**TRUCK GROUP** 

### **SAFETY RECALL G-08504**

**MAY 2008** 

Dear INTERNATIONAL® Customer,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

INTERNATIONAL® has decided that a defect which relates to motor vehicle safety exists in certain 4000 truck and 3000RE, FBC, and SFC bus models built 12/3/2007 thru 1/25/2008.

#### REASON FOR THIS RECALL

A manufacturing defect in the subassembly of the front axle wheel hubs may have resulted in the bearings being inadequately lubricated. This condition could cause the front axle bearings to overheat which can result in bearing spalling, seizing or related damage.

### RISK TO MOTOR VEHICLE SAFETY

Such front axle bearing damage may result in wheel lockup or front wheel separation on the highway with little or no warning.

# **ACTIONS YOU SHOULD TAKE**

Please contact your local International® dealer to schedule an appointment to have your vehicle repaired. You may locate your nearest International dealer by calling 1-800-44-TRUCK or by visiting <a href="http://www.nav-international.com">http://www.nav-international.com</a>.

The repair will involve the inspection and replacement, if necessary of the vehicle's front axle bearings.

Dealers will have parts and instructions to repair your vehicle by 5/16/08.

This repair will be performed free of charge and may take approximately two hours to complete.

# IF YOU DO NOT OWN THIS VEHICLE

INTERNATIONAL®'s records indicate you are the owner of the vehicle identified on the enclosed card. If you do not own this vehicle, please fill out and return mail the enclosed Authorization for Recall Service card so you will not be contacted again about this recall.

# **IF YOU NEED ASSISTANCE**

If you believe that INTERNATIONAL® has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Ave, SE Washington, DC 20590

Or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9152) or go to http://www.safecar.gov.

#### LESSOR REQUIREMENTS

Federal regulations require that any vehicle lessor receiving this Recall Notice forward a copy of it to the lessee within ten days.

INTERNATIONAL® requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

#### INTERNATIONAL TRUCK AND ENGINE CORPORATION