
SUMMARY

3.9-year experience in **Functional Testing, Automation (Keyword Driven) and Application Testing**. Currently working as QA Tester with full Software Testing Life Cycle experience, including designing, developing and implementing test scenarios, test cases and test processes fulfilling swift corrective actions with expertise on working in onshore location.

KEY SKILLS

- Test Case/Scenario Writing, Review and Execution.
- Experience on following areas of Functional testing:
 - ✓ Sanity Testing, Retesting and Regression Testing.
 - ✓ System Integration Testing, Adhoc Testing and UI Testing.
- Experience on Mobile application Testing including both Android and iOS platform.
- Strong experience on Bug Reporting including its tracking and closure on test management tool and Test Summary reporting.(Jira, X Ray)
- Team handling on internal follow ups within the team.
- Experience in Key word driven Automation Testing(Robot Framework).

LANGUAGES AND TECHNOLOGIES

- **Test Management Tool:** HP Quality Center, JIRA
- **Testing:** Manual Testing, Mobile Testing
- **Software known:** MS Office
- **Log Analyzer Tool:** Splunk

EMPLOYMENT AND PROJECTS

BRITISH TELECOM (ON SHORE UK)**LEAD TEST ANALYST****JUN 2019 – PRESENT**

Projects Details

BT is a British mobile network operator, internet service provider, Television service provider and the division of BT Group also over took T-mobiles and Orange business in UK

Working in client location at UK, our team was responsible for testing the new TV packages which was major offering to BT TV customers

Roles and Responsibilities

- Responsible for Live Testing of web apps and device testing with the Team size of 2-3 members.
- Analysis of Dependent Interfaces and Related functionalities for the External Modules.
- Testing group configuration as per the tasking.
- Coordinating with the team for providing the data as and when required.
- Involved in various phases of STLC which includes Analyzing Requirements, Planning Testing

Process, Test Estimations, Test Case Development, Test Execution and Daily Status Report, Weekly Status Reports.

- Involved in Sanity, Regression, Retesting, Functional Testing.
- Defect reporting and Tracking till the build release.
- Followed the QA and QC Standards.

EE

TEST ANALYST

JUN 2018 – JUN 2019

Projects Details

EE Infra Deployments

Functional Testing the Infra changes and regression testing the EE shop/MyEEApplication (Devices)

Roles and Responsibilities

- Core member of the team within the team size of 2 members.
- Responsible for regression testing and ensuring the stability of systems after every Infra Deployment
- Performing a complete Testing Life Cycle starting from Requirement gathering to Impact Analysis including attending training based on the Project domain from client/vendor.
- Involved in Sanity, Regression, Retesting, Functional, System and Integrated Testing,
- Followed Agile Methodology including scrum call on daily basis.
- Experience in writing MOM when required.
- Signing off for the product to go live.
- Coordinate with development team for resolution of queries and normal follow up.
- Have good exposure to client communication and interactions.

Other Projects

- **Target Testing** (Digital promotions optimization) – Enabling promotions on shop to increase business
- **Tariff Refresh** (Digital tariff optimization) – Introduction of new PAYM plans and PAYG Packs
- **Monotote**- 3rd party integration technology to allow shop checkouts for one site to be embedded inside another
- **Sensitive Numbers Suppression** – To ensure sensitive numbers are suppressed and excluded from itemization
- **ZR Proxy** (API redirection to new proxy server) – Allows EE customers to access services hosted on the API gateway from the radio network without incurring data charges.
- **GDPR** - EU General Data Protection Regulation (GDPR) replaces the Data Protection Directive 95/46/EC and is designed to harmonize data privacy laws across Europe, to protect and empower all EU citizens' data privacy and to reshape the way organizations across the region approach data privacy

Projects Details

- **Project:** Government application used to provide rehabilitation training to physically challenged people and assist them in employment.

Roles and Responsibilities

- Core member of the team within the team size of 5 members.
- Development of Automation test script using **Robot** Framework
- Reporting test execution results
- Debugging and maintaining the scripts

PROFESSIONAL AWARDS

- Received appreciation & accolades from clients for delivering defects free UAT results on schedule.
- Awarded “Star Performer award” for the efforts put into my previous project.
- NTT Data Certified tester
- Participated in most of the CSR activities like Planting trees, blood donation.

EDUCATIONAL DETAILS

- BachelorsDegree in Mechanical Engineering– East Point College, Visvesvaraya Technological University–2016
- High Secondary School– Royale Concorde School, CBSE–2012
- High School– SSB School, ICSE–2010

DECLARATION:

- I do hereby declare that the details provided above are true to the best of my knowledge and ability.

Place: Bangalore,India

Dhanush M