



INTERNATIONAL TRUCK AND ENGINE CORPORATION
4201 WINFIELD ROAD, WARRENVILLE, IL 60555

TRUCK GROUP

SAFETY RECALL INTERIM ACTION 04521

February 2005

Dear International Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International® has decided that a defect which relates to motor vehicle safety exists in certain 4400, 7300, 7400, 7500, 7600, 7700, 8500, and 8600 models built between 1/16/2004 and 11/1/2004. The vehicle identified on the enclosed card fits this description and our records show that you own this vehicle. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REASON FOR THIS RECALL

During the assembly of your vehicle, there were sixteen front cab mounting fasteners that may not be tightened sufficiently. This hardware connects the cab to a cast bracket that is connected to the rubber portion of the cab mount. Normal use of the vehicle may result in these under-tightened fasteners loosening and falling out.

RISK TO MOTOR VEHICLE SAFETY

If any fasteners are loose or missing, the cab may separate from the vehicle's chassis during a vehicle crash. This may result in **property damage, personal injury or death.**

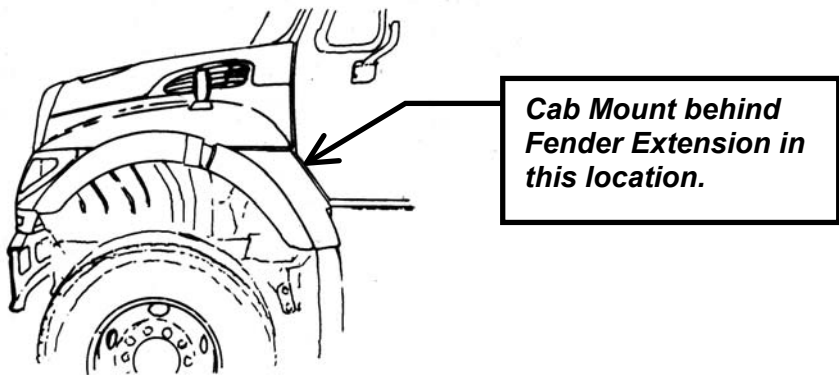
ACTION YOU SHOULD TAKE

- 1. This Interim Action is being conducted because part availability for the final remedy is not projected until late April 2005.***
- 2. Our records show that you are the owner of the vehicle identified on the enclosed card. If you are not the owner, please read paragraph number 6.**
- 3. Please inspect your front cab mounting bolts (see figures below) for any missing or loose bolts. Proper bolt torque should be 115-120 LbF-Ft (156-163 Nm).***
- 4. If you find missing or loose bolts, or do not wish to perform the inspection, PLEASE contact your local International® dealer, with your recall card in hand, to schedule an appointment to have your vehicle repaired.**

5. Dealers will have instructions to make the repair by **2/11/2005**. The repair will be performed without charge to you and will take approximately **1 hour**. Have your dealer verify and correct your address, if necessary.
6. If your local International dealer performs the repair, they will submit a warranty claim; therefore, you **DO NOT** have to mail in the campaign card.
7. **If the vehicle will not or cannot be corrected**, please mark on the enclosed card under "CHECK ONE" the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
8. **In the event you do not own the vehicle** described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

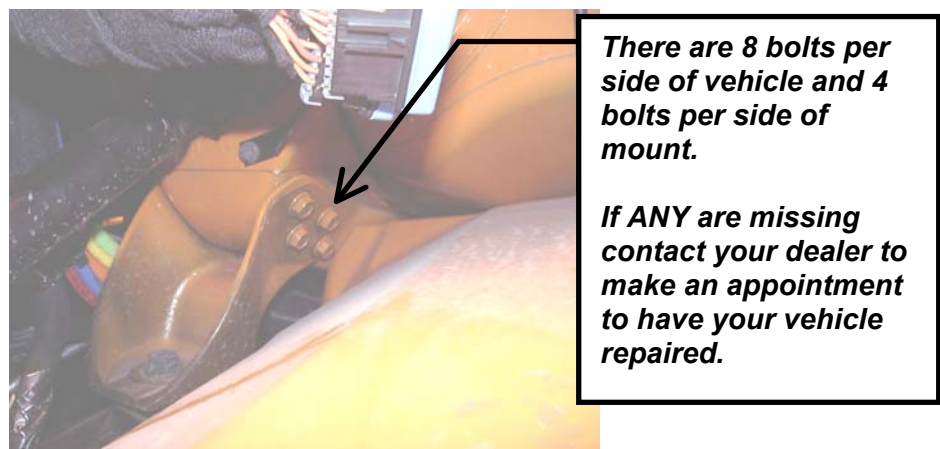
FRONT CAB MOUNT BOLT LOCATION

- The front cab mount bolts are located under the front of the cab, behind the fender extension. Eight (8) bolts are used on each side of the vehicle.



**Figure 1 – Front Cab Mount Bolt Location
(7000 Series shown, 8000 Series location is same)**

- Open and secure hood. Inspect all sixteen (16) bolts.



**Figure 2 – Front Cab Mount Bolts
(Mid-Mount shown, High Mount uses different bracket, but same bolt configuration.)**

- Removal of the fender extensions is required for bolt tightening. Mid-High mounted cabs (4400, 7300, 7400, 7500, 8500) will have three (3) fasteners attaching each fender extension while High mounted cabs (7600, 7700, 8600) will have four (4) fasteners for each fender extension.
- Ensure bolts are properly tightened to **115-120 LbF-Ft (156-163 Nm)**.

If you do not wish to perform this procedure, please contact your nearest dealer to set up an appointment to have this performed.

IF YOU NEED ASSISTANCE

If you take your vehicle to your International® dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Auto Safety Hot-Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

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