

Dinah Tobey

Systems Engineer

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## Profile

Solution-oriented Systems Engineer dedicated to ensuring optimal technology function within complex, high-needs environments. Strong communications skills, able to partner with non-technical leaders to define core business needs, shape technical recommendations, and design/implement innovative systems tailored to unique business needs.

## Work Experience

07/2019 - 01/2023, Systems Engineer I, Symantec, Joplin, MO

Analyzed existing equipment to develop needs-aligned systems and tools, leading the full development lifecycle from initial concepting through rollout.

Partnered with leadership to uncover key business needs, creating strategic systems and technology plans to support the achievement of future-state targets.

Lead engineering technicians in the development of dynamic, scalable business technologies with lasting positive impacts.

Continuously monitored new systems for issues, leading rapid remediation to reduce business downtime.

09/2016 - 03/2019, Systems Administrator, Apex Ltd, Joplin, MO

Installed, configured, and maintained complex business technology systems, monitoring systems for efficiency and gaps to drive continuous improvement efforts.

Oversaw inventory of key IT assets, tracking asset usage.

Conducted equipment and systems testing, uncovering issues for immediate remediation.

Shaped and led planned/unplanned maintenance activities.

Administered all internal accounts and access privileges, maintaining

## Education

01/2012 - 05/2016, Bachelor of Science in IT Systems, Missouri Southern State University, Joplin, MO

#### Languages

French

Spanish

English

#### Skills

Systems Engineering

Data Management

IT Design & Development

Root Cause Analysis

Testing Suites

Quality Management

Team Leadership

Stakeholder Consultation

Technical Concept Communication