Splunk® Enterprise Installation Manual 7.1.0

Install a license

Generated: 5/21/2018 4:50 pm

Install a license

After you install Splunk Enterprise, you must install a license within 60 days to continue using all of the features of the product.

Before you proceed, you might want to review these topics on licensing:

- See How Splunk licensing works in the *Admin Manual* for an introduction to Splunk licensing.
- See Groups, stacks, pools, and other terminology in the *Admin Manual* for more information about Splunk license terms.
- See Types of Splunk software licenses in the *Admin Manual* to compare license types and learn which licenses can be combined, and which cannot.

Add a new license

If you install a Dev/Test license with an Enterprise license, the Enterprise license file will be replaced.

1. Navigate to **Settings > Licensing**.
2. Click **Add license**.
3. Either click **Choose file** and navigate to your license file and select it, or click **copy & paste the license XML directly...** and paste the text of your license file into the provided field.
4. Click **Install**. Splunk Enterprise installs your license.
5. If this is the first Enterprise license that you are installing, restart Splunk Enterprise.

License violations

License violations occur when you exceed the maximum daily indexing volume allowed for your license. If you exceed your licensed daily volume on any one calendar day, you receive a violation *warning*. The warning persists for 14 days. If you incur 5 or more warnings on an Enterprise license or 3 warnings on a Free license in a rolling 30-day period, you are in *violation* of your license.

Unless you have a Splunk Enterprise 6.5.0 or later "no-enforcement" license, Splunk Enterprise disables search for the offending license pools. Search capabilities return when you have fewer than 5 (Enterprise) or 3 (Free) warnings in the previous 30 days, or when you apply a temporary reset license (available for Enterprise only). To obtain a reset or "no-enforcement" license, contact your

sales rep.

Summary indexing volume does not count against your license.

If you get a violation warning, you have until midnight (using the time on the license master) to resolve it before it counts against the total number of warnings within the rolling 30-day period.

During a license violation period:

- Splunk never stops indexing your data. Splunk only blocks search while you exceed your license.
- Splunk does not disable searches to the $_{internal}$ index. This means that you can still access the Indexing Status dashboard or run searches against $_{internal}$ to diagnose the licensing problem.

If you have license violations, see About license violations in the Admin Manual or Troubleshooting indexed data volume from the Splunk Community Wiki.

More licensing information is available in the "Manage Splunk licenses" chapter in the Admin Manual.