



INTERNATIONAL TRUCK AND ENGINE CORPORATION
4201 WINFIELD ROAD, WARRENVILLE, IL 60555

TRUCK GROUP

RECALL REMINDER FOR SAFETY RECALL 03508

March 2005

Dear International Truck Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International has decided that a defect related to motor vehicle safety exists in the **single band clamp** on the tail pipe of 9000 Series tractors built 11/15/2002 through 3/12/2003 (see figure 1). This defect exists on vehicles built with Caterpillar engines.

The vehicle identified on the attached card fits this description. ***Our records show that you own this vehicle and were sent an initial Safety Recall Notification in May of 2003.*** Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

The single band clamp between the muffler and the tail pipe loses its clamping ability, while under normal driving conditions, causing the tail pipe to loosen and potentially fall off of the vehicle.

The pipe could come off without warning and get into the path of other vehicles on the highway, possibly resulting in **a motor vehicle accident, and possible property damage, personal injury or death.**

In the event you no longer own the vehicle described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so that we can contact the current owner and you will not be contacted again regarding this recall.

Please contact your local International dealer to schedule an appointment and have the service procedure completed. Be prepared to read your vehicle identification number from your attached card, when you call to schedule an appointment. The remedy is to replace the single band clamp with a double band type clamp. The repair will be made without charge to you and will require approximately 30 minutes of repair time.

ALL VEHICLES IN THIS SAFETY RECALL MUST BE CORRECTED.

If the vehicle will not or cannot be corrected, please mark on the attached card the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.

WE URGE YOUR PROMPT ATTENTION TO THE CORRECTION OF THIS SAFETY DEFECT AND APOLOGIZE FOR ANY INCONVENIENCE THIS MAY CAUSE YOU.

INTERNATIONAL TRUCK AND ENGINE CORPORATION

AUTHORIZATION FOR RECALL
SERVICE REMINDER

Model Name	Vehicle Identification Number (VIN)	TSR	Dealer Code	Campaign #

Please check only one (1) of the following:

- ☐ Vehicle inspected – no corrections necessary.

☐ Vehicle corrections completed.

☐ I do not own this vehicle any more.

(Please complete the NEW OWNER INFORMATION block)

☐ Service Not Desired. Reason: _____

☐ Vehicle Scrapped (junked). Will not return to public streets.

☐ Vehicle Stolen (whereabouts unknown).

☐ Vehicle exported from U.S. to another country.

(Please complete the NEW OWNER INFORMATION block)

New Owner Information

Name

Street

City

State

Zip