



VEHICLE RECALL

IC CORPORATION RECALL # 02301
NHTSA RECALL # 02V-173

July 2002

All IC Corporation/Support Dealers, American Transportation and International Dealers

SUBJECT: **VEHICLE RECALL**
Between the Rail Fuel Tank System Crossmember

DEFECT DESCRIPTION

IC Corporation has mailed to the affected customers the following notice. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. IC Corporation has determined that the **between the rail fuel tank system** in certain IC school buses may fail to conform to federal regulation requirements (49 CFR 571.301 6.5, also known as FMVSS No.301, Section 6.5).

On some of the subject IC buses, the crossmember located just in front of the fuel tank may be incorrect. The correct crossmember is of heavy-duty design and the certification of the system was based on the heavy-duty crossmember.

VEHICLES INVOLVED

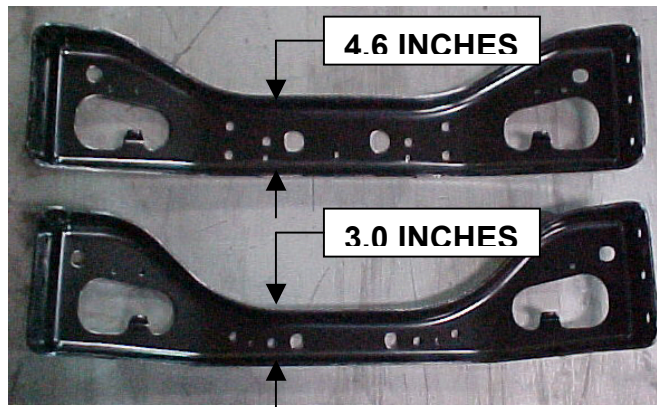
The affected IC model school buses were built from August 10, 2001 through May 12, 2002.

ACTIONS REQUIRED

The customer was asked to inspect the unit identified by the notice to determine if the correct crossmember was installed.

WARNINGS:

- To avoid possible property damage, personal injury or both, park the vehicle on a flat level surface, set the parking brakes, chock the wheels and set the ignition to the OFF position before performing this inspection.
- To prevent serious eye injury, always wear safe eye protection when you perform this inspection.



CORRECT CROSSMEMBER IS THE TOP ONE

- The upper crossmember in the picture shows the correct crossmember with a center height of approximately 4.6 inches.
- The lower crossmember in the picture is the wrong one with the center height of approximately 3 inches.

The customer was told, if the correct crossmember was installed, complete and return the enclosed **“AUTHORIZATION FOR RECALL SERVICE”** card with box # 1 checked.

The customer was told, if during the inspection it was determined that the wrong crossmember was installed, steps to replace the crossmember must be taken.

We told the customer that their dealer will make this correction at no cost and to contact their dealer to make the arrangements to repair the affected unit.

We also told the customer, if they desired to make the repair, they may purchase the parts from the dealer and invoice the parts and labor cost to us, or you may return the **“AUTHORIZATION FOR RECALL SERVICE”** card with box # 8 checked and we will ship the parts directly to them at no charge. We asked them to verify their shipping address. P.O. Box numbers for shipping are not acceptable. We need a street or road address.

REPAIR PROCEDURE

The owner or dealer may perform this repair. The repair procedure involves replacing the crossmember located just in front of the fuel tank. Complete instructions are included with the kit. No special tools are required.

LABOR:

Remove, and install new crossmember
and complete paper work

1.2 hrs. w/o air suspension

1.7 hrs. w/air suspension

Inspection only (see **“ACTIONS YOU SHOULD TAKE”** above)

.2 hrs

PARTS:	PART NUMBER	PART DESCRIPTION	QUANTITY
	1660090C2	Crossmember	1
	8000835R1	Kit	1
<i>Kit contains</i>			
	143406H	Connector	1
	2007991C1	Sleeve	4
	414511C2	Nut Compression	4
	414506C1	Insert	4
	2509574C1	Instructions Repair	1

ADMINISTRATIVE/DEALER RESPONSIBILITIES (U.S. & POSSESSIONS)

Proceed immediately to make the necessary corrections to the units in your inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or the customer **must be notified from your dealer location**.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to replace an owner's vehicle or refund the purchase price, every effort must be made to promptly schedule an appointment with each owner to repair the affected vehicle as soon as possible.

RECALL CLAIMS – Repairs Performed By Authorized Dealers

Refer to the Dealer's Policy Manual for procedures to conduct Recall Campaigns. It is important that the Recall Coding be completed properly to assist in processing the recall claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to items 39 through 44.

GROUP	NOUN	C	WARR	TP	PAD
0	2	3	0	1	
2	40	P	100		

GROUP Enter Recall Number _____

NOUN Leave Blank. _____

C (CAUSE) Enter either 1, 2, or 3.

1. Inspected (No repair required).
2. Inspected and repaired.
3. Defective part from parts stock.

WARRANTY (Warranty Code) Enter 40. _____

TYPE PART Enter P for type part causing failure. _____

PAD Enter 100 _____

We ask for your full cooperation and follow-up to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

RECALL CLAIMS:

For Repairs and/or Inspections Performed By Dealers Other Than Authorized Dealers

To assist in processing the recall, it is important that you provide an invoice with the following information to IC Corporation, P.O. Box 6000, Conway, AR, 72033, Attn: Compliance Department.

Body Serial #: Vin #: Recall Campaign #: Facilities Repair Labor Rate:

ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY (EXPORT)

Proceed immediately to make the necessary correction to the units in your inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or the customer **must be notified from your distributor location**.

Export locations are to submit warranty claims in the usual manner making reference to Safety Recall 02301.

Reproduction: Not Required