

Antony Dhan Orejas

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 Laguna

PROFESSIONAL EXPERIENCE

ATOS IT Services and Solutions

First Line Support Analyst

10/2024 – Present

McKinley, Taguig

- Supported enterprise users with system, software, and network issues while ensuring smooth operations.
- Resolved technical issues related to **M365**, device configuration, and application errors.
- Installed, configured, and maintained desktops, laptops, and essential software tools.
- Documented recurring issues and collaborated with teams to implement improvements.
- Delivered support through phone, email, and chat, maintaining high satisfaction and professionalism.
- Escalated critical incidents appropriately while maintaining clear communication throughout resolution process.

Sinai MDI Hospital

02/2023 – 05/2023

Technical Support / Front-End Developer Intern

Sta. Rosa, Laguna

- Created responsive UI components using **HTML, CSS, JavaScript, React.js, and Tailwind CSS**.
- Improved workflow for hospital tools by developing functional and user-friendly interfaces.
- Worked with cross-functional teams to implement design changes and refine features.
- Provided troubleshooting support for system, network, and hardware issues.
- Diagnose and troubleshoot technical issues related to software, hardware, network connectivity, and other IT systems.

PROJECTS

Thesis: Web-based Material Requirement Planning with Inventory Forecasting and data Visualization for YMPH (2023)

Laravel, JavaScript, Html, CSS, Tailwind CSS, MySQL

- Developed a data-driven MRP system that automated production material planning.
- Implemented forecasting features to reduce inventory waste and improve planning accuracy.
- Built interactive dashboards for real-time monitoring and reporting.
- Improved user workflow by designing clean, responsive UI components and views.

Information Management System for Sinai MDI Hospital (2023)

PHP, JavaScript, Html, CSS, Bootstrap 5, MySQL

- Managed real-time access to physician schedules, ensuring efficient appointment coordination and patient support.
- Stores all hospital-related information in a single secure database.
- Digital storage of forms, reports, policies, and hospital documents.
- Maintains detailed employee records (credentials, roles, schedules).

EDUCATION

University of Cabuyao

Bachelor of Science Information Technology

Cabuyao, Laguna | 2018 – 2023

SKILLS

- **Languages/Frameworks:** React, JavaScript, HTML
- **Database/Tools:** MySQL, Git, Figma
- **Libraries/Styling:** CSS, Tailwind CSS and Shadcn UI
- **AI:** ChatGPT and M365 Copilot
- **Deployment:** Vercel and GitHub
- **Ticketing System:** ServiceNow