



INTERNATIONAL TRUCK AND ENGINE CORPORATION
4201 WINFIELD ROAD, WARRENVILLE, IL 60555

TRUCK GROUP

SAFETY RECALL 04502

March 2004

Dear International Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International has decided that a defect related to motor vehicle safety exists in **certain** front axle **unitized wheel hubs** of 4000, 8000, and 9000 Series trucks built 1/9/1998 through 12/31/2002. The vehicle identified on the enclosed card fits this description and our records show that you own this vehicle. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REASON FOR THIS RECALL

The bearings and seals on ArvinMeritor unitized/integrated front axle wheel hubs were manufactured improperly allowing them to wear prematurely.

RISK TO MOTOR VEHICLE SAFETY:

Premature bearing wear could result in wheel separation, wheel fire, or vehicle fire possibly resulting in **property damage, personal injury, or death.**

ACTION YOU SHOULD TAKE

1. International Truck and Engine Corporation was supplied a list of defective front axle serial numbers from ArvinMeritor. Unfortunately, we were not able to match all of those axle serial numbers with vehicle identification numbers (VIN's) and could not notify all suspect vehicle owners.
2. You are receiving this notification because you were not originally matched to a defective front axle serial number, but own a vehicle that may still contain a defective front axle.
3. **Our records show that you are the owner** of the vehicle identified on the enclosed card. **If you are not the owner**, please read paragraph number 7.

4. Please perform the following simple inspection procedure to determine if your vehicle contains a suspect front axle. ***If you do not wish to perform this procedure, please skip to paragraph 5.***

Inspection Procedure

- Locate the axle identification tag in the front, center of the beam:

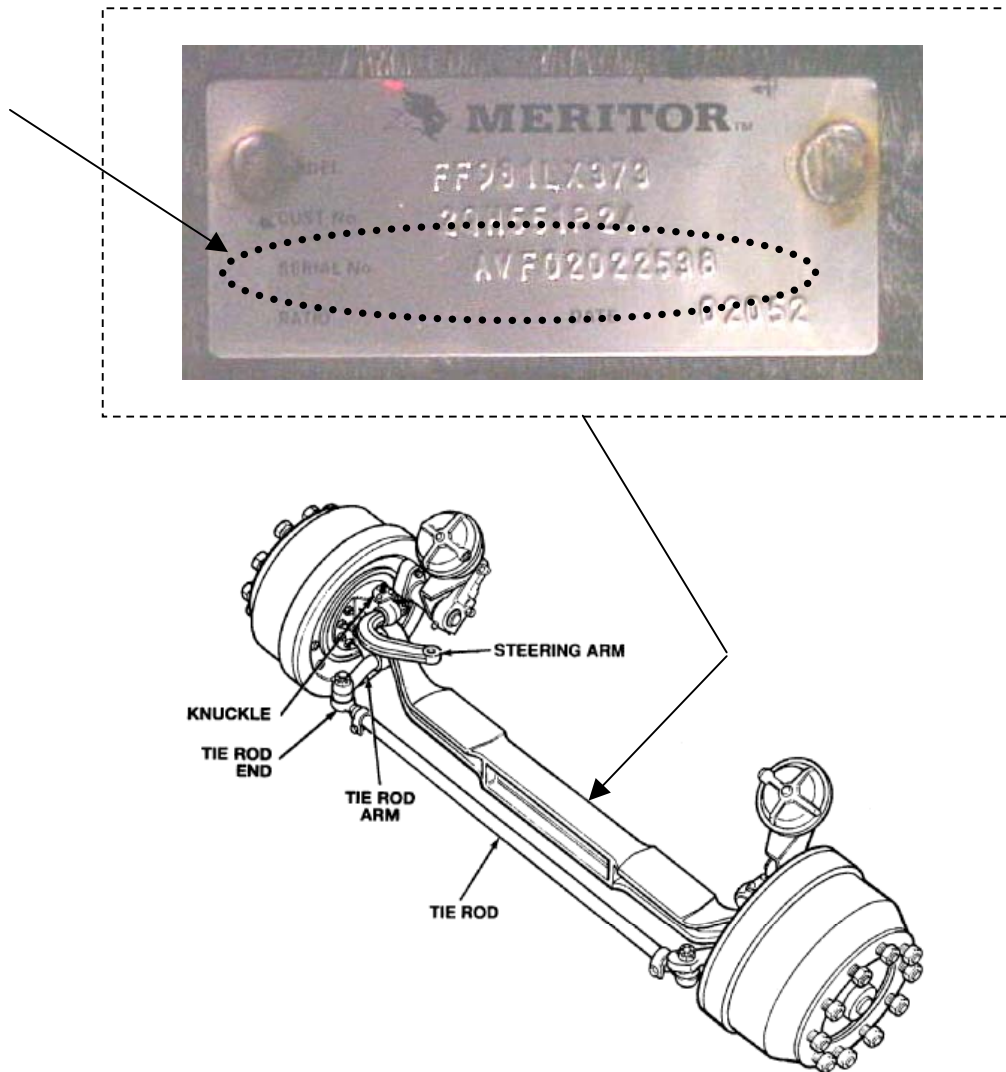


Figure A

- Read the “Serial No” field on the identification tag. Light cleaning may be required.
- If it matches one on the list provided below, continue on to paragraph 5.
- If it does not match a number on the list, then the vehicle is **NOT** part of this recall and requires no further service.

- Please check box #1 on the enclosed **Authorization For Recall Service** card and drop in the mail at your earliest convenience.

ArvinMeritor, front, non-drive steer axles not matched to a VIN:

AVF00037050	AVF01028504	AVF01060497	AVF99095376	AVF99113253
AVF00057670	AVF01028506	AVF01062310	AVF99095427	AVF99113254
AVF00057671	AVF01028507	AVF01062439	AVF99095529	AVF99113360
AVF00059184	AVF01028508	AVF01062440	AVF99095539	AVF99113361
AVF00059185	AVF01028509	AVF01077588	AVF99096535	AVF99113639
AVF00059191	AVF01028510	AVF01082535	AVF99096536	AVF99113640
AVF01003929	AVF01028511	AVF01089875	AVF99096622	AVF99113670
AVF01018406	AVF01028512	AVF01094945	AVF99097277	AVF99114403
AVF01024097	AVF01028513	AVF01097500	AVF99097281	AVF99114411
AVF01024137	AVF01028515	AVF01100180	AVF99097345	AVF99114480
AVF01024138	AVF01028889	AVF01104763	AVF99098972	AVF99114481
AVF01025721	AVF01028903	AVF98151577	AVF99099092	AVF99114541
AVF01025722	AVF01028912	AVF98155510	AVF99099703	AVF99115351
AVF01025723	AVF01028915	AVF98155713	AVF99099709	AVF99115394
AVF01025724	AVF01028921	AVF98156320	AVF99099710	AVF99115403
AVF01026093	AVF01028922	AVF98158N13	AVF99099811	AVF99116193
AVF01026094	AVF01029970	AVF98162539	AVF99099836	AVF99116227
AVF01026471	AVF01035064	AVF98163183	AVF99100768	AVF99116228
AVF01026472	AVF01049122	AVF98166677	AVF99100885	AVF99116229
AVF01026828	AVF01049523	AVF98166678	AVF99100893	AVF99116230
AVF01026829	AVF01049900	AVF98167602	AVF99100895	AVF99116231
AVF01026830	AVF01049901	AVF98169883	AVF99100896	AVF99116232
AVF01026831	AVF01050620	AVF98172667	AVF99102198	AVF99126462
AVF01026832	AVF01050621	AVF98223187	AVF99102199	AVF99126478
AVF01027797	AVF01050622	AVF99086274	AVF99102736	AVF99126479
AVF01028368	AVF01050623	AVF99086275	AVF99102756	AVF99129690
AVF01028473	AVF01052260	AVF99086276	AVF99105182	AVF99136206
AVF01028474	AVF01052262	AVF99088619	AVF99106820	AVF99136929
AVF01028475	AVF01052269	AVF99088620	AVF99106821	AVF99136931
AVF01028480	AVF01052272	AVF99088695	AVF99106822	AVF99136933
AVF01028486	AVF01053170	AVF99088899	AVF99106823	AVF99173798
AVF01028488	AVF01053536	AVF99088900	AVF99106824	AVF99187799
AVF01028490	AVF01053569	AVF9908-900	AVF99107680	AVF99189541
AVF01028491	AVF01055804	AVF99089479	AVF99107681	AVF99191026
AVF01028492	AVF01056301	AVF99089519	AVF99108323	AVF99191785
AVF01028493	AVF01056311	AVF99090680	AVF99108366	AVF99193482
AVF01028494	AVF01058821	AVF99091526	AVF99108367	AVF99194404
AVF01028495	AVF01059144	AVF99093886	AVF99109876	AVF99204816
AVF01028496	AVF01059171	AVF99094551	AVF99109879	AVF99204817
AVF01028503	AVF01059546	AVF99094557	AVF99109888	

End of Serial Number List

- 5. If your front axle serial number matches, or you do not wish to perform the inspection procedure yourself -- Please contact your local International dealer, with your recall card in hand, to schedule an appointment to have your vehicle inspected or repaired.**

All vehicles involved in this recall must be inspected or repaired.

Dealers will have parts and instructions to make the repair by **2/05/2004**.

The inspection will be performed without charge and will take approximately 18 minutes.

If required, the repair will be performed without charge to you and will take approximately 1.7 hours.

Please have your dealer verify and correct your address if necessary.

If your local International dealer performs the repair, they will submit a warranty claim; therefore, you DO NOT have to mail in the campaign card.

- 6. If the vehicle will not or cannot be corrected**, please mark on the enclosed card under "CHECK ONE", the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
- 7. In the event you do not own the vehicle** described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

REIMBURSEMENT OF REPAIRS COMPLETED PRIOR TO THE RELEASE OF THIS RECALL

If you paid to repair your vehicle for this defect prior to receiving this recall letter, and it was determined your vehicle requires service (i.e., you or your dealer were able to match your front axle s/n with one in this letter), you may be eligible for reimbursement of the repair costs if they were incurred between 11/01/2002 and 3/31/2004. Contact your local International dealer, with your original repair documentation and proof of payment, and the service advisor will determine what if any of the repair costs will qualify for reimbursement. International dealers determine what repair costs are eligible for reimbursement. However, if you choose not to work through an International dealer, you may submit the enclosed "REQUEST FOR REIMBURSEMENT" form, repair documentation, and proof of payment to:

International Truck and Engine Corporation
Warranty Claim Center Reimbursement Department
P.O. Box 888
Warrenville, IL 60555

IF YOU NEED ASSISTANCE

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Auto Safety Hot-Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

INTERNATIONAL TRUCK AND ENGINE CORPORATION