

VEHICLE RECALL

G-05506
April 2005

SUBJECT: SAFETY RECALL (Canada, EXPORT)
The Entrance Door Pin on certain CE school bus
models built between 11-18-2004 and 02-10-2005

DEFECT DESCRIPTION

During assembly, a spring pin may have been substituted for the cotter pin retainer in the exterior locking control of some Canadian CE school buses built with an optional external entrance door control.

The spring pin could slip out of place and jam the operation of the door lever, preventing the door from being opened from the outside or inside of the bus. This jamming of the door may occur without warning, and may result in an unreasonable risk to motor vehicle safety. This involves evacuation concerns relating to people transport.

MODELS INVOLVED

This safety recall involves certain CE school buses built 11-18-2004 thru 02-10-2005 at the Tulsa, Oklahoma Bus Assembly Plant with an optional locking control on the entrance door.

PARTS INFORMATION

Part Number	Part Description	Quantity
103361	Cotter Pin, 1/16 x 1/2	1

PARTS HAVE BEEN SHIPPED TO VEHICLE OWNERS.

SERVICE PROCEDURE



WARNING:

To prevent serious eye injury, always wear safe eye protection when you perform vehicle maintenance or service.



WARNING:

To avoid property damage, personal injury, or death when servicing the vehicle, park on a flat level surface, set the parking brake, turn the engine off and chock the wheels.

1. Remove 2 screws securing dash at windshield. See figure 1.
2. Remove 4 screws securing dash to heater. See figure 1.

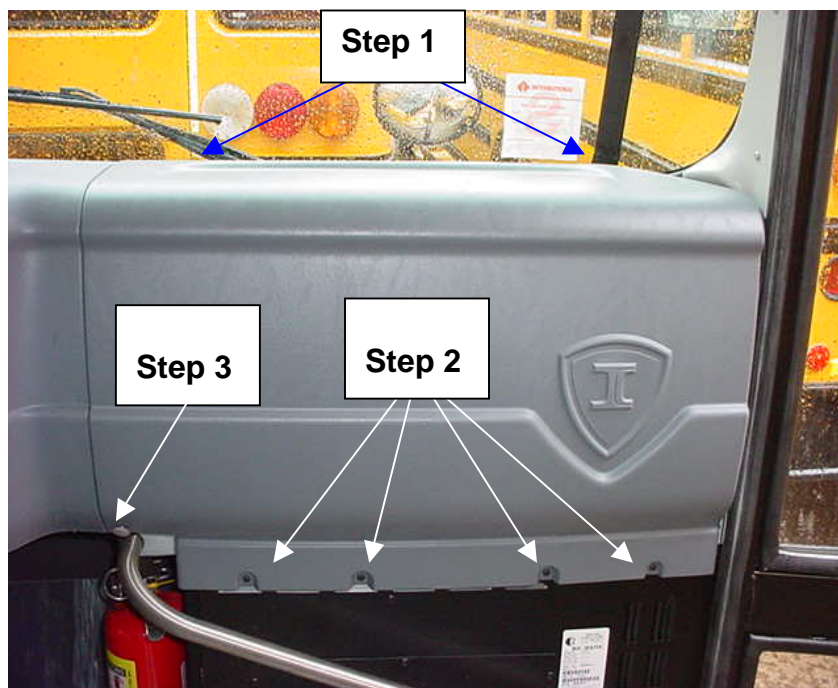
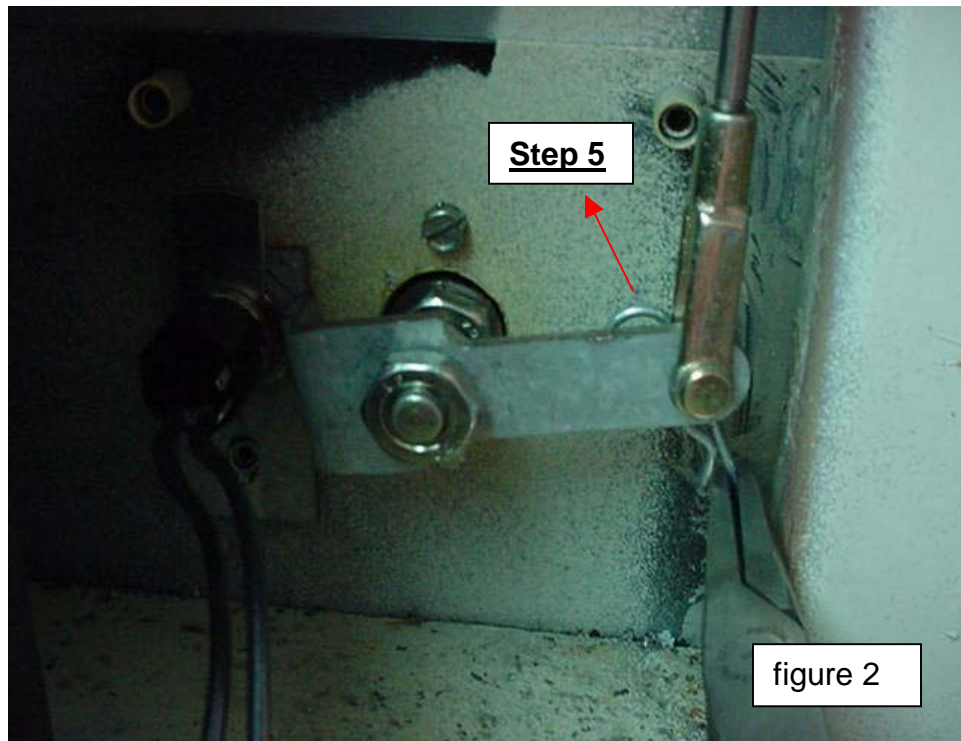
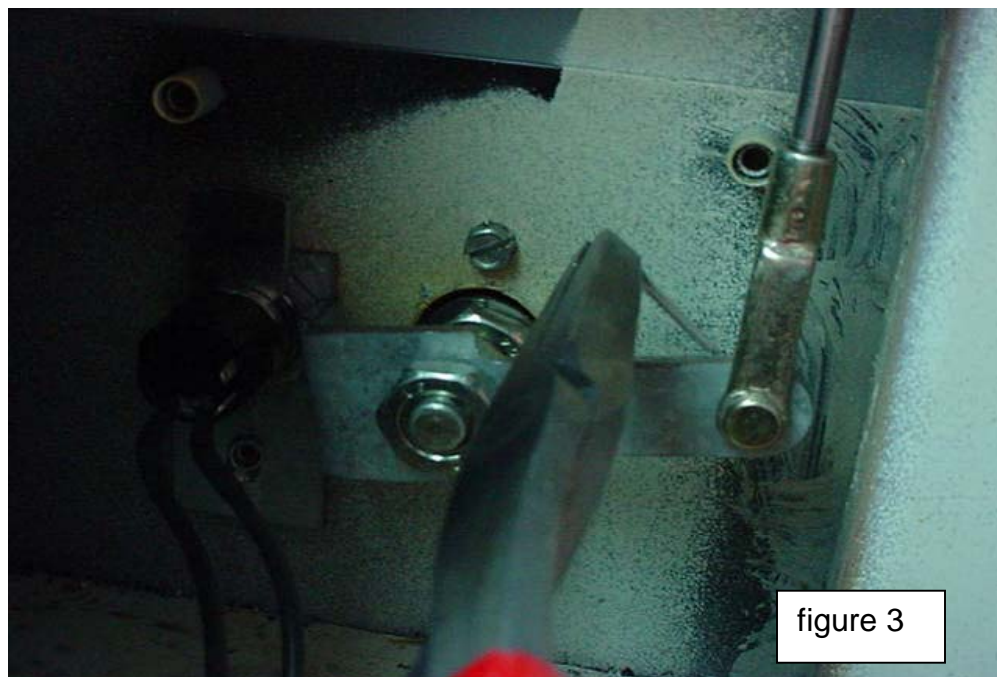


figure 1

3. Remove button cap and screw with retaining nut on backside. See Figure 1.
4. Remove dash to expose cable assembly.
5. Remove Spring Pin. See figure 2.

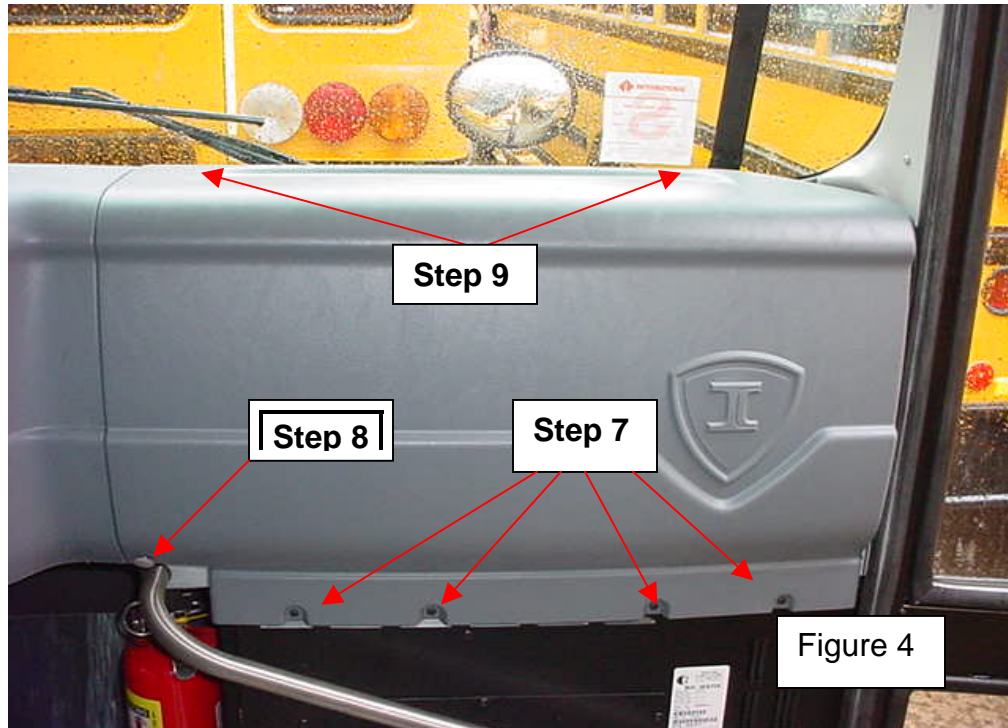


6. Replace spring pin with cotter pin and spread ends to prevent extraction. See figure 3.



7. Replace dash by reinstalling 4 bottom screws. See figure 4.

8. Align bottom left hand of dash with center dash. Insert screw and secure with retaining nut. Replace button cap. See figure 4.
9. Reinstall the screws that secure the dash at windshield - **do not over-tighten**. See figure 4.



END OF SERVICE PROCEDURE

LABOR INFORMATION

Labor Operation Number	Description	Time (Hours)
A40-05506-1	Inspect, replace pin, complete paperwork.	0.3

ADMINISTRATIVE/DEALER RESPONSIBILITIES (CANADA & POSSESSIONS)

Proceed immediately to make necessary correction to units in inventory. **All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery.** If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified **IMMEDIATELY** from your dealer location.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

To avoid having to replace an owner vehicle or refund the purchase price, every effort must be made to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible.

During the recall process, a listing of owner names and addresses will be furnished to the involved dealers to enable dealers to follow up with owners and have the vehicles corrected.

WARRANTY CLAIMS

Refer to Dealer Warranty Manual for procedures to conduct Recall Campaigns.

It is important that the Recall Coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44:

GROUP	NOUN	C	WARR.	TP	PAD
GROUP Enter number G—	NOUN Leave blank	C (CAUSE) Enter either 1, 2, 3. (see below)	WARRANTY (Warranty Code) Enter 40.	TYPE PART Enter P for type part causing failure.	PAD Enter 100
		1. Inspected (No repair required).			
		2. Inspected and repaired.			
		3. Defective part from parts stock.			

ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY (EXPORT)

Proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified from your distributor location.

Export locations are to submit warranty claims in the usual manner making reference to this recall number.

We ask for your full cooperation and follow-up to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.