

# IC Corporation

## RECALL NOTICE

**IC CORPORATION RECALL # 02302**  
**NHTSA RECALL # 02V-200**

**August 2002**

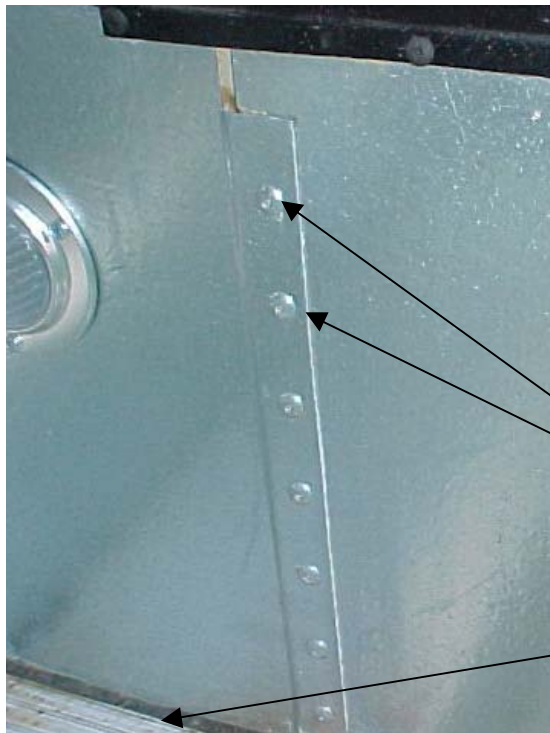
**Dear IC Corporation Bus Customer** (formerly American Transportation Corporation):

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. IC Corporation has determined that the vertical stepwell joint in the RE school bus entrance door may fail to conform to federal regulation requirements (49 CFR 571.221 S5, also known as FMVSS No.221, Section S5).

The affected RE model school buses were built from January 1, 2001 through June 12, 2002. The vehicle identified on the enclosed card fits this description and our records show you as the owner of this vehicle.

### **DEFECT DESCRIPTION**

On some of the subject RE buses, if the vertical joints on the forward and rear side of the stepwell are assembled with rivets only, at a spacing of about two inches, the stepwell is incorrectly assembled and will not meet joint strength requirements per the above regulation. See pictures below that show the location and types of joints.



### **Picture # 1 (NON-COMPLIANT)**

**Picture of riveted vertical joint on the forward side of the entrance door stepwell that reaches from the second step to the floor trim. This same joint is duplicated on the rear side of the stepwell. This picture shows the vertical joint assembled with rivets at a spacing of about two inches and does not meet the requirements of the regulation.**

**Rivets**

**Second Step**



**Picture # 2 (COMPLIANT)**

Picture of welded vertical joint on the rear side of the entrance door stepwell that reaches from the second step to the floor trim. This same joint is duplicated on the forward side of the stepwell. This picture shows welded joint with a trim part covering the seam. This joint is compliant and is not involved in the recall.

**ACTIONS YOU SHOULD TAKE:**

If the joint is assembled with rivets spaced at approximately two inch increments (no additional screws or rivets) the joint must be repaired (reference Picture # 1). Follow the repair procedures stated below.

If the joint is not assembled with rivets and has a trim panel with a few screws (reference Picture # 2), it does not require repair. Please complete and return the enclosed “**AUTHORIZATION FOR RECALL SERVICE**” card with box # 1 checked (Inspected - No corrections necessary).

**REPAIR PROCEDURE:**

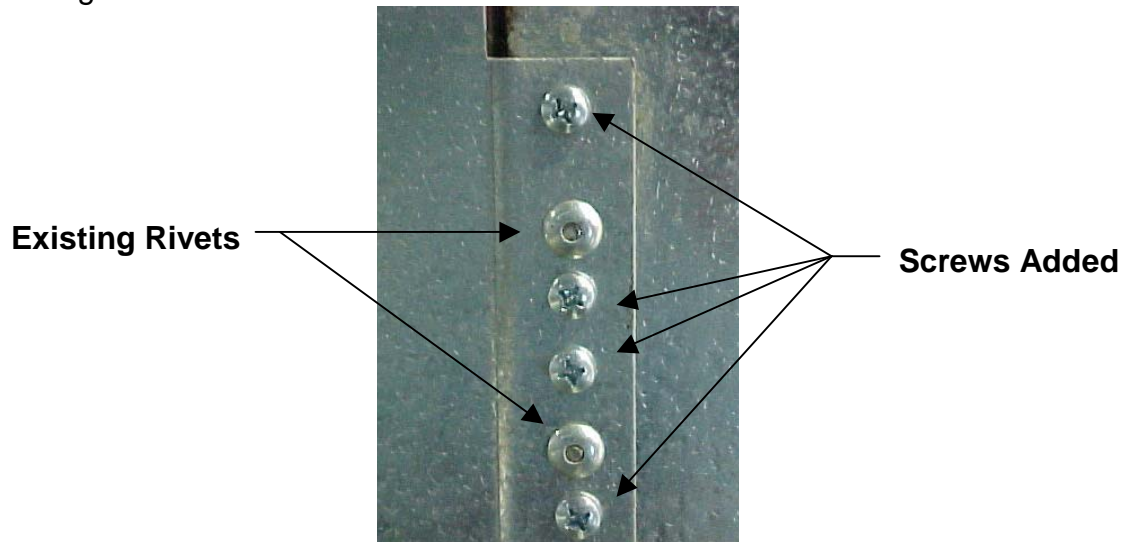
Your dealer will make this correction for you at no cost. Contact your dealer to make the arrangements to repair your unit.

If you desire to make this repair yourself, you may purchase the parts from the dealer or your local hardware center. When you invoice us for the cost of labor you may add the cost for miscellaneous materials that will include the cost of the screws. If the miscellaneous materials exceed \$3.00 per unit, a receipt must be attached to the invoice. If for some reason you are unable to obtain the screws from your local dealer or hardware center, you may return the “**AUTHORIZATION FOR RECALL SERVICE**” card with box # 8 checked and we will ship the screws directly to you at no charge. Please verify that your shipping address is correct. P.O. Box number for shipping is not acceptable. We need a street or road address.

**WARNING:** To prevent serious eye injury, always wear safe eye protection when you perform this repair.

This repair procedure involves adding approximately 26 screws, (13 per side) to the vertical joints. No special tools are required. Pilot holes must be drilled prior to installing the screws using a 3/16-inch (#10) bit. Screws are to be located as follows. Insert one screw approximately 1 inch above the top rivet but no closer than about ½ inch from the top edge of the metal piece on the forward joint and not to interfere with the floor trim

piece on the rear side of the stepwell. Then insert two screws evenly spaced between the existing rivets.



**Example Showing Repair to the Forward Joint By Adding Screws**

**LABOR:**

To install fasteners and complete paper work	0.5 hrs.
Inspection only (includes) paper work when no repair is required	0.2 hrs

**PARTS:**

<b><u>PART NUMBER</u></b>	<b><u>PART DESCRIPTION</u></b>	<b><u>QUANTITY</u></b>
91301600*	Screw #12 x ¾ inch	26

\*The same screw that is only 5/8 long is an approved substitute.

**RECALL CLAIMS:**

**For Repairs Performed By Customer or Non Authorized Dealers**

To assist in processing the recall, it is important that you provide an invoice with the following information.

**Body Serial #:    Vin #:    Recall Campaign #:    Facilities Repair Labor rate**

**Parts Cost** (if materials exceed \$3.00 per unit, you must include copy of receipt)

All correspondence must be returned to IC Corporation, PO Box 6000, Conway, Arkansas, 72033, Attn: Compliance Department.

**WHAT YOUR IC CORPORATION DEALER/SUPPORT DEALER or AMERICAN TRANSPORTATION DEALER WILL DO**

Your dealer will repair your vehicle **free of charge** (parts and labor). We estimate that our dealers will have instructions to remedy this defect by August 20, 2002. Please make arrangements with your dealer for repair on a mutually agreed upon date.

**IF YOU NEED HELP**

If the dealer does not remedy this condition without charge on the mutually agreed upon date, you can obtain assistance by calling IC Corporation's Compliance Department at the toll free number listed below. You may also wish to submit a complaint to the Administrator of the National Highway Traffic Safety Administration if you believe that IC Corporation or its dealer has failed to remedy the vehicle without charge, within a reasonable time, which

is no longer than 60 days after you first tender to obtain repair. Submit your complaints to 400 Seventh Street, S.W., Washington, D.C. 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236.

If you have questions concerning this notification, please contact an authorized dealer or our Compliance Department at 1-800-843-5615. You may locate your nearest dealer by calling 1-800-993-7686 or you may call our Compliance Department.

We request your prompt attention in the correction of this defect and apologize for any inconvenience it may have caused.

**IMPORTANT**

In the event you no longer own the vehicle described, please fill in the requested information on the enclosed postage-prepaid card and return it to us. This information will allow us to notify the correct owner.