



Splunk® Enterprise Installation Manual

7.1.0

Start Splunk Enterprise for the first time

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Start Splunk Enterprise for the first time

Before you begin using your new Splunk Enterprise upgrade or installation, take a few moments to make sure that the software and your data are secure. For more information, see Hardening Standards in the *Securing Splunk Enterprise* manual.

If you start Splunk Enterprise with the `--no-prompt` CLI argument, then the software does not prompt you to create the administrator password. If you do not create a password, then upon login, Splunk displays a message that there is no user, and you are unable to log into Splunk Enterprise. You must then manually create the credentials before you can log in. See "Create admin credentials manually" later in this topic for instruction on creating the credentials.

On Windows

You can start Splunk Enterprise on Windows using either the command line or the Services control panel. Using the command line offers more options.

From a command prompt or PowerShell window, run the following commands:

```
cd <Splunk Enterprise installation directory>\bin
splunk start
```

(For Windows users: in subsequent examples and information, replace `$SPLUNK_HOME` with `C:\Program Files\Splunk` if you have installed Splunk in the default location. You can also add `%SPLUNK_HOME%` as a system-wide environment variable by using the Advanced tab in the System Properties dialog box.)

On UNIX

1. Use the Splunk Enterprise command-line interface (CLI):

```
cd <Splunk Enterprise installation directory>/bin
./splunk start
```

2. Create your admin credentials.

This appears to be your first time running this version of Splunk.

```
An Admin password must be set before installation proceeds.
Password must contain at least:
* 8 total printable ASCII character(s).
Please enter a new password:
```

3. If the default management and Splunk Web ports are already in use (or are otherwise not available), Splunk Enterprise offers to use the next available ports. You can either accept this option or specify a port to use.
4. You can optionally set the `SPLUNK_HOME` environment variable to the Splunk Enterprise installation directory. Setting the environment variable lets you refer to the installation directory later without having to remember its exact location:

```
export SPLUNK_HOME=<Splunk Enterprise installation directory>
cd $SPLUNK_HOME/bin
./splunk start
```

5. Splunk Enterprise displays the license agreement and prompts you to accept before the startup sequence continues.

On Mac OS X

Start Splunk Enterprise from the Finder

1. Double-click the **Splunk** icon on the Desktop to launch the helper application, entitled "Splunk's Little Helper".
2. Click **OK** to allow Splunk to initialize and set up the trial license.
3. (Optional) Click **Start and Show Splunk** to start Splunk Enterprise and direct your web browser to open a page to Splunk Web.
4. (Optional) Click **Only Start Splunk** to start Splunk Enterprise, but not open Splunk Web in a browser.
5. (Optional) Click **Cancel** to quit the helper application. This does not affect the Splunk Enterprise instance itself, only the helper application.

After you make your choice, the helper application performs the requested application and terminates. You can run the helper application again to either show Splunk Web or stop Splunk Enterprise.

The helper application can also be used to stop Splunk Enterprise if it is already running.

Start Splunk Enterprise from the command line

1. On macOS, the default Splunk Enterprise installation directory is `/Applications/splunk`.

```
cd <Splunk Enterprise installation directory>/bin
./splunk start
```

2. Create your admin credentials.

This appears to be your first time running this version of Splunk.

An Admin password must be set before installation proceeds.

Password must contain at least:

* 8 total printable ASCII character(s).

Please enter a new password:

Other start options

Accept the Splunk license automatically when starting for the first time

1. Add the `--accept-license` option to the `start` command:

```
$SPLUNK_HOME/bin/splunk start --accept-license
```

2. Create your admin credentials.

This appears to be your first time running this version of Splunk.

An Admin password must be set before installation proceeds.

Password must contain at least:

* 8 total printable ASCII character(s).

Please enter a new password:

3. The startup sequence displays:

```
Splunk> All batbelt. No tights.
```

```
Checking prerequisites...
```

```
    Checking http port [8000]: open
```

```
    Checking mgmt port [8089]: open
```

```
    Checking appserver port [127.0.0.1:8065]: open
```

```
    Checking kvstore port [8191]: open
```

```
    Checking configuration... Done.
```

```
    Checking critical directories... Done
```

```
    Checking indexes...
```

```
        Validated: _audit _blocksignature _internal
        _introspection _thefishbucket history main msad msexchange
        perfmon sf_food_health sos sos_summary_daily summary windows
        wineventlog winevents
```

```
        Done
```

```
    Checking filesystem compatibility... Done
```

```
    Checking conf files for problems...
```

```
    Done
```

```
All preliminary checks passed.
```

```
Starting splunk server daemon (splunkd)...
```

```
Done
```

```
[ OK
```

```
]
```

```
Waiting for web server at http://127.0.0.1:8000 to be
```

available... Done

If you get stuck, we're here to help.
Look for answers here: <http://docs.splunk.com>

The Splunk web interface is at <http://localhost:8000>

Start Splunk Enterprise without prompting, or by answering "yes" to any prompts

There are two other `start` options: `no-prompt` and `answer-yes`.

- If you run `$SPLUNK_HOME/bin/splunk start --no-prompt`, Splunk Enterprise proceeds with startup until it requires you to answer a question. Then, it displays the question, why it is quitting, and quits. Note that you will need to manually create admin credentials before you log in.
- If you run `$SPLUNK_HOME/bin/splunk start --answer-yes`, Splunk Enterprise proceeds with startup and automatically answers "yes" to all yes/no questions that it encounters during startup. It displays each question and answer as it continues.

If you start Splunk Enterprise with `--no-prompt`, it does not create administrator credentials, which prevents login. You must then manually create the credentials before you can log in to Splunk Enterprise. See "Create administrator credentials manually" later in this topic for the procedure.

If you run `start` with all three options in one line, for example:

```
$SPLUNK_HOME/bin/splunk start --answer-yes --no-prompt --accept-license
```

- Splunk does not ask you to accept the license.
- Splunk answers yes to any yes/no question.
- Splunk quits when it encounters a non-yes/no question.

Change where and how Splunk Enterprise starts

To learn how to change system environment variables that control how Splunk Enterprise starts and operates, see "Set or change environment variables" in the Admin manual.

Create administrator credentials manually

If you start Splunk Enterprise for the first time and use the `--no-prompt` CLI argument, Splunk Enterprise can start without an administrator user, which prevents login. To fix this problem, you must create the credentials and then restart Splunk Enterprise.

1. Stop Splunk Enterprise:

```
./splunk stop
```

2. With a text editor, create

`$SPLUNK_HOME/etc/system/local/user-seed.conf`, substituting `$SPLUNK_HOME` for where you installed the software.

3. Within the file, add the following lines, substituting a password for `your new password`:

```
[user_info]
USERNAME = admin
PASSWORD = <your new password>
```

4. Save the file and close it.

5. Restart Splunk Enterprise by following the instructions shown earlier in this topic.

For more information on administrator credential creation, including password management for automated installations, see *Create a secure administrator password* in *Securing Splunk Enterprise*.

Troubleshoot Splunk Enterprise not starting the first time

If you encounter a situation where Splunk Enterprise does not start, especially after an upgrade, confirm that you have not passed any illegal arguments to the Splunk CLI as part of the start process. If you have passed illegal arguments, rerun the `splunk start` command without the arguments.

Launch Splunk Web

With a supported web browser, navigate to:

```
http://<host name or ip address>:8000
```

Use whatever host and port you chose during installation.