UserAcceptanceTesting(UAT)Template

Date	01-07-2025
TeamID	LTVIP2025TMID55815
Project Name	FlightFinder
MaximumMarks	

ProjectOverview:

ProjectName:ResolveNow

Description: Anonline complaint registration and management system is a software application or platform that allows individuals or or ganization stosubmit and track complaints or issues they have encountered.

ProjectVersion:v1.0.0

TestingPeriod:2025-05-26to2025-06-02

TestingScope:

- Userregistrationandlogin
- ComplaintSubmission
- StatusTracking
- AgentCommunication

RequirementstobeTested:

- AsaClient ofResolveNow,IwanttoPostthecomplaints easily.
- Asauser, Iwantsecure loginand Postcomplaints.
- $\bullet \quad As an admin, I want to manage reported users and disputes.$

TestingEnvironment:

TestingEnvironment

• **URL**:https://reslovenow.example.com

TestCases:

TestCase ID	Test Scenario	TestSteps	Expected Result	Actual Result	Pass/Fail
TC-001	User Registratio n	 Visitsite Click"Sign Up" Fill&submitform 	[Describe the expected outcome]	Account created, redirected to dashboard	[Pass/Fail]
 TC-002	Post a Job (Client)	1. Loginasclient 2. Goto"Post Job" 3. Submitform	Job appears on homepage		

BugTracking:

Sign-off:

TesterName:premkumar

Date: 10-06-2025

Signature:premkumar

Notes:

- $\bullet \quad \text{Ensure that all test cases cover both positive and negative scenarios}.$
- $\bullet \quad Encourage testers to provide detailed feedback, including any suggestions for improvement.$
- Bugtrackingshouldincludedetailssuchasseverity, status, and stepstore produce.
- Obtainsign-offfromboththeprojectmanagerandproductowner beforeproceeding with deployment.

BugID	Bug Description	Stepstoreproduce	Severity	Status	Additional feedback
BG-001	Erroron job posting form	Loginasclient Submitempty form	Medium	Open	Formshould show validation