

5000

Count of Answered (Y/N)

4054

Count of Answered

946

Count of Not Answered

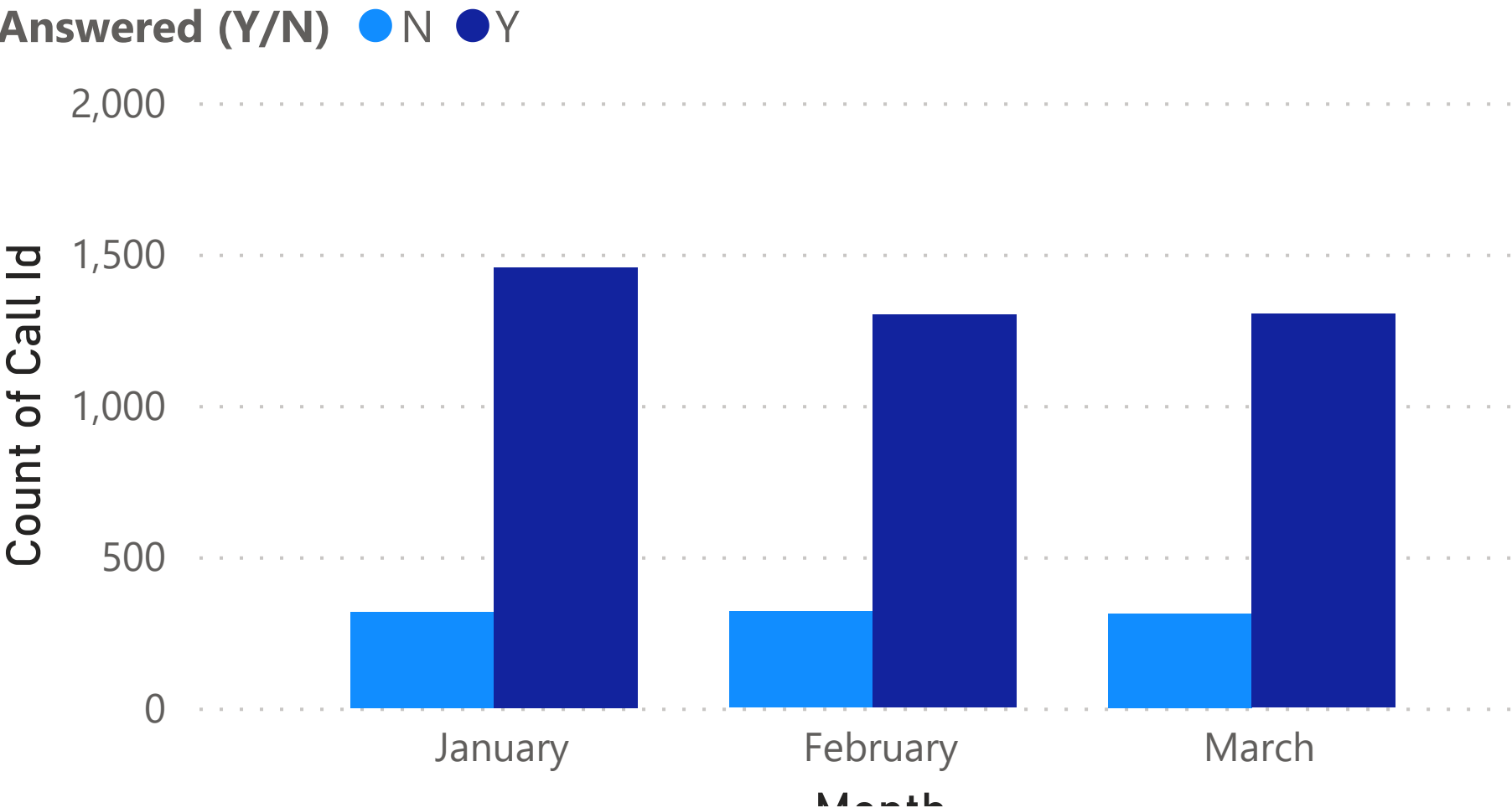
3.40

Average of Satisfaction rating

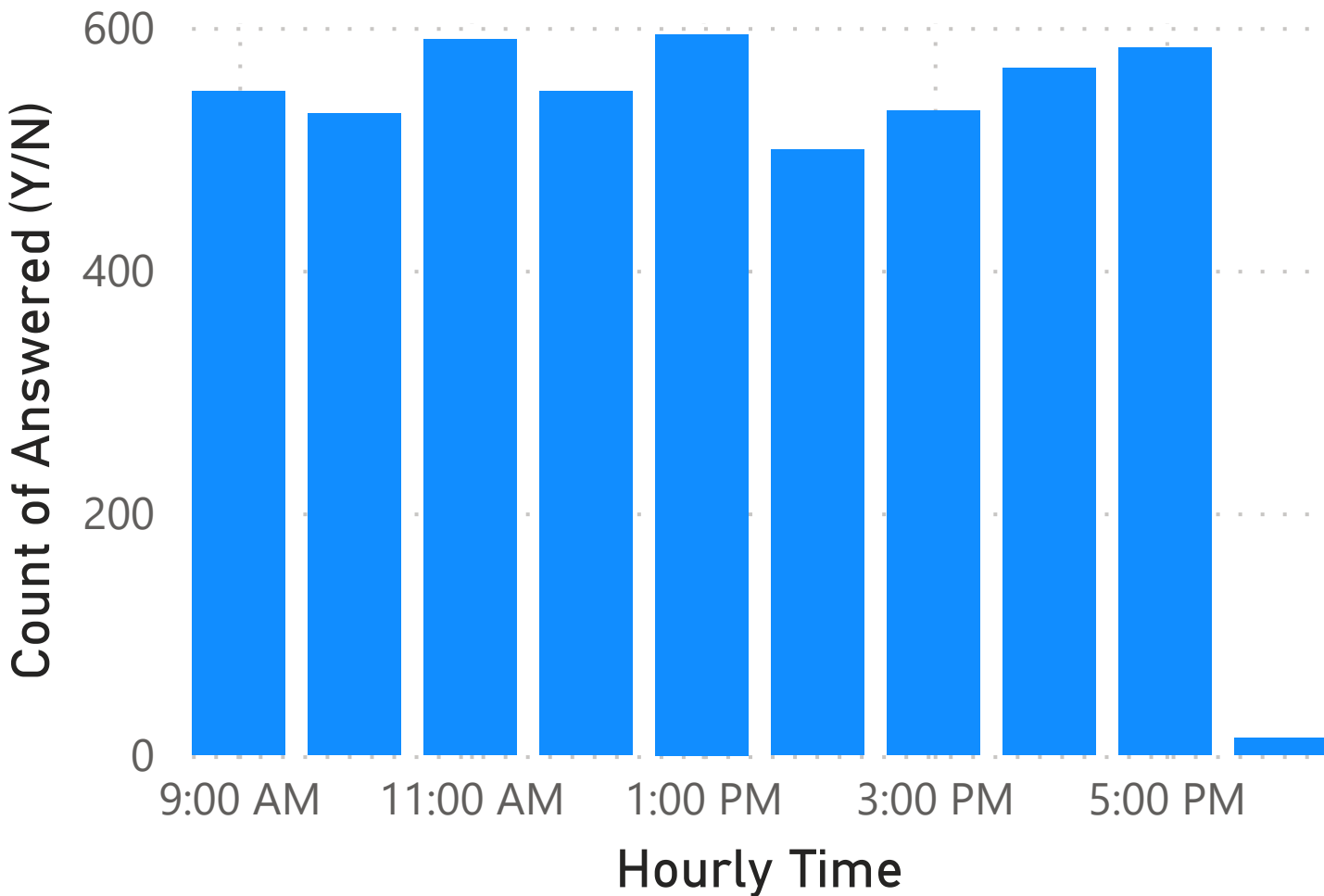
67.52

Average of Speed of answer in se...

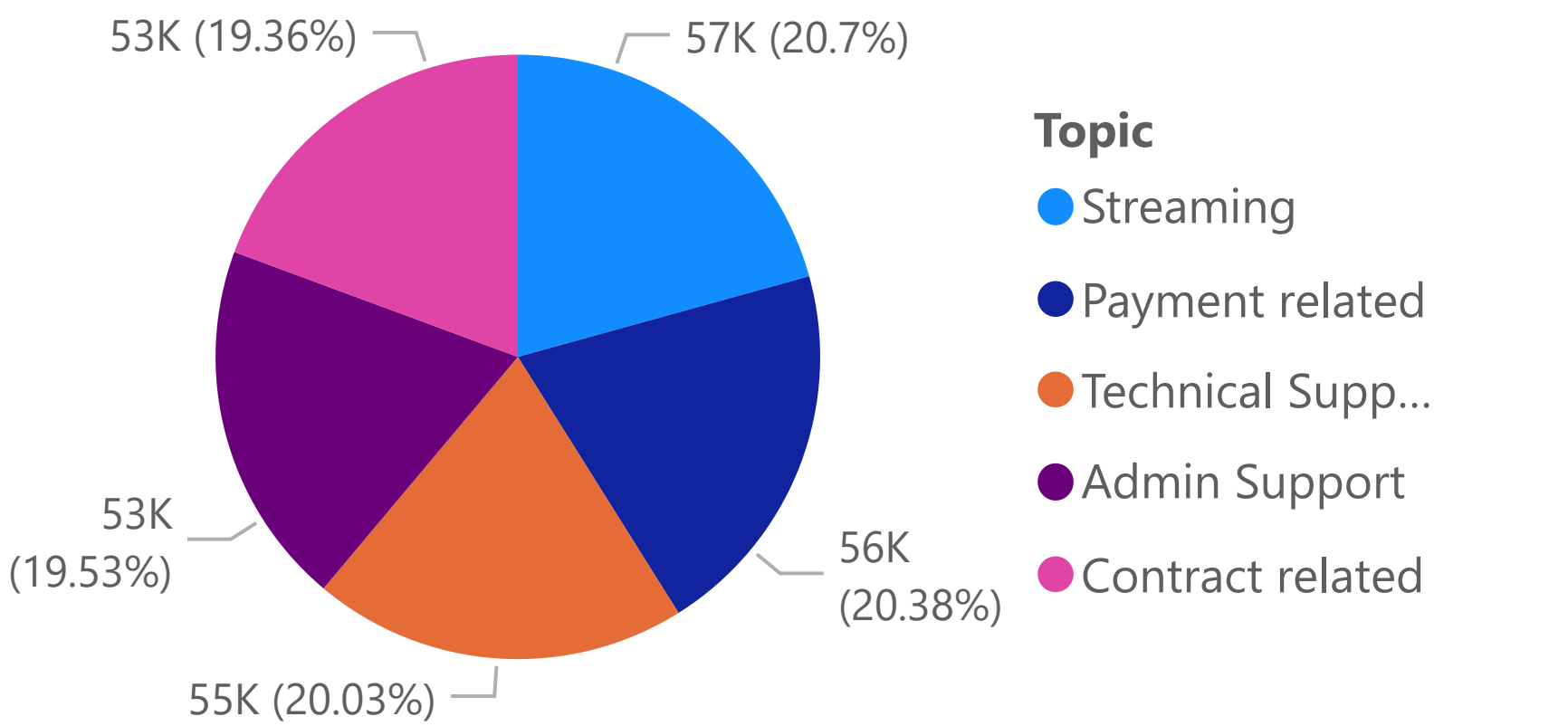
Count of Call Id by Month and Answered (Y/N)



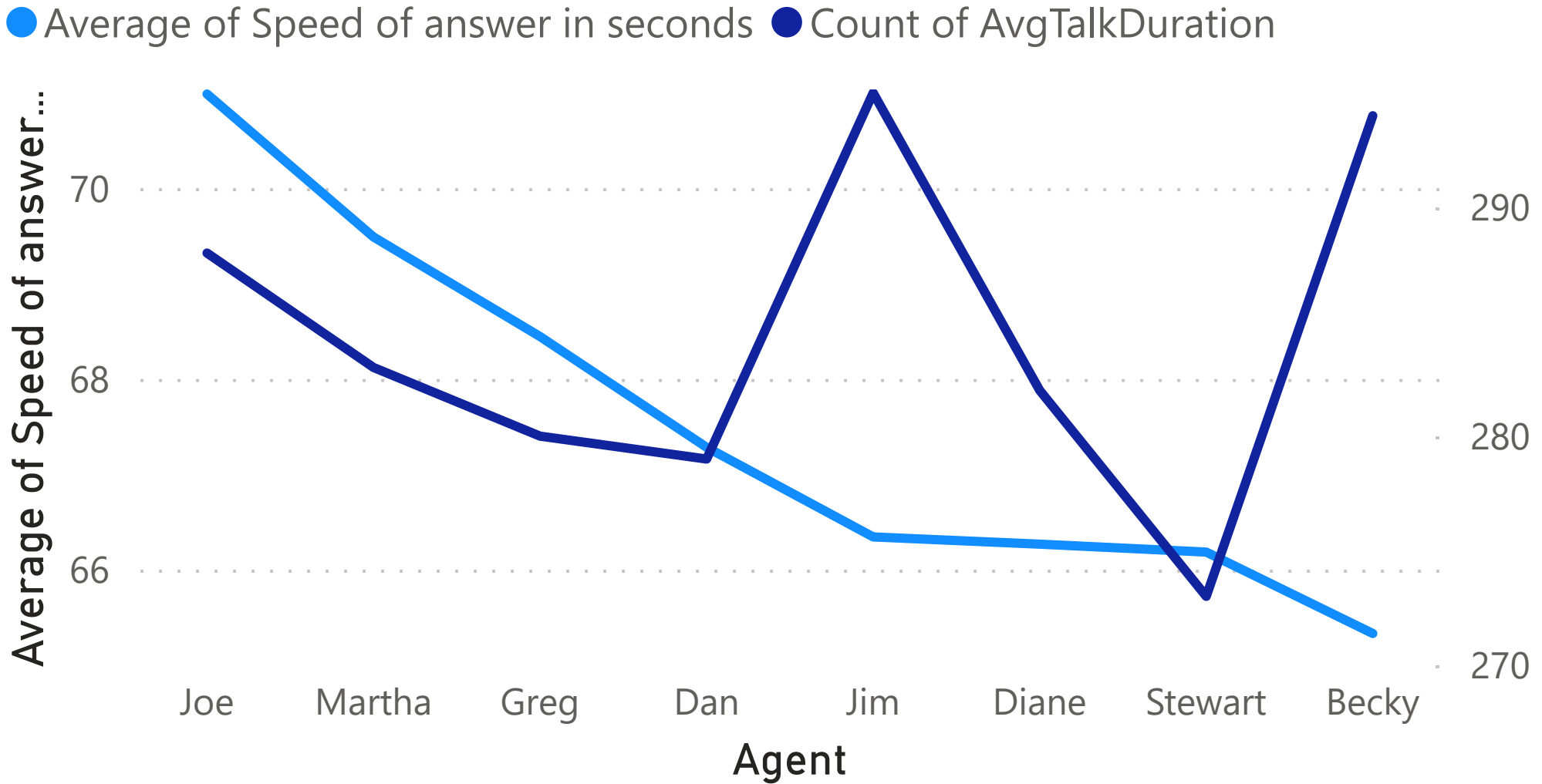
Count of Answered (Y/N) by Hourly Time



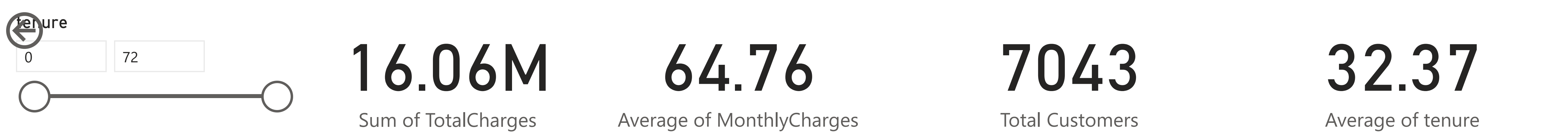
Sum of Speed of answer in seconds by Topic



Average of Speed of answer in seconds and Count of AvgTalkDuration by Agent



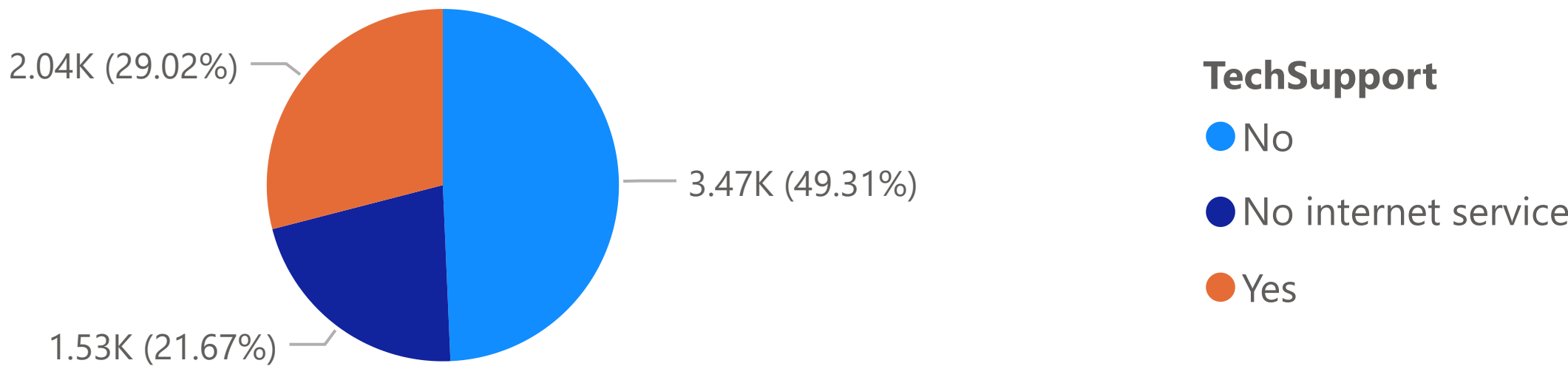
Agent	Average of Satisfaction rating	Average of Speed of answer in seconds	Count of AvgTalkDuration	Count of Call
Becky	3.37	65.33	517	63
Dan	3.45	67.28	523	63
Diane	3.41	66.27	501	63
Greg	3.40	68.44	502	62
Jim	3.39	66.34	536	60
Joe	3.33	70.99	484	59
Martha	3.47	69.49	514	63
Stewart	3.40	66.18	477	58
Total	3.40	67.52	4054	5000



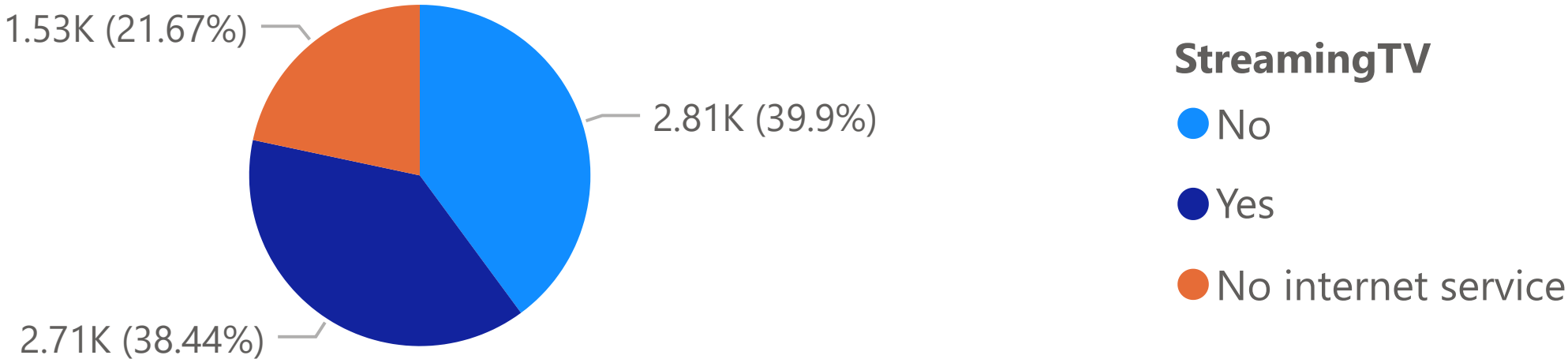
customerID	tenure	PaymentMethod	PaperlessBilling	MonthlyCharges	TotalCharges	numAdminTickets	numTechTickets
0002-ORFBO	9	Mailed check	Yes	65.60	593.30	0	0
0003-MKNFE	9	Mailed check	No	59.90	542.40	3	0
0004-TLHLJ	4	Electronic check	Yes	73.90	280.85	2	0
0011-IGKFF	13	Electronic check	Yes	98.00	1,237.85	0	2
0013-EXCHZ	3	Mailed check	Yes	83.90	267.40	0	0
0013-MHZWF	9	Credit card (automatic)	Yes	69.40	571.45	0	0
0013-SMEOE	71	Bank transfer (automatic)	Yes	109.70	7,904.25	0	0
0014-BMAQU	63	Credit card (automatic)	Yes	84.65	5,377.80	0	0
0015-UOCOJ	7	Electronic check	Yes	48.20	340.35	0	0
0016-QLJIS	65	Mailed check	Yes	90.45	5,957.90	4	0
0017-DINOC	54	Credit card (automatic)	No	45.20	2,460.55	1	0

customerID	gender	Partner	Dependents
0002-ORFBO	Female	Yes	Yes
0003-MKNFE	Male	No	No
0004-TLHLJ	Male	No	No
0011-IGKFF	Male	Yes	No
0013-EXCHZ	Female	Yes	No
0013-MHZWF	Female	No	Yes
0013-SMEOE	Female	Yes	No
0014-BMAQU	Male	Yes	No
0015-UOCOJ	Female	No	No
0016-QLJIS	Female	Yes	Yes
0017-DINOC	Male	No	No

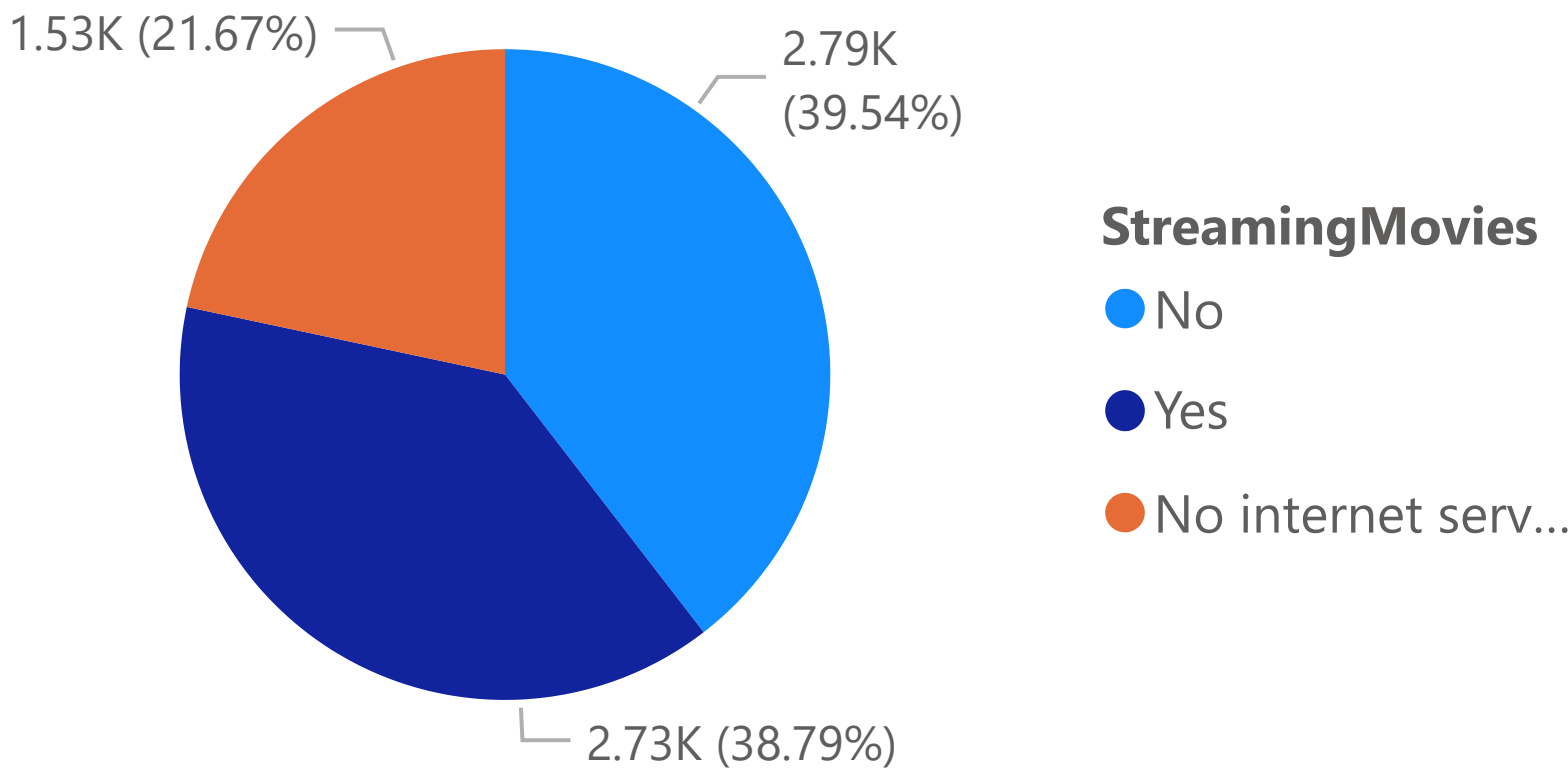
Count of customerID by TechSupport



Count of customerID by StreamingTV



Count of customerID by StreamingMovies



Count of customerID by SeniorCitizen

