## 1. CUSTOMER SEGMENT(S)

Define

CS, fit into

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Focus on J&P, tap into BE

understand



### 6. CUSTOMER CONSTRAINTS



## 5. AVAILABLE SOLUTIONS



- For young people to old people
- For poor persons to rich persons
- For village people to city people
- · For working professionals to jobless persons

- No network, Provide Download option and not wellorganized content.
- No related and interesting and educating content Click Bait (Topic and content are not related), annoying user interface,
- No customization options

- Chat bot that solves user queries
- User will customize what the content to read and search
- Providing quick access to favorite topics
- User friendly interface, avoiding misleading ads
- Prioritize news according to user interest and location.

## 2. JOBS-TO-BE-DONE / PROBLEMS



# 9. PROBLEM ROOT CAUSE





- Reading an unwanted and irrelevant and repeated content
- Very Bad user interface
- Searching related news
- Unwanted Ads contents and unorganized contents
- user unable to customize news content
- Using internet for previously watched content
- Providing dark mode

- No user customization. This leads to unorganized and uninterested news.
- No search bars lead frustration to search contents
- No service to complain (Chat bot solves queries.)
- No download option user may not have internet.
- Light mode may not good for eye.
- User interface needs to be attractive and easy to use or it make user to lose interest on app
- Provide notification which related to user wish

### 7. BEHAVIOUR



- User searching news and wasting time on it
- User gets frustrated while using bad user interface
- Misleading ads or topics wasting user time and confuse user
- User need all types of content but needs their favorite content to be prioritized.
- User may feel stressed eye.
- User may avoid notification if it is not related.

# 3. TRIGGERS



- · People expecting about latest news
- When a news goes viral
- Need report about weather, market, sports and etc

## 10. YOUR SOLUTION





# 4. EMOTIONS: BEFORE / AFTER



- While reading irrelevant content make to feel time consuming to
- · Feels getting lack of information from contents

- Providing search bars and content customization tiles Enabling download options and save or pin post options
- Providing Chat bot
- Providing Dark Mode
- Providing like, comments, tag, polling options to develop to develop user interface further more.
- User can control their notification. They can select content which they need to notified.

## 8. CHANNELS of BEHAVIOUR

#### 8.1 ONLINE

- · User can customize their news according to their interest.
- User can interact with community feed and user can report any queries

#### 8.2 OFFLINE

- User can save post and then read it for later
- User can download post and can share it to other people.