# Mahima Sankar Mitra

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#### PROFESSIONAL SUMMARY:

System Administrator with 5.5 years of experience in Linux and VMware. Expert in system deployment, performance tuning, automation, and virtualization. Led zero-downtime migrations and secured environments through proactive monitoring and scripting. Built a custom inventory management website (PHP, HTML, CSS) with Ansible-powered backend automation. Also skilled in delivering data-driven insights via Power BI dashboards.

## **SKILLS:**

- System Administration(Centos/RHEL 6.x, 7.x and 8.x)
- VMware ESXi 6.x & 7.x, Vcentre
- Database: MySQL, MariaDB
- AWS Fundamentals
- MS EXCEL and Power BI
- Ansible, Bash Scripting, Automation Frameworks.

## **CERTIFICATION:**

- AWS Fundamentals: Going Cloud-Native : Amazon Web Services (AWS)
- SQL for Data Science : University of California, Davis

#### **EXPERIENCE:**

Reliance JIO (Assistant Manager (12/2019 - Ongoing)

Navi Mumbai, India

- Project 1: Capacity Planning and Enhancement of IPDR Log Collector Platform to match JIO Subscriber.
  - o Architected and led the deployment of critical Linux infrastructure across 24 circles PAN India.
  - Served as the Solution Architect for the IPDR Log Collector, successfully deploying over 200 physical servers and 800 virtual machines.
  - Engineered scalable BOMs aligned with subscriber growth forecasts.
  - o Managed full OS and application lifecycle, ensuring system hardening and timely upgrades ensuring 99.99% uptime.
  - Integrated OSS for FCAPS and backup strategies

## • Project 2: IPv6 IPDR DOT Compliance

- Led full-cycle project management—from site selection to FOA completion
- Enhanced product by synergizing with vendors to boost capabilities by 50%.
- o Deployed and managed virtual machines using VMware ESXi, vCenter, and RHEL 7.x/8.x platform
- Ensured seamless DOT-compliant IPv6 IPDR implementation for Jio, contributing to robust network integration and improved reliability.

## • Project 3: Product Migration.

- O Drove 100 % product finalization created GR, TR, NDD, HLD, and LLD, BOQ.
- o Identify the requirements for the new environment, including performance, scalability, security, and compliance.
- o Recognize product capabilities and coordinate with vendors for necessary enhancements.
- Seamlessly completed the migration of over 500 VMs I n a production environment without affecting service, ensuring zero downtime and maintaining high availability and performance standards

## • Project 4: Central Management Server.

- Built a full-stack server management portal with PHP, HTML, CSS, and MariaDB, fully developed using AI-assisted tools.
- Automated deployments and configurations and custom scripts via Ansible, cutting setup time by 90%.
- Replaced SSH scripts with SNMP monitoring, boosting reliability and reducing manual effort by 80%.
- o Delivered a centralized dashboard with real-time KPIs and system health metrics.
- Led end-to-end design and implementation across frontend, backend, database, and automation layers

#### **EDUCATION:**

#### PILLAI COLLEGE OF ENGINEERING, MUMBAI UNIVERSITY

Bachelor of Engineering - Electrical & Electronics Engineering

Navi Mumbai, India