SCENARIO Browsing, booking, **Entice** Enter **Exit** Engage attending, and rating a local city tour What do people How does someone What do people In the core moments initially become aware typically experience experience as they in the process, what of this process? as the process finishes? begin the process? happens? Steps View details on Opening App **Motor Control** More about sensor **Complete** information What does the person (or group) data typically experience? access Visually treat will be there and widgets in arranged position for better experiencies Where data is When they click they get detailed info about it Providing switch sytle button to control the motor represented in filling colour in a bar or Get to know about Because they Complete information about their land and their land Ability to control the numeric value for better finished their work in weather helps to plan efficiently motor a easy way Interaction with Interaction with exit switch to control the Interaction with data What interactions do they have at each step along the way? People: Who do they see or talk to? Places: Where are they? Things: What digital touchpoints or physical objects would they use? **Goals & motivations** At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...") **Positive moments** productive What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting? Manually need to turn off the motor in **Negative moments** What steps does a typical person find frustrating, confusing, angering,

We can use timer for better experience

costly, or time-consuming?

Areas of opportunity

How might we make each step

better? What ideas do we have?

What have others suggested?

By sending alerts to open our app for every 2-4 hours to know the

information

Extend

What happens after the

experience is over?

Send alerts

Like remainder to turn off the motor