

# DHAVAL VIBHAKAR

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## WORK EXPERIENCE

### Dual Fuel Corp

July 2023 – Present

Data Analyst

Mount Vernon, New York

- Engineered a Python-based ingestion pipeline (OpenCV, Docker, SQL) to process and validate large, multi-source datasets, decreasing manual data entry time by 80% and increasing faster, more accurate reporting for cross-functional teams.
- Optimized business support by compiling sprint docs and stakeholder input into exec reports, reducing release cycle time by 20%.
- Modeled ARIMA-Keras models to predict consumption trends, improving accuracy by 15% and enhancing better resource planning.
- Pioneered and deployed REST APIs in Python (Flask) to power real-time sensor dashboards, enabling secure high-volume data retrieval for 20+ building systems and downsizing diagnostic timelines by 60%.
- Revamped billing audit system by reverse-engineering datasets, reconciling \$1M+ discrepancies and streamlining validation process.
- Piloted A/B testing on UI features, accelerating task completion by 27% and adoption across clients, resulting in user satisfaction.
- Spearheaded quoting tool with directors in Microsoft Excel, cutting proposal time by 50% and sharpening pricing accuracy.
- Built and managed AWS API Gateway endpoints integrated with Lambda and Terraform for automated ingestion pipelines, processing millions of sensor records monthly with zero downtime.
- Addressed stakeholders to translate analytical findings into actionable insights, boosting operational efficiency by 15%.

### NYS Offices of General Services

June 2022 – September 2022

Data Analyst Intern

Albany, New York

- Analyzed claim records and reimbursement data using SQL, increasing reporting accuracy and decreasing validation errors by 20%.
- Validated 3+ Crystal Reports for procurement QA, ensuring accurate contract reporting and preventing downstream payment errors.
- Designed Power BI dashboards from multi-source data, exposing SLA breaches and lowering issue resolution time by 25%.
- Empowered teams with self-serve analytics via Power BI dashboards, reducing IT dependency for reporting and analysis by 30%.
- Audited 500+ vendor invoices monthly in SAP, recovered \$20K+ in overcharges, and ensured compliance with contract terms.

### Insight Business Machine Pvt. Ltd

March 2020 – April 2021

Data Analyst Intern

Maharashtra, India

- Structured Alteryx workflows with CRM data to automate campaign prep and free 20+ hours weekly for marketing focus.
- Shipped 5+ Qlik Sense dashboards for automated weekly reporting, aligning sales and marketing teams around real-time KPIs.
- Performed audience segmentation using SQL and Alteryx, enabling targeted outreach across 10+ high-value customer cohorts.
- Examined equity and futures data sets for a finance client, producing a 15% improvement in portfolio reporting accuracy and accelerated delivery by 2 days, which aided faster decisions.
- Mapped 4+ marketing tools into CRM to unify attribution, enhancing pipeline accuracy and optimized data gaps by 20%.

## ACADEMIC PROJECTS

### Space X: Capstone Project by IBM

January 2023 – March 2023

- Trained classification models (Logistic Regression, SVM, XGBoost) using Python to predict landing success with 80% accuracy.
- Queried SpaceX launch metadata using 50+ SQL statements to extract features related to mission success and reuse history.

### Healthcare Billing & Analytics

September 2022 – December 2022

- Designed relational schema, SQL views to calculate KPIs such as claim count, processing time, revenue across 1K+ billing records.
- Revamped SQL queries with indexing and optimization, slashing run times by 50% and resolving reporting bottlenecks.

## EDUCATION

### Pace University

September 2021 – May 2023

Master of Science in Management Information Systems | **Specialization:** Data Analytics

New York, NY

### Shree L R Tiwari College Of Engineering

June 2017 – May 2021

Bachelor of Engineering in Information Technology

Maharashtra, India

## TECHNICAL SKILLS & Certifications

**Programming Languages :** Java, Python (Pandas, NumPy, scikit-learn), R, Bash, REST API Development, Flask/FastAPI, Airflow (Pipeline)

**ML Modeling:** A/B testing, Logistic Regression, XGBoost, KNN, SVM, Predictive Modeling, TensorFlow

**Database Management:** MySQL Server, Snowflake, MongoDB | **Gen AI :** ChatGPT, Claude, prompt engineering, LLM APIs

**Cloud Platforms:** AWS (S3, EC2), GCP, Spark, Hadoop, Terraform

**Data Visualization Tools:** Tableau, Power BI, Qlik Sense, Google Analytics 4, Databricks, SAS

**Relevant Coursework:** Business Analytics and Statistics, Data Science 1: Data Analysis, Web Mining, Database Programming

**Certifications:** [AWS Certified Solutions Architect – Associate](#), [IBM Data Science](#), [Google Analytics Certification](#)