



INTERNATIONAL TRUCK AND ENGINE CORPORATION

455 NORTH CITYFRONT PLAZA DRIVE, CHICAGO, IL 60611

TELEPHONE 312-836-2000

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TRUCK GROUP

## **SAFETY RECALL 01508**

July, 2001

Dear International Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International has determined that a defect, which relates to motor vehicle safety, exists in the remote power module (RPM) installed on 4300 and 4400 models built from 10/24/00 through 6/01/01. If you are not the owner, we need your help finding the current owner; **please** read paragraph number 4 on the next page under "ACTIONS YOU SHOULD TAKE."

### **REASON FOR THIS RECALL**

#### **DEFECT DESCRIPTION:**

There is an electrical defect within the remote power module(s) on your vehicle. These vehicles were built with the ability to add six remote switches per module, which are typically mounted outside the cab and are used to turn on and off circuits that perform custom electrical functions. If two or more remote switches are actuated ON at the same time or close to the same time, all six of the outputs on the remote power module will turn ON. If two or more remote switches are actuated OFF at the same time or close to the same time, all six of the outputs on the remote power module will turn OFF.

International has no record of how the remote power modules are used on the truck body. However, the typical uses of these remote power modules include, but are not limited to, powering refuge body packing applications, remote power take off (PTO) applications, ambulance accessories, utility boom and bucket applications, etc. There could be one, two or three remote power modules per vehicle.

#### **RISK TO MOTOR VEHICLE SAFETY:**

Unintentional activation of remote body accessories, including but not limited to the example applications listed above, **could cause an accident resulting in property damage, personal injury, or death.**

## **ACTIONS YOU SHOULD TAKE**

1. **Our records show that you are the owner** of the vehicle identified on the enclosed card. **If you are not the owner**, please read paragraph number 4.
2. **Please contact your local International dealer**, with your recall card in hand, to schedule an appointment to have your remote power module(s) replaced. All vehicles in this campaign must have the remote power module(s) replaced. This repair will be performed without charge to you and will require approximately 0.6 hours of repair time for each remote power module on your vehicle.
3. **If the vehicle will not or cannot be corrected**, please mark on the enclosed card under "CHECK ONE", the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
4. **In the event you do not own the vehicle** described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

## **IF YOU NEED ASSISTANCE**

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual, or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the Administration toll-free Auto Safety Hot-Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

**We urge your prompt attention to the correction of this safety defect and apologize for any inconvenience this may cause.**

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