



INTERNATIONAL TRUCK AND ENGINE CORPORATION

4201 WINFIELD ROAD, WARRENVILLE, IL 60555

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TRUCK GROUP

**SAFETY RECALL 06511**

February 2007

Dear International Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International® has decided that a defect which relates to motor vehicle safety exists in the **cab entry/egress grab handle** of certain CF500 and CF600 models built between 6/2/2004 and 7/20/2006. The vehicle identified on the enclosed card fits this description and our records show that you own this vehicle. Federal regulations require that any vehicle lessor receiving this Recall notice must forward a copy of this notice to the lessee within ten days.

***REASON FOR THIS RECALL***

Under normal usage, the a-pillar mounted entry/egress grab handle may loosen and possibly separate from the vehicle.

***RISK TO MOTOR VEHICLE SAFETY***

This separation can occur without warning and may contribute to **personal injury**.

**ACTIONS YOU SHOULD TAKE**

1. Our records show that you are the owner of the vehicle identified on the enclosed card. **If you are not the owner, please read paragraph number 6.**
2. **Please contact your local International dealer**, with your recall card in hand, to schedule an appointment to have your vehicle repaired.
3. Dealers will have parts and instructions to inspect and/or repair your vehicle by **2/16/2007**. The inspection/repair will be performed without charge to you and will take approximately **one (1) hour**. ***If progressive damage is found during the inspection, your vehicle may need to stay overnight.***
4. When your local International dealer performs the inspection/repair, they will submit a warranty claim; therefore, you **DO NOT** have to mail in the campaign card.
5. **If the vehicle cannot be corrected**, please mark on the enclosed card under "CHECK ONE" the box which best describes why the vehicle can not be repaired, and return the postage-prepaid card to us.

6. **In the event you do not own the vehicle** described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

### **IF YOU NEED ASSISTANCE**

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Vehicle Safety Hot-Line at 1-888-327-4236 (TTY:1-800-424-9152): or go to <http://www.safercar.gov> if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

***We request your prompt attention to the correction of these defects and apologize for any inconvenience this may cause you.***

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