

No.4685/D3/76/TD,
Taxes (D) Department,
Trivandrum: 31-7-1976.

CIRCULAR

Sub:- Public Services - Members of the public to be given correct and proper advice by Government Servants - instructions - issued.

It has been brought to the notice of Government that when a candidate who was advised by the Public Service Commission for appointment as L D Clerk in the Registration Department, approached the authorities with application for extension of joining time beyond 3 months, the authorities, although not competent to grant the request, did not give correct advice to the candidate as to the proper authority to whom such applications should be submitted. This had resulted in the cancellation of the advice by the Public Service Commission and subsequent representations to Government in the matter. Such a situation would not have arisen had the candidate been given correct advice by the authorities concerned at the appropriate time.

Government servants are expected to know the rules, whereas ordinary citizens cannot be expected to know all the rules. So it is the duty of the Government Servants to point out the correct rule whenever the public approach them. Government therefore impress upon all officers the need to give correct advice and to show a helpful attitude whenever members of the public approach them for any purpose.

/By Order of Governor/

J.S. JASUDIASAN,
Secretary to Government.

Encl.No. 24-35561/76.

Office of the Inspector General of
Registration, Kerala, Trivandrum 1
11-8-1976.

Copy communicated for strict compliance.

A. Francis
For Personal Assistant.

To

All I.R.Os.,
Registrars and
Sections.

S. R O. North zone

Kv.

Submitted

May be filed
F.D.15
11/8
GR