Dexter Bagtang

09652478939

dexterbagtang@gmail.com
Baguio City, Philippines
2600

SUMMARY

Organized and motivated employee eager to apply time management and organizational skills in various environments. Seeking entry-level opportunities to expand skills while facilitating company growth.

SKILLS

- Basic Web Programming
- Basic Back-End and Database Skills
- MVC Architecture
- Computer Skills
- MS Office
- System Upgrades
- Software Installation
- Troubleshooting and Diagnostics
- Reliable and Trustworthy
- Time Management and Prioritization

EXPERIENCE

OJT IT Support
Baguio, PH
SITEL

- Configured and installed new VOIP phones.
- Reassigned switch ports to a new VLAN because some campaigns need these ports to be in their assigned VLAN for them to work.
- Processed a lot of tickets wherein these tickets request for a change of VLANs data VLAN and voice VLAN with the time and date to be executed.
- Assisted the network engineers to install new switches in one of the data centers of the company.
- Responded to assistance requests from users and directed individuals through basic troubleshooting tasks.
- Performed troubleshooting on networking and connectivity issues to restore connections and network access.
- Conducted routine maintenance on servers and systems, keeping networks fully operational during peak periods.

EDUCATION

Bachelor of Science Information Technology
AMA Computer College 2021
Baguio City

ADDITIONAL INFORMATION

Completed Online Courses

- PHP with Laravel for beginners – Become a Master in Laravel
- Laravel 8 e-commerce with Paypal
- Create Burger King-Like Website Using Laravel
- ASP.Core MVC – Up and Running Part 1
- Mastering ASP.NET Core MVC 3.1 & 5.0 From Scratch Using C#