Authorized Field Change

AFC G-07904

Date: June, 2007

Subject File: Engine

Subject: Hard Start/No Start or Excessive Smoke After Start

Engine Family: VT 275

Start Date: 11/14/2001 End Date: 03/16/2007

Engine Family: VT 365

Start Date: 11/14/2001 End Date: 03/16/2007

DESCRIPTION

This AFC applies to all trucks and or buses that are equipped with VT 275 or VT 365 engines.

It has been determined by International Truck and Engine Corporation that some of the above listed engine models are experiencing a Hard Start/No Start situation or excessive smoke after starting in cold weather conditions.

PARTS INFORMATION

PROCEDURE

WARNING – To avoid personal injury or death, shift transmission to park or neutral, set parking brake, and block wheels before doing diagnostic or service procedures.

First check to see if the ECM has latest software that applies to the engine you are working on.

DLC Auto Upgrade is a software program that enables users to upgrade the calibration on all engine controllers produced after the box systems. This software allows users to upgrade engine calibrations without having to use the NETS system and required internet connections. DLC Auto Upgrade allows a technician to program the latest engine calibration in up to 75 trucks within a 72 hour period without connecting to the Internet.

Currently DLC Auto Upgrade is available at the Download Center. Look for the program labeled **AutoUpgradeEngine**. Click here for instructions about how to use the Download Center. This program will be automatically pushed to all EZ-Techs the week of May 7, 2007. After installing the program. use the following instructions as a users guide.

1. Launch DLC Auto Upgrade from Engine Diags on the EZ-Tech GUI (Figure 1).

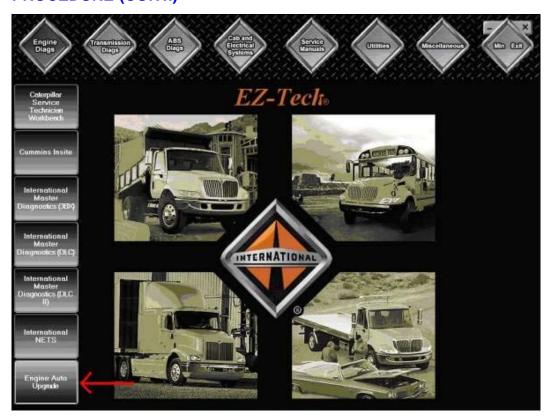


Figure 1

2. Log in to the DLC Auto Upgrade program with your username and password (Figure 2). (Requires DLB certified username permission level.)



Figure 2

3. Select the cable that you will be using (Figure 3).

NOTE – DLC Auto Upgrade will only program in high speed mode when the IC4USB cable is used.

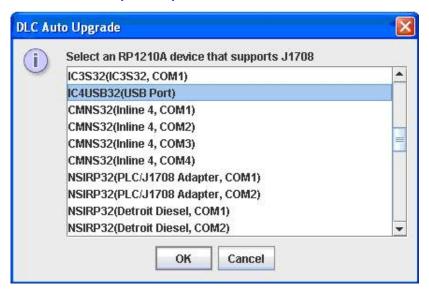


Figure 3

- 4. Connect the communication cable to the vehicle.
- 5. Connect the International Engine Reprogramming Harness with the switch in the **OFF** position. SFN 07-29 describes how to use and connect the harness.
- 6. Press the Start button (Figure 4).



Figure 4

7. Turn the International Engine Reprogramming Harness ON when the DLC Auto Upgrade program prompts for the Ignition Key ON (Figure 5).

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Figure 5

8. Turn the harness OFF when the program prompts for the Ignition Key OFF (Figure 6).



Figure 6

9. Turn the harness ON when the program prompts for the Ignition Key ON (Figure 7).



Figure 7

NOTE - If the calibration doesn't need updated, the program will say "No upgrade available" (Figure 8).



Figure 8

10. Turn the harness OFF when the program prompts for the Ignition Key OFF (Figure 9).



Figure 9

11. Turn the harness ON when the program prompts for the Ignition Key ON (Figure 10).

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Figure 10

12. Turn the harness OFF when the program prompts for the Ignition Key OFF (Figure 11).



Figure 11

13. The update is complete (Figure 12).



Figure 12

- 14. Disconnect the harness and reinsert the ECM power fuse that you were instructed to remove when you went through the instructions in SFN-07–29.
- 15. Turn the vehicle ignition key on.
- 16. Verify the program is complete by checking Service Assistant (Master Diagnostics) for any active DTCs.

NOTE – If there is an error during programming you will have to fix the problem (i.e.; battery voltage, cable is accidentally disconnected, laptop's battery is low and the laptop turns off, etc.) select the VIN.exe file in the recover menu.



Figure 13 Example of Error



Figure 14 Select the VIN.exe and press OK

Contact Vehicle Programming at 1-800-336-4500 option 2 then option 3 for help and assistance.

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Operation number must appear on all claims.

Table 1 Labor Information

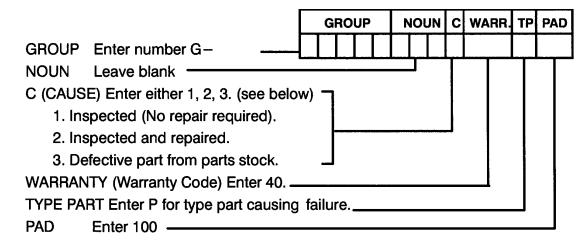
Operation No.	Description	Time
A40-07904-1	ECM Re-Flash	0.4

ADMINISTRATIVE PROCEDURE

Expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Authorized Field Change Number G-07904.

It is important that the coding be completed properly to assist in processing the warranty claim. Complete instructions will be found in the Warranty Manual, Section 7–1. Special attention should be given to Items 39 through 44.

To assure this important improvement is made in a timely manner, all claims for G-07904 activity must be submitted by June 30, 2008 or within the normal warranty period for the vehicle, if after June 30, 2008.



Distribution: All except J-81 Reproduction: Not required.