## Ideation Phase Define the Problem Statements

Date	29-OCT-2022
Team ID	PNT2022TMID49030
Project Name	Project –Car Resale Value Prediction
Maximum Marks	2 Marks

## **Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

l am	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying to	List their outcome or "Job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way – what bothers them most?	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view – how does it impact them emotionally?	Describe the emotions the result from experiencing the problems or barriers

## **Problem Statements for Car Resale Value Prediction**

Problem Statement (PS)	lam (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	I am a graduate	I'm trying to resale a used cars	I can't find an appropriate way to get old cars	I can't able to collect the data of a good condition car	Like I have no cars with a proper Mileage, condition, colour of the car,Accident History
PS-2	And adult person	To use a car	The user	Because Its	Like to share a car with
	who lives in city	for 10 - 60	would not	important	others who have

		minutes trips	want to	for the user	similar needs,there no
		1 -4 times	own his	to think and	easy and affordable
		per week	own car as	live green	solutions
			it would be	and to not	
			too	own more	
			expensive	than he truly	
				needs	
PS-2	I'm an average	I'm trying to	I can't able	It may look	Like I should not get a
	man	buy a resale	to analyse	at good	full analysis of the car
		car to save	the full	condition,	and is there a chance
		money and	history of	further may	to take a wrong
		upgrade	the used	I get the	decision.
		segment for	car	upgrade	
		less		segment in	
				high budget	

## **Derived Problem Statement:**

User needs a way to buy/to be recommended to get more variety of cars at affordable cost, with good mileage, slower depreciation rates, cheaper insurance, upgrade segment for less and drive tension-free.