

VEHICLE RECALL

AMERICAN TRANSPORTATION RECALL # 01306
NHTSA RECALL # 01V- 369

December 2001

All American Transportation Dealers

SUBJECT: VEHICLE RECALL
Wiring Diagram Decal Error

DEFECT DESCRIPTION

American Transportation Corporation has mailed to the affected customers the following notice. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. American Transportation Corporation has determined that a defect which relates to motor vehicle safety exist in certain AmTran® FE™ and International® FE buses. The wiring diagram decal located on the electrical access panel door incorrectly displays that the circuit protection size for circuits #7 and #8 is 30 ampere. The correct circuit size should be 20 ampere. The possible change to a higher amperage protection reduces the protection to the electrical components of the heater system. This defect is being considered a **safety issue**. The units were built with the proper size protection in the fuse panel.

VEHICLES INVOLVED

The affected International/AmTran FE model buses were built from January 1, 1999 through November 5, 2001. The vehicle identified on the enclosed card fits this description and our records show you as the owner of this vehicle.

ACTIONS REQUIRED

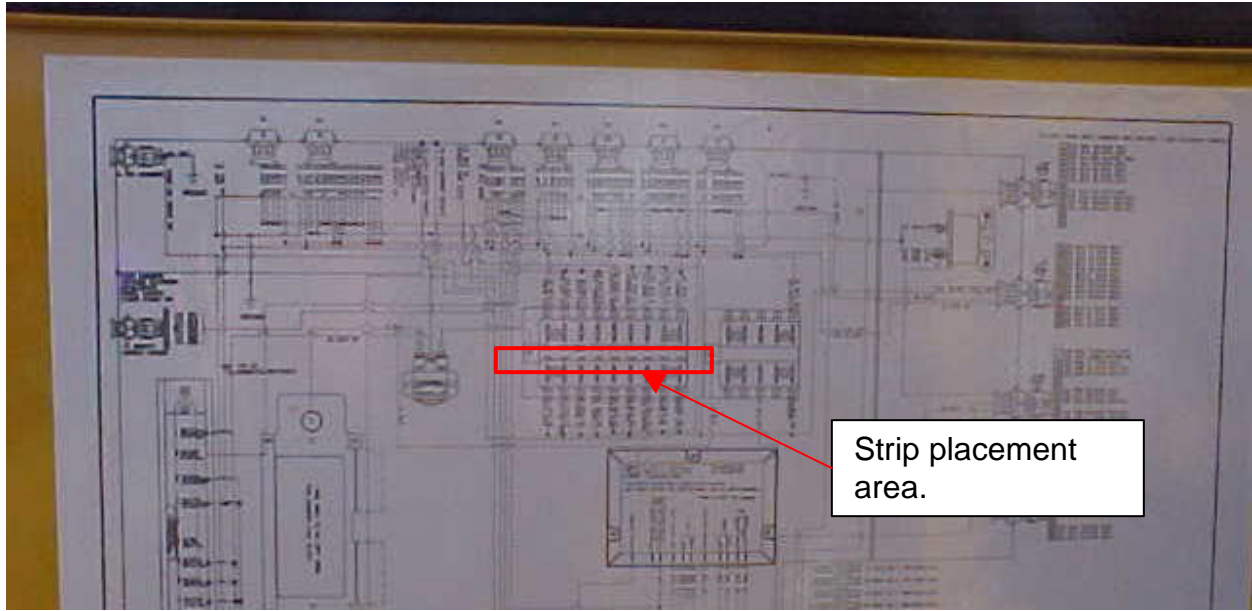
The customer was supplied with his notice a strip that must be placed over the incorrect information on the current decal. See repair procedure.

REPAIR PROCEDURE

The owner was told that they might make this repair or contact their dealer to perform this repair. The repair procedure requires taking the decal strip supplied with the notice and placing it over the current data on the existing decal. Make sure that the surface is clean and dry. The new strip has a protective back and when removed will stick to the current decal. The new strip shall be aligned to cover the same detail that is on the original decal. See picture below for more detail.

Complete and return the enclosed self-addressed and stamped "AUTHORIZATION FOR RECALL SERVICE" card with box # 2 checked with an invoice to collect for the labor (see Recall Claims below).

If you prefer to have your dealer make this repair, please arrange with your dealer for repair on a mutually agreed upon date.



Picture showing portion of label on electrical panel door and the area for the new strip placement.

LABOR:

Place the strip and complete documentation

.3 hrs.

PARTS:

Strip supplied with letter.

ADMINISTRATIVE/DEALER RESPONSIBILITIES (U.S. & POSSESSIONS)

Proceed immediately to make the necessary corrections to the units in your inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or the customer **must be notified from your dealer location**.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to replace an owner's vehicle or refund the purchase price, every effort must be made to promptly schedule an appointment with each owner to repair his vehicle as soon as possible.

RECALL CLAIMS – International Dealers

Refer to the Dealer's Policy Manual for procedures to conduct Recall Campaigns. It is important that the Recall Coding be completed properly to assist in processing the recall claim. Complete instructions will be found in the Dealer Policy Manual, Section 7-1. Special attention should be given to items 39 through 44.

GROUP	NOUN		C	WARR	TP	PAD
0	1	3	0	6		
2	40	P	100			

GROUP Enter Recall Number _____

NOUN Leave Blank. _____

C (CAUSE) Enter either 1, 2, or 3.

1. Inspected (No repair required).
2. Inspected and repaired.
3. Defective part from parts stock.

WARRANTY (Warranty Code) Enter 40. _____

TYPE PART Enter P for type part causing failure. _____

PAD Enter 100 _____

We ask for your full cooperation and follow-up to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

RECALL CLAIMS: - For Repairs Performed By Dealers Other Than International

To assist in processing the recall, it is important that you provide an invoice with the following information to American Transportation Corporation, PO Box 6000, Conway, Arkansas, 72033, Attn: Compliance Department.

Body Serial #: Vin #: Recall Campaign #: Facilities Repair Labor Rate:

ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY (EXPORT)

Proceed immediately to make the necessary correction to the units in your inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or the customer **must be notified from your distributor location**.

Export locations are to submit warranty claims in the usual manner making reference to Safety Recall 01306.

Reproduction: Not Required