

IC Corporation

RECALL NOTICE

IC CORPORATION RECALL # 04302
NHTSA RECALL # 04V- 251

June 2004

Emergency Exit Window Instructions

Dear IC Corporation Bus Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. IC Corporation has decided that certain American Transportation and IC RE™ model school buses fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 217, "Bus Emergency Exits and Window Retention and Release."

The rear emergency exit window interior opening procedure instruction label on the frame of the window located inside the bus is not 1-centimeter in height as required by FMVSS 217. In the event of an emergency, understanding the proper operation of the emergency exit window may be impaired preventing rapid egress from the bus.

The affected RE model buses were built from July 31, 2000 through April 14, 2004. The vehicle identified on the enclosed card fits this description and our records show you as the owner of this vehicle.

REPAIR PROCEDURE:

IC has included with this notice a sufficient number of labels to repair the units in your inventory. The label has a peel off back that must be removed prior to placing it on the glass, as shown on the picture below. Be sure the glass is clean and dry before the application is made. To comply with federal regulations, it is important to place the label in the location shown in the picture below.

If you would like your dealer to make this correction for you at no cost, contact your dealer to make the arrangements to repair your unit. You will need to give your dealer the new label.



New label must be positioned within 15-centimeters (6-inches) of the handle.

LABOR:

To add label to the glass and complete the paper work.

Labor Operation Number	Description	Time (Hours)
A40-04302-1	Install label on glass	0.2

PARTS:

<u>PART NUMBER</u>	<u>PART DESCRIPTION</u>	<u>QUANTITY</u>
Need Number	Label Instructions Interior	1

RECALL CLAIMS:

For Repairs Performed By Customer or Non Authorized Dealers

To assist in processing the recall, it is important that you provide an invoice with the following information.

Body Serial #: Vin #: Recall Campaign #: Facilities Repair Labor Rate:

All correspondence must be returned to IC Corporation, PO Box 6000, Conway, Arkansas, 72033, Attn: Compliance Department.

WHAT YOUR DEALER WILL DO

If required, your dealer will repair your vehicle **free of charge** (labor). We estimate that our dealers will have instructions to remedy this defect by June 20, 2004. Please make arrangements with your dealer for repair on a mutually agreed upon date.

If you are the lessor of this vehicle(s), this notice must be forwarded to the lessee within 10 days.

IF YOU NEED HELP

If the dealer does not remedy this condition without charge on the mutually agreed upon date, you can obtain assistance by calling IC Corporation's Compliance Department at the toll free number listed below. You may also wish to submit a complaint to the Administrator of the National Highway Traffic Safety Administration if you believe that IC Corporation or its dealer has failed to remedy the vehicle without charge, within a reasonable time, which is no longer than 60 days after you first tender to obtain repair. Submit your complaints to 400 Seventh Street, S.W., Washington, D.C. 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

If you have questions concerning this notification, please contact an authorized dealer or our Compliance Department at 1-800-843-5615. You may locate your nearest dealer by calling 1-800-993-7686 or you may call our Compliance Department.

We request your prompt attention in the correction of this defect and apologize for any inconvenience it may have caused.

IMPORTANT

In the event you no longer own the vehicle described, please fill in the requested information on the enclosed postage-prepaid card and return it to us. This information will allow us to notify the correct owner.