Dhaval Thumar
BI Developer

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EDUCATION

AHMEDABAD UNIVERSITY
BTech - Information and Communication Technology
June 2018 | Ahmedabad, India
CGPA: 7.9

SKILLS

PROGRAMMING LANGUAGE
Proficient:
Python 3
Familiar:
C# • Java • Javascript • HTML/CSS

LIBRARY/FRAMEWORKS
Proficient:
Flask • Django
Familiar:
Kafka • Express Js • MS Bot Framework
Pandas • Numpy

SOFTWARE
Git • Qlikview • PowerBI
Qlik Nprinting • DOMO • Postman

DATABASE
SQL Server • MySQL

OTHER SKILLS
Dialogflow • LUIS • Wit.AI • Botpress

LINKS

Github:// **dhavalthumar**
LinkedIn:// **dhaval-thumar**

COURSEWORK

Cloud Computing
Data Analysis
Data Warehousing
Machine Learning

EXPERIENCE

AIMDEK TECHNOLOGIES | BI Developer
June 2018 - Present | Ahmedabad, India
- Developed Salesforce custom SOQL query connector/plugin to fetch the data from SF to PowerBI.
- Designed and develop multi-tenant AI enabled Chatbot backend using Python and Wit.AI.
- Working with offshore client team and providing key insights with building near to realtime KPIs and matrix.

PROJECTS

ROADSIDE ASSISTANCE | BI & Data Specialist | Jun'19 – Curr
- Collect, Aggregate and manage relationship between multiple data sources such as MySQL, Salesforce, flat files and automate complex Excel report by reducing 72hrs of repetitive manual work.
- Manage Qlikview server and maintain 98% up time guarantee as per SLA.
- Build multiple Qlikview dashboards and Nprinting reports that provide insights of business to various Stakeholders, Executives, Clients, and Workforce team.

Tech Stack
- Qlikview • Qlik Nprinting • MS SQL Server • MySQL • Salesforce

CHATBOT ANALYTICS | BI & Data Specialist | Jan'21 – Curr
- Build Power BI dashboard for Sales and Management team to keep track of chatbot performance and chatbot flow
- Design complex KPIs such as current vs previous range profit comparison, YOY & MOM Sales analysis, Sankey chat for bot flow analysis, Cohort chart for user retention analysis.

Tech Stack
- Power BI • MySQL

SALESFORCE QUERY CONNECTOR | Team Lead | Mar'20 – May'20
- Developed Salesforce custom SOQL query connector/plugin to fetch the data from SF to PowerBI to overcome the limitation of data fetching 2K records which inbuilt Saleforce Report connector has.

Tech Stack
- M Language • Power Query SDK • Salesforce SOQL • Power BI

CHATBOT FOR HEALTHCARE | Team Lead | Jan'19 – May'19
- Developed multi-tenant AI enable chatbot backend for scheduling appointment with consultant.
- Integrate Microsoft QnAMaker to resolve the general FAQ of patients.
- Deploy chatbot backend on AWS EC2 and Integrate with existing web application of client with single line of code

Tech Stack
- Python • Wit.AI • MySQL • QnAMaker • AngularJs • AWS EC2