Laptop Request Catalog Item

The Laptop Request Catalog Item was developed using the ServiceNow platform to enable users to request laptops through an automated and user-friendly workflow. The catalog item captures user inputs, processes the request, and allows order status tracking.

Key Features:

- Service Catalog Item creation
- Variables configuration
- UI Policy and UI Action implementation
- Update Set management
- Request and order tracking
- **Application Link:**
👉 https://dev201735.service-now.com/sp?id=sc_cat_item&sys_id=8a810bc2c3873210f8f3b3fdd401317b