

Authorized Field Change

INTERNATIONAL

AFC G-01903

Date: June, 2001

Subject File: ENGINE

Subject: Replacement Rear Engine Mount Snubber Washer Used on 4300 and 4400 Models with VIN Numbers before 2H411832 Built Between October 24, 2000 and March 21, 2001

Model: 4300

Start Date: 10/24/2000 End Date: 03/21/2001

Model: 4400

Start Date: 10/24/2000 End Date: 03/21/2001

DESCRIPTION

The rear engine mounts on 4300 and 4400 Models built between October 24, 2000 and March 21, 2001 have the wrong snubber washer installed. The integrity of the engine mount is maintained but the vehicle will exhibit greater mirror vibration at engine idle, floor vibration, increased low frequency interior noise levels and premature isolator wear.

PARTS INFORMATION

Table 1 **Parts Information**

Part Number	Description	Quantity
3532955C1	Snubber Washer	2

SERVICE PROCEDURE



WARNING – To prevent property damage or personal injury, park the vehicle on a level surface, engine off, set the parking brakes and chock the wheels.

NOTE – The following procedure applies to both the right and left engine rear mounts.

1. Remove the engine rear mount nut and snubber washer (Figure 1). Retain the nut for reuse.
2. Install new snubber washer Part Number 3532955C1 and nut.
3. Tighten the engine rear mounting bolt to 217 to 240 Lbf-ft (294 to 325 Nm).

SERVICE PROCEDURE (CONT.)

4. Repeat the procedure for the other side.

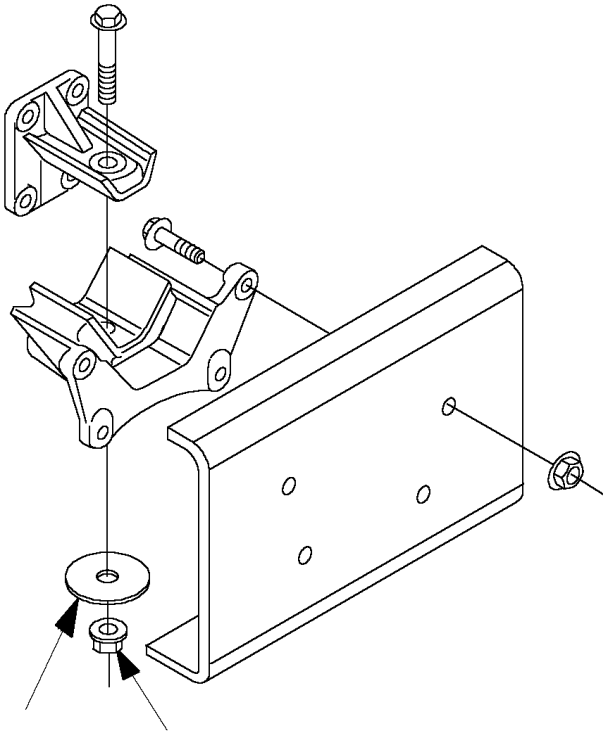


Figure 1 Arrows Indicate Nut and Snubber Washer

Operation number must appear on all claims.

Table 2 Labor Information

Operation No.	Description	Time
A40-01903-1	Replace Both Right and Left Engine Rear Mount Snubber Washers	0.3 Hr.

ADMINISTRATIVE PROCEDURE

Expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Authorized Field Change Number G-01903.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44.

To assure this important improvement is made in a timely manner, all claims for G-01903 activity must be submitted by September 30, 2004 or within the normal warranty period for the vehicle, if after September 30, 2004.

GROUP	NOUN	C	WARR.	TP	PAD
GROUP Enter number G—	NOUN Leave blank	C (CAUSE) Enter either 1, 2, 3. (see below)	WARRANTY (Warranty Code) Enter 40.	TYPE PART Enter P for type part causing failure.	PAD Enter 100
		1. Inspected (No repair required).			
		2. Inspected and repaired.			
		3. Defective part from parts stock.			

Distribution: All except J-81

Reproduction: Not required.