

# DHANUSH CHANDRASEKAR

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## SUMMARY

Detail-oriented AML and KYC professional with hands-on experience in financial compliance, fraud prevention, and transaction monitoring. Proven ability to resolve complex financial disputes by analyzing customer profiles, verifying KYC documents, and investigating suspicious card activities. Skilled in drafting reports, ensuring regulatory adherence, and maintaining high standards of accuracy and ethics across AML and KYC operations.

## WORK EXPERIENCE

Prochant India Private Limited

MAY 2024 - APR 2025

**Process Associate - AML Analyst**

- Monitored high-risk user and merchant accounts to identify fraud patterns and enhance fraud prevention strategies.
  - Applied CDD and EDD processes to assess and mitigate risks associated with high-risk customers.
  - Maintained up-to-date knowledge of AML, KYC, due diligence, and financing policies and procedures.
  - Resolved flagged surveillance items in high-risk transactions and exceptions, ensuring compliance and accuracy.
  - Reviewed customer transactions for potential suspicious activities, including large or unusual transactions, high-risk countries, and known or suspected criminal entities.
  - Utilized transaction monitoring software to detect patterns and anomalies, enhancing fraud detection capabilities.
  - Conducted investigations into potential suspicious activities, gathering information from internal and external sources, and determining whether to file reports with relevant authorities.
  - Implemented and maintained risk-based AML strategies, including conducting risk assessments, establishing policies and procedures, and providing AML training to employees.
- Generated comprehensive reports and documentation for internal and external audits, ensuring accuracy and completeness of records.
- Conducted thorough investigations leading to the identification and filing of Suspicious Activity Reports (SARs) with regulatory authorities.
  - Assisted in AML training, collaborated with internal teams and external agencies to support ongoing AML compliance, and enhance risk mitigation strategies.
  - Successfully identified and mitigated several high-risk fraud cases, improving overall fraud prevention measures.
  - Developed and updated AML policies and procedures in compliance with the Bank Secrecy Act and FATF guidelines.
  - Enhanced transaction monitoring and risk assessment processes, resulting in more effective fraud detection and compliance.

**Process Associate CS Internet - KYC Card Transaction**

At Sutherland, I was responsible for handling KYC (Know Your Customer) and card transaction verification processes for a financial services client. My role focused on maintaining compliance, preventing fraud, and ensuring smooth onboarding and transaction experiences for customers. Below is a breakdown of my responsibilities:

**KYC Verification:**

- Collected, reviewed, and validated customer identity documents (ID proof, address proof, etc.) to comply with RBI and international KYC norms.
- Ensured all documents met the required standards before account activation or card issuance.
- Flagged and escalated discrepancies or suspicious profiles to the compliance team for further review.

**Card Transaction Monitoring:**

- Monitored credit/debit card transactions to identify fraudulent, suspicious, or high-risk activity.

**Customer Communication:**

- Interacted with customers via calls and emails to clarify document-related queries or to verify transactions.
- Provided guidance on submitting correct documents and completing KYC formalities.

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**EDUCATION****B.SC Computer Science**

Sri Muthukumaran Institute of Technology - Mangadu

2018 - 2021

Final Grade: 86%

**12<sup>th</sup> 2018**

Chennai Higher Secondary School - Virugambakkam

Final Grade: 75%

**10<sup>th</sup> (2016)**

Avichi Higher Secondary School - Virugambakkam

Final Grade: 70%

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**SKILLS**

- Microsoft Office (Word, Excel, PowerPoint)
- Transaction monitoring and Investigation
- Risk Assessment and Management
- Report writing and Documentation

**DECLARATION**

I hereby declare that all the information above is true and correct to my knowledge and belief.

**REGARDS,**  
**DHANUSH CHANDRASEKAR**