

## Phase 9: Reporting, Dashboards & Security Review

### ❖ Field Level Security

Field-Level Security (FLS) was applied to the Customer\_\_c object to protect sensitive customer information:

- Fields Secured: Email, Phone
- Profiles Restricted: Standard Users, Sales (only System Administrators can view all fields)
- Purpose: Prevent unauthorized access to private customer data and maintain data privacy.
- Ensures that sensitive information like customer contact details is only accessible to authorized personnel.
- Helps comply with data protection best practices and internal security policies.
- Improves trust with customers by safeguarding their personal information.
- Works in conjunction with sharing rules and role hierarchy to provide layered security in Salesforce.

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ct Manager

Customer Custom Field

Email

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Validation Rules (0)

Custom Field Definition Detail

Edit

Set Field-Level Security

View Field Accessibility

Where is this used?

Field Information

Field Label	Email	Object Name	Customer
Field Name	Email	Data Type	Email
API Name	Email__c		
Description			
Help Text			
Data Owner			
Field Usage			
Data Sensitivity Level			
Compliance Categorization			
Created By	Dhanshree Gawhale	Modified By	Dhanshree Gawhale
	9/24/2025, 1:28 AM		9/24/2025, 1:28 AM

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Setup

Home

Object Manager

SETUP > OBJECT MANAGER

Customer

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Customer Custom Field

Phone

[Back to Customer](#)

Validation Rules (0)

Custom Field Definition Detail

Edit

Set Field-Level Security

View Field Accessibility

Where is this used?

Field Information

Field Label	Phone	Object Name	Customer
Field Name	Phone	Data Type	Phone
API Name	Phone__c		
Description			
Help Text			
Data Owner			
Field Usage			
Data Sensitivity Level			
Compliance Categorization			
Created By	Dhanshree Gawhale	Modified By	Dhanshree Gawhale
	9/24/2025, 1:29 AM		9/24/2025, 1:29 AM