

V. Passport Automation System

1. Introduction:

a. Purpose:

It is to specify the functional and non-functional requirements for a passport automation system.

It is intended to automate the process of applying for verifying and issuing passports.

b. Document Convention:

Bold texts are used for section handling & interface. Bulleted lists are used for listing actions, options or steps.

c. Intended Audience & Reading Suggestion:

Project managers understand the project scope, deliverables and system constraints. Software developers to design, implement and integrate the system components.

d. Scope:

It is a web-based application for applicants and officials. It includes online application submission, appointment scheduling, document verification.

e. References:
IEEE Std 830-1998 - IEEE Recommended practice
for software requirements specifications.

2. Overall Description:

a. Product Perspective:

It is a self-contained system, but it may
interact with external databases and verification
systems.

b. Product Functions:

Uses registration and login, application form
submission, document upload, payment integration,
appointment scheduling.

c. User classes and Characteristics:

Applicant - basic knowledge of computers, general
users. Admin/Verifier - government officials,
moderate to advanced users.

d. Operator environment:

- web-based system.
- compatible with major browsers
- Database: MySQL

e. Design and Implementation:

Must comply with government security standards.
All communications must be encrypted. Must be
scalable to handle high traffic.

f. Assumption & Dependencies:

users have access to the internet.
Government IT systems are available for
verification.

3. Specific Requirements:

a. Functional Requirement:

The system shall allow users to create an
account using email/phone verification. The
system shall allow users to fill out and
submit a passport application form.

b. Non-functional requirements:

The system shall ensure data privacy and
comply with local laws. The system shall
support 10,000 concurrent users. All user
data shall be encrypted in transit and rest.

c. External Interface Requirement:

web interfaces with form inputs, file upload
components, and dashboard.

d. Appendices:

sample passport application form. Integration with accounting software. AI-based demand forecast.

e. Preliminary and budget:

week 1-2: requirements gathering + system design

3-5 - development of application submission + tracking modules.

6-7 - development of verification interface + administrative dashboards.

8 → testing & bug fixing

9 → user acceptance testing + deployment

10 → deployment + ongoing support:

estimated budget: 40 lakhs app., including development, security compliance & deployment.

Class

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Hotel

Hotel
hotel
name
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P

Reception

qualification

check-in

check-out