



INTERNATIONAL TRUCK AND ENGINE CORPORATION  
4201 WINFIELD ROAD, WARRENVILLE, IL 60555

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TRUCK GROUP

**SAFETY RECALL 03508**

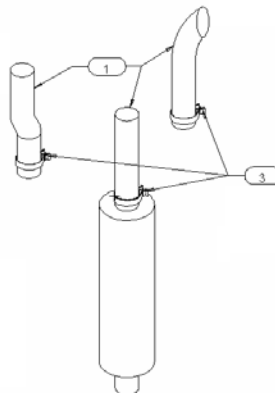
May 2003

Dear International Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International has decided that a defect related to motor vehicle safety exists in the **single band clamp** on the tail pipe of 9000 Series tractors built 11/15/2002 through 3/12/2003 (see figure 1). This defect exists on vehicles built with Caterpillar engines. The vehicle identified on the enclosed card fits this description and our records show that you own this vehicle. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

**REASON FOR THIS RECALL**

The single band clamp (item 3) loses its clamping ability, while under normal driving conditions, causing the tail pipe (item 1) to loosen and potentially fall off of the vehicle. It will be replaced with a double band type clamp.



**RISK TO MOTOR VEHICLE SAFETY:**

The pipe could come off without warning and get into the path of other vehicles on the highway, possibly resulting in **a motor vehicle accident, and possible property damage, personal injury or death.**

## **ACTION YOU SHOULD TAKE**

1. **Our records show that you are the owner** of the vehicle identified on the enclosed card. **If you are not the owner**, please read paragraph number 4.
2. **Please contact your local International dealer**, with your recall card in hand, to schedule an appointment to have your vehicle repaired. **All vehicles involved in this recall must have the service procedure completed.** Dealers will have parts and instructions to make the repair by 5/23/03. This repair will be performed without charge to you and will take approximately 0.3 hour. Have your dealer verify and correct your address if necessary.

If your local International dealer performs the repair, they will submit a warranty claim; therefore, you **DO NOT** have to mail in the campaign card.

3. **If the vehicle will not or cannot be corrected**, please mark on the enclosed card under "CHECK ONE", the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
4. **In the event you do not own the vehicle** described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

## **IF YOU NEED ASSISTANCE**

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Auto Safety Hot-Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

**We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.**

**INTERNATIONAL TRUCK AND ENGINE CORPORATION**