Communication Skills		Semester	2
Course Code	BVU201	CIE Marks	100
Teaching Hours/Week (L: T:P:S)	1:0:0:2	SEE Marks	0
Total Hours of Pedagogy	25 (each module 5 hours)	Total Marks	100
Credits	02	Exam Hours	03 Hours
Examination type (SEE)	Theory		

Course Learning Objectives:

- **CLO1:** Develop effective verbal and nonverbal communication skills: This includes both oral and written communication, as well as understanding body language and other nonverbal cues.
- **CLO2:** Develop proficiency in using grammatical structures and vocabulary for everyday communication.
- **CLO3:** Improve interpersonal communication: This involves building relationships, resolving conflicts, and collaborating effectively with others.
- **CLO4:** Understand intercultural communication: This includes appreciating cultural differences, adapting communication styles, and promoting cross-cultural understanding

Module-1

INTRODUCTION:

- What is communication?
- Why communication?
- How do we communicate?
- Communication Theory and Process
- Barriers to communication
- Building blocks of communication

Module-2

Verbal Communication

- Different types of verbal communication
- **Listening Skills:** Types of Listening (theory /definition), Tips for Effective Listening Academic Listening-(lecturing), Listening to Talks and Presentations, Basics of Telephone communication

Module-3

Non-Verbal Communication:

- Body Language
- Art of Professional writing

Module-4