Senior Consultant @ SAP India

DEEPAN SHANMMUGAM

# CONTACT

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# EDUCATION

B.E.

Electronics & Communication Engg., Sri Ramakrishna Institute of Technology, Coimbatore

August 2005 - July 2009

Pittsburgh, PA

# SKILLS

**Technologies:** SAP Commissions, Oracle PL SQL, Shell Scripting, SAP Workflow, SAP Territory Quota and Management, SAP Configure Price Quote (CPQ), SAP Conversational AI, SAP Cloud Platform Integration, SAP Commissions Data Loader, SAP Appgyver, SAP BTP, SAP Cloud Foundry, SAP API Business HUB

**Databases**: HANA, Oracle, MongoDB,

SQL Server

**Programming**: Python, Shell (bash), Batch scripting, Oracle PL SQL, HANA SQL Script, Knockout JS

# WORK EXPERIENCE

## Senior Consultant

SAP India

October 2019 - current / Hyderabad, India

* Started off as Data Integration and Commissions specialist and

was involved primarily in building Oracle and HANA stage hooks for

Commissions

* Responsible for requirements gathering and preparing functional and

technical solution design documents for Commissions/Data Integration.

* Currently Involved in incident handling and delivering solutions on SAP

Configure Price Quote (CPQ)

* Part of the innovation team within SAP, contributing and working on

ideas to enhance Callidus solutions

## Associate

Tata Consultancy Services

May 2018 - September 2019 / Chennai, India

* Callidus enhancements and performance tuning
* Commissions Rule Writing and Data Integration
* Involved in RFPs for Callidus projects

## Product Specialist

Cognizant Technology Solutions

October 2014 - May 2018 / Chennai/Kolkata, India & Tokyo, Japan

Devised KPIs using SQL across company website in collaboration with cross-functional teams to achieve a 120% jump in organic traﬃc

Analyzed, documented, and reported user survey results to improve customer communication processes by 18%

Collaborated with analyst team to oversee end-to-end process surrounding customers' return data