



Says



Thinks

Can they add a budget tracker?

I had a bad experience with their service

Worries about the security of transactions

array of features and options feels overwhelming

I wish they had a simpler interface

Why is my transaction still pending?

Proud when they can manage their finances independently

Are my financial details truly secure here?



Asks for help when confused

Regularly checks account for balance and statements

Confused about some features

Feels in control when the system is intuitive

Uses the system for bill payments, transfers, etc.

Might complain about slow transaction speeds or downtime

so many steps for a simple payment?

I feel like I made the right choice using this service



Does



Feels