

**Kaushik Narumanchi**

33 Mackenzie Street, Melbourne CBD  
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**Experience****Saravanaa Bhavan – Supervisor/Front Staff**

March 2025 – June 2025 | King Street, Melbourne, VIC

- Supervised front-of-house operations during busy periods to ensure smooth customer flow and timely service
- Trained and supported new team members to uphold service standards and hygiene protocols
- Took initiative to monitor stock levels and coordinate timely restocking to avoid service delays
- Oversaw cleanliness and organisation of service and dining areas, ensuring compliance with hygiene and safety standards
- Acted as the main point of contact during peak shifts, resolving customer issues and team coordination challenges quickly and effectively
- Ensured efficient communication between kitchen and service staff to maintain fast turnaround and order accuracy
- Assisted in delegating tasks to team members based on real-time demand and shift workload

**Saravanaa Bhavan – Front Staff/Barista**

July 2024 – December 2024 | Church Street, Bengaluru

- Assisted customers with inquiries, purchases, and product returns, ensuring friendly and efficient service
- Handled cash and EFTPOS transactions accurately while maintaining a clean and organised counter
- Prepared and heated snacks such as rolls and pastries, following food safety standards
- Operated the coffee machine, serving hot beverages and ensuring correct refills of tea and coffee powder
- Promoted sales offers and provided quick service to minimise customer wait times during peak hours

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**Education****RMIT University**

Master of Data Science (2025 – Present)

**RV Institute of Technology and Management**

Bachelor of Electronics and Communications Engineering (2020 – 2024)

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**Certifications**

**Food Handling Certificate** – Do Food Safely (March 14, 2025)

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**Languages**

- English – Professional
- Hindi – Professional

