



DHANUSH KUMAR

JUNIOR SUPPORT ENGINEER

PROFILE

Motivated graduate with strong organizational skills, detail oriented approach.

Committed to team success and continuous improvement, eager to contribute to operational excellence

CONTACT

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EDUCATION 2020 - 2024

NMAM Institute of Technology, Nitte

BE - BIOTECHNOLOGY

CGPA-7/10

TECHNICAL SKILLS

- Python Programming
- SAS Programming
- Pega Cloud
- Genesys Cloud
- CSR Tool

WORK EXPERIENCE 2024- Present

Junior Support Engineer - Unify CX , Mangalore

- Website Troubleshooting
- Email Troubleshooting
- Web hosting Troubleshooting
- SSL Installation Trouble shooting

CERTIFICATE

- Project of the year award, 2024 , NMAMIT EXPRO, WENAMITA
- Excellent performance in Mini Project in SAS programming
- Completed an introductory Python course focused on fundamental Programming concepts