

VEHICLE RECALL

**G-06503
May 2006**

SUBJECT: SAFETY RECALL (U.S., EXPORT)

**Ricon Wheelchair Lift Arm on certain IC, CE, FE, & RE
Bus models built between 06/12/2005 and 03/29/2006.**

DEFECT DESCRIPTION

The vertical lift arms on Ricon wheelchair lift models 1200, 2000, and 5500, built between June 12, 2005 and July 1, 2005, and with specific serial numbers, may have a defective weld. The defective weld may result in a crack in the vertical lift arm, thereby causing the wheelchair lift to not deploy or to not stow properly. In the event this occurs during passenger loading or unloading, it may not be possible to close the lift door, which would prevent the interlock from allowing the vehicle to move or the ability to load or unload passengers with disabilities from the vehicle. This may result in injury or death.

MODELS INVOLVED

- PB105 (CESB) : 2006, 2007 Model Years
- PC105 (CECB) : 2006 Model Year
- PB205 (FESB) : 2006 Model Year
- PB305 (RESB) : 2006 Model Year
- PB405 (ICSB) : 2007 Model Year

This recall includes only feature codes: 0049GHG, 0049GHH, 0049GLD, 0049GMS, 0049DEK and 0049DEP.

PARTS INFORMATION

This repair may only be performed by an authorized Ricon Dealer. If you are an IC dealer but not a Ricon dealer, you must contact Ricon to arrange for an authorized representative to make the repair. You may visit their website at <http://www.riconcorp.com/> and use the Ricon dealer locator. Do not use the VMI dealer link on the Ricon website, as they are not authorized to make this repair. Alternately, you may contact Ricon directly at (800) 322-2884, then dial

Billy McCoy	extension 3323
Ericka Acevedo	extension 3034
Luis Ballote	extension 3326

Parts will be supplied by Ricon Corporation.

INSPECTION PROCEDURE

If a wheelchair lift serial number is found on this list, both vertical lift arms will be replaced by a Ricon dealer or authorized representative.

Ricon Wheelchair Lift Serial Numbers					
Lift Series	S/N	Item Code	Lift Series	S/N	Item Code
K	186305	K5510-F1020100A	S	187476	S5505-F1020000A
S	186673	S5503-F1020000A	S	187478	S5505-F1020000A
S	186871	S5505-F1020000A	S	187536	S5505-F1020000A
S	187054	S5505-F1020000A	S	187537	S5505-F1020000A
S	187055	S5505-F1020000A	S	187538	S5505-F1020000A
S	187140	S5505-F1020100A	S	187539	S5505-F1020000A
S	187141	S5505-F1020100A	S	187540	S5505-F1020000A
S	187142	S5505-F1020100A	S	187543	S5505-F1020000A
S	187143	S5505-F1020100A	S	187544	S5505-F1020000A
S	187145	S5505-F1020100A	S	187545	S5505-F1020000A
S	187146	S5505-F1020100A	S	187546	S5505-F1020000A
S	187147	S5505-F1020100A	S	187547	S5505-F1020000A
S	187169	S5505-F1020000A	S	187548	S5505-F1020000A
S	187170	S5505-F1020000A	S	187549	S5505-F1020000A
S	187171	S5505-F1020000A	S	187550	S5505-F1020000A
S	187230	S5503-F1020000A	S	187551	S5505-F1020000A
S	187231	S5503-F1020000A	S	187552	S5505-F1020000A
S	187296	S5503-F1020000A	S	187553	S5505-F1020000A
S	187297	S5503-F1020000A	S	187554	S5505-F1020000A
S	187299	S5503-F1020000A	S	187593	S5505-F1020000A
S	187346	S5505-F1020100A	S	187594	S5505-F1020000A
S	187348	S5505-F1020100A	K	187672	K5510-F1020000A
S	187351	S5505-F1020100A	S	188129	S5505-F1020000A
S	187470	S5505-F1020000A	S	188139	S5505-F1020000A
S	187472	S5505-F1020000A	S	188140	S5505-F1020000A
S	187473	S5505-F1020000A	S	188141	S5505-F1020000A
S	187474	S5505-F1020000A	S	188218	S5503-F1020000A
S	187475	S5505-F1020000A	S	188219	S5503-F1020000A

SERVICE PROCEDURE



WARNING:

TO PREVENT SERIOUS EYE INJURY, ALWAYS WEAR SAFE EYE PROTECTION WHEN YOU PERFORM VEHICLE MAINTENANCE OR SERVICE.



WARNING:

TO AVOID PROPERTY DAMAGE, PERSONAL INJURY, OR DEATH WHEN SERVICING THE VEHICLE, PARK ON A FLAT LEVEL SURFACE, SET THE PARKING BRAKE, SHUT THE ENGINE OFF AND CHOCK THE WHEELS.

Because an authorized Ricon dealer or representative will be making this repair, Ricon will provide repair instructions and parts. If a lift has a serial number on the list, then contact Ricon Corporation. Please provide them with the VIN of the bus as well as the lift serial number.

End of Service Procedure

LABOR INFORMATION

If a customer brings a bus in for inspection, and the lift serial number is not found on the list of suspect serial numbers, and the IC dealer is not a Ricon dealer, this labor code may be used to bill for the inspection. If the serial number is on the list, and the IC dealer is also a Ricon dealer, then Ricon will be billed for the inspection and the repair according to Ricon's instructions. All billing for repairs will be made directly to Ricon Corporation (standard Ricon warranty claim). International is not stocking repair parts. They will be supplied by Ricon. You may contact Larry McNutt, 800-322-2884, extension 3075 if necessary.

Labor Code	Description	Time (hours)
A40-06503-1	Inspection Only-See instructions above	0.3

CAMPAIGN IDENTIFICATION LABEL

*Each vehicle corrected in accordance with this campaign **must be** marked with a S00109 Campaign Identification Label.*

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.



ADMINISTRATIVE/DEALER RESPONSIBILITIES (U.S. & POSSESSIONS)

Proceed immediately to make necessary correction to units in inventory. **All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery.** If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified **IMMEDIATELY** from your dealer location.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward. The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately **repaired** within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within **60 days** after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately

repaired within 60 days, the owner may be entitled to **replacement** with an identical or reasonable equivalent vehicle at no charge, or to a **refund** of the purchase price less a reasonable allowance for depreciation.

However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date. To avoid having to replace an owner vehicle or refund the purchase price, every effort must be made to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible.

During the recall process, a listing of owner names and addresses will be furnished to the involved dealers to enable dealers to follow up with owners and have the vehicles corrected. You must limit the use of this listing to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

WARRANTY CLAIMS

Refer to Dealer Warranty Manual for procedures to conduct Recall Campaigns.

It is important that the Recall Coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44:

	GROUP	NOUN	C	WARR.	TP	PAD
GROUP Enter number G—						
NOUN Leave blank						
C (CAUSE) Enter either 1, 2, 3. (see below)						
1. Inspected (No repair required).						
2. Inspected and repaired.						
3. Defective part from parts stock.						
WARRANTY (Warranty Code) Enter 40.						
TYPE PART Enter P for type part causing failure.						
PAD Enter 100						

ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY (EXPORT)

Proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified from your distributor location.

Export locations are to submit warranty claims in the usual manner making reference to this Recall number.

We ask for your full cooperation and follow-up to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.