

Devunte Dawson

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Experience

Uber | Dallas, TX 01/2023 - Present

- Delivered goods and services to customers on time and in excellent condition.
- Inspected vehicles for cleanliness and checked gas and oil levels prior to departure.
- Utilized GPS to optimize routes and continuously meet estimated delivery times.
- Worked successfully with diverse group of coworkers to accomplish goals and address issues related to our products and services.
- Approached customers and engaged in conversation through use of effective interpersonal and people skills.
- Provided excellent service and attention to customers when face-to-face or through phone conversations.
- Identified needs of customers promptly and efficiently.

Amazon Warehouse | Coppell, Texas 09/2023 - 12/2023 Seasonal Worker during peak season

Windows USA | Irving, TX Account Representative | 02/2022 - 01/2023

- Served as primary contact and support for maintaining account information and opening and closing accounts.
- Established strong client relationships to drive business development.
- Cultivated lucrative relationships with customers by using active listening, strong communication and exemplary issue resolution skills.
- Applied lead generating methods in high number of cold calls per day.

Skills

Time Management, Customer Service, Teamwork and Collaboration, Computer literacy, Communication skills, English

Education

SMU Continuing & Professional Education | Dallas, Texas Web Development | 06/2024

- **Front-End Development**
 - HTML/CSS:** Basics of structuring and styling web pages.
- **JavaScript:** Core language for creating interactive web pages.
- **Front-End Frameworks/Libraries:** Such as React, Angular.
- **Responsive Design:** Techniques for creating mobile-friendly web pages using CSS frameworks like Bootstrap.
- **Version Control:** Using Git and GitHub for collaboration and version management.
- **Back-End Development**
 - Frameworks:** For example, Express.js for Node.js,
 - APIs:** Creating and consuming RESTful and GraphQL APIs.
 - Database Management:** Working with SQL (PostgreSQL) and NoSQL (e.g., MongoDB) databases.
 - Authentication & Authorization:** Implementing user authentication and managing access control.
- **DevOps and Deployment**
 - Version Control:** Advanced Git techniques, branching, merging, and pull requests.
 - CI/CD:** Continuous Integration and Continuous Deployment pipelines.
 - Server Management:** Basic Linux commands, setting up and maintaining servers.
- **Additional Skills**
 - Problem-Solving:** Algorithm challenges and coding problems to develop logical thinking.
 - Testing:** Writing unit, integration, and end-to-end tests using frameworks like Jest, Mocha, or Selenium.
 - Soft Skills:** Communication, teamwork, and project management techniques.
 - Agile Methodologies:** Scrum or Kanban for managing projects and workflows.
 - Portfolio Development:** Building and deploying real-world projects to showcase skills.
 - Networking:** Connecting with peers, mentors, and industry professionals.

These topics collectively aim to prepare you for the practical demands of a full stack developer role, enabling you to build and deploy fully functional web applications from scratch.

University of Central Florida | Orlando, FL

Major: General Studies, Minor: Sociology | 12/2021

General Studies

- **Interdisciplinary Approach:** Integrating knowledge from various fields such as humanities, social sciences, natural sciences, and more.
- **Critical Thinking:** Developing the ability to analyze, evaluate, and synthesize information from multiple perspectives.
- **Communication Skills:** Enhancing written and verbal communication skills for diverse audiences and purposes.
- **Research Methods:** Learning qualitative and quantitative research techniques and their applications across different disciplines.

Sociology

- **Fundamental Theories:** Understanding classical and contemporary sociological theories and their applications.
- **Social Institutions:** Studying the structure and function of institutions such as family, education, religion, and government.
- **Cultural Analysis:** Exploring cultural norms, values, beliefs, and practices within various societies.
- **Social Stratification:** Examining issues related to class, race, gender, and inequality.
- **Research Methods in Sociology:** Learning how to design, conduct, and analyze sociological research, including surveys, interviews, and ethnography.

Coffeyville Community College | Coffeyville, KS

Associates of Arts | 12/2019

Football and Leadership

- **President's Trophy Recipient:** Awarded for exemplary conduct both on and off the field, showcasing high standards of personal integrity, discipline, and leadership.
- **Football Team Captain:** Led the team, demonstrating leadership, teamwork, strategic thinking, and the ability to motivate and guide peers.
- **Athletic Scholarship Recipient:** Earned a scholarship for football, indicating exceptional athletic ability, dedication, and commitment to the sport.

Athletic and Personal Development

- **Discipline and Commitment:** Maintained rigorous training and competition schedules, exemplifying discipline, resilience, and the ability to balance multiple high-demand responsibilities.
- **Teamwork and Collaboration:** Worked effectively within a team environment, developing communication and collaboration skills crucial for both athletic and professional settings.
- **Goal Setting and Achievement:** Set and achieved personal and team goals, highlighting goal-oriented behavior and a strong work ethic.

Skills and Attributes

- **Time Management:** Mastered the ability to prioritize tasks and manage time efficiently to balance academics and athletics successfully.
- **Leadership Skills:** Developed leadership qualities through captaincy and exemplary conduct, capable of leading by example and inspiring others.
- **Strategic Thinking:** Applied strategic thinking in both football and academic pursuits, beneficial for problem-solving and decision-making in various contexts.
- **Interpersonal Skills:** Built strong interpersonal relationships with teammates, coaches, and academic peers, enhancing communication and networking abilities.
- **Resilience and Adaptability:** Demonstrated the ability to adapt to challenges and persevere through setbacks, valuable traits for any career path.

Notable Experiences

- **Award Recognition:** Recognition through the President's Trophy underscores a well-rounded character and the ability to uphold high standards in diverse areas.
- **Leadership Roles:** Leadership roles, such as being a team captain, provided hands-on experience in managing, guiding, and supporting a team toward common goals.
- **Scholarship Achievement:** Securing an athletic scholarship reflects dedication and excellence in football, alongside maintaining academic performance.