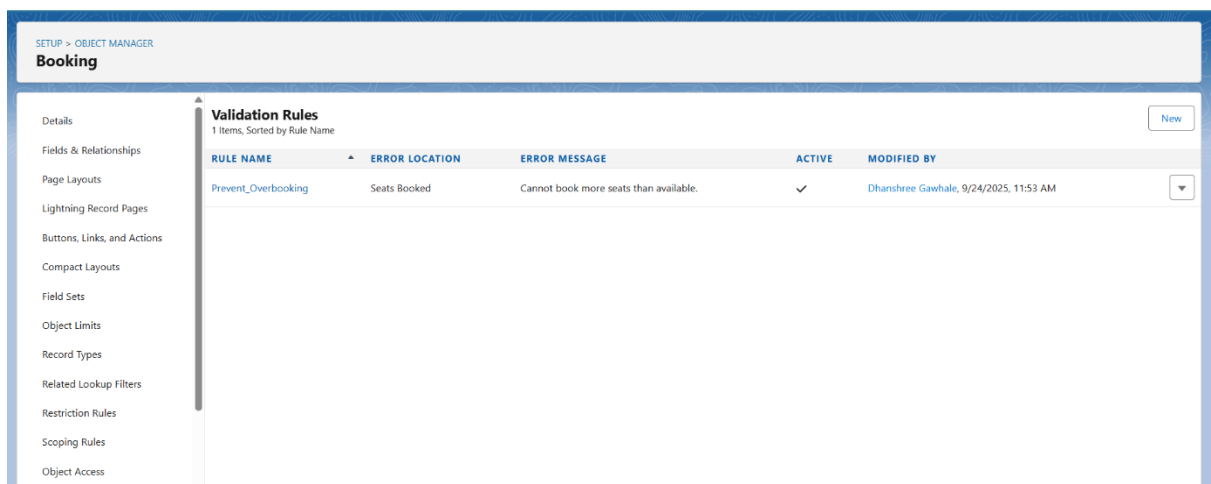


## Phase 4: Process Automation (Admin)

### 1. Validation Rule

- ❖ The validation rule is applied to ensure that no one can book more seats than are actually available for a show it prevents overbooking.
  - **Object:** Booking\_\_c
  - **Purpose:** Stop users from booking more seats than available.
  - **How it works:** Compares Seats\_Booked\_\_c with Show\_\_c.Available\_Seats\_\_c.
  - **Error Message:** “Cannot book more seats than available.”
  - **Result:** Booking cannot be saved if it exceeds available seats, ensuring correct seat management.



The screenshot displays the Salesforce Object Manager interface for the 'Booking' object. On the left, a sidebar lists various configuration options: Details, Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Restriction Rules, Scoping Rules, and Object Access. The main area is titled 'Validation Rules' and shows '1 Items, Sorted by Rule Name'. A table lists the validation rule 'Prevent\_Overbooking', which is active and has an error message 'Cannot book more seats than available.' The error location is 'Seats Booked'. The rule was modified by 'Dhanshree Gawhale' on '9/24/2025, 11:53 AM'. A 'New' button is visible in the top right corner of the table area.

Validation Rules				
1 Items, Sorted by Rule Name				
RULE NAME	ERROR LOCATION	ERROR MESSAGE	ACTIVE	MODIFIED BY
Prevent_Overbooking	Seats Booked	Cannot book more seats than available.	✓	Dhanshree Gawhale, 9/24/2025, 11:53 AM

## 2. Flows

- **Purpose:** To allow customers to book tickets step by step.
- **Object Used:** Booking\_\_c
- **Flow Steps:**
  1. Select a Movie.
  2. Select a Show.
  3. Select the number of Seats.
  4. Make Payment.
- A new booking is created and available seats for the show are updated automatically.

