



INTERNATIONAL TRUCK AND ENGINE CORPORATION

455 NORTH CITYFRONT PLAZA DRIVE, CHICAGO, IL 60611

TELEPHONE 312-836-2000

TRUCK GROUP

SAFETY RECALL 01507

July, 2001

Dear International Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. International has determined that a defect, which relates to motor vehicle safety, exists in the front axle steering knuckles on 2000, 4000, 5500i, 8100, and 9200i models built from 4/2/01 through 4/20/01. If you are not the owner, we need your help finding the current owner; **please** read paragraph number 4 on the next page under "ACTIONS YOU SHOULD TAKE."

REASON FOR THIS RECALL

DEFECT DESCRIPTION:

This defect involves the front axle steering knuckles on your vehicle. There are cracks in the seal surface diameter and large bearing surface diameter on the front axle knuckles, which can reduce the life expectancy of the knuckles.

RISK TO MOTOR VEHICLE SAFETY:

If one of the steering knuckles fails, you could lose steering control while driving your vehicle under normal driving conditions and without warning. Additionally, if a steering knuckle fails, the wheel at that wheel end would completely separate from the vehicle, **which could result in a vehicular accident, property damage, personal injury, or death.**

ACTIONS YOU SHOULD TAKE

1. **Our records show that you are the owner** of the vehicle identified on the enclosed card. **If you are not the owner**, please read paragraph number 4.
2. **Please contact your local International dealer**, with your recall card in hand, to schedule an appointment to have your steering knuckles replaced. All vehicles in this campaign must have the knuckles replaced. This repair will be performed without charge to you and will require approximately 6 hours of repair time.

3. **If the vehicle will not or cannot be corrected**, please mark on the enclosed card under "CHECK ONE", the box which best describes why the vehicle will not be repaired, and return the postage-prepaid card to us.
4. **In the event you do not own the vehicle** described on the card, please complete the card, fill in the new customer name and address if known, and return it to us. This information will allow us to update our records so we can contact the new owner and you will not be contacted again regarding this recall.

IF YOU NEED ASSISTANCE

If you take your vehicle to your International dealer on a mutually agreed upon service date, and the dealer does not remedy this condition without charge on that date or within five days, you can obtain assistance by following the procedure described in the Owner Assistance Guide section in your Owner's Manual, or by calling toll free 1-800-448-7825.

You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C., 20590, or call the Administration toll-free Auto Safety Hot-Line at 1-888-327-4236 if your International dealer fails to repair or is unable to remedy this condition without charge or within a reasonable time.

We urge your prompt attention to the correction of this safety defect and apologize for any inconvenience this may cause.

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