




# Antony Dhan Orejas

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 Laguna

## PROFESSIONAL EXPERIENCE

<b>ATOS IT Services and Solutions</b>	10/2024 – Present
<i>First Line Support Analyst</i>	McKinley, Taguig
<ul style="list-style-type: none"><li>Supported enterprise users with system, software, and network issues while ensuring smooth operations.</li><li>Resolved technical issues related to <b>M365</b>, device configuration, and application errors.</li><li>Installed, configured, and maintained desktops, laptops, and essential software tools.</li><li>Documented recurring issues and collaborated with teams to implement improvements.</li><li>Delivered support through phone, email, and chat, maintaining high satisfaction and professionalism.</li><li>Escalated critical incidents appropriately while maintaining clear communication throughout resolution process.</li></ul>	
<b>Sinai MDI Hospital</b>	02/2023 – 05/2023
<i>Technical Support / Front-End Developer Intern</i>	Sta. Rosa, Laguna
<ul style="list-style-type: none"><li>Created responsive UI components using <b>HTML, CSS, JavaScript, React.js, and Tailwind CSS</b>.</li><li>Improved workflow for hospital tools by developing functional and user-friendly interfaces.</li><li>Worked with cross-functional teams to implement design changes and refine features.</li><li>Provided troubleshooting support for system, network, and hardware issues.</li><li>Diagnose and troubleshoot technical issues related to software, hardware, network connectivity, and other IT systems.</li></ul>	

## PROJECTS

<b>Thesis: Web-based Material Requirement Planning with Inventory Forecasting and data Visualization for YMPH (2023)</b>
<i>Laravel, JavaScript, Html, CSS, Tailwind CSS, MySQL</i>
<ul style="list-style-type: none"><li>Developed a data-driven MRP system that automated production material planning.</li><li>Implemented forecasting features to reduce inventory waste and improve planning accuracy.</li><li>Built interactive dashboards for real-time monitoring and reporting.</li><li>Improved user workflow by designing clean, responsive UI components and views.</li></ul>

**Information Management System for Sinai MDI Hospital (2023)**

*PHP, JavaScript, Html, CSS, Bootstrap 5, MySQL*

- Managed real-time access to physician schedules, ensuring efficient appointment coordination and patient support.
- Stores all hospital-related information in a single secure database.
- Digital storage of forms, reports, policies, and hospital documents.
- Maintains detailed employee records (credentials, roles, schedules).

**EDUCATION**

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**University of Cabuyao**

*Bachelor of Science Information Technology*

Cabuyao, Laguna | 2018 – 2023

**SKILLS**

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- **Languages/Frameworks:** React, JavaScript, HTML
- **Database/Tools:** MySQL, Git, Figma
- **Libraries/Styling:** CSS, Tailwind CSS and Shadcn UI
- **AI:** ChatGPT and M365 Copilot
- **Deployment:** Vercel and GitHub
- **Ticketing System:** ServiceNow