Technical Service Information



TSI-04-12-05

Date: March, 2004

Subject File: ENGINE

Subject: Clutch Damper Interference with Flywheel Bolts on Caterpillar 3406E, C-15, C-16 Engines

Model: 9200i

Start Date: 04/01/2003

Model: 9400i

Start Date: 04/01/2003

Model: 9900i

Start Date: 04/01/2003

DESCRIPTION

NOTICE

The information supplied herein has been furnished by the manufacturer and/or the supplier for use with its product. International Truck and Engine Corporation reprints this information based on representations made to the Company by the manufacturer and/or supplier and is not responsible for any errors or mishaps resulting from such errors or from any misuse of the product. Every user is urged to carefully follow the instructions which accompany the product. Please refer to Eaton Bulletin TMIB-0140 below for more information.

Roadranger

Eaton® Fuller® Transmissions



Date: October 31, 2003

TMIB-0140

Bulletin Type: Service

Topic: Interference between the Clutch Damper and Flywheel Bolts on Caterpillar Engines

Issue/Background:

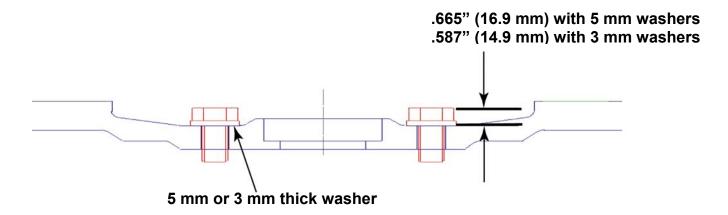
Caterpillar 3406E, C-15, C-16 built or serviced with the VCTplus clutch damper, introduced in April 2003, have the possibility of the clutch damper interfering with the flywheel mounting bolts.

This applies to the following clutch part numbers:

108009-32Y, 108925-20, 108925-25, 108926-20Y, 108926-25Y, 109701-20, 109701-25, 109705-20Y, 109705-25Y & 109706-32Y.

Correction/Action:

Any repair that has required the transmission to be removed from the truck and the engine serial number is 5EK1 and up, 6TS1 and up, 1LW1 and up, 2WS1 and up, 6NZ1- 92122, 7CZ1 – 04382, MBN1 – 21447, BXS1 – 00984, 5DS1 and up, or 1MM1 and up, you must verify the 5mm washer has been replaced with the 3mm washer, Caterpillar part number 8D-5054. Failure to replace the washers could result in damper rivet interference. Torque the bolts to 270 Nm +/-40Nm (200lb. ft. +/- 30 lb. ft.) and apply paint to bolt heads for completion identification.



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Warranty Strategy:

No coverage for pro-active repairs. However, if repaired in conjunction with any repair that has required the transmission to be removed from the truck, coverage will be granted for the 8D-5054 washers, 1 hr labor and adjusted per the following terms,

- i) Within original OEM or Service clutch warranty = 100% Parts & Labor
- 2nd year from DIS = 50% Parts & Labor 3rd year from DIS = 50% Parts only ii)
- iii)
- 4th year and beyond = no coverage iv)
- No coverage for pro-active repairs (must be "fix as fail"). V)

If outside of original OEM or Service clutch warranty file direct to Eaton Corporation.