Dheeraj Rahul Reddy Piduru

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EDUCATION

The University of Texas at Dallas

Dec 2025

Master of Science, Business Analytics

GPA: 3.72

Relevant Coursework: Advanced Statistics for Data Science, Applied Machine Learning, Applied Deep Learning, Predictive Analytics for Data Science, Prescriptive Analytics, Big Data Analytics, Applied Econometrics

Mahindra University, Hyderabad

Aug 2023

Bachelor of Technology, Computer Science & Engineering

GPA: 3.00

TECHNICAL SKILLS

Programming Languages: Python, SQL, R, C

Data Analysis & Visualization: Advanced Excel, Pandas, NumPy, Matplotlib, Tableau, Power BI, Looker, SAS

ETL & Data Processing: Alteryx, Apache Spark, Apache Hive, Apache Hadoop, AWS Redshift, Airflow, RESTful APIs

Database Management: MySQL, PostgreSQL, MongoDB, Snowflake, Firebase

Analytics & Forecasting: Pricing Analytics, Procurement Analytics, Regression Analysis, Time Series Forecasting

Cloud & Tools: AWS (S3, Lambda, EC2), Azure, Docker, Git, GitHub, SAP, Windows, Prompt Engineering, TensorFlow

WORK EXPERIENCE

Business Analyst Intern | Skiaverse Private Limited, Hyderabad, India

Jan 2023 - Aug 2023

- Utilized **Python** and **SQL** to analyze over **50,000 rows of market data**, developing a Go-To-Market (GTM) strategy that resulted in a **10% increase in customer engagement** within the first quarter of implementation.
- Collaborated with a 5-member marketing team to identify and define **3 high-conversion customer segments**, optimizing market penetration efforts that improved campaign ROI by **12**%.
- Designed and deployed an interactive **Tableau dashboard** that automated reporting across **7 KPIs**, improving team efficiency by **15%** and reducing manual reporting time by **8 hours/week**.

PROJECTS

Credit Risk Analysis using Machine Learning | The University of Texas at Dallas

Oct 2024 – Dec 2024

- Performed data preprocessing and exploratory analysis on the Amex dataset (1.2M rows) using Python, Pandas, and NumPy to identify key credit risk factors.
- Developed and evaluated **72 XGBoost** and **72 Neural Network** models using **Scikit-Learn** and **TensorFlow**, fine-tuning hyperparameters to maximize predictive accuracy.
- Selected **XGBoost** as the best-performing model with **95.6**% **accuracy**, based on the highest AUC and lowest standard deviation; visualized model comparisons using **Matplotlib** and **Seaborn**.
- Optimized the decision threshold to reduce false positives in credit decisions while maximizing revenue for the issuing bank; deployed models on AWS EC2 for scalable experimentation.

Customer Churn Analysis and Prediction | Python, SQL, Power BI, Scikit-learn

Sep 2024 – Oct 2024

- Extracted and transformed 5+ years of historical CRM data using SQL, performing cleaning and normalization of 50+ customer attributes with Pandas and NumPy for churn modeling.
- Engineered predictive feature sets across **3 high-risk customer segments**, improving model interpretability and preparing structured inputs for downstream classification models.
- Conducted EDA on 100,000+ customer records, analyzing churn trends by demographics, purchase history, and support logs; built Logistic Regression and Random Forest models in Scikit-learn, achieving 87% ROC-AUC.
- Automated churn insights using Python and Power BI Embedded, enabling weekly tracking of 6 key KPIs and reducing manual reporting time by 50%.

E-commerce Sales Analysis | SQL, Excel, Python, Power BI

Jan 2022 - May 2022

- Queried and joined multi-source data using SQL to create a unified dataset of 250K+ transactions, including customer profiles
 and product categories for behavior segmentation.
- Segmented buying patterns across 10+ customer groups using advanced Excel tools (LOOKUPs, Pivot Tables), revealing trends that influenced bundling and loyalty campaigns.
- Conducted EDA with **Pandas** and **Matplotlib** on **12 months of sales**, identifying top-performing items and seasonal peaks; visualized insights through a **Power BI dashboard**.
- Created custom DAX measures and slicers in Power BI enabling real-time filtering across 30+ brands, 15 categories, and 5 regions, enhancing marketing and stock decisions.