

# ***SERVICE PROCEDURE***

**G-08501  
APRIL 2008**

**SUBJECT:    SAFETY RECALL (U.S.)  
                 HOOD on certain International® ProStar models  
                 built 5/25/06 thru 1/10/08.**

## **DEFECT DESCRIPTION**

The hood tilt assist cylinder's lower retaining pin may become disabled due to interference between the locking clip and the grab handle pocket. Should this occur it could allow the pin to work out of the connection resulting in the hood separating from the assist cylinder.

Should this situation occur, a person opening the hood would have to manually support the weight of the hood without warning possibly resulting in personal injury.

## **MODELS INVOLVED**

This Safety Recall involves certain International® ProStar models built 5/25/06 thru 1/10/08.

## **PARTS INFORMATION**

<b>Part Number</b>	<b>Part Description</b>	<b>Quantity</b>
8900208R91	Kit, ProStar Hood Recall	1

**8900208R91** contains the following parts:

<b>Part Number</b>	<b>Part Description</b>	<b>Quantity</b>
379990R1	Pin, Type 5, 3/8" x 2"	2
3590400C1	Pin, Cotter Rue Ring, 3/8"	2

## **SERVICE PROCEDURE**



**WARNING**

***TO PREVENT UNEXPECTED MOVEMENT OF THE VEHICLE AND POSSIBLE SERIOUS PERSONAL INJURY OR DEATH, BLOCK THE WHEELS TO PREVENT THE VEHICLE FROM MOVING IN BOTH DIRECTIONS.***

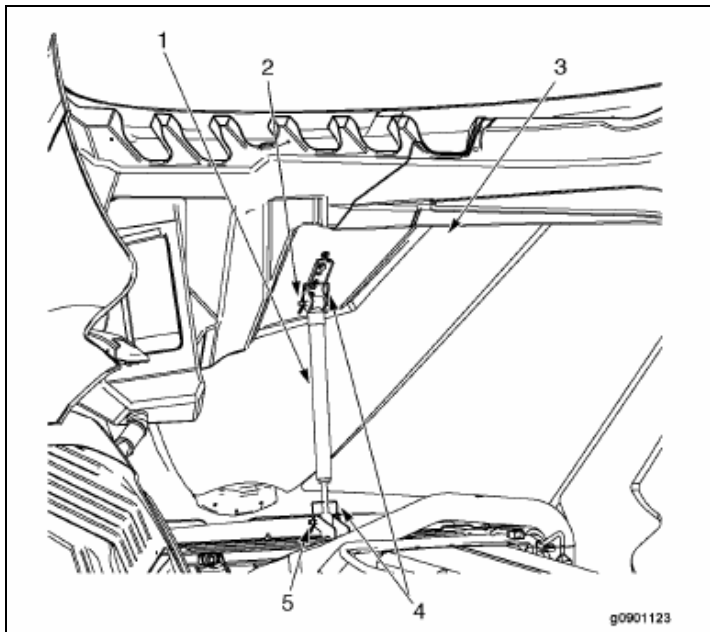


**WARNING**

***TO PREVENT SERIOUS EYE INJURY, ALWAYS WEAR SAFE EYE PROTECTION WHEN PERFORMING VEHICLE MAINTENANCE OR SERVICE.***

1. Park the vehicle on a hard level surface; set the parking brake; turn the engine off; and block the wheels to prevent the vehicle from moving either forward or backward. Allow the engine compartment components to cool.
2. Open the hood and position it such that the upper and lower hood tilt assist cylinder retaining pins, shown in Figure 1, may be easily removed. Safely hold the hood position in this position by using another person, jack stand, or equivalent device.
3. Remove and replace both the existing upper and lower hood tilt assist cylinder retaining pins and locking clips, shown in Figure 1, with the pins and cotter pin ring pins from the parts kit. The cotter pin pins are installed using pushing and turning motion as shown in Figure 2.

## **SERVICE PROCEDURE (Continued)**



- 1 – Tilt Assist Cylinder
- 2 – Upper Retaining Pin
- 3 – Hood
- 4 – Locking Clips
- 5 – Lower Retaining Pin

Figure 1.

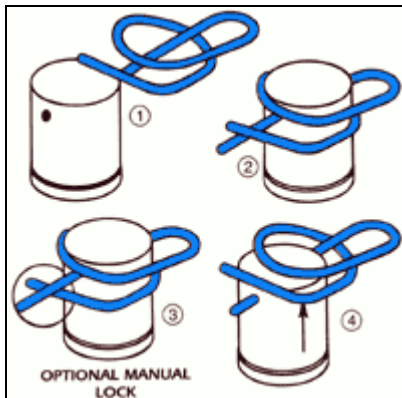


Figure 2.

**END OF SERVICE PROCEDURE**

## **LABOR INFORMATION**

Operation Number	Description	Time
A40-08501-1	Remove and replace hood shock pins.	0.4 hrs

## **CAMPAIGN IDENTIFICATION LABEL**

Each vehicle corrected in accordance with this campaign must be marked with a CTS-1075 Campaign Identification Label.

Complete the label and attach on a clean surface next to the vehicle identification number (VIN) plate.



## **ADMINISTRATIVE/DEALER RESPONSIBILITIES – US & POSSESSIONS**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle that is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 60 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

Dealers must correct all vehicles subject to this campaign at no charge to the owner, regardless of mileage, age of vehicle, or ownership, from this time forward.

Dealers should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your dealer location.

## **ADMINISTRATIVE/DEALER RESPONSIBILITIES – US & POSSESSIONS (Continued)**

Dealers must make every effort to promptly schedule an appointment with each owner to repair his or her vehicle as soon as possible. However, consistent with the customer notification, dealers are expected to complete the repairs on the mutually agreed upon service date.

Dealers involved in the recall process will be furnished a listing of owner names and addresses to enable them to follow up with owners and have the vehicles corrected. Use of this listing must be limited to this campaign because the list may contain information obtained from state motor vehicle registration records and the use of such motor vehicle registration data for purposes other than this campaign is a violation of law in several states.

## **WARRANTY CLAIMS**

Refer to Dealer Warranty Manual for procedures to conduct Recall Campaigns.

It is important that the Recall Coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to Items 39 through 44:

	GROUP	NOUN	C	WARR.	TP	PAD
GROUP Enter number G—						
NOUN Leave blank						
C (CAUSE) Enter either 1, 2, 3. (see below)						
1. Inspected (No repair required).						
2. Inspected and repaired.						
3. Defective part from parts stock.						
WARRANTY (Warranty Code) Enter 40.						
TYPE PART Enter P for type part causing failure.						
PAD Enter 100						

## **ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY – EXPORT**

Export Distributors should proceed immediately to make necessary correction to units in inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or customer must be notified immediately from your distributor location.

Export Distributors are to submit warranty claims in the usual manner making reference to this recall number.

Export Distributors are expected to provide full cooperation and follow-up with respect to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.

***NAVISTAR, INC***