Legal status of Bidder (company, Pvt. Ltd., LLP etc.)	
Main business of the Bidder	
Registered office address	
Incorporation/Registration date and number	
CIN	
GST Number	
PAN details	
Primary Contact Person (Name, Designation, address, mobile number, fax, email)	
Secondary Contact Person (Name, Designation, address, mobile number, fax, email)	
Role in Consortium (if applicable)	

5.4 Annexure 2 (D) - Declaration of Non-Blacklisting

<<To be submitted on Company Letterhead >>

Declaration for Sole / Prime / Consortium Bidder

Date:

To
Chief Executive Officer
Chhattisgarh infotech Promotion Society (CHiPS)
SDC Building, 02nd floor, Near Police Control Room,
Civil Lines, Raipur, Chhattisgarh-492001

Ref.: Tender No.

Dear Sir,

I / We hereby confirm that our firm is not barred or blacklisted by any government organization / Public sector Unit in India as on the bid submission date.

(Signature of the Bidder)

Company Name:

Designation:

Seal

Date:

Place:

Business Address:

5.5 Annexure 2(E) - No Deviation Certificate

<<To be printed on lead bidder company's letterhead and signed by Authorized signatory of Sole / Prime Bidder>>

Date

To

Chief Executive Officer

Chhattisgarh infotech Promotion Society (CHiPS)

SDC Building, 02nd floor, Near Police Control Room,

Civil Lines, Raipur, Chhattisgarh-492001

Subject: Self Declaration of No Deviation in response to the **Request for Proposal for Selection of System Integrator for Ensuring Continuity of Khanij Online (CHiMMS) Application and Design, Development, Implementation and Maintenance of Khanij Online 2.0**

Ref : RFP No

Dear Sir,

This is to certify that our offer is exactly in line with your tender enquiry/RFP (including amendments / corrigendum) no. _____ dated _____. This is to expressly certify that our offer contains no deviation either Technical (including but not limited to Scope of Work, Business Requirements Specification, Functional Requirements Specification, Hardware Specification and Technical Requirements Specification) or Commercial in either direct or indirect form.

(Authorized Signatory)

Signature:

Name:

Designation:

Address:

Seal:

Date:

5.6 Annexure 2 (F) Total Responsibility Certificate

<<To be printed on Sole / Prime bidder company's letterhead and signed by Authorized signatory>>

Date

To,

Chief Executive Officer

Chhattisgarh infotech Promotion Society (CHiPS)

SDC Building, 02nd floor, Near Police Control Room,

Civil Lines, Raipur, Chhattisgarh-492001

Subject: Self-Declaration of Total Responsibility in response to the Request for Proposal (RFP) For Selection of System Integrator for Khanij Online 2.0 & its Operation and Maintenance.

Ref : RFP No

Dear Sir,

This is to certify that we undertake the total responsibility for the defect free operation of the proposed solutions as per the requirement of the RFP for the contract duration mentioned in the RFP.

(Authorized Signatory)

Signature:

Name:

Designation:

Address:

Seal:

Date:

5.7 Annexure 2(G) - Project Citation Summary

Sl.	Project Name	Client Name	Client Type	Implementation Start Date	Implementation End Date	Contract Value (in Indian Rupees)	Project Components	Documentary evidence Provided	Project Status (Completed or Ongoing)
1									
2									
3									

- a) Client type – Indicate whether the client is Government or PSU or Private
- b) Project Components – Indicate the major project components like networking, compute, security, storage, Facility management services, IT support and maintenance etc.
- c) Documentary evidence provided – Indicate the documentary evidence provided with the detailed project credential like copy of contract, work order or purchase order or client certificate
- d) Project Status – Completed or Ongoing

5.8 Annexure 2 (H) - Project Citation Format

Sl. No.	Item	Bidder's Response
1	Name of Bidder entity	
2	Assignment Name	
3	Name & Address of Client	
4	Approximate Value of the Contract (in INR Lakhs)	
5	Duration of Assignment (months)	
6	Status of Project	
7	Start Date (month/year)	
8	Completion Date (month/year)	
9	Narrative description of the project	
10	Details of Work that defines the scope relevant to the requirement	
11	Documentary Evidence attached	

Note: If the project is ongoing, bidder must clearly specify which of the stages/phases/milestones are completed and which are ongoing and at what stage of completion and produce a self-certificate as per the format provided.

6. ANNEXURE 3: FORMATS FOR TECHNICAL BIDS**6.1 Annexure 3(A) - Technical Bid Checklist**

Sl. No.	Clause	Supporting Documents Required	Supporting Documents Provided	Documents on behalf of	Document Name, Page No.
1.					

6.2 Annexure 3(B) - Project Citation Summary

Sl.	Project Name	Client Name	Client Type	Implementation Start Date	Implementation End Date	Contract Value (in Indian Rupees)	Project Components	Documentary evidence Provided	Project Status (Completed or Ongoing)
1									
2									
3									

- a. Client type – Indicate whether the client is Government or PSU or Private
- b. Project Components – Indicate the major project components like networking, compute, security, storage, Facility management services, IT support and maintenance etc.
- c. Documentary evidence provided – Indicate the documentary evidence provided with the detailed project credential like copy of contract, work order or purchase order or client certificate
- d. Project Status – Completed or Ongoing

6.3 Annexure 3 (C) - Project Citation Format

Sl. No.	Item	Bidder's Response
1	Name of Bidder entity	
2	Assignment Name	
3	Name & Address of Client	
4	Approximate Value of the Contract (in INR Lakhs)	
5	Duration of Assignment (months)	
6	Status of Project	
7	Start Date (month/year)	
8	Completion Date (month/year)	
9	Narrative description of the project	
10	Details of Work that defines the scope relevant to the requirement	
11	Documentary Evidence attached	

Note: If the project is ongoing, bidder must clearly specify which of the stages/phases/milestones are completed and which are ongoing and at what stage of completion and produce a self-certificate as per the format provided.

7. ANNEXURE 4: FORMATS FOR FINANCIAL BID

- Bidder must ensure NOT TO SUBMIT commercial bid with prequalification and technical bid.
- All charges are to be provided in Indian Rupees (INR)
- Bidder must go through all the tables and quote accordingly.

7.1 Existing Khanij Online Transition & Application Maintenance

Sl. No.	Component	UoM	Quantity	Unit Charges (Yearly / Lumpsum)	Total Charges	GST %	GST Amount	Total Charges (inclusive of all taxes and duties)
	A		B	C	D = (B × C)	E	F	G = (D + F)
1.	Knowledge Transfer & Transition of Existing Khanij Online 1.0, Setting up of Cloud based environment & migration of Khanij Online 1.0 including HA & DR from SDC to MeitY empanelled Cloud	Lumpsum	1					
Operation & Maintenance								
2.	Yearly Operation & Maintenance Charges for Khanij Online 1.0 along with other associated applications.	Yearly	1					
3.	Yearly Cloud DC &DR Charges including VMs, Storage, Storage, Bandwidth, Security, Software licenses	Yearly	1					
Lead Team, Operational Support Unit, Facility Management Services & Helpdesk								
4.	Project Manager (Sr. No.1 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1)	Yearly	1					
5.	Domain Expert (Sr. No.2 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1)	Yearly	1					
6.	System cum Infra Admin (Sr. No.3 as per qualification and experience mentioned in Table	Yearly	1					

Sl. No.	Component	UoM	Quantity	Unit Charges (Yearly / Lumpsum)	Total Charges	GST %	GST Amount	Total Charges (inclusive of all taxes and duties)
	A		B	C	D = (B × C)	E	F	G = (D + F)
	under Section Staffing Requirement in RFP Vol 1)							
7.	Senior Programmer (Sr. No.4 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1)	Yearly	2					
8.	OSU Supervisor (Sr. No.11 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1)	Yearly	2					
9.	FMS (Sr. No.13 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1)	Yearly	20					
10.	Helpdesk (Sr. No.14 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1)	Yearly	6					
	Total of Cost Component				D11 = Sum (D1 to D10)		F11 = Sum (F1 to F10)	G11 = Sum (G1 to G10)

7.2 Khanij Online 2.0 Implementation

Sl. No.	Component	UoM	Quantity	Unit Charges (Lumpsum)	Total Charges	GST %	GST Amount	Total Charges (inclusive of all taxes and duties)
	H		I	J	K = (I × J)	L	M	N = (K + M)
1.	Design, Development, Testing, UAT, Go Live of Proposed Mines and Mineral Management System in Khanij Online 2.0 Application as per Scope of Work (Integration of proposed Khanij Online 2.0 with third party tool such as SMS Gateway, DSC, Payment Gateway, other departments etc.)	Lumpsum	1					
2.	Design, Development, Testing, & Implementation of Mobile Application as per scope mentioned in RFP	Lumpsum	1					
3.	Design, development, testing, implementation of Desktop based application as per scope mentioned in RFP	Lumpsum	1					
4.	Design, Development, Testing, & Implementation of GIS based VTS solution as per scope mentioned in RFP including Maps	Lumpsum	1					
5.	VTS Application interface with various 3rd Party to capture data from all OEM compliant with AIS140	Lumpsum	1					
6.	Implementation including migration of existing application to Khanij online 2.0 on Cloud based Environment & Migration of including HA and DR	Lumpsum	1					
					K7 = Sum (K1 to K6)		M7 = Sum (M1 to M6)	N7 = Sum (N1 to N6)

7.3 Security Audit Charges for Existing Khanij Online and Khanij Online 2.0

Sl. No.	Component	UoM	Quantity	Unit Charges	Total Charges	GST %	GST Amount	Total Charges (inclusive of all taxes and duties)
	O		P	Q	R = (P × Q)	S	T	U = (R + T)
1.	STQC certification for complete Khanij Online 2.0 application (including Vehicle tracking System, Mobile App, Desktop based Application, Cloud hosting)	Lumpsum	1					
2.	STQC / Cert-in certification for Security, Vulnerability and Penetration testing for Khanij Online application (including Vehicle tracking System, Mobile App, Desktop based Application, Cloud hosting) to be performed every six months for Existing Khanij Online and Khanij Online 2.0 implementation	Lumpsum	10					
	Total of Cost Component				R3 = Sum (R1 to R2)		T3 = Sum (T1 to T2)	U3 = Sum (U1 to U2)

7.4 Establishment of Integrated Command & Control Centre (ICCC)

Sl. No.	Component	UoM	Quantity	Unit Charges	Total Charges	GST %	GST Amount	Total Charges (inclusive of all taxes and duties)
	V		W	X	Y = W × X	Z	AA	AB = Y + AA
ICCC Setup								
1.	Office set up comprising physical infrastructure such as Civil, Electrical, Cabling, Office Partition, Glass Partition, Furniture setup of ICCC as per the plan along with other Electronic Equipment as per scope & Specification mentioned in RFP	Lumpsum	1					

Sl. No.	Component	UoM	Quantity	Unit Charges	Total Charges	GST %	GST Amount	Total Charges (inclusive of all taxes and duties)
	V		W	X	Y = W × X	Z	AA	AB = Y + AA
2.	ICCC Software/Platform and Integration with proposed Khanij Online 2.0 Application (with required Hardware if any)	Set	1					
3.	Video Wall Cubes, Full HD (1920 × 1080) Minimum 55" cube (3*2 cubes)	Nos.	6					
4.	Video Controller/ Management System (Wall Management Software & other Accessories)	Set	1					
5.	Network Router in HA (Set)	Set	2					
6.	Layer 3 Switch in HA (Set)	Set	2					
7.	Layer 2 Switch 48 Port	Nos.	4					
8.	Internet Firewall	Nos.	2					
9.	End Point Protection	Nos.	40					
10.	Call Control System (IP PBX)	Set	1					
11.	Contact Centre	Set	1					
12.	IP Phone	Nos	15					
13.	LAN Connection with Accessories	Lot	1					
14.	Wi-Fi AP's	Nos.	6					
15.	Wi -Fi Controller	Nos.	1					

Sl. No.	Component	UoM	Quantity	Unit Charges	Total Charges	GST %	GST Amount	Total Charges (inclusive of all taxes and duties)
	V		W	X	Y = W × X	Z	AA	AB = Y + AA
16.	Online UPS 10 KVA in HA with battery bank for 1-hour backup	Nos.	2					
17.	Desktop Workstation	Nos.	6					
18.	Additional LED Screens for desktops with accessories	Nos.	10					
19.	Technical Helpdesk equipment (Headphone, Microphone etc.)	Set	6					
20.	Laptop	Nos.	1					
21.	Multi-Function Printer (Colour with Scanner)	Nos.	2					
22.	Network Printer	Nos.	1					
23.	65" or Higher UHD Touch Screen TV for Conference Room	Nos.	1					
24.	55" or Higher UHD Touch Screen for Project Head Room	Nos.	1					
25.	Load Balancer for Internet Connectivity	Nos.	1					
26.	Helpdesk Tools / Accessories (Telephone lines, PRI Lines, IVR, ACD, CRM, CTI, Ticket logger etc.)	Set	1					
27.	Screen for District Monitoring 32" HD LED with Accessories (keyboard and mouse etc.)	Nos.	28					
28.	Access Controls and Bio-Metric	Nos.	3					

Sl. No.	Component	UoM	Quantity	Unit Charges	Total Charges	GST %	GST Amount	Total Charges (inclusive of all taxes and duties)
	V		W	X	Y = W × X	Z	AA	AB = Y + AA
29.	Any other Hardware or Software required to meet the RFP requirement for the establishment of ICCC as per RFP	Lot	1					
Operation & Maintenance								
30.	Internet Connectivity with required bandwidth – 2 (Including Redundancy)	Yearly	4.5					
31.	O&M and AMC Cost for Sr. No. 1 to 29 mentioned above	Yearly	4.5					
32.	Yearly Establishment of Security provision & front-desk services with deployment of Office security personnel in three shifts at ICCC as per scope mentioned in RFP	Yearly	4.5					
33.	Yearly House Keeping Services & deployment of Office Attendants in 3 shifts at ICCC as per scope mentioned in RFP	Yearly	4.5					
34.	Yearly Transportation services by deployment of vehicle and driver on 24*7 basis	Yearly	4.5					
	Total of Cost Component				Y35 = Sum (Y1 to Y34)		AA35 = Sum (AA1 to AA34)	AB35 = Sum (AB1 to AB34)

7.5 Operation & Maintenance of Khanij Online 2.0

Sl. No.	Component	UoM	Quantity	Unit Charge s (Yearly)	Total Charges	GST %	GST Amount	Total Charges
								(inclusive of all taxes and duties)
	AC		AD	AE	AF = (AD × AE)	AG	AH	AI = (AF + AH)
Operation & Maintenance								
1.	Yearly Operation & Maintenance Charges for Khanij Online 2.0 along with other associated applications.	Yearly	4					
2.	Yearly Cloud DC &DR Charges including VMs, Storage, Storage, Bandwidth, Security, Software licenses	Yearly	4					
Lead Team, Operational Support Unit, Facility Management Services & Helpdesk								
3.	Project Manager (Sr. No.1 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1), 1 resource	Yearly	4					
4.	Domain Expert (Sr. No.2 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1), 1 resource	Yearly	4					
5.	System cum Infra Admin (Sr. No.3 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1), 1 resource	Yearly	4					
6.	Senior Programmer (Sr. No.4 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1), 5 resource	Yearly	20					
7.	Sr. Database Administrator (Sr. No.5 as per qualification and experience mentioned in Table	Yearly	4					

Sl. No.	Component	UoM	Quantity	Unit Charge s (Yearly)	Total Charges	GST %	GST Amount	Total Charges
								(inclusive of all taxes and duties)
	AC		AD	AE	AF = (AD × AE)	AG	AH	AI = (AF + AH)
	under Section Staffing Requirement in RFP Vol 1), 1 resource							
8.	GIS Expert (Sr. No.6 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1), 1 resource	Yearly	4					
9.	BI Expert (Sr. No.7 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1) , 1 resource	Yearly	4					
10.	Mobile App Developer (Sr. No.8 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1) , 1 resource	Yearly	4					
11.	Software Tester (Sr. No.9 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1), 1 resource	Yearly	4					
12.	Sr. Trainer /Content Writer as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1), 2 resource	Yearly	8					
13.	OSU Supervisor (Sr. No.11 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1), 3 resource	Yearly	12					
14.	OSU/Technical Helpdesk for ICCC (Sr. No.12 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1), 11 resource	Yearly	44					

Sl. No.	Component	UoM	Quantity	Unit Charge s (Yearly)	Total Charges	GST %	GST Amount	Total Charges (inclusive of all taxes and duties)
	AC		AD	AE	AF = (AD × AE)	AG	AH	AI = (AF + AH)
15.	FMS (Sr. No.13 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1), 33 resource	Yearly	132					
16.	Helpdesk (Sr. No.14 as per qualification and experience mentioned in Table under Section Staffing Requirement in RFP Vol 1) , 6 resource	Yearly	24					
	Total of Cost Component				AF17 = Sum (AF1 to AF16)		AH17 = Sum (AH1 to AH16)	AI17 = Sum (AI1 to AI16)

7.6 Cost Summary

Sl. No.	Cost Component	Total Charges	GST Amount	Total Charges (inclusive of taxes)
	AJ	AK	AL	AM
Part A				
1.	Cost towards Khanij Online 1.0 Transition and Application Maintenance	D11	F11	G11
2.	Cost towards Implementation of Khanij Online 2.0	K7	M7	N7
3.	Cost towards Operation & Maintenance of Khanij Online 2.0	AF17	AH17	AI17
4.	Cost towards Security Audit for Existing Khanij Online and Khanij Online 2.0	R3	T3	U3
	Total Project Cost [TPC]	AK5 = Sum of AK1 to AK4	AL5 = Sum of AL1 to AL4	AM5 = Sum of AM1 to AM4

Sl. No.	Cost Component	Total Charges	GST Amount	Total Charges (inclusive of taxes)
	AJ	AK	AL	AM
Part B				
5.	Cost towards establishment of Integrated Command & Control Centre WITH Operation and Maintenance and services	Y35	AA35	AB35
	Total Bid Value	AK6 = Sum of AK5 and Y35	AL6 = Sum of AL5 and AA35	AM6 = Sum of AM5 and AB35

7.7 Additional Charges for Unit Device Configuration

Sl. No.	Component	Quantity	Unit Charges	GST %	GST Amount	Total Charges
						(inclusive of all taxes and duties)
1.	Per Unit Configuration Charges for the VLT Devices with the proposed VTS Platform	1				

- These charges are inclusive of Capital, Operational and Maintenance charges of Project components for 5 years.
- SI shall ensure that the total cost quoted for the ICCC components (Table 8.4) as mentioned above should not be more than 30% of the overall quoted value
- The cost to be quoted by the Bidder in Table 7.7 as mentioned above will not be considered for financial bid evaluation. Only cost in Table 7.7 should be uploaded separately in Envelope C. No other document is to be uploaded in Envelope C.

8. ANNEXURE 5: FORMATS FOR PBG

- a. This Deed of Guarantee executed at _____ by _____ (Name of the Bank) having its Head/Registered office at _____ (hereinafter referred to as —the Guarantor) which expression shall unless it be repugnant to the subject or context thereof include its heirs, executors, administrators, successors and assigns;
- b. In favour of the CEO of Chhattisgarh Infotech Promotion Society, Raipur, having its office at SDC Building, Near Police Control Room, Civil Lines, Raipur (Chhattisgarh) (hereinafter called —CEO, CHiPS Raipur, which expression shall unless it be repugnant to the subject or context thereof include its heirs, executors, administrators, successors and assigns);
- c. Whereas M/s _____ a company formed under _____ (specify the applicable law) and having its registered office at _____ has been, consequent to conduct and completion of a competitive bidding process in accordance with the letter of requirements document No. _____ dated __/__/2020 issued by CEO, CHiPS Raipur, and selected M/s _____ (hereinafter referred to as the Bidder) for the Agreement by CEO, CHiPS Raipur as more specifically defined in the aforementioned Document including statement of work and the Agreement executed between the CEO, CHiPS Raipur and Bidder. The Agreement requires the Bidder to furnish an unconditional and irrevocable Bank Guarantee for an amount of Rs. _____ /- (Rupees _____ only) by way of security for guaranteeing the due and faithful compliance of its obligations under the agreement. Whereas, the Bidder approached the Guarantor and the Guarantor has agreed to provide a Guarantee being these presents:
- d. Now this Deed witnessed that in consideration of the premises, we, _____ Bank hereby guarantee as follows:
- e. The Bidder shall implement the Project, in accordance with the terms and subject to the conditions of the Agreement, and fulfil its obligations there under
- f. We, the Guarantor, shall, without demur, pay to CEO, CHiPS Raipur an amount not exceeding Rs. _____ (Rupees _____ only) within 7 (seven) days of receipt of a written demand therefore from CEO, CHiPS Raipur stating that the Bidder has failed to fulfil its obligations as stated above.
- g. The above payment shall be made by us without any reference to the Bidder or any other person and irrespective of whether the claim of the CEO, CHiPS Raipur is disputed by the Bidder or not.
- h. The Guarantee shall come into effect from _____ (Start Date) and shall continue to be in full force and effect till _____ (Expiry Date) (both dates inclusive) or till the receipt of a claim, from the Chhattisgarh Infotech Promotion Society, Government of Chhattisgarh under this Guarantee, which is Ninety (90) days after the expiry of performance guarantee, whichever is earlier. Any demand received by the Guarantor from CEO, CHiPS Raipur prior to the Expiry Date shall survive the expiry of this Guarantee till such time that all the moneys payable under this Guarantee by the Guarantor to CEO, CHiPS Raipur.
- i. In order to give effect to this Guarantee, CEO, CHiPS Raipur shall be entitled to treat the Guarantor as the principal debtor and the obligations of the Guarantor shall not be

affected by any variations in the terms and conditions of the Agreement or other documents by CEO, CHiPS Raipur or by the extension of time of performance granted to the Bidder or any postponement for any time of the power exercisable by CEO, CHiPS Raipur against the Bidder or forebear or enforce any of the terms and conditions of the Agreement and we shall not be relieved from our obligations under this Guarantee on account of any such variation, extension, forbearance or omission on the part of CEO, CHiPS Raipur or any indulgence by CEO, CHiPS Raipur to the Bidder to give such matter or thing whatsoever which under the law relating to sureties would but for this provision have effect of so relieving us.

- j. This Guarantee shall be irrevocable and shall remain in full force and effect until all our Obligations under this guarantee are duly discharged.
- k. The Guarantor has power to issue this guarantee and the undersigned is duly authorized to execute this Guarantee pursuant to the power granted under _____.
- l. In witness, whereof the Guarantor has set its hands hereunto on the day, month and year first here-in-above written.

Signed and Delivered by _____ Bank by the hand of Shri / Smt. _____ its _____ and authorized office.

Authorized Signatory _____ Bank

9. ANNEXURE 6: FORMAT FOR EMD

Date:

To

Chief Executive Officer

Chhattisgarh infotech Promotion Society (CHiPS)

SDC Building, 02nd floor, Near Police Control Room,

Civil Lines, Raipur, Chhattisgarh-492001

This Deed of Guarantee executed at _____ by _____ (Name of the Nationalised Bank/Scheduled Bank) having its Head / Registered office at _____, and having one of its branches at _____ Raipur (hereinafter referred to as "the Guarantor") which expression shall unless it be repugnant to the subject or context thereof include its heirs, executors, administrators, successors and assigns;

In favour of Chief Executive Officer, Chhattisgarh Infotech Promotion Society (CHiPS) under Department of Information Technology, Government of Chhattisgarh, having its office at SDC Building, 02nd floor, Near Police Control Room, Civil Lines, Raipur, Chhattisgarh (hereinafter referred to as "CHiPS") which expression shall unless it be repugnant to the subject or context thereof include its heirs, executors, administrators, successors and assigns;

Whereas Name of the bidder _____ Ltd., a Company / partnership firm / proprietorship concern registered under the _____ (name of the relevant act/law under which incorporated) having its registered office at _____ (hereinafter called "Bidder" which expression shall unless it be repugnant to the subject or context thereof include its executors, administrators, successors and assigns) has submitted its Proposal for award of **"Request for Proposal for Selection of System Integrator for Ensuring Continuity of Khanij Online (CHiMMS) Application and Design, Development, Implementation and Maintenance of Khanij Online 2.0"** vide Invitation for Tender Document No _____ dated _____ issued by CHiPS Government of Chhattisgarh (hereinafter referred to as "the Project").

Whereas in terms of the Invitation for Tender Document No _____ dated _____ (hereinafter referred to as Tender Document) issued by CHiPS, the Bidder is required to furnish to CHiPS an unconditional and irrevocable Bank Guarantee for an amount of INR _____ (INR _____ only) as Earnest Money Deposit and the Guarantor has at the request of the Bidder agreed to provide such Guarantee being these presents:

Now this Deed witnessed that in consideration of the premises, we, _____ Bank hereby agree, declare, undertake and guarantee as follows:

1. We as primary obligor hereby irrevocably, unconditionally and without reservation guarantee the due and faithful fulfilment and compliance of the terms and conditions of the tender by the said Bidder and unconditionally and irrevocably undertake to pay forthwith to CHIPS an amount not exceeding INR _____ (Rupees_____ only) without any demur, reservation, recourse, contest or protest and without reference to the Bidder, if the Bidder has failed to comply with and fulfil all or any of the terms and conditions contained in the tender. A letter from CHiPS stating that the Bidder is in default in the due and faithful fulfilment and compliance with the terms and conditions contained in the tender shall be final, conclusive and binding on the Bank, in respect of the forfeiture of the Earnest Money Deposit and the amount due and payable under this Guarantee.
2. This Guarantee shall remain in full force and effect for a period of 240 (Two hundred and forty) days from the _____ (Proposal Due Date).
3. Subject to clause 1 above, any claim for payment under this Guarantee shall be in the form of a written declaration by CHiPS.
4. We.....Bank further agree that CHiPS shall be the sole judge as regards the determination as to whether the Bidder is in default of due and faithful fulfilment and compliance of the terms and conditions contained in the Tender and the decision of CHiPS in this regard shall be final and binding on us, notwithstanding any differences between CHiPS and the said Bidder and/or any dispute between CHiPS and the Bidder pending before any Court, Tribunal, Arbitrator or any other authority.
5. CHiPS shall have the full liberty without affecting in any way the liability of the Bank under this Guarantee from time to time to vary any other terms and conditions of the said Tender document or to extend the time frame for completion of bidding process or the period of fulfilment and compliance with the terms and conditions contained in the said Tender document by the said Bidder or to postpone for any time and from time to time any of the powers exercisable by it against the said Bidder and either to enforce or forbear from enforcing any of the terms and conditions contained in the said Tender document or the securities available to CHiPS and the bank shall not be released from its liability under these presents by any exercise by CHiPS of the liberty with reference to the matters aforesaid or by reason of time being given to the said Bidder or any other forbearance, act or omission on the part of CHiPS or any indulgence by CHiPS to the said Bidder or of any other matter or thing whatsoever which under the law relating to sureties would but for this provision have the effect of releasing the Bank from its such liability.
6. Any notice by way of request, demand or otherwise hereunder shall be sent by courier or by registered mail to the Bank, addressed as aforesaid.

7. We undertake to make the payment on receipt of your notice of claim on us addressed to _____ (name of Bank along with branch address) and delivered at our above branch that shall be deemed to have been duly authorised to receive the said notice of claim.
8. It shall not be necessary for CHIPS to proceed against the said Bidder before proceeding against the bank and the Guarantee herein contained shall be enforceable against the bank, notwithstanding any other security which CHIPS may have obtained or obtained from the said Bidder, shall at the time when proceedings are taken against the bank hereunder, be outstanding or unrealised.
9. We _____ Bank lastly undertake not to revoke this guarantee during its currency except with the previous express consent of CHIPS in writing and agree that any change in the constitution of the Bank or the said Bidder shall not discharge our liability hereunder.
10. The Bank declares that it has the power to issue this guarantee and the undersigned have full powers to do so on behalf of the Bank.

Date _____ day of _____ 2020

Signature of the Issuing / Authority with seal

CORPORATE SEAL

For _____ Bank

Note: A covering letter of confirmation is also to be given by the bank along with this bank guarantee.

10. ANNEXURE 7: FORMAT FOR POWER OF ATTORNEY**POWER OF ATTORNEY****To Whomsoever It May Concern**

Know all men by these presents, we _____ (name and registered office address of the Bidder) do hereby constitute, appoint and authorize Mr. _____ (Name of the Person(s)), domiciled at _____ (Address), acting as _____ (Designation and the name of the firm), as Authorized Signatory and whose signature is attested below, as our attorney, to do in our name and on our behalf, all such acts, deeds and things necessary in connection with or incidental to our Proposal for award of Agreement "Request for Proposal (RFP) For Selection of System Integrator for Khanij Online 2.0 & its Operation and Maintenance", vide Invitation for Tender (Tender Document) dated <date>, issued by The CEO, Chhattisgarh Infotech Promotion Society (CHiPS), including signing and submission of all documents and providing information and responses to clarifications / enquiries etc. as may be required by Chhattisgarh Infotech Promotion Society (CHiPS) or any governmental authority, representing us in all matters before Chhattisgarh Infotech Promotion Society, and generally dealing with CHiPS in all matters in connection with our Proposal for the said Project.

We hereby agree to ratify all acts, deeds and things lawfully done by our said attorney pursuant to this Power of Attorney and that all acts, deeds and things done by our aforesaid attorney shall and shall always be deemed to have been done by us.

For -----
(Signature)
(Name, Title and Address)

Accept
(Attested signature of Mr. _____)
(Name, Title and Address of the Attorney)

Notes:

To be executed by the Bidder

The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required the same should be under common seal affixed in accordance with the required procedure. Also, wherever required, the executant(s) should submit for verification the extract of the charter documents and documents such as a resolution / power of attorney in favour of the Person executing this Power of Attorney for the delegation of power hereunder on behalf of the executants(s).

11. ANNEXURE 8: FORMAT FOR POWER OF ATTORNEY FOR CONSORTIUM

Whereas we, M/s. _____ and M/s. _____ (names of members of the consortium of bidders as registered by the relevant registering authority under the deed relating to their respective incorporation) have formed a consortium named _____ to compete as a single consortium for the award of the work for which notice inviting tenders (nit) has been issued by the, chips vide its nit no. _____ dated __/__/____, M/s. _____ as a member of the said consortium and having its registered address as _____ is hereby duly authorized to fully represent and act on behalf of, and as 'lead bidder' of the said consortium to sign the tender proposal, conduct negotiation(s), sign agreement(s) / contract(s), incur liabilities and receive communication(s) for, and on behalf of, the consortium, and, further, to transact all other necessary affairs in connection with all matters related to, or arising from, with the said nit. We hereby confirm that we are jointly and severally liable, together with the other member(s) of the said consortium, to CHiPS for all obligations of the consortium in respect of all matters related to, or arising from, the said nit.

In witness whereof, we have hereunto set under our respective hands and seals this _____ day of _____, 2020.

Signing for and on behalf of, and
under authority from, M/s.

_____ (Name of
Lead Bidder of consortium)

(Signature)

Name of signatory

Designation of signatory

(Seal of member of consortium
for and under whose
authorization signing)

Name of witness

Signature of witness

Signing for and on behalf
of, and under authority

from, M/s. _____
(Name of member of
consortium)

(Signature)

Name of signatory

Designation of signatory

(Seal of member of
consortium for and under
whose authorization
signing)

Name of witness

Signature of witness

12. ANNEXURE 9: GUIDELINE FOR E-PROCUREMENT

(Guidelines for bidders on using integrated e-Procurement System Govt. of Chhattisgarh.
<https://eproc.cgstate.gov.in>)

A. Vendor / Bidder Registration on the e-Procurement System:

All the Users / Bidders (Manufacturers / Contractors / Suppliers / Vendors / Distributors etc.) registered with and intending to participate in the Tenders of various Govt. Departments / Agencies / Corporations / Boards / Undertakings under Govt. of Chhattisgarh processed using the Integrated e-Procurement System are required to get registered on the centralized portal <https://eproc.cgstate.gov.in>.

The non – registered users / bidders who are also eligible to participate in the tenders floated using the e-Procurement system are also required to be registered online on the e-Procurement system.

Vendors are advised to complete their online enrolment / registration process on the portal well in advance to avoid last minute hassle, it is suggested to complete enrolment at least four days before the last date of bid submission date, failing which may result in non-submission of bids on time for which vendor/end user shall be solely responsible. Also ensure to mention correct Bank account details during the registration, which will be referred during refund of unsuccessful EMD/Bid Security.

Vendors are required to pay online registration / enrolment fee of Rs. 500/- one time and renewal fee of Rs. 100/- for subsequent each year.

For more details, please get in touch with e-Procurement system integrator:

M/s. Mjunction Services Limited, Raipur – 492 001

Toll free 1800 419 9140 or

Email: helpdesk.cgeproc@mjunction.in.

B. Digital Signature Certificates:

The bids submitted online must be signed digitally with a valid Class II / Class – III Digital Signature Certificate to establish the identity of the bidders submitting the bids online. The bidders may obtain pair of Encryption & Signing Class – II / Class – III Digital Certificate issued by an approved Certifying Authority (CA) authorized by the Controller of Certifying Authorities (CCA), Government of India, may refer <http://www.cca.gov.in>.

Note: It may take up to 7 to 10 working days for issuance of Class-II / Class-III Digital Certificate, Therefore the bidders are advised to obtain it at the earliest. It is compulsory to possess a valid Class-II / Class-III Digital Certificate while registering online on the above mentioned e-Procurement portal. A Digital Certificate once mapped to an account / registration cannot be remapped with any other account / registration however it may be inactivated / deactivated.

Important Note: bid under preparation / creation for a particular tender may only be submitted using the same digital certificate that is used for encryption to encrypt the bid data during the bid preparation / creation / responding stage. However, bidder may prepare / create and submit a fresh bid using his/her another / reissued / renewed Digital Certificate only within the stipulated date and time as specified in the tender.

In case, during the process of a particular bid preparation / responding for a tender, the bidder loses his/her Digital Certificate for any reason they will not be able to submit the same bid under preparation online, Hence the bidders are advised to keep their Digital Certificates secure to be used whenever required and comply with IT Act 2000 & its amendments and CVC guidelines.

The digital certificate issued to the authorized user of an individual / partnership firm / private limited company / public limited company / joint venture and used for online bidding will be considered as equivalent to a no-objection certificate / power of attorney to the user.

Unless the certificate is revoked, it will be assumed to represent adequate authority of the specific individual to bid on behalf of the organization / firm for online tenders as per Information Technology Act 2000. This authorized user will be required to obtain a valid Class-II / Class-III Digital Certificate. The Digital Signature executed through the use of Digital Certificate of this authorized user will be binding on the organization / firm. It shall be the responsibility of management / partners of the concerned organization / firm to inform the Certifying Authority, if the authorized user changes, and apply for a fresh digital certificate for the new authorized user.

C. Online Payment:

As the bid is to be submitted only online, bidders are required to make online payment(s) of the Registration fee / Transaction or Service fees using the online payments gateway services integrated into the e-Procurement portal using various payment modes like Credit Card / Debit Card / Internet Banking / Cash Card / NEFT / RTGS etc. Bidders are advised to initiate and process the eChallan/NEFT/RTGS payments well before bid due date in order to get the same updated in the eProcurement system, Also refer RBI guidelines for NEFT/RTGS payment.

For the list of available online modes of electronic payments that are presently accepted on the online payments gateway services, please refer the link 'Payments accepted online' on the eProcurement portal <https://eproc.cgstate.gov.in>.

D. Setup of User's Computer System:

In order to operate on the e-Procurement portal for a bidder / user, the computer system /desktop/laptop of the bidder is required to have Java ver.8.77, Internet explorer 9 / 11, latest Mozilla Firefox, Google Chrome with IE Tab V2 (Enhanced IE Tab).

A detailed step by step document on the same is available on the eProcurement portal home page. Also, internet connectivity should be minimum one MBPS.

An auto setup utility is available on the eProcurement portal home page for its users to auto configure client system, link to auto setup: <https://eproc.cgstate.gov.in> --> Auto Setup.

E. Publishing of N.I.T.:

For the tenders processed using the e-Procurement system, only a brief advertisement notice related to the tender shall be published in the newspapers and the detailed notice shall be published only on the e-Procurement system. Bidders can view the detailed notice, tender document and the activity time schedule for all the tenders processed using the e-Procurement system on the portal <https://eproc.cgstate.gov.in>.

F. Tender's Critical Dates & Time/Tender Time Schedule:

The bidders are strictly advised to follow the tender schedule for their side of tasks activities and responsibilities require to participate in the tender.

All the activities / tasks of each tender are locked with the start date and time and end date & time at the time of uploading tender as set by the Directorate of Geology and Mining, Chhattisgarh.

G. Download Tender Document(s):

The tender document and supporting document(s) can be downloaded only online. The tender document(s) will be available for download to concerned bidders after online publishing of the tender and up to the stipulated date & time as set in the tender.

H. Submit Online Bids:

Bidders have to submit their bid online after successful filling of forms within the specified date and time as set in the tender.

The encrypted bid data of only those bidders who have submitted their bids within the stipulated date & time will be accepted by the e-Procurement system. It is expected that the bidder complete his bid within stipulated timeline. Bid of the bidder who has not submitted his bid within the stipulated date & time will not be available during opening. It is recommended that bidders login and recheck their bid details & its status after bid submission in order to double sure submission of accurate bid data for respective tenders.

Size of bid documents uploaded during bid preparation should be less than five MB (for individual document) and over all bid documents should be less than fifty MB.

In case of any concern for any tender/bid submission, please register it in the DGM / CHiPS/ Help Desk well in advance before initiating opening process so that appropriate action can be taken.

I. Submission of Earnest Money Deposit:

The bidders shall submit their Earnest Money Deposit in usual physically sealed Earnest Money Deposit envelope and the same should reach the concerned office. Bidders also have to upload scanned copy of Earnest Money Deposit instrument.

J. Opening of Tenders:

The DGM official receiving the tenders or his duly authorized officer shall first open the online Earnest Money Deposit envelope of all the bidders and verify the same uploaded by the bidders. He / She shall also verify the scanned documents uploaded by the bidders, if any, as required. In case, the requirements are incomplete, the next i.e. technical and commercial envelopes of the concerned bidders received online shall not be opened.

The concerned official shall then open the other subsequent envelopes submitted online by the bidders in the presence of the bidders or their authorized representatives who choose to be present in the bid opening process or may view opened details online.

K. Briefcase:

Bidders are privileged to have an online briefcase to keep their documents online and the same can be attached to multiple tenders while responding, this will facilitate bidders to upload their documents once in the briefcase and attach the same document to multiple bids submitting.

L. Support – Help Desk

For any further queries / assistance, bidders may contact:

- i. The Service Integrator of e-Procurement system, M/s. Mjunction Service Ltd. on Help Desk Toll free No. 1800 419 9140 or email helpdesk.cgeproc@mjunction.in.
- ii. Mr. Shailesh Kumar Soni, Sr. Manager, Chhattisgarh Infotech & Biotech Promotion Society (CHiPS) on Tel. No. 0771 - 4014158 or email: pro-chips@nic.in.

13. ANNEXURE 10: CV FORMAT

- A. Proposed Position:
- B. Name of Staff:
- C. Contact Details (Email & Mobile No.):
- D. Areas of Expertise:
- E. Date of Birth:
- F. No. of Years with the Current Organization:
- G. Total Years of Experience:
- H. Nationality:
- I. Educational Qualification:

Sl. No.	Qualification Obtained	Institution	Year of Passing

- J. Membership of Professional Associations:
- K. Professional Certifications:
- L. Other Training:
- M. Countries of Work Experience:
- N. Languages:

Sl. No.	Languages	Speak	Read	Write

- O. Employment Record:

From/To	
Employer	
Position held	

Key Duties Assigned:	
-------------------------	--

P. Work Undertaken that Best Illustrates Capability to Handle the Tasks Assigned

Name of assignment:	
Year:	
Location:	
Client:	
Main project features:	
Positions held:	
Activities performed:	

14. ANNEXURE 11: FORMAT FOR PROVIDING THE WORK SCHEDULE

- A. Indicate all main activities of the assignment, including delivery of reports, and other benchmarks such as Client approvals as per the Scope of Work. For phased assignments indicate activities, delivery of reports, and benchmarks separately for each phase.
- B. Duration of activities shall be indicated in the form of a bar chart.

SI No	Activity	Months													
		1	2	3	4	5	6	7	8	9	10	11	12	N	
1															
2															
3															
4															
5															
n															

15. ANNEXURE 12: MANUFACTURER AUTHORIZATION FORM

<<To be provided on OEM letterhead>

To,
Chief Executive Officer
Chhattisgarh InfoTech Promotion Society
Civil Lines
Raipur, Chhattisgarh 492001
Phone: 0771-4014158
E-mail: ceochips@nic.in

Subject: RFP for the Project << >> in the State of Chhattisgarh.

Dear Sir,

This is with reference to the above RFP & requirements therein, we authorize M/s _____ (name and address of the Bidder) to bid, negotiate and conclude the contract with you against the above-mentioned bid for the following software / hardware provided by us:

Product Name:

Make:

Model:

We _____ would be responsible for support of providing updates, patches, security updates, and bug fixes for the entire period of the contract for all the locations for the above products as required in the RFP. We confirm that the products meet the technical & functional requirements & Products quoted are latest version / specification and not the end of life.

Date:

Place:

Signature of Authorized Signatory

Name:

Designation

16. ANNEXURE 13: CSP AUTHORIZATION & SUPPORT FORM

<<To be provided on CSP letterhead>

To,
Chief Executive Officer
Chhattisgarh InfoTech Promotion Society
Civil Lines
Raipur, Chhattisgarh 492001
Phone: 0771-4014158
E-mail: ceochips@nic.in

Subject: RFP for the Project << >> in the State of Chhattisgarh.

Dear Sir,

This is with reference to the above RFP & requirements therein, we authorize M/s _____ (name and address of the Bidder) to bid, negotiate and conclude the contract with you against the above-mentioned bid for the following cloud services:

We _____ would be responsible for support of providing updates, patches, security updates, and bug fixes for the entire period of the contract for all the locations for the above services as required in the RFP. We confirm that the services meet the technical & functional requirements.

We also confirm that we are empaneled with Ministry of Electronics & Information Technology, Govt. of India since _____ for providing Cloud Services to government of bodies.

Date:

Place:

Signature of Authorized Signatory

Name:

Designation