

## INTERNATIONAL TRUCK AND ENGINE CORPORATION

455 NORTH CITYFRONT PLAZA DRIVE, CHICAGO, IL 60611 TELEPHONE 312-836-2000

TRUCK GROUP

**SAFETY RECALL 01503** 

April, 2001

Dear International Customer:

This Safety Recall is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International has determined that a defect related to motor vehicle safety exists in the driver's seat on your vehicle. The vehicles involved are 4700 models built from 9/5/98 through 3/2/01 with one of the following Bostrom driver's seat models: 910, 910SC, or 914 and with International's parking brake code 04036. If you are not the owner, we need your help finding the current owner; **please** read paragraph number 4 under "ACTIONS YOU SHOULD TAKE."

## **REASON FOR THIS RECALL**

**DEFECT DESCRIPTION:** If someone outside the cab adjusts/slides the driver's seat to it's most forward position, with the parking brake set, the seat will contact and release the parking brake lever. **If the parking brake is accidentally released** the vehicle could move unexpectedly and the vehicle could be involved in an accident resulting in property damage, personal injury, or death.

## **ACTIONS YOU SHOULD TAKE**

- 1. Our records show that you are the owner of the vehicle identified on the enclosed card. If you are not the owner, please read paragraph number 4.
- 2. Please contact your local International dealer, with your recall card in hand, to schedule an appointment to have the seat stop installed on the driver's seat vehicle of your vehicle. This procedure will be performed without charge to you and will require approximately half an hour.
- **3.** If the vehicle will not or cannot be corrected, please mark on the enclosed card under "CHECK ONE", the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
- **4.** In the event you do not own the vehicle described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can

contact the new owner and you will not be contacted again regarding this recall.

## **IF YOU NEED ASSISTANCE**

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual, or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the Administration toll-free Auto Safety Hot-Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We urge your prompt attention to the correction of this Safety Recall and apologize for any inconvenience this may cause.

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