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1. CUSTOMER SEGMENT(S)



6. CUSTOMER CONSTRAINTS



5. AVAILABLE SOLUTIONS



Explore AS, differentiate

- For young people to old people
- For poor persons to rich persons
- For village people to city people
- · For working professionals to jobless persons

- No network, Provide Download option and not wellorganized content.
- No related and interesting and educating content Click Bait (Topic and content are not related), annoying user interface,
- No customization options

- Chat bot that solves user queries
- Providing quick access to favorite topics
- User friendly interface, avoiding misleading ads
- Prioritize news according to user interest and location.

User will customize what the content to read and search

Focus on J&P, tap into BE

understand

2. JOBS-TO-BE-DONE / PROBLEMS







- Reading an unwanted and irrelevant and repeated content
- Very Bad user interface
- Searching related news
- Unwanted Ads contents and unorganized contents
- user unable to customize news content
- Using internet for previously watched content
- Providing dark mode

- 9. PROBLEM ROOT CAUSE
- No user customization. This leads to unorganized and uninterested news.
- No search bars lead frustration to search contents
- No service to complain (Chat bot solves queries.)
- No download option user may not have internet.
- Light mode may not good for eye.
- User interface needs to be attractive and easy to use or it make user to lose interest on app
- Provide notification which related to user wish

7. BEHAVIOUR



- User searching news and wasting time on it
- User gets frustrated while using bad user interface
- Misleading ads or topics wasting user time and confuse user
- User need all types of content but needs their favorite content to be prioritized.
- User may feel stressed eye.

8. CHANNELS of BEHAVIOUR

User may avoid notification if it is not related.

3. TRIGGERS



EM

- · People expecting about latest news

· Feels getting lack of information from contents

10. YOUR SOLUTION





- When a news goes viral

4. EMOTIONS: BEFORE / AFTER

• Need report about weather, market, sports and etc

• While reading irrelevant content make to feel time consuming to

- Enabling download options and save or pin post options · Providing Chat bot
- Providing Dark Mode
- Providing like, comments, tag, polling options to develop to develop user interface further more.

• Providing search bars and content customization tiles

• User can control their notification. They can select content which they need to notified.

8.1 ONLINE

- · User can customize their news according to their interest.
- User can interact with community feed and user can report any queries

8.2 OFFLINE

- User can save post and then read it for later
- User can download post and can share it to other people.

strong 뒭

Identify