

**Deepan Shanmugam**

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**PROFILE SUMMARY**

* Senior Consultant at SAP India, with 12+ years of IT experience working on various SAP Callidus Cloud and On-Premise solutions.
* Responsible for architecture, design, development, testing & deployments of SAP SPM solutions, namely, SAP Sales Cloud Commissions, Data Integration for SAP Commissions and SAP Configure Price Quote
* Predominantly involved in Data Integration activities for Commissions system
* Currently involved in Incident Handling/Delivering Solutions on SAP Configure Price Quote (CPQ) and Innovations around SPM solutions.
* Experience working on projects across domains such as Insurance, HealthCare, Banking, Logistics and Supply Chain Management and Telecom domains.

**EDUCATIONAL QUALIFICATION**

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| --- | --- | --- | --- |
| **Institute** | **Education details** | **Tenure** | **Percentage** |
| Jeevana School, Madurai | 10th Class - State Board | 2002-2003 | 84.81% |
| Jeevana School, Madurai | 12th Class - State Board | 2004-2005 | 91.33% |
| Sri Ramakrishna Institute of Technology, Coimbatore | B.E., Electronics and Communication Engineering | 2005-2009 | 71% |

**SKILLS**

* **Application Experience** SAP Callidus Commissions, SAP Commissions Data Loader, SAP Configure Price Quote, SAP Territory & Quota Management, SAP Workflow, SAP Conversational AI, SAP Appgyver, SAP Business Technology Platform, SAP Cloud Platform Integration, Data Integration using RESTful APIs (Commissions and CPQ)
* **Programming languages:** Python, Shell (bash), Batch scripting, Oracle PL SQL, HANA SQL Script, Knockout JS

**EXPERIENCE SUMMARY**

**SAP India (Hyderabad)**

**Duration:** October 2019 - Present

**Domain:** Insurance, Telecom, Industrial Supply Chain Management

**Technologies:** SAP Commissions, Oracle PL SQL, Shell Scripting, SAP Workflow, SAP Territory Quota and Management, SAP Configure Price Quote (CPQ), SAP Conversational AI, SAP Cloud Platform Integration, SAP Commissions Data Loader, SAP Appgyver, SAP BTP, SAP Cloud Foundry, SAP API Business HUB

**Roles & Responsibilities**

* Started off as Data Integration and Commissions specialist and was involved primarily in building Oracle and HANA stage hooks for Commissions
* Responsible for requirements gathering and preparing functional and technical solution design documents for Commissions/Data Integration.
* Currently Involved in incident handling and delivering solutions on SAP Configure Price Quote (CPQ)
* Part of the innovation team within SAP, contributing and working on ideas to enhance Callidus solutions

**Tata Consultancy Services Pvt Ltd (Chennai)**

**Duration:** May 2018 to September 2019

**Domain:** Insurance

**Technologies:** SAP Commissions, Oracle PL SQL, Shell Scripting

**Roles & Responsibilities**

* Callidus enhancements and performance tuning
* Commissions Rule Writing and Data Integration
* Involved in RFPs for Callidus projects

**Cognizant Technology Solutions Pvt Ltd (Chennai, Kolkata & Tokyo)**

**Duration:** October 2014 to May 2018

**Domain:** Insurance

**Technologies:** SAP Commissions, SAP Workflow, Oracle PL SQL, Shell Scripting

**Roles & Responsibilities**

* Data Integration-Integrating the legacy system with Callidus Commissions.
* Preparation of mapping specification documents for both Callidus Commissions inbounds and outbounds.
* Build Oracle Procedures/Packages, shell scripts for specific data integration/migration requirements.
* Resolve issues related to pipeline jobs.
* Build and test workflow screens for onboarding of agents

**Open Symmetry (Chennai)**

**Duration:** March 2014 to October 2014

**Domain:** Multiple domains and clients

**Technologies:** Xactly Express

**Roles & Responsibilities**

* Building compensation plans for payees in the Xactly express system.
* Data Mapping between Salesforce and Xactly Express.

**Accenture Services Pvt Ltd (Chennai & Bangalore)**

**Duration:** April 2010 – March 2014

**Domain: Insurance Domain (multiple clients)**

**Technologies:** SAP Commissions, SAP Workflow, Oracle PL SQL, Shell Scripting

**Roles & Responsibilities**

* Truecomp Rule Writing
* Resolving Truecomp application and pipeline job related issues.
* Production Sev1 & Sev2 incidents

**INNOVATIONS & CERTIFICATIONS**

**Innovations:**

* Please refer to my blogs below for some of the ideas/innovations I’ve shared around Callidus solutions.
  + [Chatbot For SAP Commissions](https://blogs.sap.com/2021/10/06/chatbot-for-sap-commissions-using-saps-conversational-ai-and-python-app/)
  + [Integrating SAP Appgyver with SAP Commissions](https://blogs.sap.com/2021/11/08/integrating-sap-appgyver-with-sap-commissions-part-1/)
  + [Dashboards for SAP CPQ](https://blogs.sap.com/2021/10/28/a-simple-dashboard-using-sap-cpqs-custom-table-api-and-python-app/)
  + [Replicate Data from SuccessFactors to Commissions using Speech-To-Text](https://blogs.sap.com/2022/11/07/replicate-data-from-successfactors-to-commissions-using-speech-to-text/)
* Proof of Concepts:
  + Chatbot for SAP Commissions
  + Mobile App for Commissions Estimator

**Certifications:**

* SAP Certified Development Associate - SAP Integration Suite
* Callidus Certified Commissions Specialist
* SAP Certified Citizen Developer Associate – Low-code/No-code Applications and Automations
* Callidus Certified Workflow Specialist, Callidus Certified Producer Pro Specialist, Callidus Certified CPQ Specialist

**PERSONAL DETAILS**

**Date of Birth:** 13-Dec-1987

**Languages:** English, Tamil, Hindi (Read, Write), Japanese (preparing for N5)

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