



INTERNATIONAL TRUCK AND ENGINE CORPORATION
4201 WINFIELD ROAD, WARRENVILLE, IL 60555

TRUCK GROUP

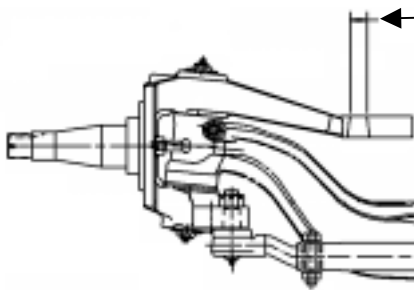
SAFETY RECALL 03509

June 2003

Dear International Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International has decided that a defect related to motor vehicle safety exists in the **steering arm** of our 8600 Models built 6/21/02 through 5/5/2003. The vehicle identified on the enclosed card fits this description and our records show that you own this vehicle. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REASON FOR THIS RECALL



← The tapered bore that connects the drag link to the steering arm was machined too large.

RISK TO MOTOR VEHICLE SAFETY:

The clearance between a correctly sized drag link ball stud and the oversized tapered bore is sufficiently great enough to allow the drag link ball stud to fatigue and break or allow the castle nut to back itself off and cause the drag link to disconnect, resulting in total loss of steering control and possibly resulting in **property damage, personal injury, or death.**

ACTION YOU SHOULD TAKE

1. **Our records show that you are the owner** of the vehicle identified on the enclosed card. **If you are not the owner**, please read paragraph number 4.

2. **Please contact your local International dealer**, with your recall card in hand, to schedule an appointment to have your vehicle inspected and/or repaired.

Some vehicles involved in this recall will only require an inspection.

Dealers will have parts and instructions to make the repair by 6/13/2003. This inspection will be performed without charge to you and will take approximately 0.5 hour. If a repair is required, it will be performed without charge to you and will take approximately 5.5 hours. The repair consists of replacing the entire knuckle/steering arm assembly with a new, correctly machined one.

Have your dealer verify and correct your address if necessary.

If your local International dealer performs the repair, they will submit a warranty claim; therefore, you **DO NOT** have to mail in the campaign card.

3. **If the vehicle will not or cannot be corrected**, please mark on the enclosed card under "CHECK ONE", the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
4. **In the event you do not own the vehicle** described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

IF YOU NEED ASSISTANCE

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Auto Safety Hot-Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

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