



INTERNATIONAL TRUCK AND ENGINE CORPORATION

455 NORTH CITYFRONT PLAZA DRIVE, CHICAGO, IL 60611

TELEPHONE 312-836-2000

TRUCK GROUP

SAFETY RECALL 01514

October, 2001

Dear International Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International has determined that an operational defect, which relates to motor vehicle safety, exists in the software that controls the headlights on all 4300 and 4400 models built from 10/24/00 through 9/19/01. If you are not the owner, we need your help finding the current owner; **please** read paragraph number 4 under "ACTIONS YOU SHOULD TAKE."

REASONS FOR THIS RECALL

DEFECT DESCRIPTION

There are two separate software fuses within the Electrical System Controller (ESC) that control the low and high beam headlights. A software problem within the ESC can cause the circuit for the low beam or the circuit for the high beam headlights to fuse or open, resulting in loss of either the low or high beam headlights or possibly even both. Repeated switching from low to high or from high to low beam headlights can induce this condition. If the low/high beam headlight circuit fuses, the software will turn off the low/high beam headlights for a half second and then try to turn on the lights again. If the software determines that the fault is still present, it will turn the low/high beam headlights off for a second. As long as the fault is still present, the off time will increase in doubling increments to a maximum off time of 512 seconds. If the fault is still present at this point, the low/high beam headlights will be turned off and the software will not try to turn on the lights again until the ignition key is turned off and then back on again.

RISK TO MOTOR VEHICLE SAFETY

A headlight fusing condition could occur without warning to the driver and potentially leave the driver in a blackout situation (without headlights) while operating the vehicle in the dark. **WARNING: A headlight blackout condition could cause a vehicular accident, possibly resulting in property damage, personal injury or death.**

ACTIONS YOU SHOULD TAKE

1. **Our records show that you are the owner** of the vehicle identified on the enclosed card. **If you are not the owner**, please read paragraph number 4.
2. **Please contact your local International dealer**, with your recall card in hand, to schedule an appointment to have your vehicle repaired. All vehicles must have the Electrical System Controller reprogrammed. International dealers will not charge you for this repair and your vehicle should be completed in approximately one half an hour.
3. **If the vehicle will not or cannot be corrected**, please mark on the enclosed card under "CHECK ONE", the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
4. **In the event you do not own the vehicle** described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this Safety Recall.

IF YOU NEED ASSISTANCE

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual, or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the Administration's toll-free Auto Safety Hot-Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We urge your prompt attention to the correction of this safety defect and apologize for any inconvenience this may cause.

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