



IC Corporation

751 South Harkrider, Conway, Ar 72302

A SUBSIDIARY OF INTERNATIONAL
TRUCK AND ENGINE CORPORATION

Dear IC Corporation Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC® has decided that a defect which relates to motor vehicle safety exists in certain CE, FE and RE school and commercial buses built 3/12/2004 thru 11/29/2006 with side emergency doors.

REASON FOR THIS RECALL

The side emergency door holdback mechanism may not be installed in the proper location. This may cause the mechanism to hold the door in the closed position.

RISK TO MOTOR VEHICLE SAFETY

If the door is held in the closed position, it may not perform its intended emergency function, possibly resulting in property damage, personal injury or death.

ACTIONS YOU SHOULD TAKE

PLEASE PERFORM THE INSPECTION PROCEDURE (enclosed) TO DETERMINE IF FURTHER REPAIR IS REQUIRED.

If you wish to perform the repair yourself, instructions are attached to this notice.

If you DO NOT wish to perform this service yourself, please contact your local IC dealer to schedule an appointment to have your vehicle inspected and/or repaired.

Further repair may involve the relocation of the existing side emergency door holdback mechanism.

Dealers will have instructions to inspect and/or repair your vehicle by **3/30/2007**.

This will be performed *free of charge* and may take approximately *30 minutes* to complete.

IF YOU DO NOT OWN THIS VEHICLE

Please fill out the enclosed green **Authorization for Recall Service** card so you will not be contacted again regarding this recall.

IF YOU NEED ASSISTANCE

Questions or comments can be directed to:

IC Corporation
PO BOX 6000
Conway, AR 72033

Or by email to:

shawn.finkbeiner@ic-corp.com

If you believe that IC has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the *Owner Assistance Guide* section in your Owner's Manual or call toll free 1-800-448-7825.

You may also wish to submit a complaint to:

Administrator
National Highway Traffic Safety Administration,
400 Seventh Street, S.W.
Washington, D.C., 20590

or call the toll-free Vehicle Safety Hot-Line at 1-888-327-4236 (TTY:1-800-424-9152) or go to <http://www.safercar.gov>.

LESSOR REQUIREMENTS

Federal regulations require that any vehicle lessor receiving this Recall notice must forward a copy of this notice to the lessee within ten days.

REIMBURSEMENT ELIGIBILITY

If you have previously paid for repairs as a result of this defect, you may be entitled to recovery of those expenses. See the attached instructions or contact your dealer for details

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

Sincerely,

IC CORPORATION