

CRM THAT HELPS TO BOOK A VISA SLOT

1. INTRODUCTION

1.1 OVERVIEW

A *visa slot management* project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications. It might be used by a government agency or a visa processing center to schedule and manage appointments with applicants.

1.2 PURPOSE

The purpose of applying for a visa is to obtain legal permission from a foreign government to enter and stay in their country for a specific period of time and for a specific purpose.

The visa application process is designed to assess the eligibility of the traveler to enter the country and to ensure that the purpose of their visit aligns with the visa category they are applying for. The application process typically involves submitting various documents, such as a passport, travel itinerary, proof of funds, and a visa application form.

2 PROBLEM DEFINITION & DESIGN THINKING

2.1 EMPATHY MAP

Empathy Map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.

Build empathy

The information you add here should be representative of the observations and research you've done about your users.

SWETHA

Says

- Where should I start?
- What is visa process?
- Which documents need to be apply visa?
- Which country do you go?

Thinks

- How much can I spend for apply visa?
- What purpose do you apply visa?
- Which type of visa I apply?
- Where I go to apply visa?
- What documents are asked in visa interview?
- How can I pass my Visa interview?
- Can I apply again visa after visa is rejected?

Feels

- I feel very happy to receive my visa
- My life is going to change.
- I am so excited to go to united countries.
- Suppose my visa is rejected I feel very sad

Does

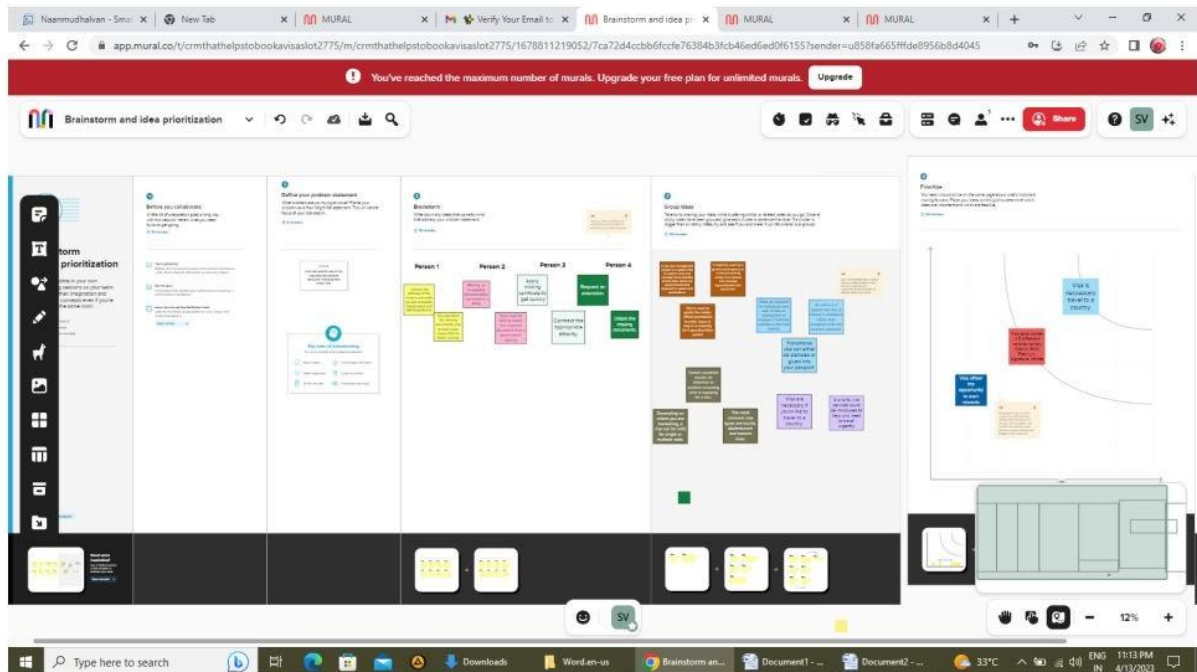
- After apply visa you must wait until the embassy has made a decision on your case.
- Visa allows to travel to a part of entry airport
- Note the expiration date on my visa
- Check your visa registration status

Outline

- 1 Empathy map
Use this framework to develop a deep, shared understanding and empathy for other people
- 2 Build empathy
The information you add here should be representative of the observations and research

100%

2.2 IDEATION & BRAINSTORMING MAP



3 .RESULT

3.1 DATA MODEL:

OBJECT NAME	FIELDS IN THE OBJECT	
Passport	Field Label	Data type
	Full name	Text
	Passport number	Text
	Contact number	Number
	Permanent address	Text

<p>Visa slot</p>	<table> <tr> <th>Field Label</th><th>Data type</th></tr> <tr> <td>Location</td><td>Text</td></tr> <tr> <td>Time</td><td>Time</td></tr> <tr> <td>Passport number</td><td>Master detail relationship</td></tr> <tr> <td>Visa slot number</td><td>Text</td></tr> </table>	Field Label	Data type	Location	Text	Time	Time	Passport number	Master detail relationship	Visa slot number	Text		
Field Label	Data type												
Location	Text												
Time	Time												
Passport number	Master detail relationship												
Visa slot number	Text												
<p>Payment</p>	<table> <tr> <th>Field Label</th><th>Data type</th></tr> <tr> <td>Payment mode</td><td>Text</td></tr> <tr> <td>Card Number</td><td>Number</td></tr> <tr> <td>Transaction id</td><td>Auto number</td></tr> <tr> <td>Cancel Transaction</td><td>Text</td></tr> <tr> <td>Visa slot number</td><td>Master detail relationship</td></tr> </table>	Field Label	Data type	Payment mode	Text	Card Number	Number	Transaction id	Auto number	Cancel Transaction	Text	Visa slot number	Master detail relationship
Field Label	Data type												
Payment mode	Text												
Card Number	Number												
Transaction id	Auto number												
Cancel Transaction	Text												
Visa slot number	Master detail relationship												
<p>Reschedule/Cancel</p>	<table> <tr> <th>Field Label</th><th>Data type</th></tr> <tr> <td>Passport number</td><td>Master detail relationship</td></tr> <tr> <td>Location</td><td>Text</td></tr> <tr> <td>Time</td><td>Time</td></tr> <tr> <td>Cancel</td><td>Text</td></tr> <tr> <td>Status</td><td>Text</td></tr> </table>	Field Label	Data type	Passport number	Master detail relationship	Location	Text	Time	Time	Cancel	Text	Status	Text
Field Label	Data type												
Passport number	Master detail relationship												
Location	Text												
Time	Time												
Cancel	Text												
Status	Text												

3.2 ACTIIVITY & SCREENSHOT

MILESTONE-1: CREATION OF DEVELOPER ORG.

ACTIVITY 1: Creating Developer Account

I go developers.salesforce.com/ website. Next I create my salesforce account using given instructions of my project pdf.

The screenshot shows a web browser window with the URL `developer.salesforce.com/signup`. The page is titled "Sign up for your Salesforce Developer Edition" and describes it as "A full-featured copy of the Platform, for free". It instructs the user to "Complete the form to start your free trial. Our team will be in touch to help you make the most of your trial." The form includes the following fields:

- First Name*: SWETHA
- Last Name*: V
- Email*: vswetha977@gmail.com
- Role*: Developer (selected from a dropdown)
- Company*: GOVERNMENT ARTS COLLEGE DHARMAPURI
- Country/Region*: India (selected from a dropdown)
- Postal Code*: 636705
- Username*: swetha@math.com

Below the Username field, a note states: "Your username must be in the form of an email address (It does not have to be real). It must be unique and cannot be associated with another Salesforce login credential. [Read](#)".

The left side of the page features a blue background with the text "Build enterprise-quality apps fast to bring your ideas to life" and a bulleted list of features:

- Build apps fast with drag and drop tools
- Customize your data model with clicks
- Go further with Apex code
- Integrate with anything using powerful APIs
- Stay protected with enterprise-grade security
- Customize UI with clicks or any leading-edge web framework

The Windows taskbar at the bottom shows the search bar, task view button, and several open applications: Screenshots, Developer..., Document..., CRM THAT..., and Screenshot... The system tray on the right indicates a temperature of 30°C, language settings (ENG, IN), and the date/time: 7:14 AM on 4/14/2023.

MILESTONE-2: OBJECTS:

ACTIVITY -1:

Create custom object: Passport

The screenshot shows the Salesforce Object Manager interface for a custom object named 'Passport'. The browser address bar displays the URL: `governmentartscollegedhar66-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003SXiz/Details/view`. The Salesforce navigation bar includes 'Setup', 'Home', and 'Object Manager'. The left sidebar lists various configuration options for the 'Passport' object, including 'Details', 'Fields & Relationships', 'Page Layouts', 'Lightning Record Pages', 'Buttons, Links, and Actions', 'Compact Layouts', 'Field Sets', 'Object Limits', 'Record Types', 'Related Lookup Filters', 'Search Layouts', 'List View Button Layout', 'Restriction Rules', 'Scoping Rules', and 'Triggers'. The main content area, titled 'Details', shows the following configuration:

Field	Value
Description	
API Name	Passport__c
Custom	<input checked="" type="checkbox"/>
Singular Label	Passport
Plural Label	Passports
Enable Reports	<input checked="" type="checkbox"/>
Track Activities	
Track Field History	
Deployment Status	Deployed
Help Settings	Standard salesforce.com Help Window

The bottom of the screen shows the Windows taskbar with the search bar, taskbar icons, and system tray information indicating the time is 6:44 AM on 4/14/2023.

Create custom object: Visa slot

The screenshot shows the Salesforce Setup interface for a custom object named "Visa slot". The browser address bar displays the URL: `governmentartscollegedhar66-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003SXj9/Details/view`. The page title is "SETUP > OBJECT MANAGER Visa slot".

On the left sidebar, the "Details" section is selected, showing a list of configuration options: Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, Restriction Rules, Scoping Rules, and Triggers.

The main content area, titled "Details", contains the following configuration details:

Field	Value
Description	
API Name	Visa_slot__c
Custom	<input checked="" type="checkbox"/>
Singular Label	Visa slot
Plural Label	Visa slots
Enable Reports	<input checked="" type="checkbox"/>
Track Activities	<input type="checkbox"/>
Track Field History	<input type="checkbox"/>
Deployment Status	Deployed
Help Settings	Standard salesforce.com Help Window

At the top right of the details section, there are "Edit" and "Delete" buttons. The Windows taskbar at the bottom shows the system clock as 6:49 AM on 4/14/2023, with the weather set to "Humid".

Create custom object: Payment

The screenshot shows the Salesforce Object Manager interface for a custom object named "Payment". The browser address bar displays the URL: `governmentartscollegedhar66-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003SxjE/Details/view`. The page title is "Payment" under the "Object Manager" section. A left-hand navigation menu lists various configuration options: Details, Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, Restriction Rules, Scoping Rules, and Triggers. The "Details" section is currently selected and expanded, showing a table of configuration settings. The table has two columns: the left column lists the configuration item, and the right column shows its current value. The items include "API Name" (Payment_c), "Custom" (checked), "Singular Label" (Payment), "Plural Label" (Payments), "Enable Reports" (checked), "Track Activities" (checked), "Track Field History" (checked), "Deployment Status" (Deployed), and "Help Settings" (Standard salesforce.com Help Window). At the top right of the details section are "Edit" and "Delete" buttons. The bottom of the image shows the Windows taskbar with the search bar, taskbar icons for various applications, and the system tray showing the date and time as 6:49 AM on 4/14/2023.

Naanmudhalvan - SmartInternz x Payment | Salesforce x +

governmentartscollegedhar66-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003SxjE/Details/view

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER

Payment

Details

Fields & Relationships

Page Layouts

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

List View Button Layout

Restriction Rules

Scoping Rules

Triggers

Details

Edit Delete

Description

API Name

Payment_c

Custom

✓

Singular Label

Payment

Plural Label

Payments

Enable Reports

✓

Track Activities

Track Field History

Deployment Status

Deployed

Help Settings

Standard salesforce.com Help Window

https://governmentartscollegedhar66-dev-ed.develop.lightning.force.com/one/one.app#/setup/ObjectManager/0112w000003SxjE/view

Type here to search

Payment | Salesforce

Document1 - Micr...

Humid

ENG 6:49 AM

IN 4/14/2023

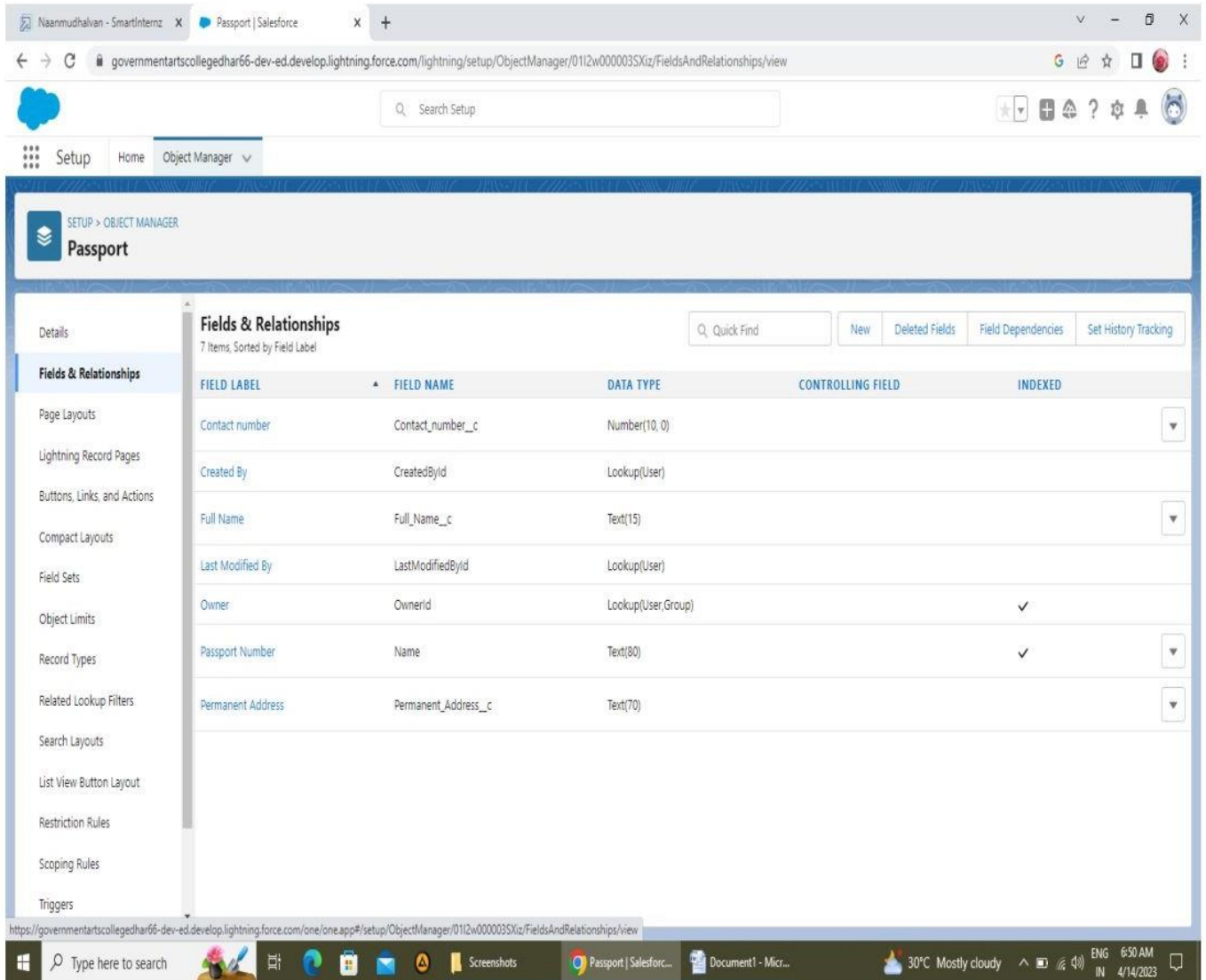
Create custom object: Reschedule/Cancel

The screenshot shows the Salesforce Setup interface for a custom object named 'Reschedule/Cancel'. The browser address bar indicates the URL: `governmentartscollegedhar66-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003SXgJ/Details/view`. The page title is 'Reschedule/Cancel' under the 'Object Manager' section. A left-hand navigation menu lists various configuration options: Details, Fields & Relationships, Page Layouts, Lightning Record Pages, Buttons, Links, and Actions, Compact Layouts, Field Sets, Object Limits, Record Types, Related Lookup Filters, Search Layouts, List View Button Layout, Restriction Rules, Scoping Rules, and Triggers. The 'Details' section is currently selected, showing a table of object properties. The table has two columns: the property name and its value. The properties listed are: Description (empty), API Name (Reschedule_Cancel__c), Custom (checked), Singular Label (Reschedule/Cancel), Plural Label (Reschedule/Cancel), Enable Reports (checked), Track Activities (checked), Track Field History (checked), Deployment Status (Deployed), Help Settings (Standard salesforce.com Help Window), and a link to 'Standard salesforce.com Help Window'. The 'Edit' and 'Delete' buttons are visible in the top right corner of the details section. The Windows taskbar at the bottom shows the time as 6:50 AM on 4/14/2023, with the language set to English (IN).

Property	Value
Description	
API Name	Reschedule_Cancel__c
Custom	✓
Singular Label	Reschedule/Cancel
Plural Label	Reschedule/Cancel
Enable Reports	✓
Track Activities	✓
Track Field History	✓
Deployment Status	Deployed
Help Settings	Standard salesforce.com Help Window

ACTIVITY 2:

Creation of fields on custom object: Passport



The screenshot displays the Salesforce Object Manager interface for a custom object named 'Passport'. The 'Fields & Relationships' section is active, showing a list of 7 fields. The interface includes a sidebar with navigation options like Details, Fields & Relationships, Page Layouts, and Lightning Record Pages. The main area contains a table with columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed status.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Contact number	Contact_number__c	Number(10, 0)		
Created By	CreatedById	Lookup(User)		
Full Name	Full_Name__c	Text(15)		
Last Modified By	LastModifiedById	Lookup(User)		
Owner	OwnerId	Lookup(User, Group)		✓
Passport Number	Name	Text(80)		✓
Permanent Address	Permanent_Address__c	Text(70)		

Creation of fields on custom object: Visa slot

The screenshot shows the Salesforce Object Manager interface for the 'Visa slot' object. The 'Fields & Relationships' section is active, displaying a table of 6 fields. The table has columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed status. The fields listed are: Created By (CreatedById, Lookup(User)), Last Modified By (LastModifiedById, Lookup(User)), Location (Location__c, Text(70)), Passport number (Passport_number__c, Master-Detail(Passport)), Time (Time__c, Time), and Visa slot Number (Name, Text(80)).

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Location	Location__c	Text(70)		
Passport number	Passport_number__c	Master-Detail(Passport)		✓
Time	Time__c	Time		
Visa slot Number	Name	Text(80)		✓

Creation of fields on custom object: Payment

The screenshot displays the Salesforce Object Manager interface for a custom object named 'Payment'. The 'Fields & Relationships' section is active, showing a list of 7 fields. The interface includes a sidebar with navigation options, a top navigation bar, and a bottom taskbar.

Fields & Relationships
7 Items, Sorted by Field Label

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Cancel transaction	Cancel_transaction__c	Text(70)		
Card Number	Card_Number__c	Number(18, 0)		
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Payment mode	Name	Text(80)		✓
Transaction id	Transaction_id__c	Auto Number		
Visa Slot number	Visa_Slot_number__c	Master-Detail(Visa slot)		✓

Creation of fields on custom object: Reschedule/Cancel

Naanmudhalvan - SmartInternz x Reschedule/Cancel | Salesforce x +

governmentartscollegedar66-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/0112w000003SXj/FieldsAndRelationships/view

Search Setup

Setup Home Object Manager

SETUP > OBJECT MANAGER
Reschedule/Cancel

Details

Fields & Relationships
8 Items, Sorted by Field Label

Quick Find New Deleted Fields Field Dependencies Set History Tracking

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Cancel	Cancel__c	Text(70)		
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Location	Location__c	Text(70)		
Passport number	Passport_number__c	Master-Detail(Passport)		✓
Reschedule/Cancel	Name	Text(80)		✓
Status	Status__c	Text(70)		
Time	Time__c	Time		

https://governmentartscollegedar66-dev-ed.develop.lightning.force.com/one.app#/setup/ObjectManager/0112w000003SXj/FieldsAndRelationships/view

Type here to search

Reschedule/Cancel | Document1 - Micr...

30°C Mostly cloudy ENG 6:51 AM 4/14/2023

MILESTONE-3: RELATIONSHIP B/W OBJECTS:

ACTIVITY -1: Creation of relationship

To create relationship between Passport and Visa.

The screenshot shows the Salesforce Object Manager interface for the 'Visa slot' object. The 'Fields & Relationships' tab is active, displaying a list of 6 fields. The fields are sorted by Field Label. The table includes columns for Field Label, Field Name, Data Type, Controlling Field, and Indexed. The 'Passport number' field is highlighted, indicating a relationship with the 'Passport' object.

FIELD LABEL	FIELD NAME	DATA TYPE	CONTROLLING FIELD	INDEXED
Created By	CreatedById	Lookup(User)		
Last Modified By	LastModifiedById	Lookup(User)		
Location	Location__c	Text(70)		
Passport number	Passport_number__c	Master-Detail(Passport)		✓
Time	Time__c	Time		
Visa slot Number	Name	Text(80)		✓

MILESTONE-4: APP

ACTIVITY: Creation of app

To create BOOK MY VISA lightning app.

The screenshot shows the Salesforce App Manager interface. The browser address bar indicates the URL: `governmentartscollegedhar66-dev-ed.develop.lightning.force.com/lightning/setup/NavigationMenus/home`. The left sidebar contains a search bar with 'app man' and a list of apps, with 'App Manager' selected. The main content area displays a table of 22 items, sorted by App Name. The 'Book my Visa' app is highlighted in row 5.

Enable App Cloning ☐ Disabled

22 items • Sorted by App Name • Filtered by All appmenuitems - TabSet Type

	App Name ↑	Developer Name	Description	Last Modified ...	Ap...	Vi...
2	Analytics Studio	Insights	Build CRM Analytics dashboards and apps	11/03/2023, 12:55 pm	Classic	✓
3	App Launcher	AppLauncher	App Launcher tabs	11/03/2023, 12:55 pm	Classic	✓
4	Bolt Solutions	LightningBolt	Discover and manage business solutions de...	11/03/2023, 12:57 pm	Lightning	✓
5	Book my Visa	Book_my_Visa		15/03/2023, 5:30 pm	Lightning	✓
6	Community	Community	Salesforce CRM Communities	11/03/2023, 12:55 pm	Classic	✓
7	Content	Content	Salesforce CRM Content	11/03/2023, 12:55 pm	Classic	✓
8	Data Manager	DataManager	Use Data Manager to view limits, monitor u...	11/03/2023, 12:55 pm	Lightning	✓
9	Digital Experiences	SalesforceCMS	Manage content and media for all of your si...	11/03/2023, 12:55 pm	Lightning	✓
10	Lightning Usage App	LightningInstrumentation	View Adoption and Usage Metrics for Light...	11/03/2023, 12:55 pm	Lightning	✓
11	Marketing	Marketing	Best-in-class on-demand marketing automa...	11/03/2023, 12:55 pm	Classic	✓
12	Platform	Platform	The fundamental Lightning Platform	11/03/2023, 12:55 pm	Classic	
13	Queue Management	QueueManagement	Create and manage queues for your business.	11/03/2023, 12:55 pm	Lightning	✓
14	Sales	Sales	The world's most popular sales force autom...	11/03/2023, 12:55 pm	Classic	
15	Sales	LightningSales	Manage your sales process with accounts, l...	11/03/2023, 12:58 pm	Lightning	✓
16	Sales Console	LightningSalesConsole	(Lightning Experience) Lets sales reps work ...	11/03/2023, 12:55 pm	Lightning	✓
17	Salesforce Chatter	Chatter	The Salesforce Chatter social network, inclu...	11/03/2023, 12:55 pm	Classic	✓

Windows taskbar at the bottom shows the search bar, task view button, and several open applications including 'App Manager | Sale...' and 'Document1 - Micr...'. The system tray displays the date and time as 6:57 AM on 4/14/2023, along with weather information (30°C Mostly cloudy).

Naanmudhalvan - SmartInternz

Book my Visa - Lightning App B...

governmentartscollegedhar66-dev-ed.develop.lightning.force.com/visualEditor/appBuilder.app?id=02u2w000001USQEAA4&retUrl=https%3A%2F%2Fgovernmentartscollegedhar66-dev-ed.develop.ligh...

Lightning App Builder

App Settings

Pages

Book my Visa

Help

App Settings

App Details & Branding

App Options

Utility Items (Desktop Only)

Navigation Items

User Profiles

App Details & Branding

Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar.

App Details

App Branding

* App Name ⓘ
Book my Visa

* Developer Name ⓘ
Book_my_Visa

Description ⓘ
Enter a description...

Image ⓘ

Primary Color Hex Value ⓘ

Upload

#9DD413

Org Theme Options

☐ Use the app's image and color instead of the org's custom theme

App Launcher Preview

Bm

Book my Visa

Type here to search

Book my Visa - Lig...

Document1 - Micr...

30°C Mostly cloudy

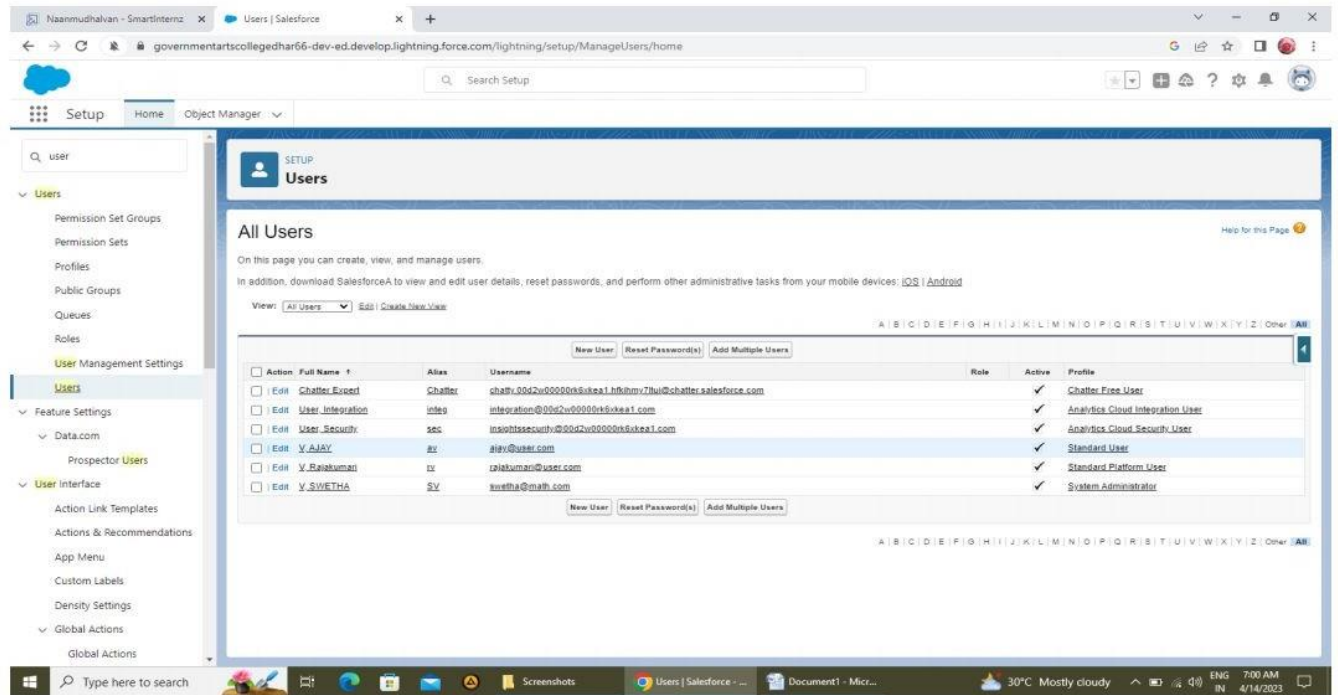
ENG IN

6:59 AM

4/14/2023

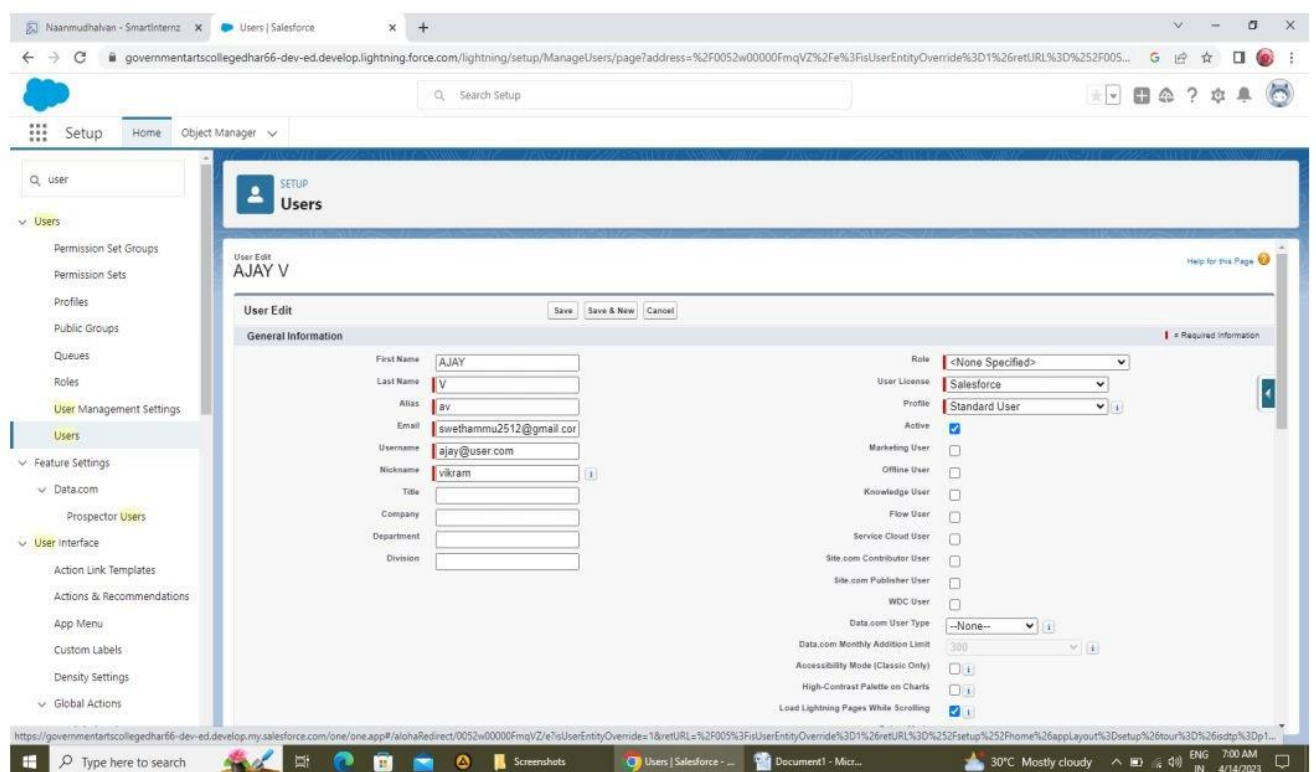
MILESTONE-5 USER:

ACTIVITY -1: Creation of user



The screenshot shows the Salesforce Setup interface for managing users. The left sidebar contains navigation options like Users, Permission Set Groups, Profiles, and User Management Settings. The main content area, titled 'All Users', displays a table of existing users. The table has columns for Action, Full Name, Alias, Username, Role, Active status, and Profile. Several users are listed, including 'Chatter_Escort', 'Integration', 'Security', 'AJAY V', 'Rajkumar', and 'SWETHA'. The 'AJAY V' user is highlighted in blue.

Action	Full Name	Alias	Username	Role	Active	Profile
<input type="checkbox"/> Edit	Chatter_Escort	Chatter	chatter.0042u0000@salesforce.com		<input checked="" type="checkbox"/>	Chatter Free User
<input type="checkbox"/> Edit	User_Integration	Integration	integration@0042u0000@salesforce.com		<input checked="" type="checkbox"/>	Analytics Cloud Integration User
<input type="checkbox"/> Edit	User_Security	Sec	security@0042u0000@salesforce.com		<input checked="" type="checkbox"/>	Analytics Cloud Security User
<input type="checkbox"/> Edit	AJAY V	AV	ajayv@user.com		<input checked="" type="checkbox"/>	Standard User
<input type="checkbox"/> Edit	V_Rajkumar	VR	vrajkumar@user.com		<input checked="" type="checkbox"/>	Standard Platform User
<input type="checkbox"/> Edit	V_SWETHA	SV	swetha@user.com		<input checked="" type="checkbox"/>	System Administrator



The screenshot shows the 'User Edit' page for the user 'AJAY V'. The page is divided into two main sections: 'General Information' and 'User License'. The 'General Information' section contains fields for First Name, Last Name, Alias, Email, Username, Nickname, Title, Company, Department, and Division. The 'User License' section contains fields for Role, User License, Profile, Active status, and various user types (Marketing User, Offline User, Knowledge User, Flow User, Service Cloud User, Site.com Contributor User, Site.com Publisher User, WDC User). The 'AJAY V' user is highlighted in blue.

Field	Value
First Name	AJAY
Last Name	V
Alias	AV
Email	swethamu2512@gmail.com
Username	ajay@user.com
Nickname	vikram
Title	
Company	
Department	
Division	
Role	<None Specified>
User License	Salesforce
Profile	Standard User
Active	<input checked="" type="checkbox"/>
Marketing User	<input type="checkbox"/>
Offline User	<input type="checkbox"/>
Knowledge User	<input type="checkbox"/>
Flow User	<input type="checkbox"/>
Service Cloud User	<input type="checkbox"/>
Site.com Contributor User	<input type="checkbox"/>
Site.com Publisher User	<input type="checkbox"/>
WDC User	<input type="checkbox"/>
Data.com User Type	--None--
Data.com Monthly Addition Limit	300
Accessibility Mode (Classic Only)	<input type="checkbox"/>
High-Contrast Palette on Charts	<input type="checkbox"/>
Load Lightning Pages While Scrolling	<input checked="" type="checkbox"/>

ACTIVITY -2: OWD: Organization wide default settings.

This can be used to give permissions to the organization wide and it can be used to restrict the access we can control the record level access.

The screenshot shows the Salesforce Setup page for Sharing Settings. The left sidebar has a search bar with 'sharing' and a list of security-related items. The main content area is titled 'Sharing Settings' and includes a description: 'This page displays your organization's sharing settings. These settings specify the level of access your users have to each others' data. Go to [Background Jobs](#) to monitor the progress of a change to an organization-wide default or a parallel sharing recalculation.' Below this is a dropdown for 'Manage sharing settings for: All Objects' and a button 'Disable External Sharing Model'. The 'Default Sharing Settings' section features a table for 'Organization-Wide Defaults' with columns for Object, Default Internal Access, Default External Access, and Grant Access Using Hierarchies. The table lists various objects and their corresponding access levels.

Object	Default Internal Access	Default External Access	Grant Access Using Hierarchies
Lead	Public Read/Write/Transfer	Private	<input checked="" type="checkbox"/>
Account and Contact	Public Read/Write	Private	<input checked="" type="checkbox"/>
Contact	Controlled by Parent	Controlled by Parent	<input checked="" type="checkbox"/>
Order	Controlled by Parent	Controlled by Parent	<input checked="" type="checkbox"/>
Asset	Controlled by Parent	Controlled by Parent	<input checked="" type="checkbox"/>
Opportunity	Public Read/Write	Private	<input checked="" type="checkbox"/>
Case	Public Read/Write/Transfer	Private	<input checked="" type="checkbox"/>
Campaign	Public Full Access	Private	<input checked="" type="checkbox"/>
Campaign Member	Controlled by Campaign	Controlled by Campaign	<input checked="" type="checkbox"/>
User	Public Read Only	Private	<input checked="" type="checkbox"/>
Activity	Private	Private	<input checked="" type="checkbox"/>
Calendar	Hide Details and Add Events	Hide Details and Add Events	<input checked="" type="checkbox"/>

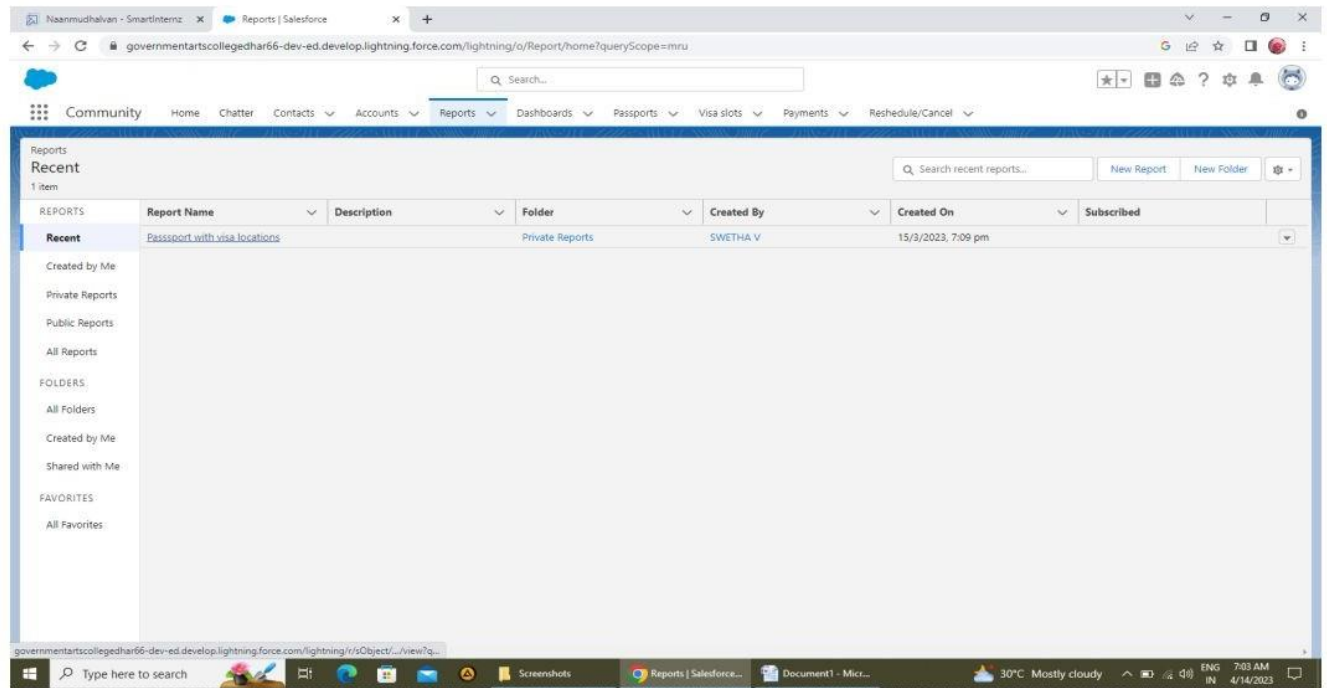
The screenshot shows the Salesforce Setup page for Sharing Settings, specifically the 'Object-Specific Defaults' section. The left sidebar is the same as the previous screenshot. The main content area has a table with columns for Object, Default Internal Access, Default External Access, and Grant Access Using Hierarchies. The table lists various objects and their corresponding access levels. At the bottom, there are checkboxes for 'Standard Report Visibility', 'Manual User Record Sharing', 'Manager Groups', 'Secure guest user record access', and 'Require permission to view record names in lookup fields'.

Object	Default Internal Access	Default External Access	Grant Access Using Hierarchies
Queued Party	Public Read/Write	Private	<input type="checkbox"/>
Queue Messaging Template	Public Read/Write	Private	<input type="checkbox"/>
Quick Text	Private	Private	<input checked="" type="checkbox"/>
Quick Text Usage	Private	Private	<input checked="" type="checkbox"/>
Return Order	Private	Private	<input checked="" type="checkbox"/>
Seller	Private	Private	<input checked="" type="checkbox"/>
Service Appointment	Public Read/Write	Private	<input checked="" type="checkbox"/>
Service Contract	Private	Private	<input checked="" type="checkbox"/>
Service Resource	Public Read/Write	Private	<input checked="" type="checkbox"/>
Service Territory	Public Read/Write	Private	<input checked="" type="checkbox"/>
Shift	Private	Private	<input checked="" type="checkbox"/>
Streaming Channel	Public Read/Write	Private	<input checked="" type="checkbox"/>
Web Cart Document	Private	Private	<input type="checkbox"/>
Work Order	Private	Private	<input type="checkbox"/>
Work Plan	Private	Private	<input type="checkbox"/>
Work Plan Template	Private	Private	<input checked="" type="checkbox"/>
Work Step Template	Private	Private	<input checked="" type="checkbox"/>
Work Type	Private	Private	<input checked="" type="checkbox"/>
Work Type Group	Public Read/Write	Private	<input type="checkbox"/>
Passport	Public Read/Write	Public Read/Write	<input checked="" type="checkbox"/>

MILESTONE-6 REPORTS

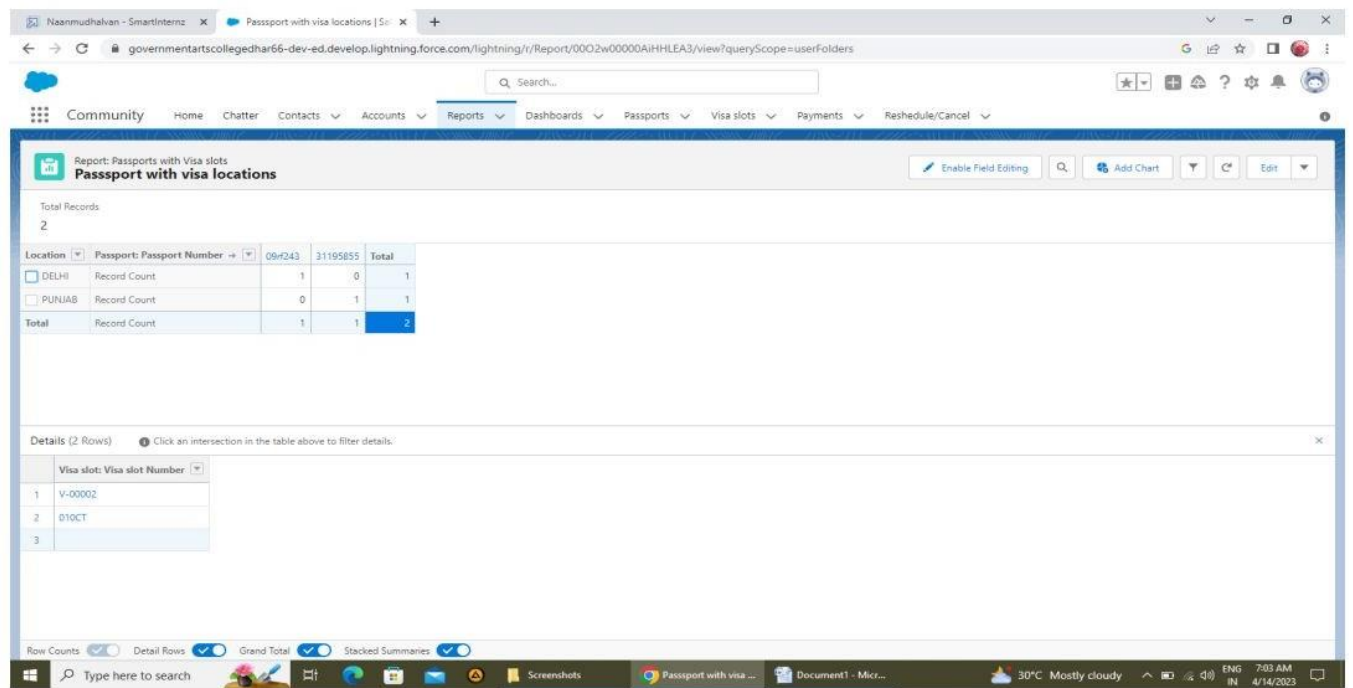
ACTIVITY -1: Creation of report

Creation of report ensure that update preview automatically is selected which is available at the right side of the report page.



The screenshot shows the Salesforce Reports page. The left sidebar contains navigation links: Community, Home, Chatter, Contacts, Accounts, Reports (selected), Dashboards, Passports, Visa slots, Payments, and Reschedule/Cancel. The main content area displays a list of recent reports. The first report is 'Passport with visa locations' in the 'Private Reports' folder, created by 'SWETHA V' on '15/3/2023, 7:09 pm'. Below the list, there are sections for 'FOLDERS' and 'FAVORITES'.

REPORTS	Report Name	Description	Folder	Created By	Created On	Subscribed
Recent	Passport with visa locations		Private Reports	SWETHA V	15/3/2023, 7:09 pm	



The screenshot shows the preview of the 'Passport with visa locations' report. The report title is 'Passport with visa locations'. The total records are 2. The report is displayed as a table with columns: Location, Passport: Passport Number, 08/243, 31195855, and Total. The data rows show counts for DELHI and PUNJAB. Below the table, there is a 'Details' section showing 2 rows of data for the 'Visa slot: Visa slot Number' field.

Location	Passport: Passport Number	08/243	31195855	Total
<input type="checkbox"/> DELHI	Record Count	1	0	1
<input type="checkbox"/> PUNJAB	Record Count	0	1	1
Total	Record Count	1	1	2

Details (2 Rows) Click an intersection in the table above to filter details:

Visa slot: Visa slot Number
1 V-00002
2 01OCT
3

MILESTONE-7 DASHBOARDS:

Dashboards in salesforce are a graphical representation of reports. It shows data from source reports as visual components.

ACTIVITY: Creation of Dashboard

This screenshot shows the 'Recent' view of the Salesforce Dashboards interface. The left sidebar contains navigation links for 'Dashboards', 'Folders', and 'Favorites'. The main area displays a table of recent dashboards.

DASHBOARD	Dashboard Name	Description	Folder	Created By	Created On	Subscribed
Recent	Passport with visa locations		Private Dashboards	SWETHA V	15/3/2023, 7:10 pm	

Below the table, there are sections for 'Created by Me', 'Private Dashboards', 'All Dashboards', 'FOLDERS', 'All Folders', 'Created by Me', 'Shared with Me', 'FAVORITES', and 'All Favorites'.

This screenshot shows the 'Passport with visa locations' dashboard. It features a donut chart titled 'Record Count' showing the distribution of passport records by location. The chart is divided into two segments: 'DELHI' (blue) and 'PUNJAB' (light blue). The 'DELHI' segment represents 1 record, and the 'PUNJAB' segment represents 1 record, totaling 2 records.

View Report (Passport with visa locations)

Trailhead profile public URL:

Team head GOPI: <https://trailblazer.me/id/gopigopi1220>

Team member 1 ARISTOTLE: <https://trailblazer.me/id/aristotlet>

Team member 2 ELANGOVAN: <https://trailblazer.me/id/elangovan143>

Team member 3 DHANUSH: <https://trailblazer.me/id/ddhanush22>

5. ADVENTAGES AND DISADVENTAGES:

- ❖ Business oppertunites: Having a visa can open up business oppertunties in forgion countries, allowing you to establish international partnership and expand your business globally .
- ❖ Longer stays:Many countries offer visas that allow for longer say which can be veneficial if you plane to travel extensively or for an extended period
- ❖ Smooth travel: Having a visa in advice can make your travel expreance smoother a d less streesful,as you will have already gon though the visa appplication process and obtained

- Saves time: Booking a visa appointment in advance can help you save time by allowing you to plan your trip accordingly.
- Ensures smooth processing: Booking a visa appointment in advance can also help ensure that your visa application is processed smoothly and efficiently.

Disadvantages :

- Time consuming process: Applying for a visa can be a time-consuming process, as it often involves submitting a range of documents and waiting for processing times that can vary depending on the country and type of visa.
- Cost: Visa fees can be expensive, and additional costs may be incurred for travel, accommodation, and other expenses associated with the application process.
- Restrictions: Some visas may come with restrictions, such as limiting the duration of stay, prohibiting certain activities, or requiring additional documentation or permits.
- Limited assistance: While visa booking services may be able to provide some assistance in navigating the visa application process, they may not be able to answer all of your questions or provide the level of support your need.
- Language barriers: Visa applications may require documents to be translated into the language of the country where the visa is being sought, which can add additional costs and complications

6. APPLICATIONS

- ❖ When you travel one country to other country you need visa.
- ❖ Visa requirement vary depending on the country and the nationality of the traveler.
- ❖ Most countries require visitors to have a visa if they are planning to stay for an extended period or engage in certain activities, such as work or study.
- ❖ Some countries may allow visa-free entry for short-term tourism or business visits, depending on the traveler's nationality.

7. CONCLUSION

Visa slot management is used to apply visa online. It is very useful to users. CRM brings together various departments, such as sales and marketing, to ensure a uniform approach which ultimately to increasing the company's success.

8. FUTURE SCOPE

1. Use block chain technology to enhance security and reduce fraud.
2. In terms of travel restrictions and visa policies, it is difficult to predict what changes may occur in the future , as they are often driven by political and economic factors. However, with the ongoing COVID-19 Pandemic, it is likely that travel restrictions and health-related requirements will continue to evolve and impact the visa application process.
3. In future much advancement include in visa slot management.

