



# VEHICLE RECALL

**G-03516**  
**August 2004**

**SUBJECT: INTERIM ACTION**

**SAFETY RECALL (U.S., EXPORT)  
FRONT DRIVE SHAFT on 4800 4x4's with FABCO  
TC-200 TRANSFER CASES built 6/30/1999 thru  
5/8/2002**

**DEFECT DESCRIPTION**

An excessive front driveshaft angle may cause accelerated wear and failure of the driveshaft and related components. The front driveshaft can possibly become separated from the vehicle without warning and get into the path of other vehicles on the highway, possibly resulting in property damage, personal injury, or death.

**MODELS INVOLVED**

This Safety Recall involves 4800 4x4 models with a Fabco TC-200 transfer case (feature code 13TJZ ONLY) built 6/30/1999 through 5/8/2002.

**OWNER NOTIFICATION**

International Truck and Engine Corporation will notify owners of these vehicles about this Interim Action.

***If owners operate their vehicles at highway speeds for extended periods of time, they are given the option of removing the front driveshaft or limiting their road speed (please see the attached owner notification letter). In cases where owners desire to have the shaft removed (or installed) but do not wish to perform the service themselves, the instructions below are being provided.***

***The final remedy is not expected to be available until the end of 2004.***

During the recall process, a listing of owner names and addresses will be furnished to the involved dealers to enable dealers to follow up with owners and have the vehicles corrected. You must limit the use of this listing to this

campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

## **PARTS INFORMATION**

The part required for this interim action is:

Part Number	Part Description	Quantity
1658834C91	KIT U-JT STRAP & BOLT 1610	2

## **SERVICE PROCEDURE**



### **WARNING:**

***TO PREVENT SERIOUS EYE INJURY, ALWAYS WEAR SAFE EYE PROTECTION WHEN YOU PERFORM VEHICLE MAINTENANCE OR SERVICE.***



### **WARNING:**

***TO PREVENT UNEXPECTED MOVEMENT OF THE VEHICLE AND POSSIBLE SERIOUS PERSONAL INJURY OR DEATH, BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS.***

### **FRONT DRIVESHAFT REMOVAL**

1. Remove **front** driveshaft only.
2. Ensure no parts remain loose.

### **FRONT DRIVESHAFT INSTALLATION**

3. Install existing driveshaft.
4. Use new bolts and straps as necessary.

## **END OF SERVICE PROCEDURE**

## LABOR INFORMATION

<u>Operation No.</u>	<u>Description</u>	<u>Time</u>
A40-03516-1	<b>REMOVE FRONT DRIVESHAFT</b>	0.5 Hr
A40-03516-2	<b>INSTALL FRONT DRIVESHAFT</b>	0.5 Hr

## CAMPAIGN IDENTIFICATION LABEL

*There is NO campaign ID label required for this interim action.*



## ADMINISTRATIVE/DEALER RESPONSIBILITIES (U.S. & POSSESSIONS)

Proceed immediately to make necessary correction to units in inventory. **All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery.** If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified **IMMEDIATELY** from your dealer location.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately **repaired** within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within **60 days** after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to **replacement** with an identical or reasonable equivalent vehicle at no charge, or to a **refund** of the purchase price less a reasonable allowance for depreciation.

However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

To avoid having to replace an owner vehicle or refund the purchase price, every effort must be made to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible.

## **WARRANTY CLAIMS**

Refer to Dealer Warranty Manual for procedures to conduct Recall Campaigns.

It is important that the Recall Coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44:

	GROUP	NOUN	C	WARR.	TP	PAD
GROUP Enter number G—						
NOUN Leave blank						
C (CAUSE) Enter either 1, 2, 3. (see below)						
1. Inspected (No repair required).						
2. Inspected and repaired.						
3. Defective part from parts stock.						
WARRANTY (Warranty Code) Enter 40.						
TYPE PART Enter P for type part causing failure.						
PAD Enter 100						

## **ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY (EXPORT)**

Proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified from your distributor location.

Export locations are to submit warranty claims in the usual manner making reference to this recall number.

We ask for your full cooperation and follow-up to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

## **INTERNATIONAL TRUCK AND ENGINE CORPORATION**