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Objective

Intended to build a career in a leading company with committed and declared people, which will help me to explore myself and realize my potential. Willing to work as a key player in challenging and creative environment

Profile Summary

- Carry **6.5 years** of hands-on of experience in IT industry. In **Mulesoft** I have 2.5 years of experience in designing, developing and deploying of API's. Around 1.5-years' experience working in **ITSM** and 2 years in **Salesforc**e L1 and L2 support Analyst.
- Strong knowledge and experience in Mule 4.
- Hands on experience in IT industry as Software Engineer by providing solutions using **AnyPoint Studio and Anypoint Platform** in Developing APIs and deploying them using **Cloudhub** and **on-premise servers**.
- Good experience in creating Flows, Sub flows and writing DataWeave extensively for transformations using Regx functions.
- Having the experience in integration with Databases, File based and Salesforce applications.
- Used several connectors like **HTTP, Database, Salesforce, Files, Anypoint MQ**
- Experience in various service mediation, Message Routing and data transformation techniques in Mule.
- Exposure in end-to-end development of software products, right from the requirement analysis, system study, designing, coding, documentation and implementation using different technologies.
- Experienced in writing Basic SQL.
- Good communication, interpersonal skills and experienced in customer interaction for requirement gathering. Efficient in guiding the team in order to meet deadlines.

Education Qualifications

- **Bachelor of Technology in Electronics and Communication Engineering** from Vardaman college of Engineering, Hyderabad.

Technical Expertise

Anypoint Platform	Design center, Exchange, Runtime Manager, API Manager, Visualizer
Programming/Query Languages	Core Java, Python, Data weave, SQL, PL/SQL
Connectors	HTTP, Salesforce,DB, FTP, SFTP, JMS
Message Transformation	JSON, XML, DataWeave
Web Technologies	HTML, CSS
IDEs/ Integration tool	Eclipse, Anypoint Studio, MULE ESB 4.0, SoapUi, Postman.
Other skills	Advance Excel, JIRA, BMC REMEDY Tool

Professional Experience

- Worked in **CGI Group Information technology consulting company**, India from June 2017 to June 2021

- Worked in **Prodapt It Service Management company,** India from October 2021 to March 2024

Projects#

Project#1   : Tele communications

  Client   : LLA Peacock

  Designation   : System Analyst

  Environment   : Salesforce , Mule

  Description:

Conducted requirement analysis sessions with stakeholders to understand business needs and translated them into Salesforce functionalities. Created custom reports and dashboards to provide insights into sales performance other metrics that business would need. Managed data import/export using Data Loader, ensuring data accuracy and integrity. Developed and maintained workflow rules, process builders, and validation rules to automate business processes

Project#2   : Tele communications

  Client   : LLA Peacock

  Designation   : Senior Software

Environment   : **Mule4, Anypoint Platform, AnyPoint Studio, REST Web services, ActiveMQ, Anypoint MQ Broker, SQL Server, Salesforce**

Description: The LLA Telecom project aims to integrate multiple telecommunications systems and services into a unified platform, enhancing operational efficiency, customer experience, and scalability. This project involves the consolidation of voice, data, and multimedia services, leveraging modern technologies such as cloud computing, 5G, IoT, and AI.

Project#3   : Aria Crescendo Connector

  Designation   : Senior Software

  Environment: : Mule4

  Description:

The Anypoint Connector for Aria Crescendo lets you connect to the Aria Crescendo platform. The connector exposes convenient methods for taking advantage of the capabilities of Aria Crescendo, allowing you to access the entire Aria Crescendo functional suite.

The connector executes API calls targeting Aria Crescendo's REST API. All required request headers and error

handling are abstracted from you and built into the connector.

Project#4	**: Transport Management**
Client	: **OP-PATO**
Designation	: **Software Engineer**
Environment	: **Anypoint Studio, API Manager, Cloudhub, RAML, SQL Server, Salesforce, Git.**

Description: This platform will enable customers to query location routes and the departure schedule from multiple transport providers, and make booking directly to the platform. The platform will enable the customer to make payments, and issues tickets to the customers.

This platform will connect to the respective transport providers back-end systems, to query for the available routes and schedules and make purchases, track their booking and make changes to their bookings. This platform will also provide the capability for the regulatory agencies to manage their bookings, and all updates will be reflected to the transport provider back-end system.

Project#5	: **IT Operations Role in BMC Remedy Tool**
Client	: **OP PATO**
Designation	: **Associate Software**
Environment	: **ITSM**

Description:

The ITOPS role in using BMC Remedy is critical for maintaining and improving IT service delivery within an organization. By effectively managing incidents, problems, changes, configurations, and service requests, ITOPS professionals ensure that IT services remain reliable, efficient, and aligned with business needs. Their expertise in BMC Remedy enables them to leverage the tool's capabilities to streamline processes, enhance service management, and drive continuous improvement.

Roles & Responsibilities:

★ Participated in requirement analysis and data mapping using MuleSoft Anypoint Integrationplatform.
★ Gathered functional requirements for develop program schedule with selected technologiesand prioritize development.
★ Perform an initial Proof of Concept with functional requirements for reviews.
★ Designed, Developed and maintained application using MuleSoft.
★ Involved in testing of my web services through Postman.
★ Fixed the bugs reported for my code.
★ Written the documentation of services provided by me.
★ Involved in defect fixing, feature enhancement of various modules.
★ Having working experience in ITSM.
★ Experience in creating Reports and Dashboards as per business requirements.