

## Phase 9: Reporting, Dashboards & Security Review

### ❖ Field Level Security

Field-Level Security (FLS) was applied to the Customer\_\_c object to protect sensitive customer information:

- Fields Secured: Email, Phone
- Profiles Restricted: Standard Users, Sales (only System Administrators can view all fields)
- Purpose: Prevent unauthorized access to private customer data and maintain data privacy.
- Ensures that sensitive information like customer contact details is only accessible to authorized personnel.
- Helps comply with data protection best practices and internal security policies.
- Improves trust with customers by safeguarding their personal information.
- Works in conjunction with sharing rules and role hierarchy to provide layered security in Salesforce.

Search Setup

ct Manager

Customer Custom Field  
**Email**  
[Back to Customer](#)

Validation Rules (0)

Custom Field Definition Detail [Edit](#) [Set Field Level Security](#) [View Field Accessibility](#) [Where is this used?](#)

Field Information	
Field Label	Email
Field Name	Email
API Name	Email__c
Description	
Help Text	
Data Owner	
Field Usage	
Data Sensitivity Level	
Compliance Categorization	
Created By	Dhanshree Gawhale, 9/24/2025, 1:28 AM
Modified By	Dhanshree Gawhale, 9/24/2025, 1:28 AM

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER  
**Customer**

Details

**Fields & Relationships**

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Customer Custom Field  
**Phone**  
[Back to Customer](#)

Validation Rules (0)

Custom Field Definition Detail [Edit](#) [Set Field Level Security](#) [View Field Accessibility](#) [Where is this used?](#)

Field Information	
Field Label	Phone
Field Name	Phone
API Name	Phone__c
Description	
Help Text	
Data Owner	
Field Usage	
Data Sensitivity Level	
Compliance Categorization	
Created By	Dhanshree Gawhale, 9/24/2025, 1:29 AM
Modified By	Dhanshree Gawhale, 9/24/2025, 1:29 AM

## ❖ Reports and Dashboards

### 1. Active Bookings Report

- Shows all bookings that are currently active or confirmed.
- Helps track which shows are currently live or upcoming.
- Useful for checking how many users have active tickets.
- Filters used: Status = Booked or Confirmed.

### 2. Total Revenue Report

- Calculates the total revenue generated from bookings.
- Sums up the total payment amount from all confirmed bookings.
- Helps analyze business earnings over time (daily, weekly, monthly).
- Can be filtered by date range or movie name useful for finance tracking and revenue trends.


### 3. Booking Status Report

- Displays bookings grouped by their status (Booked, Cancelled, Completed).
- Helps monitor how many bookings are active, canceled, or done.
- Can be filtered by show, movie, or booking date.
- Useful for understanding customer behavior and system performance.
- Helps identify drop-offs or cancellation patterns.







Reports	Q Search...						★	+	🔄	?	⚙️	🔔	👤
Movie Booking App	Movies	Shows	Customers	Bookings	Reports	Dashboards							
Recent	Q Search recent reports...						New Report	New Folder					
4 items													
REPORTS	Report Name	Description	Folder	Created By	Created On	Subscribed							
Recent	Active Bookings Report		Public Reports	Dhanshree Gawhale	10/9/2025, 6:09 AM								
Created by Me	Total Revenue Report		Public Reports	Dhanshree Gawhale	10/9/2025, 5:54 AM								
Private Reports	Booking Status Report	Report showing booking status and details of movie bookings.	Public Reports	Dhanshree Gawhale	10/9/2025, 1:23 AM								
Public Reports	Sample Flow Report: Screen Flows	Which flows run, what's the status of each interview, and how long do users take to complete the screens?	Public Reports	Automated Process	7/23/2025, 7:29 AM								
All Reports													
FOLDERS													
All Folders													
Created by Me													
Shared with Me													
FAVORITES													
All Favorites													

#### ❖ Dashboard: Movie Booking

- Visual overview of movie booking data.
- Includes key metrics like:
  - Total Seats Booked
  - Total Revenue
  - Active Booking Revenue
  - Booking Status Overview
- Helps management track business performance at a glance.
- Useful for decision-making, trend analysis, and operational insights.



Search...



Movie Booking App

Movies

Shows

Customers

Bookings

Reports

Dashboards

Dashboards

Recent

2 items

Search recent dashboards...

New Dashboard

New Folder

DASHBOARDS	Dashboard Name	Description	Folder	Created By	Created On	Subscribed
Recent	Movie Booking		Private Dashboards	Dhanshree Gawhale	10/9/2025, 6:25 AM	
Created by Me						
Private Dashboards	Enablement Dashboard	View data on how Enablement helps drive your business outcomes. This is your main dashboard for all Enablement analytics. Don't delete it. If you want to make changes to this dashboard, duplicate it.	Enablement Dashboard Spring '24	Automated Process	7/23/2025, 7:29 AM	
All Dashboards						
FOLDERS						
All Folders						
Created by Me						
Shared with Me						
FAVORITES						
All Favorites						