

SERVICE PROCEDURE

G-07502
March 2007

SUBJECT: SAFETY RECALL (U.S., EXPORT)
TRANSPEC WORLDWIDE STOP ARMS AND CROSSING
GATES on certain CE, RE and FE School Buses built
1/18/2006 thru 1/17/2007

DEFECT DESCRIPTION

An air supply fitting may separate from the base plate of the gate or arm, preventing the gate or arm from deploying properly.

If the stop arm does not deploy, a child or pedestrian may be endangered by passing motorists failing to stop at a safe location.

If the crossing arm does not deploy and the driver does not properly use the cross view mirror system to view pedestrians crossing in front of the vehicle, a child or pedestrian may not be seen while directly in front of the vehicle, possibly resulting in property damage, personal injury or death.

MODELS INVOLVED

This Safety Recall involves certain CE, RE, and FE school buses built 1/18/2006 thru 1/17/2007 with Transpec Worldwide air activated crossing or stop arms with the following feature codes:

0049EGH	0049EVA	0049GRH	0049GRR	049BMS
0049EVB	0049EVG	0049BJJ	0001LPU	

SERVICE PROCEDURE



WARNING:

TO AVOID SERIOUS EYE INJURY, ALWAYS WEAR SAFE EYE PROTECTION WHEN YOU PERFORM VEHICLE MAINTENANCE OR SERVICE.



WARNING:

TO AVOID PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH WHEN SERVICING THE VEHICLE, PARK ON A FLAT LEVEL SURFACE, SET THE PARKING BRAKE, SHUT THE ENGINE OFF AND CHOCK THE WHEELS.

Please perform the following inspection to determine if further action is necessary:

1. Locate the stop arm date code in the following location:

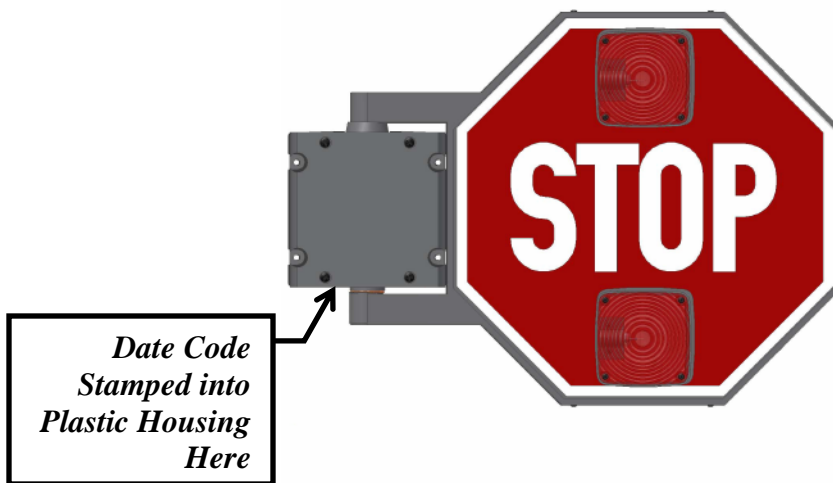


Figure 1a

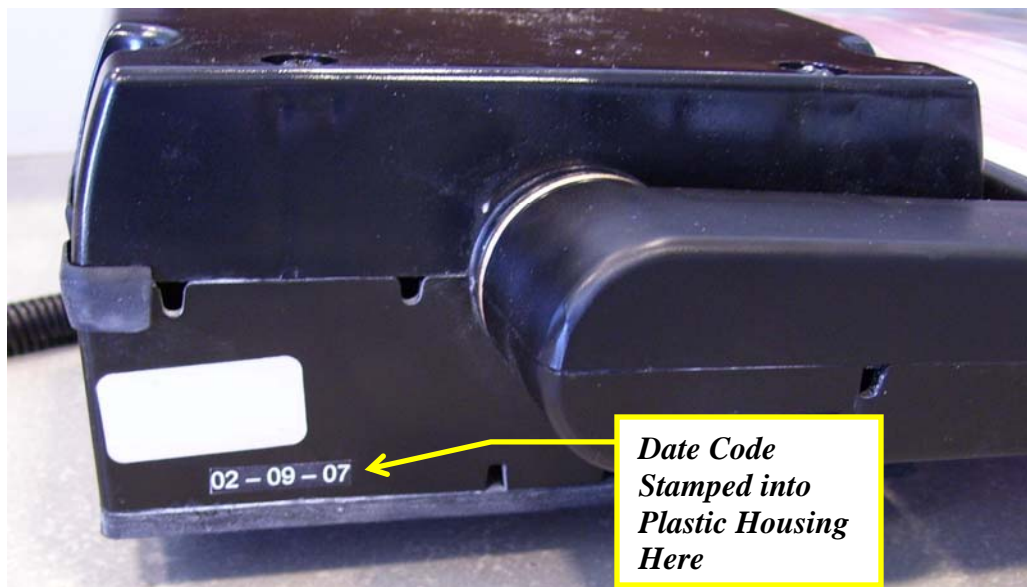


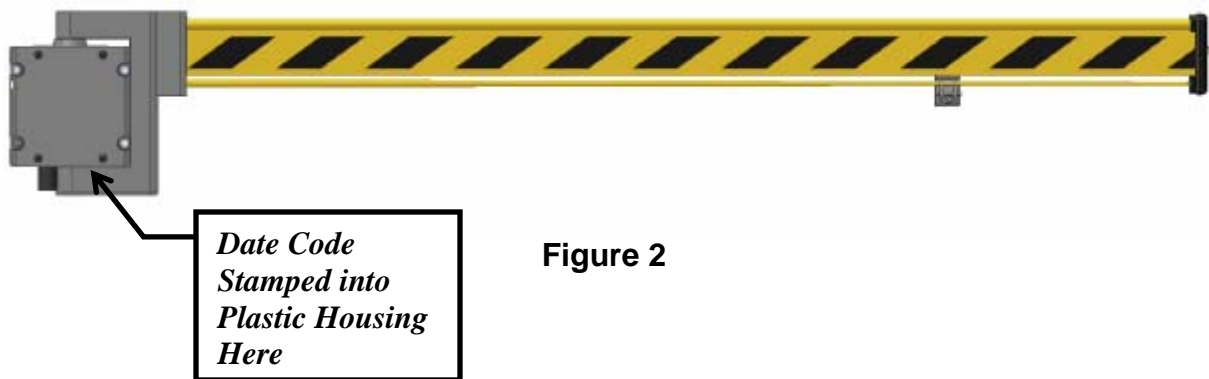
Figure 1b

2. If the date code falls within the range indicated in Table 1, you must repair the stop arm.

START	END
12-21-05	04-25-06
<i>or</i>	
06-02-06	08-28-06

Table 1

3. Locate the crossing gate date code in the following location:



4. If the date code falls within the range indicated in Table 1, you must repair the crossing gate.

Repair instructions are included in the Recall Service Kit. Click on the following link to download a PDF version of the repair instructions:

(Insert Hyperlink Here)

END OF SERVICE PROCEDURE

PARTS INFORMATION

Part Number	Part Description	Quantity
8900198R91	KIT,RECALL BASE AIR SUPPLY, TRANSPEC	1 or 2 as per inspection

LABOR INFORMATION

<u>Operation No.</u>	<u>Description</u>	<u>Time</u>
A40-07502-1	<i>Repair of Crossing Gate or Stop Arm</i>	0.4 hr
A40-07502-2	<i>ADD ON, to repair additional Gate or Arm.</i>	0.2 hr
A40-07502-3	<i>Inspection Only</i>	0.3 hr

A bus may require repair of both the crossing gate **and** the stop arm, in which case, you are allotted a total of 0.6 hr to complete the repair.

CAMPAIGN IDENTIFICATION LABEL

*Each vehicle corrected in accordance with this campaign **must be** marked with a S00109 Campaign Identification Label.*

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

DO NOT REMOVE
IC CORPORATION
Campaign No.
VIN
Eng. #
COMPLETED
Service Location Code #
DO NOT REMOVE

ADMINISTRATIVE/DEALER RESPONSIBILITIES (U.S. & POSSESSIONS)

Proceed immediately to make necessary correction to units in inventory. **All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery.** If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified **IMMEDIATELY** from your dealer location.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward. The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately **repaired** within a reasonable time after the owner has tendered it for repair. A failure to adequately repair

within **60 days** after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to **replacement** with an identical or reasonable equivalent vehicle at no charge, or to a **refund** of the purchase price less a reasonable allowance for depreciation.

However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date. To avoid having to replace an owner vehicle or refund the purchase price, every effort must be made to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible.

During the recall process, a listing of owner names and addresses will be furnished to the involved dealers to enable dealers to follow up with owners and have the vehicles corrected. You must limit the use of this listing to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

POSSIBLE CUSTOMER REIMBURSEMENT

There may be an occasion when a customer was charged for repairs related to this Recall prior to the Recall being released. The customer letter contains a statement for the customer to contact the Dealer if they believe they are entitled to reimbursement costs. The Dealer should follow the Customer Reimbursement guidelines in Warranty Policy Letter 03-001G. The Warranty Procedures and Administrative Policies manual (CTS1100) is in the process of being updated to include the information in Policy Letter 03-001G.

WARRANTY CLAIMS

Refer to Dealer Warranty Manual for procedures to conduct Recall Campaigns.

It is important that the Recall Coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44:

GROUP	NOUN	C	WARR.	TP	PAD
GROUP Enter number G—	NOUN Leave blank	C (CAUSE) Enter either 1, 2, 3. (see below)	WARRANTY (Warranty Code) Enter 40.	TYPE PART Enter P for type part causing failure.	PAD Enter 100
		1. Inspected (No repair required).			
		2. Inspected and repaired.			
		3. Defective part from parts stock.			

ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY (EXPORT)

Proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified from your distributor location.

Export locations are to submit warranty claims in the usual manner making reference to this Recall number.

We ask for your full cooperation and follow-up to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

INTERNATIONAL TRUCK AND ENGINE CORPORATION