**Dev Shah**

* Phone: 0447574465 ⚫ Email: [dev\_australia@outlook.com](mailto:dev_australia@outlook.com) ⚫ [LinkedIn](https://www.linkedin.com/in/devvs/)

Results-driven IT professional with a solid foundation in information technology and a relentless drive for problem-solving

**Career Profile**

IT professional with a Bachelor of IT (Cyber Security) from Deakin University and hands-on experience in IT support, cybersecurity, and project coordination. Proven ability to deliver measurable results through technical expertise in Python, C++, Azure, and MySQL. Recognized for leadership in team management and community-driven digital literacy initiatives.

**Education**

**Bachelor of Information Technology March 23 - Current**

**Deakin University, Geelong**

* Achieved distinctions in all inaugural term units.
* Ranked in top 10% of cohort with consistent distinctions.
* Led 5+ security labs on network penetration testing.

**Technical Skills**

**Languages**: Python, C++, Java, SQL

**Cloud/DevOps**: Azure, AWS, Kubernetes

**Cybersecurity Tools:** Kali Linux, Metasploit, Wireshark, DVWA

**Web:** HTML/CSS, WordPress, PHP

**Soft Skills:** Stakeholder Coordination, Workshop Facilitation, Crisis Management

**Employment**

**IT Support Specialist**  
**Geelong West Neighborhood House, Geelong West** **March 2025 – Present**

* Redesigned enrolment system using WordPress, cutting processing time by 35%.
* Trained 50+ seniors in digital literacy through hands-on workshops.
* Automated weekly backups with Azure, reducing data recovery time by 80%.

**Wellbeing Ambassador**

**Deakin University March 24 – Present**

* **Designed** stress-management workshops for 200+ students, achieving a 95% satisfaction rate in post-event surveys.
* **Liaised** with university counsellors to streamline mental health resource distribution.

**Shift Manager**

**Dominos, Waurn-Ponds March 23 - Present**

* **Managed** a team of 8 during peak hours, **boosting order fulfilment speed by 20%**.
* **Optimized** staff scheduling, **reducing labour costs by 15%** while maintaining service quality

**Project coordinator**

**Government of India, Ahmedabad July 22 – September 22**

* **Executed** a high-profile defense expo with 50+ exhibitors and 5,000+ attendees.
* **Directed** stakeholder communications, ensuring seamless logistics and sponsor satisfaction.

**Accomplishment**

**Web Security Analyzer | Python**

* Built tool to detect SQLi/XSS vulnerabilities in 15+ test sites.
* Reduced false positives by 40% vs. commercial scanners.

**Home Cybersecurity Lab**

* **Simulated** 20+ penetration tests using Kali Linux and Metasploit, identifying vulnerabilities in custom networks.
* **Researched** secure coding practices, applying mitigations to Python-based applications.

**Referees**

Available upon request.