

Says

What have we heard them say? What can we imagine them saying? What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



They perfer branded products in their preferred flavors.

Most the people are do one thing and say another and, you want to understand more with them.

They wanted quality products under compromise price.

Most
people
thinks
which
product
is right for
them.

Budget is something they can afford or ignore.

Some people buy things depending on the season.

CUSTOMER EMPATHY MAP

The mostly want good quality products at affortable prices.

The right
products in
right season
times.

They wanted the products they would buy to be readily available

They don't want to feel like the product is a waste of money.

Even branded products can be bought at affordable prices.

They feel which product was effective and healthy.

Does

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



