



INTERNATIONAL TRUCK AND ENGINE CORPORATION
4201 WINFIELD ROAD, WARRENVILLE, IL 60555

TRUCK GROUP

NONCOMPLIANCE RECALL 04513

September 2004

Dear International Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International® has decided that 4300 and 4400 models built between 5/24/2004 and 7/26/2004 with 5th wheels fail to conform to Federal Regulations 49CFR 567 Sections 4 & 5 and 49 CFR 571.120 Section 5.3. The vehicle identified on the enclosed card fits this description and our records show that you own this vehicle. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

REASON FOR THIS RECALL

The "Complete Vehicle" label with the gross vehicle weight rating (GVWR), gross axle weight rating (GAWR), recommended tire size and tire pressure was not installed on the vehicle.

RISK TO MOTOR VEHICLE SAFETY

A misunderstanding of the vehicle's weight rating, tire type, or tire pressure may cause a vehicle to be operated outside its designed parameters. This may result in a **vehicle crash without warning** that can result in **property damage, personal injury, or death**.

ACTION YOU SHOULD TAKE

1. **Our records show that you are the owner** of the vehicle identified on the enclosed card. **If you are not the owner**, please read paragraph number 7.
2. **Please refer to the label installation procedure at the end of this document. A label is included in this notice for you to install.**
3. **If there was no label included, or you do not wish to install the label yourself**, please contact your nearest International® dealer to schedule an appointment.
4. Dealers will have instructions to make the repair by **9/16/2004**. The label installation will be performed without charge to you and will take approximately 10 minutes. Have your dealer verify and correct your address, if necessary.

5. If your local International dealer performs the repair, they will submit a warranty claim; therefore, you **DO NOT** have to mail in the campaign card, otherwise, indicate you have performed the label installation by checking box '2' on the card and drop it in the mail. A postage stamp is not necessary.
6. **If the vehicle will not or cannot be corrected**, please mark on the enclosed card under "CHECK ONE", the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
7. **In the event you do not own the vehicle** described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

IF YOU NEED ASSISTANCE

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the toll-free Auto Safety Hot-Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We request your prompt attention to the correction of this defect and apologize for any inconvenience this may cause you.

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LABEL INSTALLATION PROCEDURE

1. Ensure the vehicle identification number (VIN) on the enclosed *AUTHORIZATION FOR RECALL SERVICE* card matches the VIN on the attached label AND ON YOUR VEHICLE.
 - a. If the label DOES NOT match the *AUTHORIZATION FOR RECALL SERVICE CARD* or your vehicle, please contact your local International® dealer to set up an appointment to have the correct label installed.
2. Label is to be installed on the DRIVER's side door frame area as shown in Figure 1, Item 'A'.
3. Ensure area is clean below door hasp, as indicated, with a clean, dry cloth before installing included label.

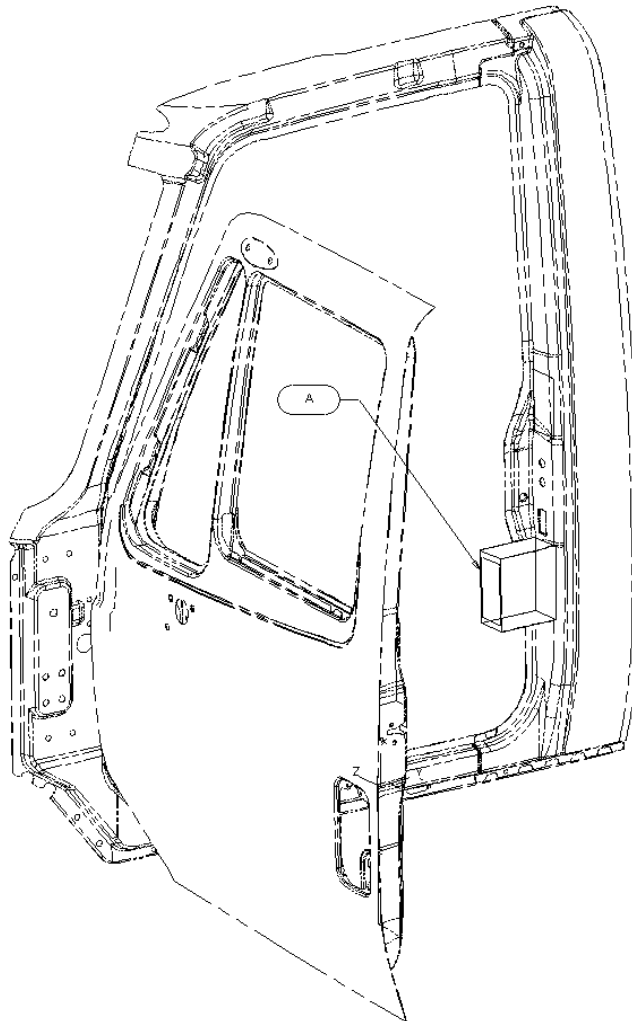


Figure 1

END OF INSTALLATION PROCEDURE