Product & Marketing PerformanceAdobe Analytics

Report Periods:

- Jul 1–Jul 31, 2022 (Full Product/Channel Breakdown)
- Aug 1–Aug 11, 2025 (Purchase Pathing & A/B Testing)
- Aug 1–Aug 31, 2025 (Adobe Target Integration: Category Page Offers)

Strategic Objectives

This dashboard is designed to:

- Evaluate marketing channel efficiency across visits, orders, and revenue
- Analyze purchase paths to detect conversion friction and behavioral loops
- Measure A/B testing performance across promotional offers
- Pinpoint conversion bottlenecks and identify lift opportunities

Key Insights & Findings

1. Marketing Channel Performance

- Referral traffic delivered the highest contribution:
 - o Visits: 2.38M (58.5%)
 - o Orders: 21.5K (65.6%)
 - Revenue: \$6.8M (64.5%)
 - Conversion Rate: 9.37%

- **Direct traffic** showed moderate volume but lower conversion rate (4.05%)
- Social Media lagged slightly, with strong traffic but weaker revenue conversion
- Natural Search & Other sources underperformed significantly

2. Purchase Pathing Analysis

- Most conversions followed this sequence: Shop 1 → Shop 2 →
 Product Details → Purchase
- Mobile web had slightly higher path repetitions, indicating revisit behavior
- Page-based flow visualization showed "app:purchase" as the anchor goal, mapped cleanly across multiple steps
- 3. A/B Testing: Category Page Offers (Adobe Target + Analytics for Target A4T)

Promotions tested:

Skyscraper: \$15 Off

• Billboard: 30% Off

Skyscraper: BOGO

• Skyscraper: 10% Off Entire Order

Performance metrics:

- Total Orders:
 - Skyscraper: \$15 Off → Highest lift (117.8%)
 - Billboard & BOGO Offers → No significant improvement
- Bounces:
 - Billboard performed best, lowest bounce rate
- Checkouts:

- Skyscraper: BOGO had strongest checkout conversion lift (90.6%)
- "10% Off Entire Order" offer showed high volatility and low confidence levels

Lift metrics and confidence intervals clearly revealed **which creatives drove meaningful impact**, offering data-backed promotion strategy recommendations.

Business Value Delivered

- Optimized Channel Mix: Referral remains the top source for engagement and ROI
- Behavioral Mapping: Purchase paths show clean user journeys but potential over-engagement at certain steps
- **Test-Driven Decisioning:** A/B testing clarity highlights the best-performing creatives for future rollouts
- Stakeholder Actionables: Refine channel targeting, rework low-performing offers, and streamline user journeys based on visual path analysis

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