



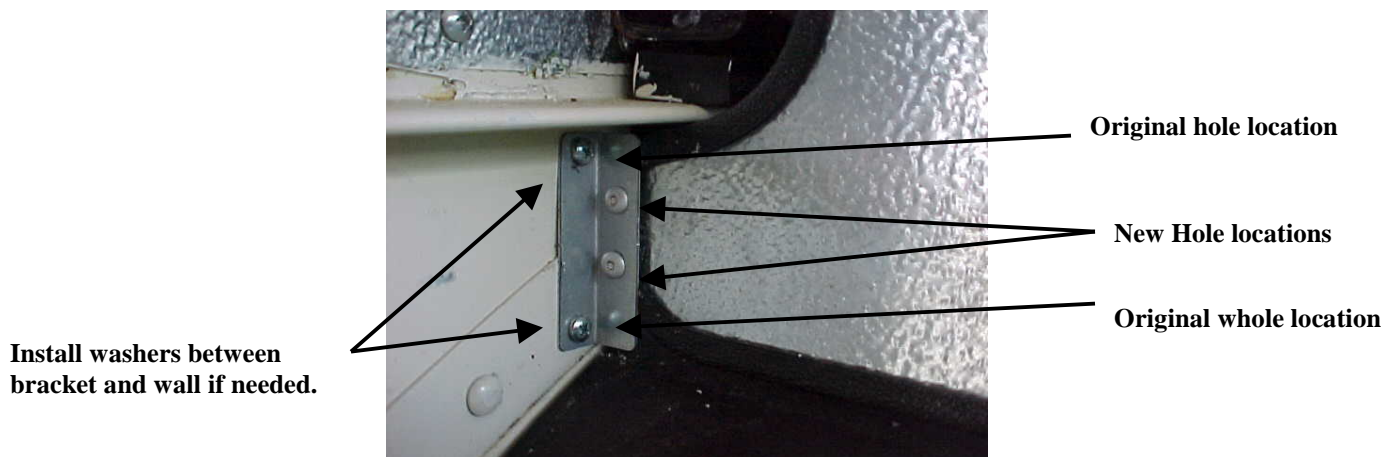
**IC CORPORATION**  
751 SOUTH HARKRIDER, CONWAY, AR 72032

**ADDENDUM # 2 TO IC CORPORATION RECALL # 03306**  
**NHTSA RECALL # 04V-010**

March 30, 2004

**REF: Modesty Panel at Front Barriers**

The original recall letter omitted the repair method with a special condition on the right side (entrance door side) modesty panel. The modesty panel at the wall sometimes is too short in height where it attaches to the new bracket at the wall. The two guide holes do not line-up with the panel and therefore you cannot attach the panel to the bracket. If the modesty panel at this area is not long enough in height to match the repair bracket predrilled guide holes, drilling one or two 1/8-inch diameter hole(s) closer to the center of the bracket and through the modesty panel to rivet the two parts together is permissible. The function of the bracket is to prevent the modesty panel from being kicked out of position and the closer location or one fastener will provide this function. Also the location of the existing rivets on the wall in the area varies and may interfere with the installation of the bracket in the desired position. Putting large diameter flat washers with a 3/16" to 1/4" inch hole as a spacer between the supplied bracket and the wall will move the bracket away from the existing rivet and provide an approved installation. The picture below shows the method of installing this bracket with the two rivets closer to the center of the bracket. If snake rubber is on the panels in the area it does not have to be trimmed back to clear the bracket. The rivet when installed will pull the panel as tight as needed.



If you have any questions please contact IC's Compliance Department at 1-800-843-5615.

Sincerely,

IC Compliance Department



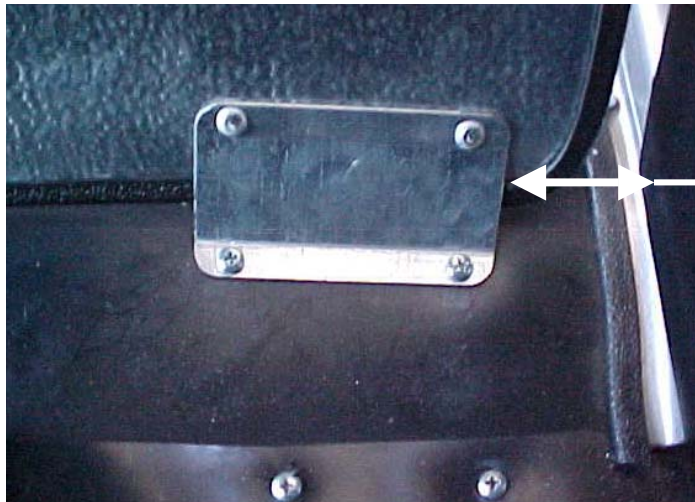
**IC CORPORATION**  
751 SOUTH HARKRIDER, CONWAY, AR 72032

**ADENDUM TO IC CORPORATION RECALL # 03306**  
**NHTSA RECALL # 04V-010**

March 17, 2004

**REF: Modesty Panel at Front Barriers**

The original recall letter omitted the repair method and parts for a combination of the left modesty panel and drivers under seat heater, code 048PLX. The bracket supplied with the kit for this combination will not provide the proper repair and should not be used. In place of the bracket supplied with the kit, a new bracket part number 2209386C1 must be used. It mounts in a different location using the same size mounting hardware supplied with the kit and same size drill. When ordering a kit for units with this combination the new bracket must also be ordered. The picture below shows the proper method of installing this new bracket. This does not affect the repair of the right side modesty panel.



Position the bracket approximately 1.5 inches from the vertical face of the heater cover with the greater angle (about 45 degrees) attached to the modesty panel. For ease of installation, attach the bracket to the floor first with the upper portion in line with the modesty panel.

If you have any questions please contact IC's Compliance Department at 1-800-843-5615.

Sincerely,

IC's Compliance Department

# VEHICLE RECALL

IC CORPORATION RECALL # 03306  
NHTSA RECALL # 04V-010

February 2004

All IC Corporation & Affiliate Companies Dealers

SUBJECT: VEHICLE RECALL

## Modesty Panel at Front Barriers

IC Corporation has mailed to the affected customers the following notice: This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. IC Corporation has decided that a defect, which relates to motor vehicle safety, exists in certain American Transportation FE™ buses. The Modesty panel mounted under the front seat barriers may be bent out of position, exposing a sharp edge. This could cause personal injury and is considered a **safety issue**.

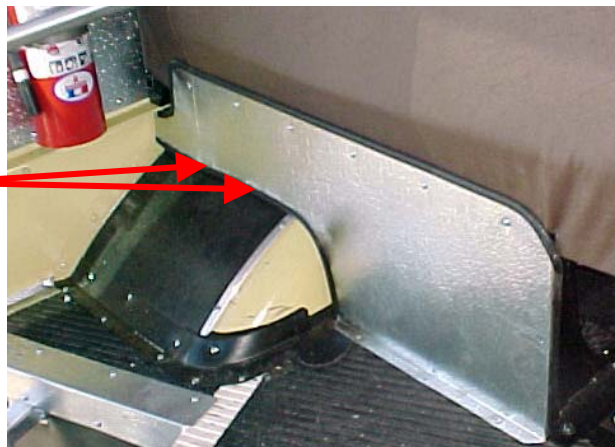
## VEHICLES INVOLVED

The affected FE model buses were built from October 14, 1991 through November 06, 2003. The modesty panel is an option and not included on every bus.

## REASONS FOR THIS RECALL

The steel modesty panel that is installed under the seat barrier behind the driver seat and behind the entrance door is cutout to clear the wheel well. This cutout allows the lower portion of the panel to be bent out of position leaving a gap between the wheel-well and the lower edge of the modesty panel at the cutout area. The edge of the cut out is protected with snake rubber (protective edging). If the snake rubber is knocked off of the edge of the panel, a raw edge is exposed facing down.

Area where  
panel may be  
bent out of  
position.



### **REPAIR PROCEDURE:**

The customer was told their dealer would make this correction for them at no cost. Contact your dealer to make the arrangements to repair your unit.

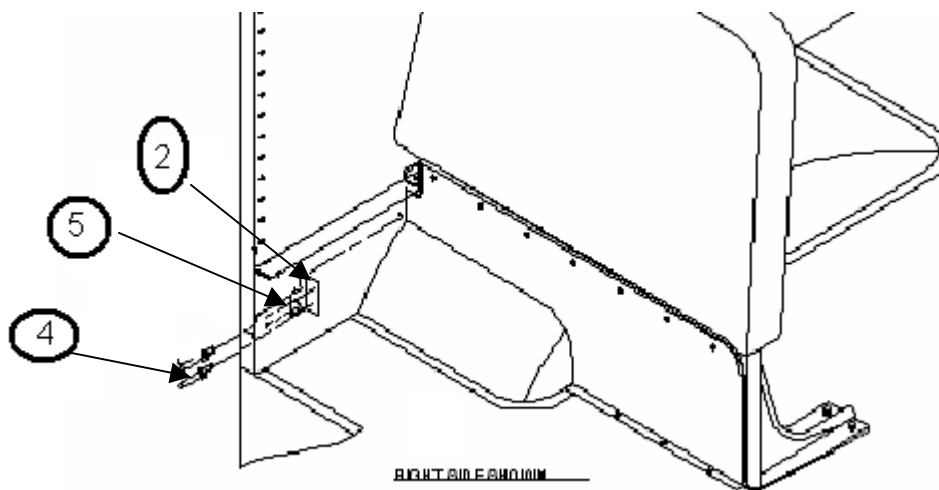
The customer was also told if they desired to make this repair, they may purchase the repair kit from the dealer. If for some reason they are unable to obtain the repair kit from their local dealer, they could return the **“AUTHORIZATION FOR RECALL SERVICE”** card with box # 8 checked and they would be shipped the part directly at no charge.

### **REPAIR PROCEDURE**



**WARNING:**  
To prevent serious eye injury, always wear safe eye protection when you perform vehicle maintenance or service.

This repair procedure involves adding a bracket at the wall to secure the end of the modesty panel. This must be done to the panel on both sides of the bus.



### **INSTRUCTIONS:**

1. Locate the angle (item #2) centered vertically with the end of the panel.
2. Install angle onto wall with two self-drilling screws (item #5).
3. Using a 1/8-inch drill bit, drill two holes through the angle and modesty panel.
4. Fasten angle to modesty panel with two (2) of item #4 –(rivet, pop 1/8")

### **LABOR:**

To add brace to the panel and wall both sides and complete the paper work.

Labor Operation Number	Description	Time (Hours)
A40-03306-1	Install bracket to modesty panels and wall, both sides	0.6

## **PARTS:**

<b><u>PART NUMBER</u></b>	<b><u>PART DESCRIPTION</u></b>	<b><u>QUANTITY</u></b>
8900126R91	FE Modesty Panel Recall Service Kit	1

Dealers should purchase the kits directly from the Parts Depot.

## **ADMINISTRATIVE/DEALER RESPONSIBILITIES (U.S. & POSSESSIONS)**

Proceed immediately to make the necessary corrections to the units in your inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and/or Authorization for Recall Service cards for those vehicles, the transfer location or the customer must be notified from your dealer location.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to replace an owner's vehicle or refund the purchase price, every effort must be made to promptly schedule an appointment with each owner to repair the affected vehicle as soon as possible.

## **POSSIBLE CUSTOMER REIMBURSEMENT**

There may be an occasion when a customer was charged for repairs related to this recall prior to the recall being released. The customer letter contains a statement for the customer to contact the Dealer if they believe they are entitled to reimbursement costs. The Dealer should follow the Customer Reimbursement guidelines in Warranty Policy Letter 03-001G. The Warranty Procedures and Administrative Policies manual (CTS1100) is in the process of being updated to include the information in Policy Letter 03-001G.

## **RECALL CLAIMS:**

### **For Repairs Performed By Non Authorized Dealers**

To assist in processing the recall, it is important that you provide an invoice with the following information.

**Body Serial #:**    **Vin #:**    **Recall Campaign #:**    **Facilities Repair Labor rate**  
**Parts Cost** Provide copy of receipt for kit cost if applicable.

All correspondence must be returned to IC Corporation, PO Box 6000, Conway, Arkansas, 72033, Attn: Compliance Department.

### **RECALL CLAIMS – Repairs Performed By Authorized Dealers**

Refer to the Dealer's Policy Manual for procedures to conduct Recall Campaigns. It is important that the Recall Coding be completed properly to assist in processing the recall claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to items 39 through 44.

GROUP	NOUN	C	WARR	TP	PAD
0 3 3 0 6		2	40	P	100

GROUP Enter Recall Number \_\_\_\_\_

NOUN Leave Blank. \_\_\_\_\_

C (CAUSE) Enter either 1, 2, or 3.

1. Inspected (No repair required).

2. Inspected and repaired.

3. Defective part from parts stock.

WARRANTY (Warranty Code) Enter 40. \_\_\_\_\_

TYPE PART Enter P for type part causing failure. \_\_\_\_\_

PAD Enter 100 \_\_\_\_\_

### **ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY (EXPORT)**

Proceed immediately to make the necessary correction to the units in your inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or the customer must be notified from your distributor location.

Export locations are to submit warranty claims in the usual manner making reference to Safety Recall 03306.

### **LESSOR RESPONSIBILITY:**

Federal Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

IC Corporation asks for your full cooperation and follow-up to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

### **POSSIBLE CUSTOMER REIMBURSEMENT:**

There may be an occasion when a customer was charged for repairs related to this recall prior to the recall being released. The customer letter contains a statement for the customer to contact the Dealer if they believe they are entitled to reimbursement costs. The Dealer should follow the Customer Reimbursement guidelines in Warranty Policy Letter 03-001G. The Warranty Procedures and Administrative Policies manual (CTS1100) is in the process of being updated to include the information in Policy Letter.03-001G.