

DHANABAKIYAM SELVARAJ

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OBJECTIVE

- With a diversified background encompassing five years of experience across various fields, including my current role in the network field at Tata Communications Ltd for the past 1 year and 6 months, I am now embarking on a transition into front-end development. With adaptability, problem-solving skills, and a commitment to continuous learning, I aim to contribute innovative solutions in the dynamic realm of front-end development.

EXPERIENCE

- Network Operation & Support**

- TATA COMMUNICATIONS LTD – CHENNAI ,2022- at present**

As a network associate, I excel in managing network operations with proficiency in **ServiceNow and Optimus platforms**. My skills include configuring, troubleshooting, and optimizing network infrastructure to ensure seamless connectivity. With a keen eye for detail, I oversee network performance and implement effective management strategies to enhance operational efficiency. My expertise extends to coordinating with cross-functional teams to streamline processes and mitigate downtime, ensuring uninterrupted service delivery. I am committed to staying abreast of emerging technologies to continuously improve network functionality and meet evolving business needs.

- Chief Customer Officer (CCO)**

- LG SERVICE CENTER-ARAKKONAM, 2021-2022**

As the Chief Customer Officer at LG Service Center, I'm dedicated to optimizing both **installation and service** experiences, ensuring seamless interactions and timely resolutions for all LG customers. Through collaboration and innovation, I strive to exceed expectations and foster lasting brand loyalty.

EDUCATION

- B. E-CSE**, P.T.Lee CNCET, Kanchipuram, MARCH- 2017, **7.43 CGPA**.
- HSC**, Government Girls Hr.Sec.School,Arakkonam, MARCH – 2013, **81.3%**.
- SSLC**, CSI Central Hr.Sec.School,Arakkonam, MARCH-2011, **85.8%**.

SKILLS

- | | | | |
|---------------|---------------------|----------------------|---------------------|
| • HTML | • Javascript | • TailwindCSS | • ServiceNow |
| • CSS | • SQL | • ReactJS | • Optimus |

PROJECT

- Coding samurai Internship, **Web Development** – Jan 2024 to Feb 2024(1 Month)
- Doto List – Html,Css, Javascript
- Calculator –Html,Css,Javascript
- Weather App –Html,Css,Javascript,Tailwind, ReactJS