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Generative AI Hub in SAP AI Launchpad



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1 Generative Al Hub in SAP Al Launchpad

The generative AI hub incorporates large language models (LLMs) into your AI activities in SAP BTP and SAP AI Launchpad.

LLMs are self-supervised, deep learning models that have been trained on vast amounts of unlabeled data. They leverage Al technology and industrial-scale computational resources to learn complex language patterns and semantic knowledge bases for natural language processing (NLP) tasks. They parse input, such as prompts, and by predicting a target word, can return contextually relevant responses written in natural language. A single LLM can perform multiple NLP tasks by using different input formats and output modes.

LLMs are general models but can be fine-tuned with additional embeddings for specialized or domain-specific use cases.

SAP AI Launchpad and the generative AI hub help you to integrate LLMs and AI into new business processes in a cost-efficient manner.

Scenarios

Access to the large language models is provided under the global AI scenario foundation-models, which is managed by SAP AI Core. Individual models are provided as executables in the form of serving templates, and accessed by choosing the corresponding template for the desired model.

The following scenarios are available:

Scenario Number	Global Scenario	Executable ID	Description
1	foundation-models	azure-openai	The Azure OpenAl Service provides REST API access to OpenAl's LLMs.
2	foundation-models	aicore-opensource	Opensource models hosted and accessed via SAP AI Core.

Models

The following models are supported:

			Deprecation (as Specified by Model Pro- vider)		Request Limit
Executable ID	Model Name	Model Version	YYYY-MM-DD	Region	(Requests per Minute)
azure-openai	gpt-35-turbo	0613	2024-06-13	 US10 (mapped to Azure US East) EU10 (mapped to Azure EU Central) 	120
azure-openai	gpt-35- turbo-16k	0613	2024-06-13	 US10 (mapped to Azure US East) EU10 (mapped to Azure EU Central) 	96
azure-openai	gpt-4	0613	2024-07-05	 US10 (mapped to Azure US East) EU10 (mapped to Azure EU Central) 	18
azure-openai	gpt-4-32k	0613	2024-07-05	 US10 (mapped to Azure US East) EU10 (mapped to Azure EU Central) 	78
azure-openai	text-embed- ding-ada-002	2	2025-04-04	 US10 (mapped to Azure US East) EU10 (mapped to Azure EU Central) 	138
aicore-open- source	tiiuaefal- con-40b-in- struct			 US10 (mapped to Azure US East) EU10 (mapped to Azure EU Central) 	138

① Note

Rate limits are applied at tenant level.

Related Information

ML Operations

2 Service Plans

The SAP AI Core service plan you choose determines pricing, conditions of use, resources, available services, and hosts. The generative AI hub in SAP AI Core is available only through the sap-internal service plan.

△ Caution

The sap-internal service plan is available only for internal consumption and on eu10 canary.

The sap-internal service plan enhances the capabilities provided in the standard service plan. Specifically, it provides access to the foundation-models global AI scenario. This scenario, which is managed by SAP AI Core, includes serving templates for deployments with integrated LLM access.

If you're new to SAP AI Core, choose the sap-internal service plan during your initial setup. For more information, see Add a Service Plan for Generative AI to the Global Account [page 9].

If you already have an SAP AI Core tenant on a standard or free tier service plan, you can update the service plan to sap-internal. For more information, see Update an Existing Plan of SAP AI Core to Include Generative AI [page 10].

→ Tip

If you update to the sap-internal service plan, you can still use your original service key.

2.1 Resource Plans for Large Language Models

You can configure SAP AI Core to use different infrastructure resources for different tasks. SAP AI Core provides several preconfigured infrastructure bundles called "resource plans" for this purpose.

① Note

These resource plans are internal and should not be shared outside of the organisation or used for productive use with external customers.

You can choose from the following GPU resource plans to deploy large language models (LLMs) in SAP AI Core:

Resource Plans in SAP Al Core

Resource Plan ID	GPUs	CPU Cores	Memory GBs	Code to Allocate Resources in Workflow Templates
Infer2-L	1 a10g	15	57.9	ai.sap.com/ resourcePlan: infer2.1

Resource Plan ID	GPUs	CPU Cores	Memory GBs	Code to Allocate Re- sources in Workflow Templates
Infer2-4XL	4 a10g	47	182.7	ai.sap.com/ resourcePlan: infer2.4xl
Train2-8XL	8 a100	95	1118.7	ai.sap.com/ resourcePlan: train2.8xl
Train2-8XXL	8 a100	95	1118.7	ai.sap.com/ resourcePlan: train2.8xxl

The capacity units for the GPU resource plans to deploy LLMs are as follows:

Capacity Units in SAP AI Core

Resource Plan ID	Capacity Units (Billable Units per Hour)
Infer2-L	3.6917
Infer2-4XL	11.9707
Train2-8XL	67.1944
Train2-8XXL	82.8221

① Note

For information about resource plans that do not pertain to large language models, see Choose a Resource

2.2 Models and Scenarios in the Generative Al Hub

Access

The Generative Al Hub is available with the Extended service plan only.

For more information for new customers, see Add a Service Plan.

For more information for existing customers, see Update a Service Plan.

Scenarios

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The following scenarios are available:

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Models

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			Deprecation (as Specified by Model Pro- vider)		Request Limit
Executable ID	Model Name	Model Version	YYYY-MM-DD	Region	(Requests per Minute)
aicore-open- source	tiiuaefal- con-40b-in- struct			 US10 (mapped to Azure US East) EU10 (mapped to Azure EU Central) 	138

① Note

Rate limits are applied at tenant level.

Models from Azure OpenAl are accessed through a private instance of the chat-completions API. For more information, see Azure OpenAI Chat Completions API Documentation .

Open Source models are hosted by SAP AI Core and can be accessed via OpenAI compatible API schema.

For more information on the Generative AI Hub in SAP AI Core, see the SAP AI Core documentation.

① Note

The following topics are out of the scope of this document:

- Advanced consumption patterns such as working with a textual knowledge base (such as embeddings)
- Complex orchestration of LLM calls
- Training own models

Related Information

Azure Chat Completions Documentation Tiiuae Falcon 40b Instruct Documentation 🖈

Metering and Pricing for the Generative AI Hub 2.3

The use of large language models (LLMs) in the generative AI hub is metered using GenAI tokens and capacity units.

The Generative Al Hub is available only as part of the Extended service plan.

A GenAl token corresponds to a block of 1,000 tokens from the LLM service provider. Its cost varies depending on the model used and the type of token (input or output).

The following table provides the conversion rates between tokens from the LLM service provider and GenAl tokens. The rates apply to blocks of 1,000 input and output tokens. You can refer to these values to calculate the total number of GenAl tokens that you consume.

① Note

Values indicated are subject to change.

	GenAl Input Tokens	GenAl Output Tokens
Model	(for 1,000 Tokens)	(for 1,000 Tokens)
GPT-35-Turbo	0.000210	0.00274
GPT-35-Turbo-16K	0.00403	0.00532
GPT-4	0.03886	0.07756
GPT-4-32K	0.07756	0.15496
text-embedding-ada-002	0.00029	0.00000
tiiuaefalcon-40b-instruct	0.00101	0.00181

Example

This example uses fictitious values. For the current conversion rates, see the SAP BTP Service Description Guide.

For a given request, x input tokens are consumed and y output tokens are consumed. The corresponding metrics are:

Capacity units = x/1000 * 0.000210 + y/1000 * 0.00274

Charges associated with use of SAP AI Core may also apply. For more information, see SAP AI Core Metering and Pricing.

2.4 Add a Service Plan for Generative AI to the Global Account

Generative AI models are available only with the extended service plan, which you configure in your global account during the initial setup phase.

Prerequisites

• You're a new user of SAP AI Core.

Context

To add the extended plan, set the quota in your global account.

Procedure

Complete the initial setup for SAP AI Core as described in Add a Service Plan for Generative AI to the Global Account [page 9]. When you set your entitlements, include the extended service plan and set the applicable quota.

① Note

• The extended plans include the features of the standard plan, with the addition of the generative Al capabilities. If extended is included, it is not necessary to have a standard or free instance.

2.5 Update an Existing Plan of SAP AI Core to Include Generative AI

Generative AI models are available only with the extended service plan. You can switch service plans by updating your instance of SAP AI Core.

Prerequisites

You're an existing user of SAP AI Core.

▲ Restriction

- If you have an existing extended plan, it is not possible to update to standard or free.
- If you have an existing standard plan, it is **not** possible to create a new instance with the extended plan. You must update your standard instance to extended .

Procedure

- 1. In your SAP BTP cockpit, choose *Instances and Subscriptions*.
- 2. Under Environments, choose Update and add the sap-internal or extended service plan.

3 Tutorial

The activation and consumption steps are also available online in a step by step tutorial.

The activation and consumption steps are also available online in a step by step tutorial.

Generative AI Hub Starter Tutorial Activate the generative AI hub and learn the basics of composing prompts.

4 Create a Deployment for a Generative Al Model

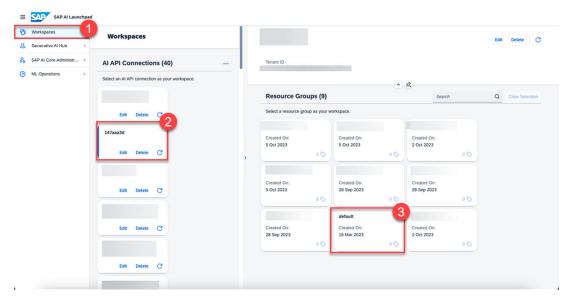
You make a model available for use by creating a deployment. You can do so one time for each model and model version, and for each resource group that you want to use with Generative Al Hub.

Prerequisites

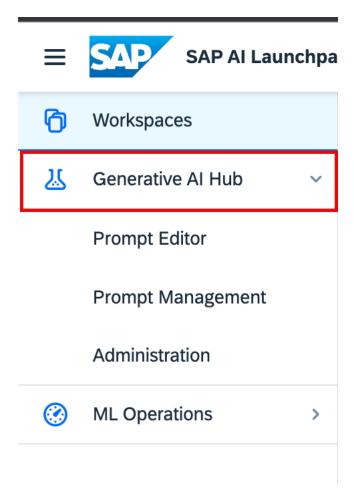
- You have an SAP AI Launchpad service instance and service key. For more information, see Initial Setup.
- You're using the extended service plan. For more information, see Service Plans [page 5].
- You have either the mloperations_editor or scenario_deployment_editor role, or you are assigned a role collection that contains one of these roles. For more information, see Roles and Authorizations.
- You have completed the client authorization for your preferred user interface. For more information, see Use a Service Key in SAP AI Core.

Procedure

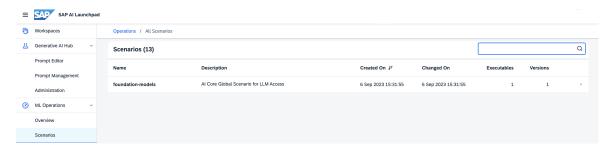
1. Select the connection to your SAP AI Core runtime in the *Workspaces* app and choose a resource group.



The Generative AI Hub app is now clickable in your side navigation panel and resource groups are listed.



2. In the ML Ops app, choose Scenarios and check that a scenario called foundation-models scenario exists.

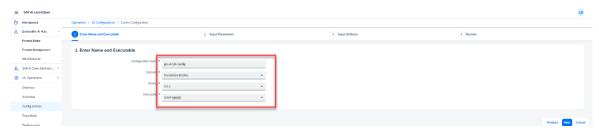


If the foundation-models scenario is not available, check your SAP AI Core tenant service plan.

3. In the ML Ops app, choose Configurations and click Create.



4. Enter a name for your configuration, choose the *foundation-models* scenario, enter a version number, and select the executable for your chosen model provider.



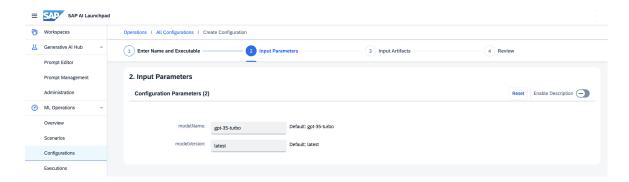
5. Enter the name and version (if applicable) of the model that you want to use.

The following models are available:

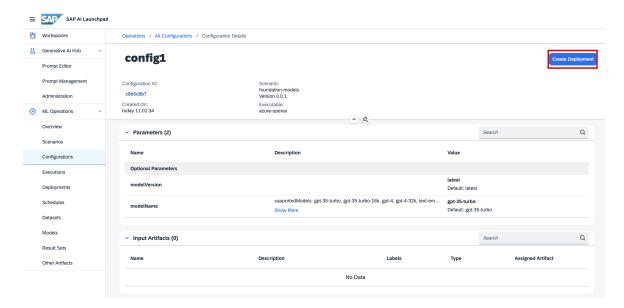
			Deprecation (as Specified by Model Pro- vider)		Request Limit
Executable ID	Model Name	Model Version	YYYY-MM-DD	Region	(Requests per Minute)
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azure-openai	gpt-4	0613	2024-07-05	 US10 (mapped to Azure US East) EU10 (mapped to Azure EU Central) 	18
azure-openai	gpt-4-32k	0613	2024-07-05	 US10 (mapped to Azure US East) EU10 (mapped to Azure EU Central) 	78
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aicore-open- source	tiiuaefal- con-40b-in- struct			 US10 (mapped to Azure US East) EU10 (mapped to Azure EU Central) 	138

① Note

- Instead of specifying a model version, using "latest" will use the latest version of the model available in SAP AI Core.
- Where model version is not listed, it is not applicable.



6. After you've created your configuration, select Create Deployment.

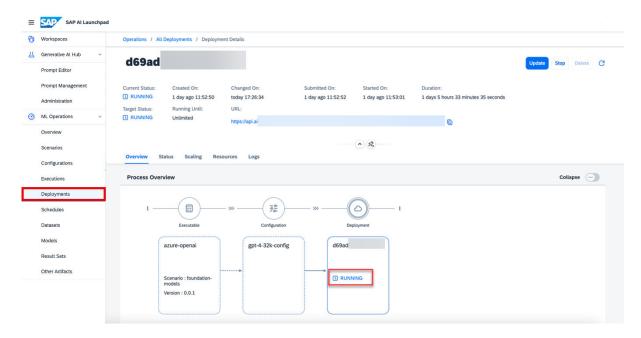


① Note

You must use the same resource group for all of your generative Al activities. To use a different resource group, these steps must be repeated for each resource group.

Next Steps

When the deployment is running, the model can be accessed using the *Generative AI Hub* app. For more information, see Prompt Experimentation.



If you want to remove a model, delete its deployment. For more information, see Delete a Deployment.

Model Lifecycle

Model versions have deprecation dates. Where a model version is specified in a deployment, the deployment will stop working on the deprecation date of that model version.

Implement one of the following model upgrade options:

- Auto Upgrade: Create a new generative AI configuration and deployment or patch a deployment with a new configuration, specifying modelVersion latest. When a new modelVersion is supported by SAP AI Core, existing generative AI deployments will automatically use the latest version of the given model.
- Manual Upgrade: Create a new generative AI configuration with your chosen replacement modelVersion and use it to patch your deployment. This model version will be used in generative AI deployments irrespective of updates to the models supported by SAP AI Core.

① Note

If modelVersion isn't specified, it will be latest by default. To upgrade manually, you **must** specify a modelVersion.

5 Consume Large Language Models Using SAP AI Launchpad

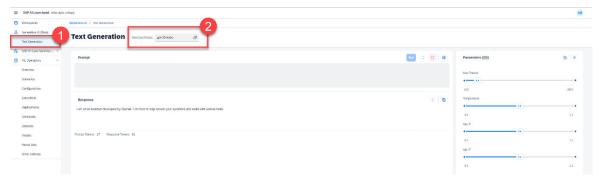
You consume a large language model (LLM) from the *Generative AI* app. The LLM can carry out natural language-related tasks such as answering questions, summarizing text, and extracting information from a body of text.

Prerequisites

- You've completed the steps described at Create a Deployment for a Generative Al Model [page 12].
- The virtual deployment for your model is running.
- You've selected the resource group that you used in the activation steps.

Procedure

1. In SAP AI Launchpad, choose Generative AI and Text Generation.



2. Choose which model you want to use.



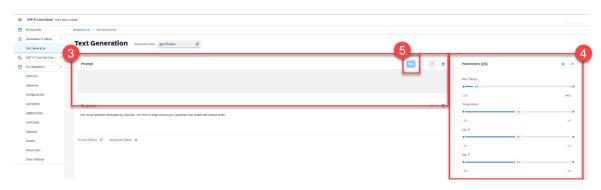
3. Enter your prompt in the *Prompt* field.

In the *Parameters* section, you can include optional parameters such as:

- Max Tokens: An integer that defines the maximum number of tokens allowed for the generated answer. Max 2048 (4096 for some models), default 16.
- Temperature: Higher values make the output more random; lower values make it more focused and deterministic. Min 0, max 2, step value .01, default 1.

- Frequency Penalty: Tokens that are already used in the text are penalized, higher values make the model output less likely to repeat something already written. Min -2, max 2, step value .01, default 0.
- Presence Penalty: Tokens that are already used in the text are penalized, higher values make the model output more likely to include new topics. Min -2, max 2, step value .01, default 0.

When your prompt is complete, choose run.



Question Answering

You can ask the LLM a question and receive a response written in natural language.



Summarizing

You can provide the LLM with a text and ask for a summary of it.

Example

Prompt:

Your task is to generate a short summary of a product review from an ecommerce site. Summarize the review below, delimited by triple backticks, in at most 30 words. Review: Got this panda plush toy for my daughter's birthday, who loves it and takes it everywhere. It's soft and super cute, and its face has a friendly look. It's a bit small for what I paid though. I think there might be other options that are bigger for the same price. It arrived a day earlier than expected, so I got to play with it myself before I gave it to her.

Example

This example specifies topic focus points.

Prompt:

Your task is to generate a short summary of a product review from an ecommerce site to give feedback to the pricing department, responsible for determining the price of the product. Summarize the review below, delimited by triple backticks, in at most 30 words, and focusing on any aspects that are relevant to the price and perceived value. Review: ``Got this panda plush toy for my daughter's birthday, who loves it and takes it everywhere. It's soft and super cute, and its face has a friendly look. It's a bit small for what I paid though. I think there might be other options that are bigger for the same price. It arrived a day earlier than expected, so I got to play with it myself before I gave it to her.

Example

This example uses "extract" instead of "summarize".

Prompt:

Your task is to extract relevant information from a product review from an ecommerce site to give feedback to the Shipping department. From the review below, delimited by triple quotes extract the information relevant to shipping and delivery. Limit to 30 words. Review: ``Got this panda plush toy for my daughter's birthday, who loves it and takes it everywhere. It's soft and super cute, and its face has a friendly look. It's a bit small for what I paid though. I think there might be other options that are bigger for the same price. It arrived a day earlier than expected, so I got to play with it myself before I gave it to her.``

Inferencing

Inferencing uses the information in a given text to draw a conclusion.

Example

This example performs a sentiment analysis on a product review.

Prompt:

What is the sentiment of the following product review, which is delimited with triple backticks? Review text: "Needed a nice lamp for my bedroom, and this one had additional storage and not too high of a price point. Got it fast. The string to our lamp broke during the transit and the company happily sent over a new one. Came within a few days as well. It was easy to put together. I had a missing part, so I contacted their support, and they very quickly got me the missing piece! Lumina seems to me to be a great company that cares about their customers and products!!"

Example

This example generates the sentiment as a one word response.

Prompt

What is the sentiment of the following product review, which is delimited with triple backticks? Give your answer as a single word, either 'positive' or 'negative' Review text: ``Needed a nice lamp for my bedroom, and this one had additional storage and not too high of a price point. Got it fast. The string to our lamp broke during the transit and the company happily sent over a new one. Came within a few days as well. It was easy to put together. I had a missing part, so I contacted their support and they very quickly got me the missing piece! Lumina seems to me to be a great company that cares about their customers and products!!``

Example

This example analyzes the emotions expressed in the review.

Prompt:

Identify a list of emotions that the writer of the following review is expressing. Include no more than five items in the list. Format your answer as a list of lower-case words separated by commas. Review text: ``Needed a nice lamp for my bedroom, and this one had additional storage and not too high of a price point. Got it fast. The string to our lamp broke during the transit and the company happily sent over a new one. Came within a few days as well. It was easy to put together. I had a missing part, so I contacted their support and they very quickly got me the missing piece! Lumina seems to me to be a great company that cares about their customers and products!!

Example

This example detects whether anger is present.

Prompt:

Is the writer of the following review expressing anger? The review is delimited with triple backticks. Give your answer as either yes or no. Review text:

"Needed a nice lamp for my bedroom, and this one had additional storage and not too high of a price point. Got it fast. The string to our lamp broke during the transit and the company happily sent over a new one. Came within a few days as well. It was easy to put together. I had a missing part, so I contacted their support and they very quickly got me the missing piece! Lumina seems to me to be a great company that cares about their customers and products!!"

Example

This example detects product and company names from the customer review.

Prompt:

Identify the following items from the review text: - Item purchased by reviewer - Company that made the item The review is delimited with triple backticks.

Format your response as a JSON object with 'Item' and 'Brand' as the keys. If the information isn't present, use 'unknown' as the value. Make your response as short as possible. Review text: ``Needed a nice lamp for my bedroom, and this one had additional storage and not too high of a price point. Got it fast. The string to our lamp broke during the transit and the company happily sent over a new one. Came within a few days as well. It was easy to put together. I had a missing part, so I contacted their support and they very quickly got me the missing piece! Lumina seems to me to be a great company that cares about their customers and products!!``

Example

This example performs multiple tasks in a single query.

Prompt

Identify the following items from the review text: - Sentiment (positive or negative) - Is the reviewer expressing anger? (true or false) - Item purchased by reviewer - Company that made the item The review is delimited with triple backticks. Format your response as a JSON object with 'Sentiment', 'Anger', 'Item' and 'Brand' as the keys. If the information isn't present, use 'unknown' as the value. Make your response as short as possible. Review text: ``Needed a nice lamp for my bedroom, and this one had additional storage and not too high of a price point. Got it fast. The string to our lamp broke during the transit and the company happily sent over a new one. Came within a few days as well. It was easy to put together. I had a missing part, so I contacted their support and they very quickly got me the missing piece! Lumina seems to me to be a great company that cares about their customers and products!!``

Example

This example identifies the five topics discussed in a story.

Prompt:

Determine five topics that are being discussed in the following text, which is delimited by triple backticks. Make each item one or two words long. Format your response as a list of items separated by commas. Text sample: '''In a recent survey conducted by the government, public sector employees were asked to rate their level of satisfaction with the department they work at. The results revealed that NASA was the most popular department with a satisfaction rating of 95%. One NASA employee, John Smith, commented on the findings, stating, 'I'm not surprised that NASA came out on top. It's a great place to work with amazing people and incredible opportunities. I'm proud to be a part of such an innovative organization.' The results were also welcomed by NASA's management team, with Director Tom Johnson stating, 'We are thrilled to hear that our employees are satisfied with their work at NASA. We have a talented and dedicated team who work tirelessly to achieve our goals, and it's fantastic to see that their hard work is paying off.' The survey also revealed that the Social Security Administration had the lowest satisfaction rating, with only 45% of employees indicating they were satisfied with their job. The government has pledged to address the concerns raised by employees in the survey and work towards improving job satisfaction across all departments.

Transformations

Transformations transform a given text into another language or register.

Example

This example translates text from English to Spanish.

Prompt:

Translate the following English text to Spanish: ```Hi, I would like to order a blender```

Example

This example detects the language that the text is written in.

Prompt:

Tell me which language this is: ```Combien coûte le lampadaire?```

Example

This example translates the given text into multiple languages.

Prompt:

Translate the following text to French and Spanish and English pirate: ```I want to order a basketball```

Example

These examples translate both the language and register of the text.

Prompt:

Translate the following text to Spanish in both the formal and informal forms: 'Would you like to order a pillow?

Prompt:

Translate the following from slang to a business letter: 'Dude, This is Joe, check out this spec on this standing lamp.

Example

This example translates between output formats. The prompt describes both the input and output format.

Prompt:

Translate the following python dictionary from JSON to an HTML table with column headers and title:

Example

In these examples, a text is proofread. The text can be proofread and corrected, or simply proofread.

Prompt:

Proofread and correct the following text and rewrite the corrected version. If you don't find and errors, just say \"No errors found\". Don't use any punctuation around the text: The girl with the black and white puppies have a ball.

Prompt:

Proofread and correct the following text and rewrite the corrected version. If you don't find and errors, just say \"No errors found\". Don't use any punctuation around the text: Yolanda has her notebook.

Prompt:

Proofread and correct this review: ```Got this for my daughter for her birthday cuz she keeps taking mine from my room. Yes, adults also like pandas too. She takes ears is a bit lower than the other, and I don't think that was designed to be asymmetrical. It's a bit small for what I paid for it though. I think there might be other options that are bigger for the same price. It arrived a day earlier than expected, so I got to play with it myself before I gave it to my daughter.```

Expansions

Expansions generate text based on a prompt.

Example

This example generates an automated reply to a customer email.

Prompt:

You are a customer service AI assistant. Your task is to send an email reply to a valued customer. Given the customer email delimited by ```, Generate a reply to thank the customer for their review. If the sentiment is positive or neutral, thank them for their review. If the sentiment is negative, apologize and suggest

that they can reach out to customer service. Make sure to use specific details from the review. Write in a concise and professional tone. Sign the email as `AI customer agent`. Customer review: ```So, they still had the 17 piece system on seasonal sale for around \$49 in the month of November, about half off, but for some reason (call it price gouging) around the second week of December the prices all went up to about anywhere from between \$70-\$89 for the same system. And the 11 piece system went up around \$10 or so in price also from the earlier sale price of \$29. So it looks okay, but if you look at the base, the part where the blade locks into place doesn't look as good as in previous editions from a few years ago, but I plan to be very gentle with it (example, I crush very hard items like beans, ice, rice, etc. in the blender first then pulverize them in the serving size I want in the blender then switch to the whipping blade for a finer flour, and use the cross cutting blade first when making smoothies, then use the flat blade if I need them finer/less pulpy). Special tip when making smoothies, finely cut and freeze the fruits and vegetables (if using spinach-lightly stew soften the spinach then freeze until ready for use-and if making sorbet, use a small to medium sized food processor) that you plan to use that way you can avoid adding so much ice if at all-when making your smoothie. After about a year, the motor was making a funny noise. I called customer service but the warranty expired already, so I had to buy another one. FYI: The overall quality has gone done in these types of products, so they are kind of counting on brand recognition and consumer loyalty to maintain sales. Got it in about two days. ``` Review sentiment: negative.

6 Stop or Delete a Deployment in SAP Al Launchpad

Stop a Deployment

Procedure

- 1. Navigate to the deployment's details.
- 2. Choose Stop in the header. A Warning dialog box appears.
- 3. Choose Stop to stop running the deployment.

Delete a Deployment

Procedure

- 1. Navigate to the deployment's details.
- 2. Choose Delete in the header. A Warning dialog box appears.
- 3. Choose *Delete* to confirm the deletion.

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