

## EXPERIMENT 2:

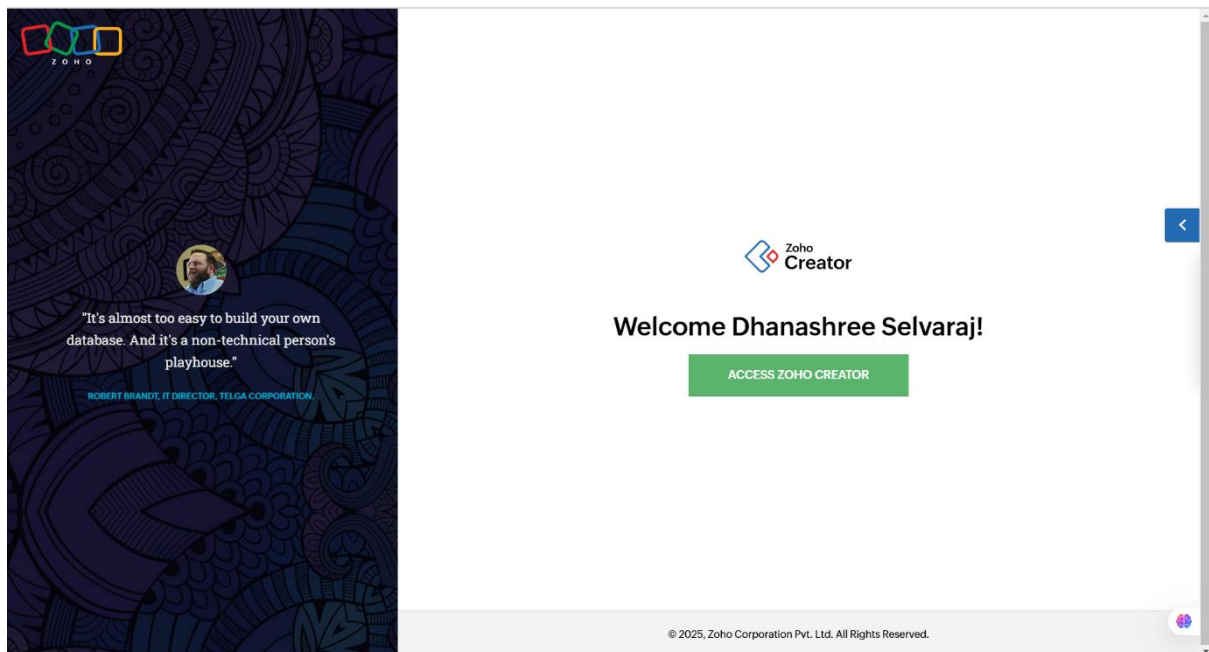
**AIM:** To create a simple cloud software application for Flight Reservation System using any Cloud Service Provider to demonstrate SaaS.

### PROCEDURES:

1. Goto ZOHO.COM
2. Create new application for Flight Reservation
3. Create New forms for Different records.
4. Fill the required fields and data.
5. The Software has been Created


### IMPLEMENTATION:

#### STEP1: GOTO ZOHO.COM




#### STEP 2: Create New Application

## Create New Application




**Create using Zia**  
Effortlessly build a fully functional Creator application with Zia (powered by GenAI)

Create




**Create from scratch**  
Create a new application for your business needs

Create



**Create from gallery**  
Pick a pre-built application that suits your requirement


Pick



**Import from file**  
Import your existing data to create an application

Import

- Name the application as Flight Reservation



**Create from scratch**

Application Name \*

Flight Reservation

☐ Enable Environment [Learn More](#)

Create Application

### STEP 3 : Create a new form for Flight Ticket Details

Flight Reservation  
Flight Ticket

Basic Fields

- Name
- Email
- Address
- Phone
- Single Line
- Multi Line
- Number
- Date
- Time
- Drop Down
- Radio
- Multi Select

Field Properties

Field name: Name Of Passenger

Field link name: Name\_Of\_Passenger

View Field References

Validation

☐ Mandatory

Display Fields

☐ Prefix

☒ First Name

☒ Last Name

☐ Suffix

Data Privacy

☒ Contains personal data (PII)

Data Security

Trial expires in 11 days | Upgrade | Get started faster! | Help

- Add the required fields and datas.

Flight Reservation

Flight Tickets

Flight Ticket

All Flight Tickets

Flight Ticket

Name Of Passenger

First Name Last Name

Phone

+91 81234 56789

Age

#####

Gender

-Select-

Nationality

Passport Number

Issue Date

Expiry Date

Date-Time

dd-MMM-yyyy HH:mm:ss

Departure place

Arrival Place

Class Of Service

-Select-

Payment Information

-Select-

Dhanashree Selv...

Trial expires in 11 days | Upgrade | Edit this application | Help

Flight Reservation

Trial expires in 11 days Upgrade Edit this application Help

Flight Tickets

Flight Ticket

All Flight Tickets

Flight Ticket

Name Of Passenger

Dhanashree

Selvaraj

First NameLast Name

Phone

+91

88071 69919

Age

19

Gender

Female

X

Nationality

Indian

Passport Number

123456789

Issue Date

12-10-2024

Expiry Date

12-11-2035

Date-Time

05-Dec-2024 04:30:00

Departure place

Chennai International Airport

Arrival PLace

Malaysia

Class Of Service

Business Class

X

Payment Information

Credit /Debit Card

X

Dhanashree Selv...

Flight Reservation

All Flight Tickets

Edit Duplicate More X

<input type="checkbox"/>	Name Of Passenger	Phone
<input type="checkbox"/>	Selvaraj N	+917745621237
<input type="checkbox"/>	Jansi rani Selvaraj	+918807189757
<input type="checkbox"/>	Lokesh Selvaraj	+918807169919
<input checked="" type="checkbox"/>	Dhanashree Selvaraj	+918807169919

Showing 4 of 4

Name Of Passenger	Dhanashree Selvaraj
Phone	+918807169919
Age	19
Date-Time	05-Dec-2024 04:30:00
Gender	Female
Nationality	Indian
Class Of Service	Business Class
Payment Information	Credit /Debit Card
Baggage Preferences	Carry On
Passport Number	123456789
Issue Date	12-10-2024
Expiry Date	12-11-2035
Departure place	Chennai International Airport
Arrival PLace	Malaysia

Add a comment

## STEP 4: Create New Form for Flight Cancellation

The screenshot shows a web application interface for flight cancellations. On the left is a dark sidebar with a 'Flight Reservation' header and a menu containing 'Flight Tickets', 'Flight Cancellations', 'Flight Cancellation Form' (highlighted in blue), and 'All Flight Cancellations'. The main area is titled 'Flight Cancellation Form' and contains a form with the following fields: 'Name' (split into 'First Name' and 'Last Name' text boxes), 'Email Address' (text box), 'Phone Number' (text box with a country code dropdown set to '+91' and a pre-filled number '81234 56789'), 'Departure City' (dropdown menu), 'Arrival City' (dropdown menu), 'Class Type' (dropdown menu), 'Flight Date' (text box with a date format 'dd-MMM-yyyy'), 'Reason For Cancellation' (dropdown menu), and 'Refund Method' (dropdown menu). At the bottom of the form are 'Submit' and 'Reset' buttons. The top of the application shows a header with 'Flight Reservation', a trial expiration notice 'Trial expires in 11 days', and links for 'Upgrade', 'Edit this application', and 'Help'. A user profile 'Dhanashree Selv...' is visible in the bottom left of the sidebar.

This screenshot shows the same 'Flight Cancellation Form' as the previous one, but with sample data entered into the fields. The 'Name' field is filled with 'Dhanashree' for the first name and 'Selvaraj' for the last name. The 'Email Address' is 'dhanashreesj005@gmail.com'. The 'Phone Number' is '+91 8807169919'. The 'Departure City' is 'Chennai', 'Arrival City' is 'Malaysia', and 'Class Type' is 'Business Class'. The 'Flight Date' is '13-Feb-2025', 'Reason For Cancellation' is 'Climatic Issue', and 'Refund Method' is 'UPI Payment'. The 'Submit' and 'Reset' buttons remain at the bottom. The application header and sidebar are identical to the previous screenshot.

## STEP 5: Create a new form for Customer Feedback Form

Flight Reservation

Flight Tickets >

Flight Cancellations >

Customer Feedback ▾

Customer Feedback Form

All Customer Feedback

s >

Dhanashree Selv...

Customer Feedback Form

Name

First NameLast Name

Email Address

Date of Flight

dd-MMM-yyyy

Flight Experience Rating

-Select- ▾

Service Rating

-Select- ▾

Punctuality Rating

-Select- ▾

Overall Satisfaction

-Select- ▾

What could be Improved

Submit

Reset

- Add a required fields and data

Flight Reservation

Flight Tickets >

Flight Cancellations >

Customer Feedback ▾

Customer Feedback Form

All Customer Feedback

s >

Dhanashree Selv...

Customer Feedback Form

Name

Dhanashree

Selvaraj

First NameLast Name

Email Address

dhanashreesj005@gmail.com

Date of Flight

13-Feb-2025

Flight Experience Rating

4 Star × ▾

Service Rating

5 Star × ▾

Punctuality Rating

4 Star × ▾

Overall Satisfaction

Satisfied × ▾

What could be Improved

Space Between the Seats could be Increased .

Submit

Reset

**RESULT:**The Simple Flight Reservation software has been created Successfully.

