

Authorized Field Change

INTERNATIONAL

AFC G-02904

Date: November, 2002

Subject File: CAB

Subject: Certain New Production 4000, 7000, and 8000 Crew Cab and Extended Cab Models have Rear Side Window Glass that Meets FMVSS Requirements but Will Not Meet European ECE Regulation 43. The Models Involved Were Built at Springfield and Garland Assembly Plants Between September 21, 2001 and May 1, 2002

Model: 4200

Start Date: 09/21/2001 End Date: 05/01/2002

Model: 4300

Start Date: 09/21/2001 End Date: 05/01/2002

Model: 4400

Start Date: 09/21/2001 End Date: 05/01/2002

Model: 7300

Start Date: 09/21/2001 End Date: 05/01/2002

Model: 7400

Start Date: 09/21/2001 End Date: 05/01/2002

Model: 7500

Start Date: 09/21/2001 End Date: 05/01/2002

Model: 8500

Start Date: 09/21/2001 End Date: 05/01/2002

DESCRIPTION

Certain new production 4000, 7000, and 8000 crew cab and extended cab models have rear side window glass that will not meet European ECE Regulation 43 requirements for glass fracture but are marked that they comply. The glass will comply with U.S. FMVSS requirements for glass fracture. The models involved were built at the Springfield and Garland assembly plants between September 21, 2001 and May 1, 2002. Since International cannot control export of vehicles, a program has been implemented to replace the rear side window glass with new glass that will meet both U.S. and European requirements.

PARTS INFORMATION

Table 1 **Parts Information**

Part Number	Description	Quantity
8000839R91	Kit for Extended Cab Rear Side Pop Out Windows (Contains Right and Left Window Glass)	1
8000840R91	Kit for Crew Cab Door Windows (Contains Right and Left Window Glass)	1

PROCEDURE FOR CREW CAB MODELS



WARNING – To prevent property damage and/or personal injury park the vehicle on a flat level surface, set the parking brake, chock the wheels and turn the engine off.

NOTE – Refer to Service Section S16026 in the Master Service Manual for additional information.

1. Lower the rear door window glass to the maximum down position.
2. Remove rear door trim panel (Figure 1, Item 1). If the door is equipped with electric window and door lock, disconnect the harness from the door trim panel.
3. Remove the inner door panel water shield (Figure 1, Item 2).
4. Working through the door access opening (Figure 1, Item 8), carefully pry the window regulator arm (Figure 1, Item 10) from the slide block (Figure 1, Item 11), located in the slide rail (Figure 1, Item 12).

PROCEDURE FOR CREW CAB MODELS (CONT.)

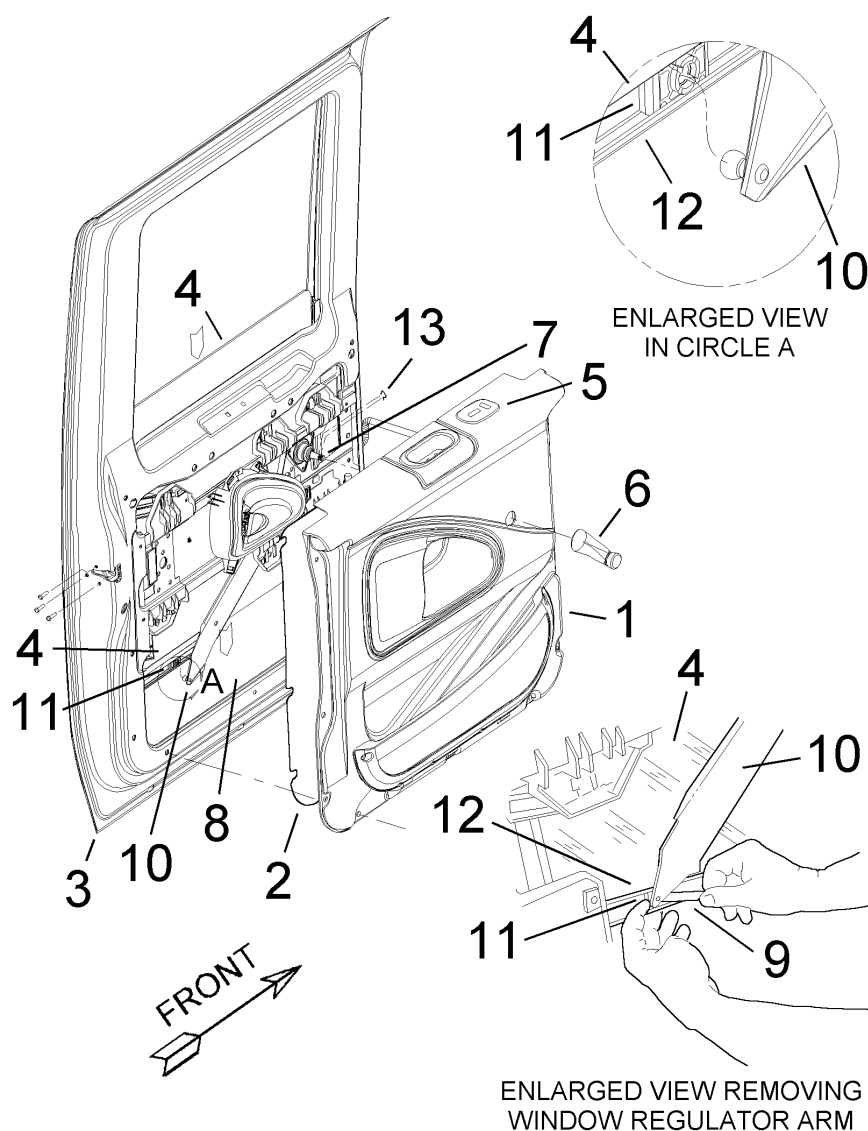


Figure 1 Rear Crew Cab Door Components

1. REAR CAB DOOR TRIM PANEL
2. REAR CAB DOOR INNER DOOR WATER SHIELD
3. REAR CAB DOOR
4. CAB DOOR GLASS
5. ELECTRIC WINDOW SWITCH PANEL
6. WINDOW REGULATOR HANDLE
7. WINDOW REGULATOR HANDLE SHAFT
8. CAB DOOR ACCESS OPENING
9. BLUNT TIP FLAT BLADE SCREW DRIVER
10. WINDOW REGULATOR ARM
11. CAB DOOR WINDOW SLIDE BLOCK
12. CAB DOOR WINDOW SLIDE RAIL
13. RETAINING CLIP

PROCEDURE FOR CREW CAB MODELS (CONT.)

5. Remove rear cab door glass seal and run channel by starting at the upper corner of the window opening by pulling and carefully working across the top of the window opening then down (Figure 2).

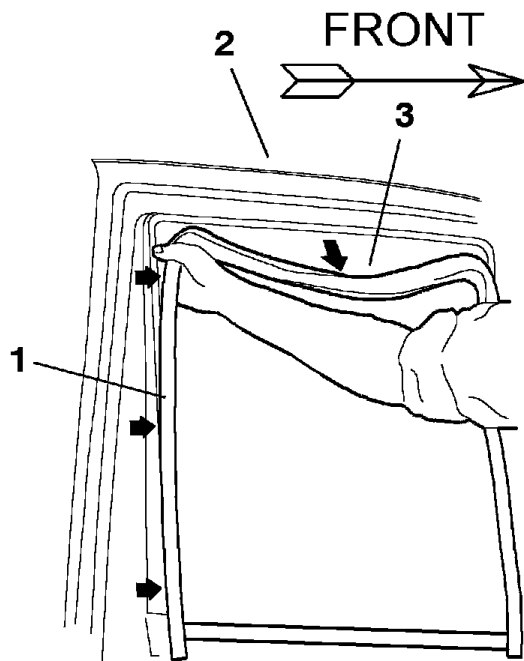


Figure 2 Remove Rear Cab Door Glass Seal and Run Channel

1. REAR CAB DOOR GLASS SEAL AND RUN CHANNEL
 2. REAR CAB DOOR
 3. TOP OF REAR CAB DOOR GLASS SEAL AND RUN CHANNEL
6. Remove the rear cab door glass seal and belt from the inner lower window flange and the outer lower window flange (Figure 3, Item 1 and Item 3).

PROCEDURE FOR CREW CAB MODELS (CONT.)

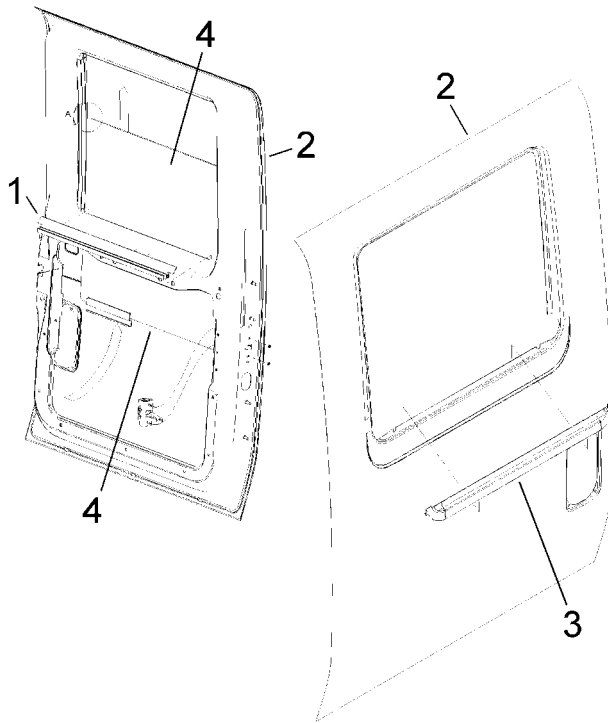


Figure 3 Remove Rear Cab Door Glass Seal and Inner/ Outer Belt

1. REAR CAB DOOR GLASS SEAL AND INNER BELT
 2. REAR CAB DOOR
 3. REAR CAB DOOR GLASS SEAL AND OUTER BELT
 4. REAR CAB DOOR GLASS
7. From the outside of the rear cab door, reach through the door window and move the glass upward then grasp the glass and pull it up and out of the door (Figure 4).

PROCEDURE FOR CREW CAB MODELS (CONT.)

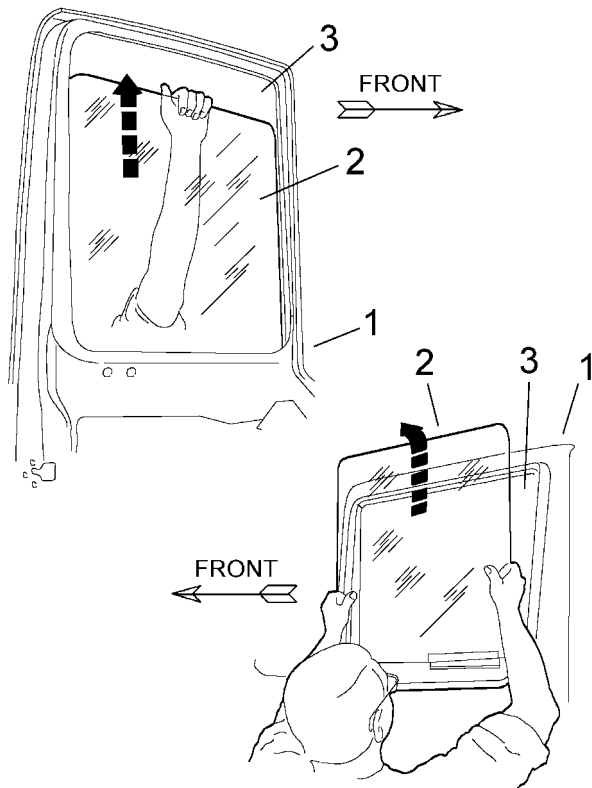


Figure 4 Remove Cab Door Glass

1. REAR CAB DOOR
2. REAR CAB DOOR GLASS
3. REAR CAB DOOR GLASS OPENING

8. Install the replacement glass following the Steps in reverse order.
9. Repeat the procedure for the other side.

PROCEDURE FOR EXTENDED CAB MODELS



WARNING – To prevent property damage and/or personal injury park the vehicle on a flat level surface, set the parking brake, chock the wheels and turn the engine off.

NOTE – Refer to Service Section S16026 in the Master Service Manual for additional information.

1. Remove seating or bunk storage, etc. for access to the rear trim panel.
2. Remove driver and passenger door opening scuff plate and seat belt retractor cover.

PROCEDURE FOR EXTENDED CAB MODELS (CONT.)

3. Open the rear side window latch and remove the window seal (Figure 6, Item 2) by pulling it off the window fence (Figure 6, Item 3).
4. Remove side and corner trim panel (Figure 5).

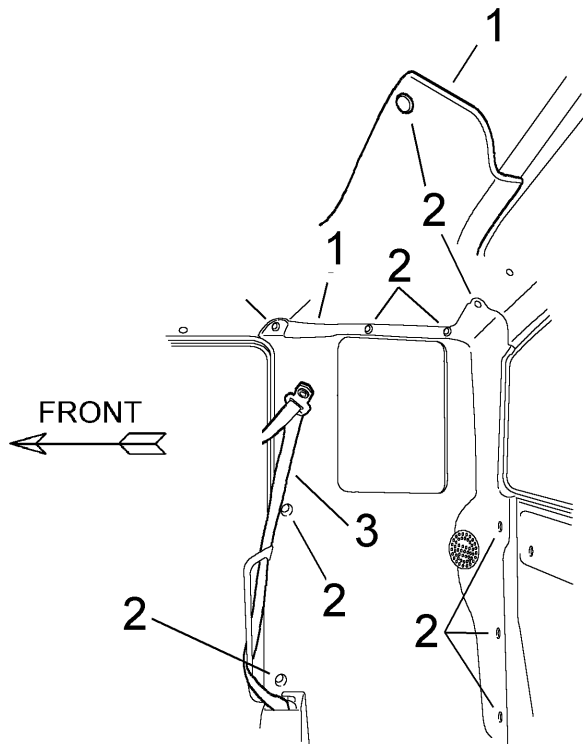


Figure 5 Side and Corner Trim Panel, Passenger Side Shown

1. SIDE AND CORNER TRIM PANEL
2. PUSH-IN FASTENER
3. SHOULDER BELT

PROCEDURE FOR EXTENDED CAB MODELS (CONT.)

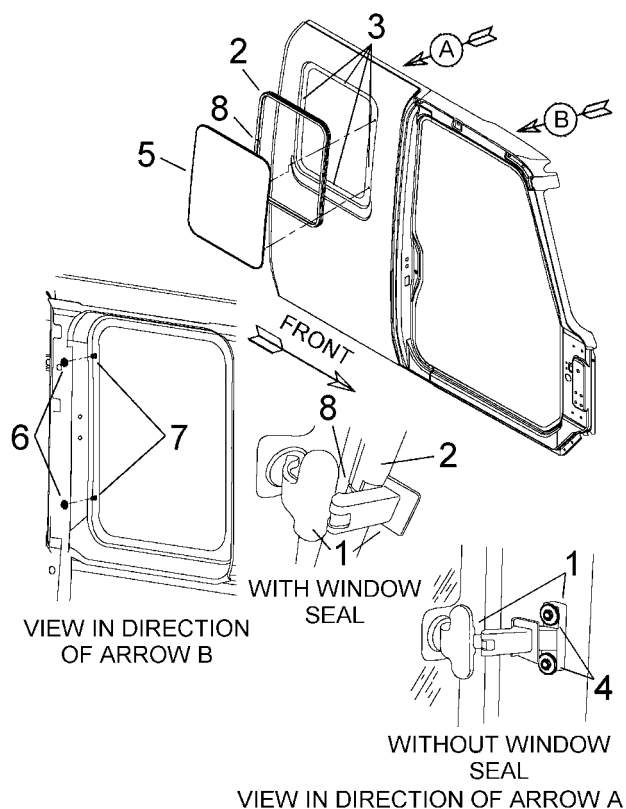


Figure 6 Extender Cab Rear Side Window Components

1. REAR SIDE WINDOW LATCH
2. REAR SIDE WINDOW SEAL
3. REAR SIDE WINDOW FENCE
4. HEX FLANGED BOLT
5. REAR SIDE WINDOW
6. HEX FLANGED NUT
7. THREADED STUDS
8. REAR SIDE WINDOW SEAL SEAM

5. From inside the cab, remove two flanged hex bolts from the latch (Figure 6, Item 4).
6. From inside the cab, remove two flanged hex nuts at the front of the window (Figure 6, Item 6)
7. Carefully remove the window glass and place it on a padded surface with the latch facing upward.
8. Remove the latch by rotating it clockwise until the latch bar disengages from the latch pedestal slot (Figure 7).

PROCEDURE FOR EXTENDED CAB MODELS (CONT.)

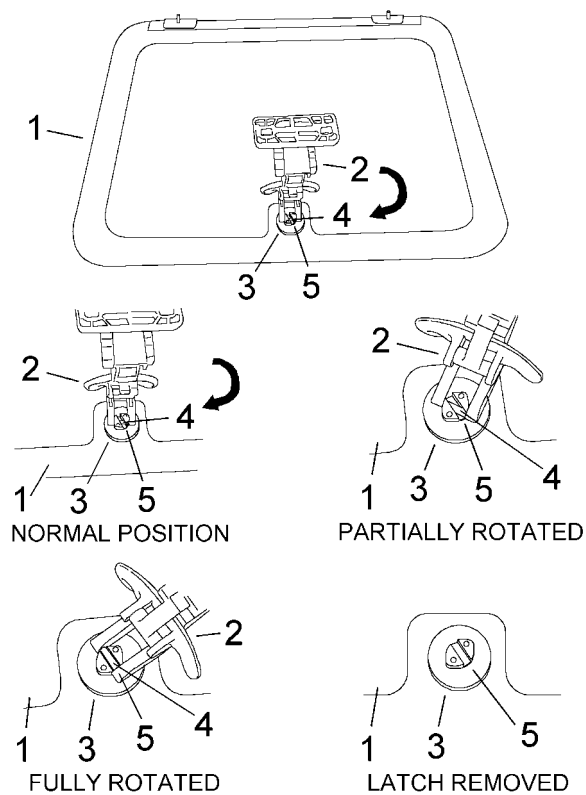


Figure 7 Extended Cab Rear Side Window Latch Components

1. REAR SIDE WINDOW
2. REAR SIDE WINDOW LATCH
3. REAR SIDE WINDOW MOUNTING PEDESTAL
4. LATCH BAR
5. LATCH MOUNTING PEDESTAL SLOT

9. Install the replacement glass following the Steps in reverse order.

10. Repeat the procedure for the other side.

Operation number must appear on all claims.

Table 2 Labor Information

Operation No.	Description	Time
A40-02904-1	Remove and Replace Extended Cab Rear Right and Left Side Window Glass	1.6 Hr.
A40-02904-2	Remove and Replace Crew Cab Rear Right and Left Side Window Glass	1.0 Hr.

ADMINISTRATIVE PROCEDURE

Expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Authorized Field Change Number G-02904.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44.

To assure this important improvement is made in a timely manner, all claims for G-02904 activity must be submitted by November 30, 2003 or within the normal warranty period for the vehicle, if after November 30, 2003.

GROUP	NOUN	C	WARR.	TP	PAD
GROUP Enter number G—	NOUN Leave blank	C (CAUSE) Enter either 1, 2, 3. (see below)	WARRANTY (Warranty Code) Enter 40.	TYPE PART Enter P for type part causing failure.	PAD Enter 100
		1. Inspected (No repair required).			
		2. Inspected and repaired.			
		3. Defective part from parts stock.			

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