



**IC Corporation**

751 South Harkrider, Conway, Ar 72302

A SUBSIDIARY OF INTERNATIONAL  
TRUCK AND ENGINE CORPORATION

## **SAFETY RECALL 05506**

April 2005

Dear IC Corporation Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. IC Corporation has decided that a defect which relates to motor vehicle safety exists in certain CE School Bus models built between 11-18-2004 and 02-10-2005. The vehicle identified on the enclosed card fits this description and our records show that you own this vehicle. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

### **REASON FOR THIS RECALL**

During assembly, a spring pin may have been substituted for the required cotter retaining pin in the exterior locking control of some Canadian CE school buses built with an optional external entrance door control.

### **RISK TO MOTOR VEHICLE SAFETY**

The spring pin could slip out of place and jam the operation of the door lever, preventing the door from being opened from the outside, and from the inside of the bus. This jamming of the door may occur without warning, and may collectively result in an unreasonable risk to motor vehicle safety. This involves evacuation concerns relating to people transport.

### **ACTION YOU SHOULD TAKE**

1. **Our records show that you are the owner** of the vehicle identified on the enclosed card. Please fill out and return the enclosed card. **If you are not the owner**, please read paragraph number 6.
2. If you would like your IC dealer to make this inspection and repair for you at no cost, **please contact your local IC dealer**, with your recall card **and enclosed cotter pin** in hand, to schedule an appointment to have your vehicle repaired. If you prefer to inspect and repair the vehicle yourself, please follow the instructions outlined in the "Inspection and Repair Procedure" section below, then fill out and return the enclosed card.
3. IC dealers will have instructions to make the repair by **04/25/2005**. The repair will be performed without charge to you and will take approximately 20 minutes. Have your dealer verify and correct your address, if necessary.
4. If your local dealer performs the repair, they will submit a warranty claim; therefore, you **DO NOT** have to mail in the campaign card.

5. If the **vehicle will not be corrected or cannot be corrected**, please mark on the enclosed card under “CHECK ONE” the box, which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
6. **In the event you do not own the vehicle** described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

## **RECALL CLAIMS**

### **For Repairs Performed By Customer or Non-Authorized IC Dealers**

To assist in processing the recall, it is important that you provide an invoice with the following information.

**VIN # (or List of VINS repaired)**

**Recall Campaign # 05506 & SUBJECT (Retention Cable Installation)**

**Facilities Repair Labor Rate**

**Labor Operation Number**

All correspondence must be returned to IC Corporation, PO Box 6000, Conway, Arkansas, 72033, Attn: Compliance Department.

## **IF YOU NEED ASSISTANCE**

If you take your vehicle to your dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Auto Safety Hot-Line at 1-888-327-4236 if your IC dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

## **PARTS INFORMATION**

<b>Part Number</b>	<b>Part Description</b>	<b>Quantity</b>
103361	Cotter Pin, 1/16 x 1/2	1

## **INSPECTION AND REPAIR PROCEDURE**



### **WARNING:**

***TO PREVENT SERIOUS EYE INJURY, ALWAYS WEAR SAFE EYE PROTECTION WHEN YOU PERFORM VEHICLE MAINTENANCE OR SERVICE.***

1. Remove 2 screws securing dash at windshield. See figure 1.
2. Remove 4 screws securing dash to heater. See figure 1.

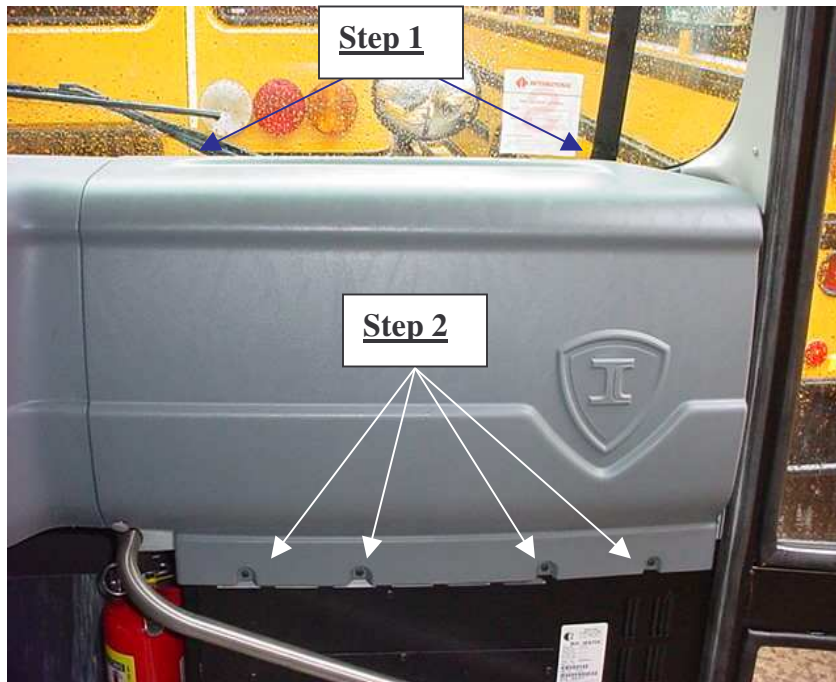


figure 1

3. Remove button cap and screw with retaining nut on backside.
4. Remove dash to expose cable assembly.
5. Remove Spring Pin. See figure 2.

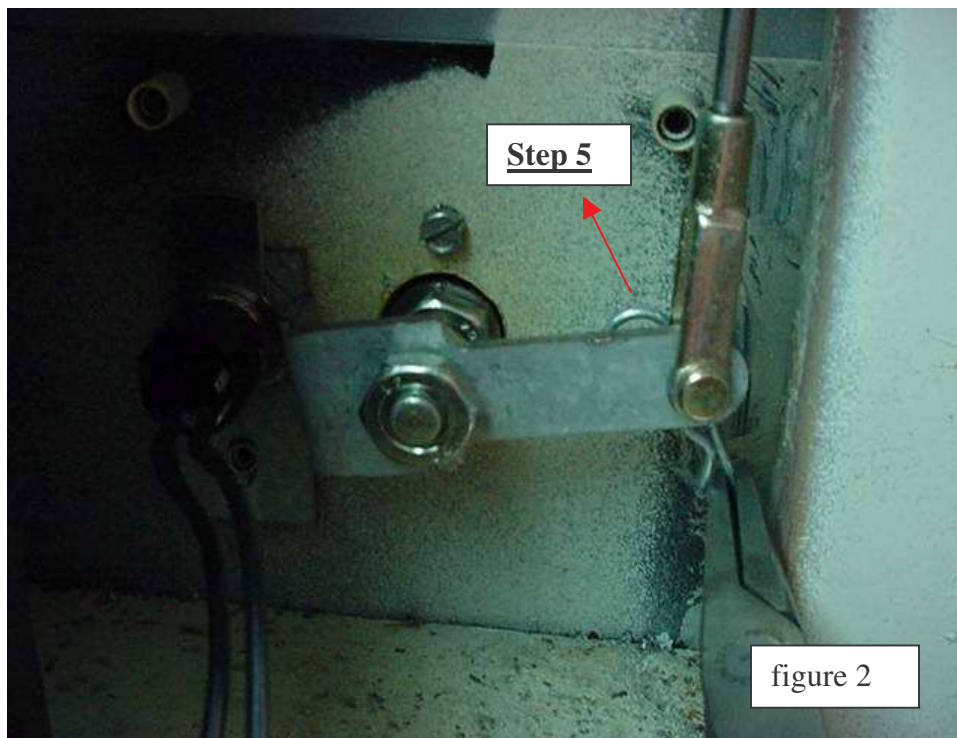
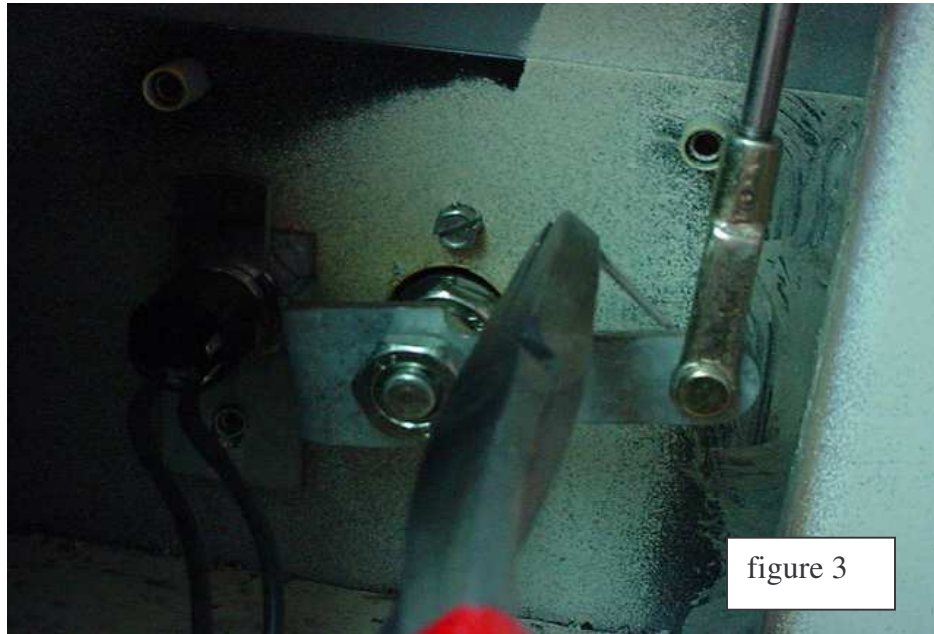
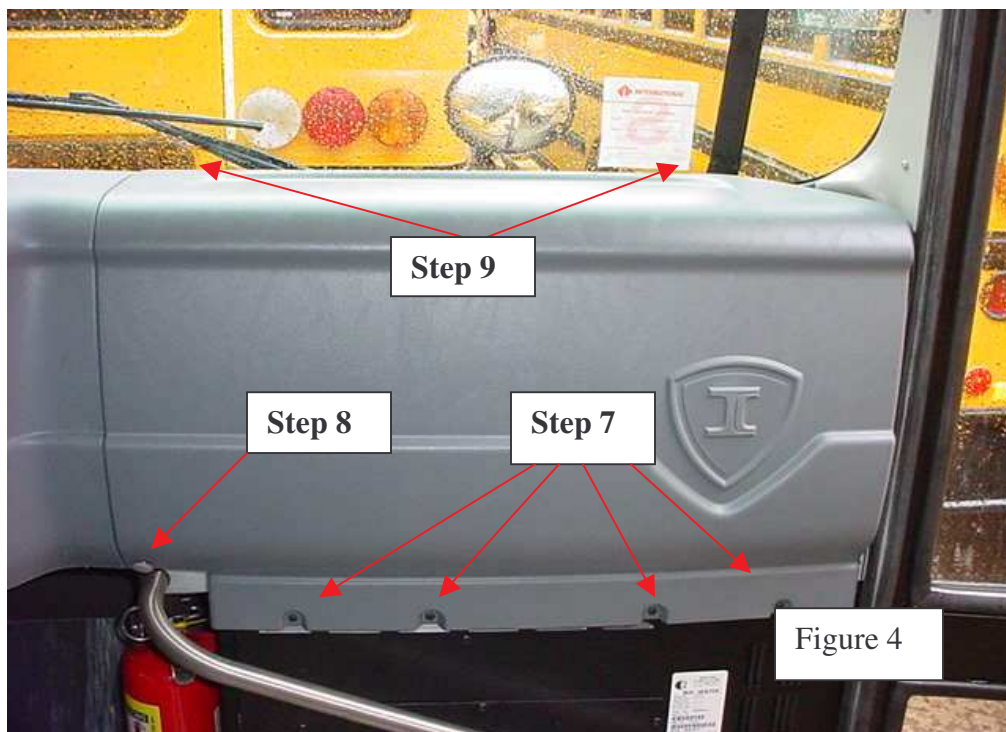


figure 2

6. Replace spring pin with cotter pin. Spread ends to prevent extraction. See figure 3.



7. Replace dash by reinstalling 4 bottom screws. See figure 4.
8. Align bottom left hand of dash with center dash. Insert screw and secure with retaining nut. Replace button cap. See figure 4.
9. Reinstall the screws that secure the dash at windshield - **do not over-tighten**. See figure 4.



**End of Inspection and Repair Procedure.**

## LABOR

<i><b>Labor Code</b></i>	<i><b>Description</b></i>	<i><b>Time(hour)</b></i>
A40-05506-1	Installation of cotter pin, Documentation	.3

## CAMPAIGN IDENTIFICATION LABEL

*Each vehicle corrected in accordance with this campaign **must be** marked with a S00109 Campaign Identification Label.*

Complete the label and attach on a clean Surface next to the vehicle identification number (VIN) plate.

<b>DO NOT REMOVE</b>
<b>IC CORPORATION</b>
Campaign No.
VIN
Eng.#
COMPLETED
Service Location Code #
<b>DO NOT REMOVE</b>

This label has been shipped with your letter.

### **IMPORTANT**

In the event you no longer own the vehicle described, please fill in the requested information on the enclosed postage-prepaid card and return it to us. This information will allow us to notify the correct owner.

**IC CORPORATION**