



# VEHICLE RECALL

**G-04506**  
**June 2004**

**SUBJECT: SAFETY RECALL (U.S., EXPORT)**  
**SEAT BELT BUCKLES ON CERTAIN 4000, 7000, and**  
**8000 Series Models built 3/22/2004 thru 4/5/2004**

## **DEFECT DESCRIPTION**

A seat belt latch component that engages the **seat belt buckle** tongue may break without warning. This break may happen under nominal seat belt buckle loads, which could result in the buckle separating from the latch without warning. In a severe braking event or a vehicle accident, this may result in **property damage, personal injury or death.**

## **MODELS INVOLVED**

This Safety Recall involves certain 4000, 7000, and 8000 Series Models built 3/22/04 thru 4/5/2004.

## **OWNER NOTIFICATION**

International Truck and Engine Corporation will notify owners of these vehicles about this campaign. A copy of the owner letter is attached. During the recall process, a listing of owner names and addresses will be furnished to the involved dealers to enable dealers to follow up with owners and have the vehicles corrected. You must limit the use of this listing to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

## **PARTS INFORMATION**

The parts that may be required for this recall are:

<b>Part Number</b>	<b>Part Description</b>	<b>Quantity</b>
<b>3549505C2</b>	Belt Buckle, Static Seat, LH	As Required
<b>3549506C2</b>	Belt Buckle, Static Seat, RH	As Required
<b>3549507C92</b>	Belt Buckle, Air Seat w/ Tether	As Required
<b>3549508C93</b>	Belt, Safety, Center Occupant	As Required

Please follow the inspection procedure to determine which of the above parts are required per vehicle.

***The projected distribution of the following parts among the recall population is as follows:***

<b>Part Number</b>	<b>Part Description</b>	<b>% of Population</b>
<b>3549505C2</b>	Belt Buckle, Static Seat, LH	1
<b>3549506C2</b>	Belt Buckle, Static Seat, RH	46
<b>3549507C92</b>	Belt Buckle, Air Seat w/ Tether	33
<b>3549508C93</b>	Belt, Safety, Center Occupant	21

***PLEASE ONLY ORDER ACCORDING TO POPULATION PERCENTAGES TO AVOID PARTS BACK ORDERS!***

***Destroy and discard all removed parts locally.***

## **SERVICE PROCEDURE**



**WARNING:**

***TO PREVENT SERIOUS EYE INJURY, ALWAYS WEAR SAFE EYE PROTECTION WHEN YOU PERFORM VEHICLE MAINTENANCE OR SERVICE.***

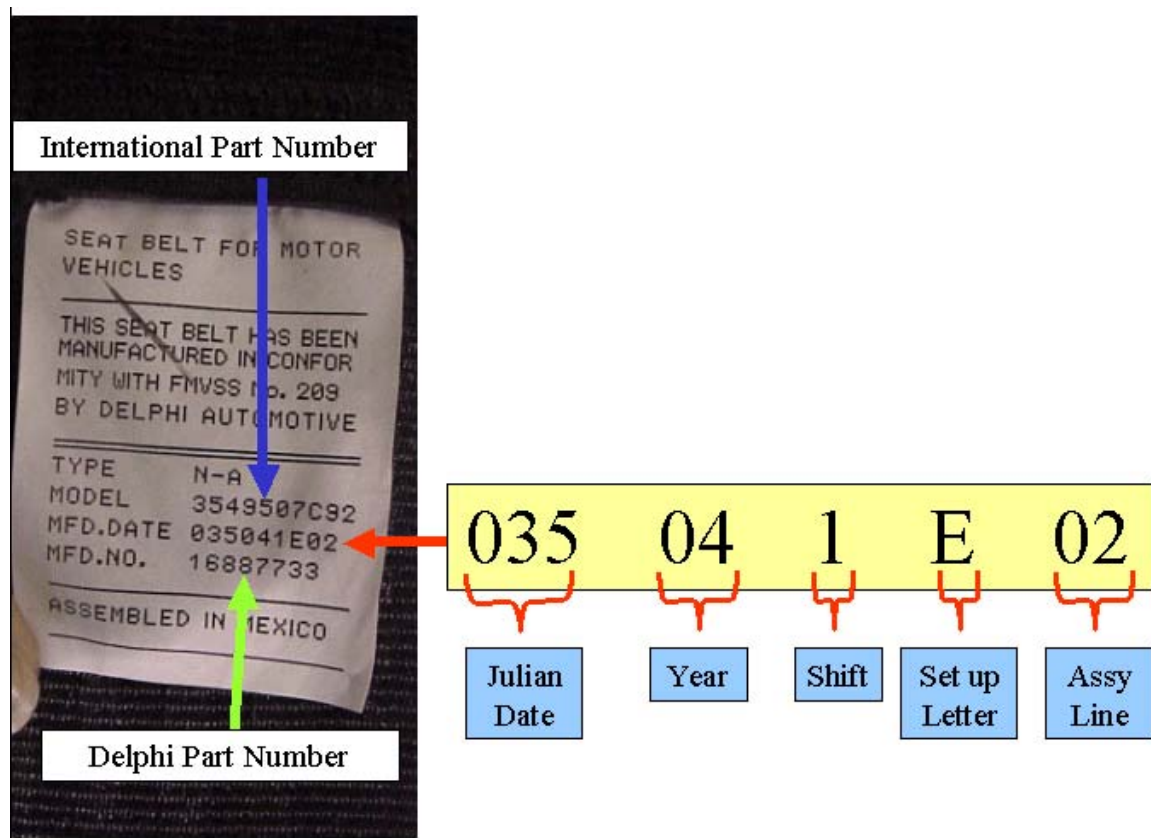


**WARNING:**

***TO PREVENT UNEXPECTED MOVEMENT OF THE VEHICLE AND POSSIBLE SERIOUS PERSONAL INJURY OR DEATH, BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS.***

**SEAT BELT INSPECTION PROCEDURE**

1. To determine which seat belts are to be replaced, refer to Figure 1.



**Figure 1**

2. Locate the identification tag on each seat belt latch.

3. Locate the International part number of the seat belt latch. "MODEL," in the figure above. If it corresponds to any of the following part numbers, then continue to step 4. If not, this seat belt latch DOES NOT need changed.

<b>3549505C2</b>
<b>3549506C2</b>
<b>3549507C92</b>
<b>3549508C93</b>

**Table 1**

4. Locate the date of manufacture of the latch. "MFD.DATE," in Figure 1.
- a. The first three (3) digits, the JULIAN DATE, is the number day of the year, for example January 31 would be represented as, "031," while February 1 would be represented as, "032," on up to December 31 which would be, "365." The example in Figure 1 corresponds to February 4.*
  - b. The next two (2) digits represent the year. The example in Figure 1 corresponds to 2004. All suspect belts were manufactured in 2004.*
5. If the Julian date is any of the following, in Table 2, continue to step 6, otherwise, this seat belt latch assembly does not need changed.

078
079
080
081
082
083
084
085
086
087
088
099
090
091

**Table 2**

6. Remove and replace the seat belt latch assembly that corresponds to the information above. Torque all seat belt mounting bolts to **26-35LbF-Ft (34-47.5Nm)**.

## **END OF SERVICE PROCEDURE**

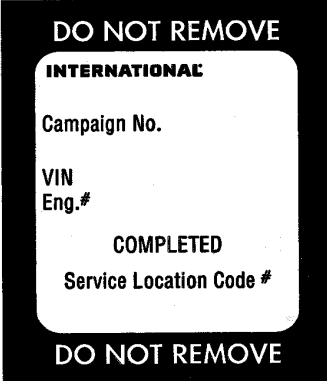
## LABOR INFORMATION

<u>Operation No.</u>	<u>Description</u>	<u>Time</u>
A40-04506-1	<i>R &amp; R ONE (1) Seat Belt</i>	0.5 Hr
A40-04506-2	<i>Add on for each additional Seat Belt</i>	0.3 Hr

## CAMPAIGN IDENTIFICATION LABEL

*Each vehicle corrected in accordance with this campaign **must be** marked with a CTS-1075 Campaign Identification Label.*

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.

A rectangular label with a black border. At the top and bottom, it says "DO NOT REMOVE" in white capital letters. In the center, there is a white rectangular area with a black border. Inside this white area, the word "INTERNATIONAL" is printed in bold black capital letters. Below it, there are two lines of text: "Campaign No." and "VIN Eng.#". At the bottom of the white area, the word "COMPLETED" is printed in bold black capital letters, followed by "Service Location Code #".

## ADMINISTRATIVE/DEALER RESPONSIBILITIES (U.S. & POSSESSIONS)

Proceed immediately to make necessary correction to units in inventory. **All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery.** If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified **IMMEDIATELY** from your dealer location.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately **repaired** within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within **60 days** after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to **replacement** with an identical or reasonable equivalent vehicle at no charge, or to a **refund** of the purchase price less a reasonable allowance for depreciation.

However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

To avoid having to replace an owner vehicle or refund the purchase price, every effort must be made to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible.

## **WARRANTY CLAIMS**

Refer to Dealer Warranty Manual for procedures to conduct Recall Campaigns.

It is important that the Recall Coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44:

	GROUP	NOUN	C	WARR.	TP	PAD
GROUP Enter number G—						
NOUN Leave blank						
C (CAUSE) Enter either 1, 2, 3. (see below)						
1. Inspected (No repair required).						
2. Inspected and repaired.						
3. Defective part from parts stock.						
WARRANTY (Warranty Code) Enter 40.						
TYPE PART Enter P for type part causing failure.						
PAD Enter 100						

## **ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY (EXPORT)**

Proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified from your distributor location.

Export locations are to submit warranty claims in the usual manner making reference to this recall number.

We ask for your full cooperation and follow-up to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

## **INTERNATIONAL TRUCK AND ENGINE CORPORATION**