



VEHICLE RECALL

G-01503
April 2001

SUBJECT: SAFETY RECALL (U.S., EXPORT)

Limiting the forward travel on the driver's seat by installing a stop-bracket on the adjuster track for 4700 models built from 9/5/98 through 3/2/01.

DEFECT DESCRIPTION

If someone outside the cab adjusts/slides the driver's seat to it's most forward position, with the parking brake set, the seat will contact and release the parking brake lever. If the parking brake is accidentally released the vehicle could move unexpectedly and **the vehicle could be involved in an accident resulting in property damage, personal injury, or death.**

MODELS INVOLVED

Only 4700 models built from 9/5/98 through 3/2/01 with Bostrom driver's seat models (910, 910SC, or 914) and with parking brake code 04036.

OWNER NOTIFICATION

International Truck and Engine Corporation will notify owners of these vehicles about this campaign. A copy of the owner letter is attached. During the recall process, a listing of owner names and addresses will be furnished to the involved dealers to enable dealers to follow up with owners and have the vehicles corrected. You must limit the use of this listing to this campaign since the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

SERVICE PROCEDURE

INTRODUCTION: This procedure is for the installation of a seat stop-bracket on the driver's seat track to limit the forward travel of the seat so that the seat can not push the parking brake lever forward and release it. The seat may still touch the parking brake lever when the lever is in the brake-set-position and the seat is all the way forward; however, the seat will not travel forward enough to release the lever.

INSTALLING THE SEAT STOP BRACKET: Refer to Figure 1 on the next page.

1. Park the vehicle on level ground, put the transmission in neutral, set the parking brake and shut off the engine.

WARNING: BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS. IF THE VEHICLE ROLLS UNEXPECTEDLY, THE RESULT COULD BE SERIOUS PERSONAL INJURY OR DEATH.

2. Block the wheels to prevent the vehicle from moving.
3. Slide/adjust the driver's seat as far back as it will go (most rearward position).
4. Raise the seat to the highest position.
5. Insert stop-bracket "B", in the orientation as shown in Figure 1, through the opening in the top of the seat suspension.
6. Align hole "1" in the stop-bracket with hole "2" in the upper plate of the seat suspension.
7. Insert screw "A" into hole "2" but do not tighten (use a ½" socket).
8. Repeat step 6 and 7 for the other side of the stop-bracket.
9. Tighten both screws to 20 Lbf-Ft or 27 NM.
10. With the parking brake set, stand outside the vehicle, slide the driver's seat all the way forward and verify that the seat will stop before releasing the parking brake lever.

Figure 1

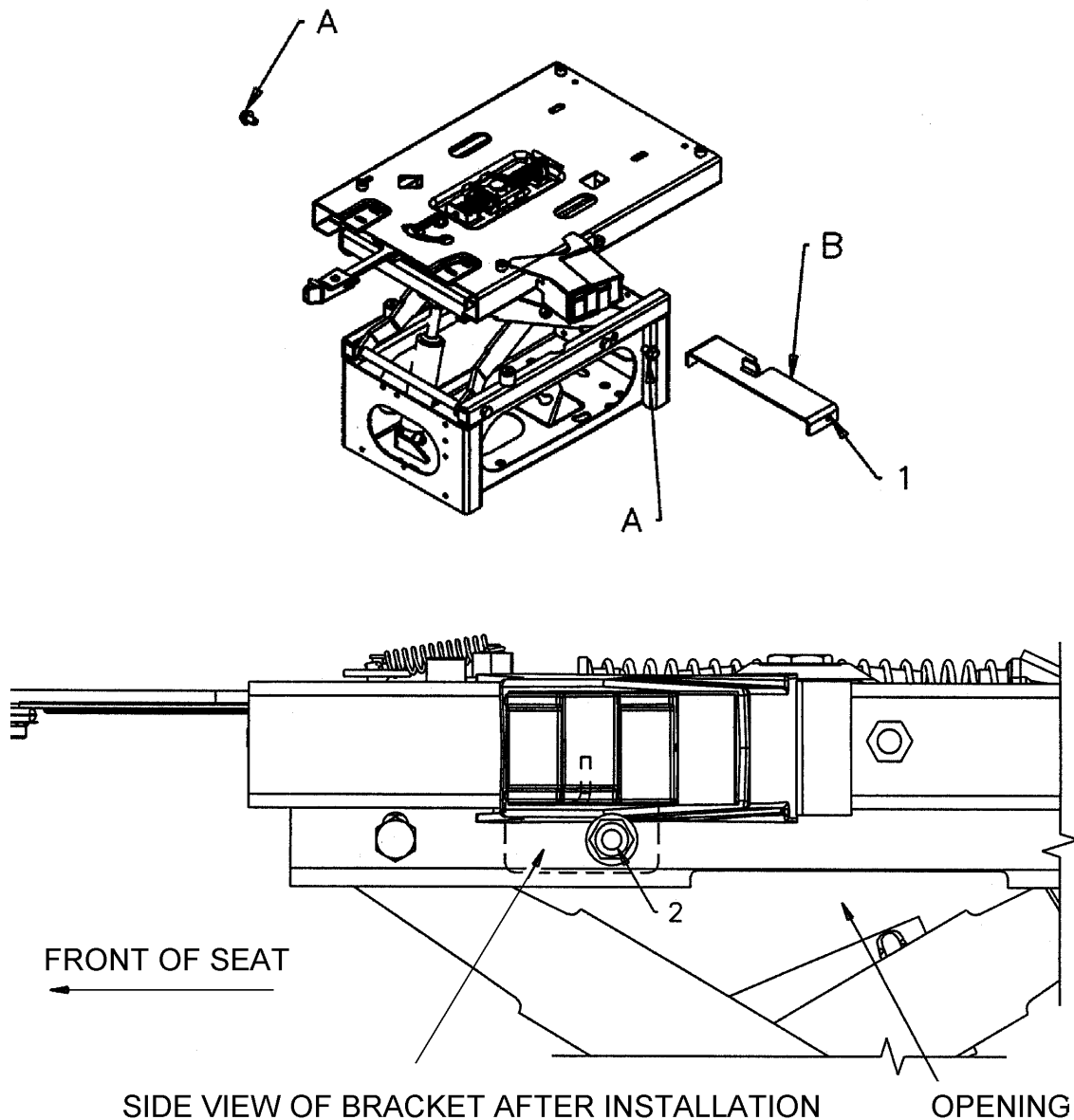


Figure 1 Call-outs

- 1 – One hole in each side/end of stop-bracket
- 2 – One existing hole in each side of upper plate of seat suspension
- A – Two screws to hold stop-bracket to upper plate of seat suspension
- B – Stop-bracket proper orientation

PART INFORMATION

There is one recall kit part number that is used for this campaign (**8900077R91**). Each vehicle in this campaign will require only one kit.

CONTENTS for Service Kit 8900077R91		
Description	Part Number	Quantity
Stop-Bracket	3566980C1	1
Screw, 5/16" X 1/2" washer head	3566984C1	2
Instructions (same as instructions in this letter)	2507042R1	1

LABOR INFORMATION

Note: Only one labor operation should be used for vehicles in this campaign.

Operation Number	Description	Time
A40-01503-1	Install seat-stop bracket Kit #8900077R91	0.4 hrs

CAMPAIGN IDENTIFICATION LABEL

Each vehicle corrected in accordance with Campaign letter **G-01503** will require a CTS-1075 Campaign Identification Label.

Attach the CTS-1075 label on a clean surface next to the vehicle identification number (VIN) plate.



ADMINISTRATIVE/DEALER RESPONSIBILITIES (U.S. & POSSESSIONS)

Proceed **IMMEDIATELY** to make necessary correction to units in inventory. **All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery.** If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, transfer location or customer must be notified **IMMEDIATELY** from your dealer location.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately **repaired** within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within **60 days** after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to **replacement** with an identical or reasonable equivalent vehicle at no charge, or to a **refund** of the purchase price less a reasonable allowance for depreciation.

However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

In order to avoid having to replace an owner vehicle or refund the purchase price less a reasonable allowance for depreciation, every effort must be made to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible.

WARRANTY CLAIMS

Refer to Dealer Warranty Manual for procedures to conduct Recall Campaigns.

It is important that the Recall Coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44:

GROUP	NOUN	C	WARR.	TP	PAD
GROUP: Enter Recall Number 01503	NOUN: Leave Blank.	C: (CAUSE) Enter either 1, 2, or 3. 1. Inspected (No Repair Required). 2. Inspected and repaired. 3. Defective part from parts stock.	WARRANTY: (Warranty Code) Enter 40.	TYPE PART: Enter P for type part causing failure.	PAD: Enter 100.

ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY (EXPORT)

Proceed **IMMEDIATELY** to make necessary correction to units in inventory. **All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery.** If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, transfer location or customer must be notified **IMMEDIATELY** from your dealer location.

Export locations are to submit warranty claims in the usual manner making reference to Recall letter G-01503.

We ask for your full cooperation and follow-up to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

INTERNATIONAL TRUCK AND ENGINE CORPORATION