

## Says

What have we heard them say? What can we imagine them saying?

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

Fixed Costs:

Expenses that

remain relatively

constant month-

to-month (e.g.,

rent, insurance).



**Thinks** 

Identify Expense Categories: Start by categorizing your expenses into different categories, such as fixed costs and variable costs.

> expenses can and sales commissions

Fixed Costs: These are expenses that remain relatively stable month-tomonth, such as rent, salaries, insurance premiums, and depreciation.

Variable Costs: These fluctuate based on business activities, like raw materials, utilities, marketing,

Variable Costs: Expenses that fluctuate with business activity (e.g., utilities, raw materials).

One-Time Costs: Expenses that occur sporadically or only once (e.g., equipment purchase).

ESTIMATION OF BUSINESS EXPENSES

Fixed Costs: These are regular, predictable expenses that don't fluctuate significantly month-to-month, such as rent, insurance, and salaries.

Variable Costs: These costs vary with business activity or production levels,

such as raw materials, utilities, and shipping expenses.

> Common categories include operating expenses (rent, utilities, salaries), cost of goods sold (materials, production costs), marketing and advertising, insurance, taxes, and other overhead costs.

Identify Expense Categories: Begin by categorizing your expenses.

> The categories may vary depending on your industry and business model.

## Does

What behavior have we observed? What can we imagine them doing?

One-Time Costs:

These are occasional

or non-recurring

expenses, such as

equipment purchases,

office renovations, or

marketing campaigns.

**Feels** 

What other feelings might influence their behavior?



